

Terms and conditions for Vodafone Idea International Roaming Plans (Prepaid customers)

Vi - Prepaid							
Value Packs		Free usage Benefits in UL countries			Discounted Benefits in Non-UL countries		
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	Data	Outgoing Local & to India (Minutes)	Incoming Calls
Rs 695	1 Day	1 GB	120 Min/day	FREE	300 MB	50	FREE
Rs 2695	4 Day	4 GB	120 Min/day	FREE	1.2 GB	200	FREE
Rs 3495	7 Days	FREE	FREE	FREE	2 GB	200	FREE
Rs 4695	10 days	FREE	FREE	FREE	3 GB	300	FREE
Rs 5195	14 days	FREE	FREE	FREE	5 GB	500	FREE
Rs 6995	28 days	15 GB	120 Min/day	FREE	5 GB	500	FREE

Budget Packs		Free usage Benefits in Set 1 Countries			Discounted Benefits in Set 2 Countries		
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	Data	Outgoing Local & to India (Minutes)	Incoming Calls
Rs 295	3 days	0	40 mins		0	40 mins	
Rs 495	30 days	0	50 mins		0	50 mins	
Rs 755	5 days	1 GB	NA		500 MB	NA	
Rs 995	7 Days	500 MB	150 Mins		100 MB	100 mins	
Rs 1495	14 Days	1 GB	300 mins		250 MB	150 mins	
Rs 2997*	365 days	1.5 GB	125		500 mb	50 mins	
Rs 2998	30 days	5 GB	200 Mins		1 GB	100 Mins	

Haj Packs		Free usage Benefits			Applicable Countries
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	
1199	20 days	2 GB	150 mins		Saudi Arabia, UAE & Iraq
2388	40 DAYS	4 GB	300 mins		Saudi Arabia, UAE & Iraq

South Asia Pack		Free usage Benefits in Set 1 Countries			Applicable Countries
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	
Rs 1899	5 DAYS	1 GB/day	250 mins		Indonesia, Thailand, Sri Lanka, Singapore and Malaysia

IR packs are not applicable for customers in J&K, Assam and North East

*Rs2997 is not applicable in UAE

Value Packs		
Unlimited Countries	Non-Unlimited Countries	
Albania	Afghanistan	Japan
Czech Republic	Argentina	Kenya
France	Australia	Kuwait
Germany	Austria	Macau
Greece	Bahrain	Mauritius
Hungary	Bangladesh	Mozambique
Ireland	Belgium	Nepal
Italy	Brazil	Norway
Malaysia	Cambodia	Oman
Malta	Canada	Peru
Mexico	China	Philippines
Netherlands	Colombia	Qatar
New Zealand	Croatia	Russia
Portugal	Dem. Republic of Congo	Saudi Arabia
Romania	Denmark	Slovakia
Singapore	Egypt	South Africa
Thailand	Fiji	South Korea
Turkey	Finland	Spain
UAE	Ghana	Sri Lanka
United Kingdom	Hong Kong	Sweden
USA	Iceland	Switzerland
Vatican City	Indonesia	Taiwan
	Iraq	Tanzania
	Israel	Vietnam

Budget Packs			
Set 1	Set 2		
Australia	Afghanistan	Norway	Barbados
Bangladesh	Bahrain	Peru	Bermuda
Belgium	Egypt	Slovakia	British Virgin Islands
Canada	Indonesia	South Africa	Grenada
China	Kuwait	South Korea	Haiti
Czech Republic	Nepal	Sweden	Montserrat
Dem. Republic of Congo	Oman	Switzerland	Netherland Antilles
France	Qatar	Taiwan	Saint Kitts and Nevis
Germany	Russia	Bhutan	Saint Lucia
Ghana	Saudi Arabia	Bulgaria	St. Vincent & the Grenadines
Greece	UAE	Chile	Turks & Caicos
Hungary	Albania	Costa Rica	
Italy	Argentina	El Salvador	
Japan	Austria	Latvia	
Kenya	Brazil	Lithuania	
Malaysia	Cambodia	Luxembourg	
Netherlands	Colombia	Maldives	
New Zealand	Croatia	Nigeria	
Philippines	Denmark	Panama	
Portugal	Fiji	Poland	
Romania	Finland	Slovenia	
Singapore	Hong Kong	Uruguay	
Spain	Iceland	Ecuador	
Sri Lanka	Iraq	Jamaica	
Tanzania	Ireland	Lesotho	
Thailand	Israel	Myanmar	
Turkey	Macau	Antigua & Barbuda	
United Kingdom	Malta	Cayman Islands	
USA	Mauritius	Dominica	
Vatican City	Mexico	Anguilla	
Vietnam	Mozambique	Aruba	

Conditions when multiple packs are purchased together

Behavior on multiple recharges	Regional Pack	South Asia Pack	Budget Pack	Annual Pack	iRoamFree	iRoamFree Ultra
Gulf Pack (1199, 2388, 1899)	Additive	Co-existive	Co-existive	Co-existive	Co-existive	Co-existive
South Asia Pack (1899)	Co-existive	Additive	Co-existive	Co-existive	Co-existive	Co-existive
Budget Pack (295, 495, 755, 995, 1495, 2998)	Co-existive	Co-existive	Additive	Co-existive	Co-existive	Co-existive
Annual Pack (2997)	Co-existive	Co-existive	Co-existive	Additive	Co-existive	Co-existive
iRoamFree (695, 2695, 6995)	Co-existive	Co-existive	Co-existive	Co-existive	Additive	Co-existive
iRoamFree Ultra (3495, 4695, 5195)	Co-existive	Co-existive	Co-existive	Co-existive	Co-existive	Additive

Additive – In this case, the pack benefits and service validity will get added

Co-exist – In this case, the pack benefits will exist simultaneously and will not get added – service validity will also not be added

Priority order of benefit consumption in case of co-existing packs

Packs	Priority
South Asia Pack- Rs1899	1
Gulf Pack –Rs1199, 2388	2
Value pack –Rs3495, Rs4695, Rs5195	3
Value pack –Rs695, Rs2695, Rs6995	4
Budget pack – Rs295, Rs495, Rs755, Rs995, Rs1495, Rs2998	6
Annual pack – Rs2997	7

All International Roaming packs are meant only for the use of end customers and are **not meant for commercial/ non-retail use**. Any commercial/non-retail usage is subject to scrutiny and appropriate action as deemed fit, will be taken by Vodafone Idea limited. Non-retail usage is defined as cumulative duration of outgoing or incoming calls > 120 minutes per day and/or data usage > 2GB/day, which is far in excess of the average daily usage by individual customer while on International Roaming.

Other Terms & Conditions

- 'VIL Prepaid International Roaming Pack' or 'Pack' shall mean and include VIL Prepaid SIM Card and the international roaming Pack purchased for use on such SIM Card.
- Pack activation will be basis Indian Standard Time (IST)
- Discounted rates are applicable on local calls, international calls, SMS & data usage in International roaming within the validity of the pack
- The benefits of applicable packs are applicable for those specific countries. Customers can roam in any other country other than the applicable countries for which packs are available, however, the charges will be as per standard international roaming rates
- Discounts, if any, are valid only on IR usage and cannot be used for local/STD/ISD/National Roaming usage.
- Prepaid International roaming is not applicable to customers of Assam and North east circle
- International Roaming pack benefits are not applicable for premium rate numbers / special codes / Maritime / Satellite / Ship Cruise or Inmarsat. Calls to premium rate numbers or special numbers / special codes** / Maritime / Satellite / Ship Cruise or Inmarsat will be charged at the rates charged by the visited network.
- Customers can switch off data services from their handset in case they do not wish to use mobile data while roaming.
- 1 SMS = 160 characters. In case an SMS is more than 160 characters, then charges will be applied accordingly.
- Call duration is rounded upwards to the nearest 60 secs, since pulse rate for voice call is 60 seconds. Data usage is rounded upwards to the nearest multiple of 1 MB, since pulse rate for data is 1 MB. SMS beyond 160 characters (i.e. including blank space, words, characters, numbers, special characters, symbols etc.) is considered as 2 or more SMS (as the case may be).
- All voice call rates are for per minute.
- VIL reserves the right to amend or withdraw any offer without prior notice.
- You understand and agree that use of Services involves the Preferred Network of International Roaming Partner, having different time zone, technical support, customer .support and usage of language. Due to dependency on International Roaming Partner, VIL does not guarantee the service levels or turnaround time as per Indian standards. VIL does not guarantee the continuous, ubiquitous and uninterrupted coverage or availability of Services in all time zones and at all places.
- VIL Prepaid SIM and International Roaming Pack purchased by a customer is intended for his / her own personal use during his / her short term foreign travel on tourist visa, medical visa etc. ('Foreign Travel'), and shall not, under any circumstances, be transferred / alienated to others and / or shall not be used as a substitute for local mobile connections available in a foreign country.
- VIL International roaming packs are available only for customers travelling abroad on short term Foreign Travel and such Packs cannot be used continuously for more than 56 days.
- VIL International roaming packs are provided basis terms and conditions agreed between Vodafone Idea Limited and the concerned roaming partner of foreign countries.
- In case of any breach of the terms and conditions herein and / or misuse / fraudulent use / unauthorized use or for the cases where the SIM is transferred / alienated and / or used for any commercial purpose, including telemarketing or otherwise, the preferential tariff plan for the International Roaming pack shall be withdrawn, and normal roaming tariff / charges including voice and data charges shall be applicable.

Standard paygo roaming rates:

Country	Incoming (/min)	Outgoing Local (/min)	Outgoing International (/min)	Outgoing SMS	Data (/10 KB)
Afghanistan	₹55	₹35	₹130	₹15	₹5.5
Albania	₹70	₹70	₹140	₹15	₹5.5
Algeria	₹60	₹35	₹170	₹15	₹5.5
Anguilla	₹75	₹65	₹185	₹15	₹8
Antigua and Barbuda	₹75	₹65	₹185	₹15	₹8
Argentina	₹75	₹50	₹150	₹15	₹5.5
Aruba	₹75	₹65	₹185	₹15	₹8
Australia	₹70	₹70	₹140	₹15	₹5.5
Austria	₹70	₹70	₹140	₹15	₹5.5
Azerbaijan	₹60	₹40	₹349	₹15	₹15
Bahrain	₹80	₹50	₹175	₹15	₹9
Bangladesh	₹70	₹70	₹140	₹15	₹5.5
Barbados	₹75	₹65	₹185	₹15	₹8
Belgium	₹70	₹70	₹140	₹15	₹5.5
Benin	₹70	₹35	₹350	₹15	₹7.5
Bermuda	₹125	₹105	₹200	₹15	₹8
Bhutan	₹70	₹70	₹140	₹15	₹5.5
Bosnia and Herzegovina	₹70	₹60	₹205	₹15	₹5.5
Brazil	₹75	₹67	₹160	₹15	₹7.5
British Virgin Islands	₹75	₹65	₹185	₹15	₹8
Cambodia	₹70	₹70	₹140	₹15	₹5.5
Cameroon	₹30	₹40	₹220	₹15	₹5.5
Canada	₹70	₹70	₹140	₹15	₹5.5
Cayman Islands	₹75	₹65	₹185	₹15	₹8
Chile	₹30	₹45	₹195	₹15	₹5.5
China	₹70	₹70	₹140	₹15	₹5.5
Colombia	₹75	₹50	₹230	₹15	₹8.5
Costa Rica	₹75	₹65	₹185	₹15	₹8
Croatia	₹70	₹70	₹140	₹15	₹5.5
Czech Republic	₹70	₹70	₹140	₹15	₹5.5
Dem. Republic of Congo	₹50	₹50	₹170	₹15	₹5.5
Denmark	₹70	₹70	₹140	₹15	₹5.5
Dominica	₹75	₹65	₹185	₹15	₹8
Ecuador	₹55	₹65	₹240	₹15	₹5.5
Egypt	₹70	₹70	₹140	₹15	₹5.5
El Salvador	₹75	₹55	₹150	₹15	₹5.5
Estonia	₹70	₹70	₹140	₹15	₹5.5
Fiji	₹85	₹80	₹150	₹15	₹8.5
Finland	₹45	₹35	₹130	₹15	₹5.5
France	₹70	₹70	₹140	₹15	₹5.5
Germany	₹70	₹70	₹140	₹15	₹5.5

Ghana	₹70	₹70	₹140	₹15	₹5.5
Greece	₹70	₹70	₹140	₹15	₹5.5
Grenada	₹75	₹65	₹185	₹15	₹8
Guinea	₹70	₹105	₹205	₹15	₹5.5
Guinea Bissau	₹70	₹105	₹205	₹15	₹5.5
Haiti	₹75	₹65	₹185	₹15	₹8
Hong Kong	₹70	₹70	₹140	₹15	₹5.5
Hungary	₹70	₹70	₹140	₹15	₹5.5
Iceland	₹315	₹105	₹310	₹15	₹5.5
Indonesia	₹70	₹70	₹140	₹15	₹5.5
Iraq	₹35	₹35	₹130	₹15	₹5.5
Ireland	₹70	₹70	₹140	₹15	₹5.5
Israel	₹70	₹70	₹140	₹15	₹5.5
Italy	₹70	₹70	₹140	₹15	₹5.5
Ivory Coast	₹100	₹35	₹195	₹15	₹9.5
Jamaica	₹75	₹65	₹185	₹15	₹8
Japan	₹70	₹70	₹140	₹15	₹5.5
Kazakhstan	₹60	₹40	₹230	₹15	₹5.5
Kenya	₹70	₹70	₹165	₹15	₹5.5
Kuwait	₹70	₹70	₹140	₹15	₹5.5
Latvia	₹70	₹70	₹140	₹15	₹5.5
Lesotho	₹30	₹105	₹170	₹15	₹5.5
Liberia	₹30	₹35	₹170	₹15	₹5.5
Liechtenstein	₹70	₹70	₹140	₹15	₹5.5
Lithuania	₹70	₹70	₹140	₹15	₹5.5
Luxembourg	₹70	₹70	₹140	₹15	₹5.5
Macau	₹70	₹70	₹140	₹15	₹5.5
Malaysia	₹70	₹70	₹140	₹15	₹5.5
Maldives	₹55	₹30	₹199	₹15	₹15
Malta	₹70	₹70	₹140	₹15	₹5.5
MEXICO	₹75	₹50	₹150	₹15	₹5.5
Monaco	₹70	₹30	₹175	₹15	₹5.5
Montenegro	₹70	₹70	₹399	₹15	₹15
Mozambique	₹45	₹35	₹170	₹15	₹5.5
Myanmar	₹55	₹30	₹140	₹15	₹8.5
Nepal	₹55	₹35	₹65	₹15	₹5.5
Netherland Antilles	₹70	₹95	₹185	₹15	₹5.5
Netherlands	₹70	₹70	₹140	₹15	₹5.5
New Zealand	₹70	₹70	₹140	₹15	₹5.5
Nigeria	₹100	₹35	₹130	₹15	₹7.5
Norway	₹70	₹70	₹140	₹15	₹5.5
Oman	₹80	₹55	₹185	₹15	₹6
Panama	₹75	₹65	₹185	₹15	₹8
Peru	₹75	₹50	₹150	₹15	₹5.5
Philippines	₹55	₹30	₹160	₹15	₹7

Poland	₹70	₹70	₹140	₹15	₹5.5
Portugal	₹70	₹70	₹140	₹15	₹5.5
Qatar	₹70	₹70	₹140	₹15	₹5.5
Romania	₹70	₹70	₹140	₹15	₹5.5
Russia	₹70	₹70	₹140	₹15	₹5.5
Rwanda	₹90	₹35	₹170	₹15	₹5.5
Saint Kitts and Nevis	₹75	₹65	₹185	₹15	₹8
Saint Lucia	₹75	₹65	₹185	₹15	₹8
Saint Vincent and the Grenadines	₹75	₹65	₹185	₹15	₹8
Saudi Arabia	₹70	₹70	₹140	₹15	₹5.5
Seychelles	₹65	₹35	₹199	₹15	₹15
Singapore	₹70	₹70	₹140	₹15	₹5.5
Slovakia	₹70	₹70	₹140	₹15	₹5.5
South Africa	₹70	₹70	₹140	₹15	₹5.5
South Korea	₹55	₹30	₹140	₹15	₹7
South Sudan	₹80	₹70	₹140	₹15	₹5.5
Spain	₹70	₹70	₹140	₹15	₹5.5
Sri Lanka	₹70	₹70	₹140	₹15	₹5.5
Sudan	₹60	₹35	₹170	₹15	₹5.5
Swaziland	₹30	₹21	₹58	₹15	₹5.5
Sweden	₹70	₹70	₹140	₹15	₹5.5
Switzerland	₹70	₹70	₹140	₹15	₹5.5
Taiwan	₹70	₹70	₹140	₹15	₹5.5
Tanzania	₹85	₹35	₹170	₹15	₹10
Thailand	₹70	₹70	₹140	₹15	₹5.5
Trinidad and Tobago	₹75	₹65	₹185	₹15	₹8
Turkey	₹70	₹70	₹140	₹15	₹5.5
Turks and Caicos Islands	₹75	₹65	₹185	₹15	₹8
UAE	₹70	₹70	₹140	₹15	₹5.5
Uganda	₹30	₹35	₹170	₹15	₹5.5
United Kingdom	₹70	₹70	₹140	₹15	₹5.5
Uruguay	₹40	₹40	₹170	₹15	₹5.5
USA	₹105	₹105	₹200	₹15	₹5.5
Uzbekistan	₹60	₹55	₹399	₹15	₹15
Vatican City	₹70	₹70	₹140	₹15	₹5.5
Vietnam	₹70	₹70	₹140	₹15	₹5.5
Zambia	₹50	₹50	₹170	₹15	₹10