

TERMS AND CONDITIONS GOVERNING THE "HAPPY SURPRISES"

A. INTRODUCTION

THIS HAPPY SURPRISES IS OPTIONAL FOR SUBSCRIBERS OF VODAFONE IDEA LIMITED AND ANY OTHER USER VISITING OUR APP AND WEBSITE (HEREINAFTER REFERRED TO AS "**PARTICIPANT**"). THE PARTICIPANT OF THE HAPPY SURPRISES SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE HAPPY SURPRISES.

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

B. DEFINITIONS

"App" shall mean VI™ App downloaded from Google Play store, IOS App store

"VI™ logos" shall mean a logo which will be placed on different pages of the App

"Website" shall mean www.myvi.in

C. HAPPY SURPRISES DETAILS

i) **Happy Surprises Period (HSP): 7th September 2020 at 12:30:00 to 20th September 2020 till 23:59:59.** VODAFONE IDEA LIMITED (hereinafter "VIL") reserves the right to extend or shorten the HSWP, as it deems fit. If, in any State and/or territory or part thereof in India, the running of this Happy Surprises is prohibited as per local rules or laws, the PARTICIPANT from such State and/or territory or part thereof in India, shall not be eligible to participate in the Happy Surprises. No further notice shall be given by VIL, in this regard.

ii) **Happy Surprises Description, Selection Process and Gratification:**

Activity: The hunt will be done on the App and the Website. PARTICIPANTS have to hunt for one VI™ logos everyday for a period of 14 days spread across the App and the Website.

Daily Surprises:

- Every day for the Period mentioned herein below, the PARTICIPANT has to hunt for 1 VI™ logos on the App and the Website.
- Period of Daily Surprises: Beginning from 7th September, 2020 from 12:30:00 to 23:59:59 and thereafter from 8th September, 2020 onwards every 24 hours starting 00:00:00 to 23:59:59 of each day till 20th September, 2020.
- On successful discovery of the each logo, the PARTICIPANT will receive a gift voucher/shopping coupon, of any of the following brands amazon, flipkart, zomato, Beardo, Docsapp, Eduonix Himalaya, Hit Bulls eye, Dr. Vaidyas, Organic Harvest, The Man Company, Udyan Tea, Vidyakul, White Hat Jr, Zoomin, Sim sim, mFine.

Daily Super Prize

- On successful discovery of the logo each day, the PARTICIPANT will be eligible for the Super prize for the day which will be selected at the end of the day by draw of lots.

One Mega Surprise

- PARTICIPANT who completes all 14 tasks (i.e. one VI™ logo every day for 14 days) will be eligible for the one mega surprise. One PARTICIPANT will be chosen by draw of lots.

Leader board:

- On completion of each task, the PARTICIPANT will be given a ticket.
- The tasks are as follows:
 - Find the VI™ logo
 - The ticket is used as referral id for the PARTICIPANT to share with friends to join this game of HAPPY SURPRISES and earn more tickets.
 - A PARTICIPANT can enter any number of ticket on the App.
 - On doing UnLimited Recharges of MRP 99+, 4 tickets will be added on the PARTICIPANT's tally of tickets.
 - On doing Bill payment of minimum MRP 99+, 4 tickets will be added on the PARTICIPANT's tally of tickets.
 - A leader board on the App to reflect the top tickets collecting PARTICIPANT.
- Top 100 on the leader-board at the end of the 14th day will get Leader Super Surprises.
 - Top 5 get an Oneplus 8 Smartphone.
 - Next 20 get SAMSUNG handset A21 (4GB/64 GB) worth Rs. 15,000
 - Next 25 get Senheiser Over Ear Wireless HD/350 BT black headphone worth Rs. 7,500
 - Next 50 get Amazon Gift pay card worth 999.

App Journey:

- All VIL user can play the game on the APP.
- Non VIL user can play only one task after validating using OTP mechanism

Website Journey:

- All VIL users can unlock on task on the website post which they will be redirected to the APP to continue playing
- Non user can play only one task after validating using OTP mechanism

Happy Surprises Announcement: The Daily Surprises winner will be announced on following day or day after of each day of HSP. The Happy Surprises Mega Surprise prize winner will be announced on day the 15th Day along with the leader board winners.

D. OTHER CONDITIONS:

- a. Multiple entries of the same individual/PARTICIPANT through single or multiple IDs will be dis-allowed.
- b. PARTICIPANT should not do any reverse engineering, hacking or bugging of the Happy Surprises page to manipulate its operation;
- c. All prizes offered in this Happy Surprises are subject to availability. VIL reserves the right to provide alternate models or brands or colour of the same value or any lesser value nearest to the original value, for any of the prize/s as mentioned in the Terms and Conditions. Also, no request from PARTICIPANT for any upgradation in the prize offered shall be entertained by the VIL. Model or brand or colour for alternate prize will be decided by VIL at its sole discretion, any choice by the winner in respect to model or brand or colour will not be considered in any case.
- d. 'Draw of lots' for prizes would mean a process for selection of winners by computerised system which will be conducted under the audit supervision of an independent audit firm.
- e. Winners further understands that the goods provided as prize may carry manufacturer's guarantee and in case of any deficiency in the goods, winners will contact the manufacturer only and VIL will have no liability or responsibility in that regard for the goods presented.
- f. The winner agrees to participate in all promotional activity relating to the Happy Surprises and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a Happy Surprises winner in any or all media.
- g. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- h. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner.
- i. The gratification will be subject to compliance with applicable documents and formalities as required by VIL.
- j. The gratification cannot be assigned or transferred.
- k. The Happy Surprises cannot be used in conjunction with any alternative challenge or promotion.

- l. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Happy Surprises including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- m. The PARTICIPANT hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Happy Surprises.
- n. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Happy Surprises.
- o. Post selection of winners, the prizes shall be sent by VIL to the winners through courier.
- p. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Happy Surprises or any part thereof including the eligibility criteria, other terms & conditions and gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check the Website www.vodafone.in regularly for any update(s) or amendment(s) made to these terms and conditions.
- q. You as a PARTICIPANT hereby confirm and waive the applicability of rules and regulations of the National Do Not Call registry and PARTICIPANT agree to receive promotional messages, in-bound calls and alerts under the Happy Surprises offer and for all future upcoming offers/benefits from Vodafone Idea Limited, as Vodafone Idea Limited may in their sole and absolute discretion decide. Further the PARTICIPANT understand that the consent given herein can be revoked anytime during the event or after the event, for which the PARTICIPANT would need to explicitly write back to Vodafone Idea Limited seeking for revocation of the waiver given by them earlier.
- r. These Terms and Conditions are subject to laws of Idea. Any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996. The place of Arbitration shall be at Mumbai. The language of Arbitration Proceeding shall be English.