

Plan Vouchers

1. This tariff will be available to subscriber for a period of at least 180 days from the date of enrolment, however, the subscriber will have to recharge with Rs 128/137/141 for every 28/30/31 day period or any applicable recharge to avail the services.
2. The charges are inclusive of applicable taxes.
3. In case of recharge with applicable STV/Combo voucher (CV) greater than Rs 128 under PV128/PV 137/PV141 plan, the service validity will be extended with validity of respective STV/CV. In case customer has main talk time balance equal or more than Rs 128 and no recharge is done with a voucher of minimum Rs 128 or above at the end of tariff validity period, then minimum amount of Rs 128 will be debited and tariff of PV 128 will be provided. In absence of recharge of minimum Rs 128 by customer, VIL may allow recharges with any other recharge voucher of < Rs 128 at its own discretion from time to time and published on www.myvi.in. In case of non-recharge with a voucher of minimum Rs 128 or above post the grace period of 7 days, all services are liable to be suspended.
4. The mobile connection will be deactivated if there is no call (outgoing or incoming) or an outgoing SMS or a data session (upload or download) or usage of Value Added Services, for a continuous period of 90 days and in case the main account balance is less than Rs. 20/-, at the discretion of VIL. Upon deactivation, all account balances will be forfeited and a grace period of 15 days will be provided within which the subscriber can retain the deactivated number by paying a fee of Rs. 20/-. If the subscriber main account balance is Rs. 20/- or more, a number retention charge of Rs. 20/- for every 30 days will be automatically deducted and the non-usage period will be extended by 30 days.
5. The voice/SMS benefits under the Plan voucher cannot be used for outgoing calls/SMS to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same.
6. The customer may recharge with Rs. 128 for validity of 28 days/ 137 for validity of 30 days/ 141 for validity of 31 days or recharge with other recharges by dialing *121# from his mobile using available talktime balance. Post 28 days or validity of applicable recharge, Rs.128 will be auto-debited from the customers having sufficient talktime balance with prior intimation, to extend the services as per this plan by 28 days.
7. The Plan is intended only for personal use of included services. VIL reserves the right to discontinue service immediately in case of misuse/fraudulent use/unauthorized telemarketing and commercial use.
8. Unutilized free benefits will be forfeited at the expiry of current recharge of the plan.
9. To know about the applicable recharge vouchers linked to Prepaid Plan 128/137/141, please visit our website www.myvi.in