

Unlimited

The Vi Unlimited Calling Offer ('Offer') is being provided to Vi pre-paid customers in India. Upon subscribing to Vi unlimited calling offer, a Vi customer shall enjoy unlimited calls (except all the short codes and special numbers for which subscriber will be charged applicable tariffs) depending upon the validity of the pack chosen by the subscriber.

The benefits of this Offer may be enjoyed by the subscribing customer in India only. A Vi customer may subscribe to the Offer by either visiting an Vi retailer or through My Vi App or Vi website or any third-party apps.

It is clarified and stated that this Offer is only meant for personal and non-commercial use, and is not intended for any commercial use, or special or enterprise plans. Vi reserves the right to end/suspend/modify the Offer/services in specific cases of commercial use, or any fraudulent use. These Terms and Conditions shall constitute an agreement between Vi and each customer. By subscribing to the Offer, customer accepts the same as binding upon him/her.

Please note that the statements in these terms and conditions do not constitute any general representation from Vi regarding Vi's services or its availability. Vi's network is available on an 'as is where is available' basis and Vi makes no representation, guarantee or warranty regarding the availability, fitness for any specified purpose or error free operation of the network. Network availability may be affected due to various reasons including force majeure, acts of god, inclement weather, topographical/ geographic/ demographic factors, maintenance work, availability of interconnection with other networks, etc.

Any dispute or claim (contractual or non-contractual) arising out of or in relation to this agreement, including disputes as to its formation, will be governed by and construed in accordance with Indian laws.

Unlimited Data refers to the Maximum Data which can be consumed in the offer period and is subject to various factors including technical, device specific as well as external factors beyond control of VIL.

Free SMS benefits offered as part of the packs are applicable for Home and National Roam. Post Free 100 SMS/Day & 300 Fixed SMS for both Home & National Roam scenarios normal charges- Re 1 for local/ Re 1.5 for National & Re 5 for International/SMS shall apply.

For Unlimited calling packs with daily Data limit, post consumption of Daily Data Quota, data will be throttled up to 64Kbps and which will not be charged.

For Unlimited calling packs with fixed Data, charges for data consumptions will be applicable @50p/ MB post quota completion of free Data.

It should be noted that "Unlimited Calls" or "Unlimited Data" are only meant for personal and non-commercial use. Vi reserves the right to end/suspend/modify the offer/services being availed in specific cases of commercial use or any fraudulent use.

In case of "Unlimited Data" offer, commercial usage is considered where the data usage is beyond 300 GB in 28 days cycle.

In case, customer consumes 300GB data before 28 days cycle, and no other data pack is active, customer will experience lower data speed upto 64Kbps which will not be charged. To continue enjoying Data at higher speeds, customer shall recharge with Data pack only to use data services.