

## TERMS AND CONDITIONS GOVERNING OFFERS AVAILABLE IN Vi POSTPAID PLANS

### A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFERS ARE CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE IDEA LIMITED FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED ("VIL") WHO HAVE SUBSCRIBED FOR Vi POSTPAID PLANS.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE IDEA LIMITED POSTPAID SUBSCRIBERS AVAILING THE VARIOUS OFFERS AVAILABLE WITH VARIOUS Vi POSTPAID PLANS ("OFFERS") DURING THE RESPECTIVE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THE OFFERS AVAILABLE WITH VARIOUS Vi POSTPAID PLANS. BY AVAILING ONE OR MORE OF THE OFFERS, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THE OFFERS.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES "YOU" OR "YOUR" SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE OFFERS.

### B. DEFINITIONS

- a. "SUBSCRIBER" SHALL MEAN THE RIGHTFUL USER OF THE VODAFONE IDEA LIMITED MOBILE CONNECTION WHO IS EITHER ON PREPAID OR POST-PAID SUBSCRIPTION, IN WHOSE NAME THE MOBILE PHONE NUMBER (MSISDN) IS REGISTERED WITH VODAFONE IDEA LIMITED. IN THE EVENT THE USER NUMBER / CONNECTION IS REGISTERED IN THE NAME OF A COMPANY/ FIRM, THE EMPLOYEE WHO IS AUTHORIZED TO USE THE MSISDN SHALL SUBMIT A NO OBJECTION CERTIFICATE (NOC) AND AUTHORIZATION OF THE EMPLOYER DULY PERMITTING THE EMPLOYEE TO USE THE NUMBER FOR SUBSCRIBING FOR THIS OFFER AND ACCEPT THE TERMS APPLICABLE HEREIN.
- b. "ACTIVE SUBSCRIBER" SHALL MEAN A SUBSCRIBER WHO USES THE SUBSCRIBER IDENTITY MODULE ("SIM") OF VODAFONE IDEA LIMITED ON A REGULAR BASIS FOR PURPOSES OTHER THAN TO PARTICIPATE IN ANY OFFER OR CONTEST OFFERED BY VODAFONE IDEA LIMITED.
- c. "ELIGIBLE SUBSCRIBER" SHALL MEAN AN ACTIVE SUBSCRIBER OF VODAFONE IDEA LIMITED WHO HAS SUBSCRIBED TO Vi POSTPAID PLANS. AN ELIGIBLE SUBSCRIBER MUST ALSO SATISFY THE FOLLOWING CRITERIA AT THE TIME OF PARTICIPATION AND DURING CONTINUATION OF OFFER:-
  - i. SUBSCRIBER MUST BE AN INDIAN CITIZEN BELONGING TO ANY ONE OF THE CITIES / CIRCLES OF VODAFONE IDEA LIMITED AS MENTIONED HEREIN;
  - ii. SUBSCRIBER MUST NOT HAVE BEEN SUBJECT OF ANY CRIMINAL PROCEEDING;
  - iii. SUBSCRIBER MUST NOT - BE OF AN UNSOUND MIND; AND
  - iv. SUBSCRIBER MUST NOT BE UNDER ANY LEGAL DISABILITY TO ENTER INTO CONTRACTS E.G. MINORITY, INSOLVENCY, RESTRAINT BY COURT ORDER ETC. AND / OR IS OTHERWISE PROHIBITED FROM ENTERING ANY CONTRACTUAL RELATIONSHIP.

Vodafone Idea Limited offers below Vi POSTPAID plans

1. Vi POSTPAID INDIVIDUAL Plans

- RED X 1201
- ENTERTAINMENT 351
- Vi Max 451 and Vi Max 451 UL
- Vi Max 551 and Vi Max 551 UL
- Vi Max 751 and Vi Max 751 UL
- Vi Postpaid 401
- Vi Postpaid 351
- Vi Postpaid 251

2. FAMILY Plan

- Vi Max Family 701 and Vi Max Family 701 UL
- Vi Max Family 1051
- Vi Max Family 1201 and Vi Max Family 1201 UL
- Vi Max Family 1401 and Vi Max Family 1401 UL

3. Old ongoing Vi Postpaid **Plans are set out in a separate table below under the heading “Old Vi Postpaid Plans”.**

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RED X 1201

REDX plan is available at a monthly rental of Rs 1201+GST. This Plan is not for commercial/Non-Retail use. Plan benefits are as detailed below:

- Voice calls
  - Unlimited Local, STD Calls from anywhere in India
  - Unlimited voice call benefit will not be available for Commercial/Non-Retail use only as detailed in this document in General Terms and Conditions applicable
  - ISD calls at special rates in 14 countries (to specific codes) as below [refer Annexure for the list of applicable codes] only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location
    - USA/Canada @ 50p/min;
    - China/Hong Kong @ Rs 2/min
    - Bangladesh/UK @ Rs 3/min
    - Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min
    - For other countries, standard ISD rates apply. For standard rates, visit <https://www.myvi.in/POSTPAID/isd-call-rates>
- SMS
  - 3000 Local, National and Roaming (national) SMS at no extra cost in every bill cycle.
  - Standard rates apply for International SMS, Local, National and Roaming (national) SMS beyond 3000 SMS
    - From Home : Re 1 for Local/Rs 1.5 for STD/Rs 5 for ISD
    - Form National Roaming : Rs 0.25 for Local/Rs 0.38 for STD/Rs 5 for ISD
- Data
  - Unlimited Data
    - Unlimited data benefits will be available for non-commercial/retail usage only as detailed in this document in General Terms and Conditions
    - On identification as commercial/Non-Retail data user, action will be taken by VIL on such subscribers i.e REDX customer will be downgraded by VIL from REDX plan to nearest (lower rental) limited data plan. Applicable REDX contract would be applied to such subscribers which is mentioned separately in this document.

- Data usage over 5G is accessible in specific areas for home customers of Delhi, Maharashtra, Punjab & Tamil Nadu circle on eligible 5G handsets.
- Unlimited Data refers to the Maximum Data which can be consumed in the Bill Cycle and is subject to various factors including technical, device specific as well as external factors beyond control of VIL
- Travel
  - Roaming Pack for 7 days worth Rs. 2999 at no extra cost when activated from Vi app
    - All applicable T&C for this pack is available at <https://www.myvi.in/international-roaming-packs>
    - The offer can be availed only once every 12 months
  - 4 'Airport Lounge Access' at no extra cost when availed through Vi app in a year
    - Maximum 1 can be an International lounge within or outside India
    - Airport Lounge Access at select lounges will be capped at 1 per quarter.
    - This offer is provided by the service provider and is subject to special terms and conditions of the service provider. Terms & Conditions regarding the offer is detailed in this document.
- Premier Customer Service
  - Premium Customer service at our helplines with access to our expert advisors
- Entertainment
  - 6 months Amazon Prime subscription at no extra cost when availed from Vi app with effect from 1<sup>st</sup> April 2022.
    - 'Amazon Prime for Vi POSTPAID user on Vi app' **offer cannot be availed again if already** availed on any other POSTPAID plan of VIL. It is a one-time benefit.
    - Detailed T&C for the Amazon prime offer is available separately in this document
  - 1 Year access to JioHotstar Super subscription at no extra cost when availed through Vi App
    - Detailed JioHotstar Super subscription T&C is available –separately in this document
  - 1 Year access to SonyLIV Premium subscription at no extra cost when availed through Vi App
    - Detailed SonyLIV subscription T&C is available –separately in this document
  - Access to Netflix Basic subscription at no extra cost
- Others
  - 1 Year access to Norton Mobile Antivirus at no extra cost when availed through Vi App
    - Detailed T&C for the Norton offer is available separately in this document
  - 1 Year access to EaseMyTrip flight tickets discount coupons at no extra cost when availed through Vi App
    - Detailed T&C for the EaseMyTrip offer is available separately in this document
  - Access to Swiggy One Membership (6 months) at no extra cost, when availed through Vi App.
    - Detailed T&C for the Swiggy One Membership is available separately in this document
  - MMT Offer has been discontinued post 31<sup>st</sup> December 2023
  - SunNxt TV + Mobile subscription discontinued from 31<sup>st</sup> Mar 2025

## RED X Contract

The minimum period of subscription to this Plan (applicable for RED X plan1201 is for 180 days. If the subscriber seeks to exit from the plan either through plan change (POSTPAID/PREPAID) or through disconnection or is downgraded on account of Commercial/Non-retail usage, within 180 days (RED X contract period) of enrolment or upgrade to the RED X plan, the subscriber shall be liable towards the benefits/services offered with this plan at no extra cost, irrespective of consumption of these benefits/services e.g Amazon Prime, IR pack, Airport Lounge etc and accordingly, the subscriber shall need to move to any available plan and subscriber shall be charged a minimum amount of INR 3000/- (incl taxes) in lieu of RED X Plan benefits for effecting any change of plan/disconnection. VIL however reserves its right to charge the full amount of such benefits as per prevailing rates of VIL/third party service **providers' benefits/offers**. If the customer upgrades to Red X plan, he will get the Airport Lounge benefits again as per the other terms and conditions of the Red X plan, after exhausting the earlier benefits.

## IMPORTANT

Enrolment into RED X plan is for limited customers on the basis of first come first serve. It will be at the discretion of VIL to withdraw the plan for fresh enrolments.

### Vi POSTPAID INDIVIDUAL PLANS (Vi MAX) INCLUDING RED X 1201

Customers who have subscribed to Vi POSTPAID INDIVIDUAL plans mentioned herein below shall be entitled to the benefits noted against each plan. The below benefits are applicable for subscribers on below plans in all VIL telecom circles except below circles

- Andhra Pradesh (including Telangana),
- Karnataka,
- Madhya Pradesh (including Chattisgarh),
- Rajasthan,
- Orissa,
- Assam & North East,
- Himachal Pradesh &
- Jammu & Kashmir

Postpaid Plus Plans	Vi Max 451	Vi Max 551	Vi Max 751	RED X 1201
No. of lines	1	1	1	1
Choose Your Benefit (Maximum Benefit count) - Bundled Benefits.	1 (From a to i available options)	2 (From a to i available options)	3 (From a to i available options)	All IN
a. Amazon Prime - 6 Months	Not Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Not Available	-
c. Hotstar super - 1 Year	Not Available	Not Available	Available	Available
d. Sony Liv Mobile- 1 Year	Available	Available	Not Available	-
e. Sony Liv Premium- 1 Year	Not Available	Not Available	Available	Available
f. Ease My Trip – 1 Year	Available	Available	Available	Available
g. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
h. Eazydiner – 6 Months	Not Available	Available	Available	Not Available
i. Swiggy One Membership (6 months membership) (One time at no extra cost)	Not Available	Available	Available	Available
j. Vi Movies & TV – 3 Months	Available	Available	Available	Not Available
Netflix	Not Available	Not Available	Not Available	Available
Airport Lounge Access (4 per year)	Not Available	Not Available	Not Available	Available
IR Pack worth Rs2999/ yr	Not Available	Not Available	Not Available	Available
Telco Benefits:				
Calls	Unlimited LNR	Unlimited LNR	Unlimited LNR	Unlimited LNR
Data (Data quota)	50GB + Night UL	90GB + Night UL	150GB+NightUL	UL
Data Roll Over	200GB	200GB	200 GB	-
Data PayGo	Rs20/GB	Rs20/GB	Rs 20/GB	-
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Games	Yes	Yes	Yes	Yes

- Customers who have subscribed to Vi POSTPAID INDIVIDUAL plans mentioned herein below in the telecom circles of Andhra Pradesh (including Telangana), Karnataka, Madhya Pradesh (including Chattisgarh), Rajasthan, Orissa, Assam & North East, Himachal Pradesh, Jammu & Kashmir are entitled to the benefits noted against each plan:

Postpaid Plus Plans	Vi Max 451 UL	Vi Max 551 UL	Vi Max 751 UL	RED X 1201
No. of lines	1	1	1	1
Choose Your Benefit (Maximum Benefit count) - Bundled Benefits.	1 (From a to i available options)	2 (From a to i available options)	3 (From a to i available options)	All IN
a. Amazon Prime - 6 Months	Not Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Not Available	-
c. Hotstar super - 1 Year	Not Available	Not Available	Available	Available
d. Sony Liv Mobile- 1 Year	Available	Available	Not Available	-
e. Sony Liv Premium- 1 Year	Not Available	Not Available	Available	Available
f. Ease My Trip – 1 Year	Available	Available	Available	Available
g. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
h. Eazydiner – 6 Months	Not Available	Available	Available	Not Available
i. Swiggy One Membership (6 months membership) (One time at no extra cost)	Not Available	Available	Available	Available
j. Vi Movies & TV – 3 Months	Available	Available	Available	Not Available
Netflix	Not Available	Not Available	Not Available	Available
Airport Lounge Access (4 per year)	Not Available	Not Available	Not Available	Available
IR Pack worth Rs2999/ yr	Not Available	Not Available	Not Available	Available
Telco Benefits:				
Calls	Limitless LNR	Limitless LNR	Limitless LNR	Unlimited LNR
Data	Limitless	Limitless	Limitless	Unlimited
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Games	Yes	Yes	Yes	Yes

- It should be noted that
  - This plan is meant for personal & non-commercial use. Limitless data and Limitless LNR calls are governed by commercial usage policy as defined under **'General Terms and Conditions'** in this document.

#### Important:

- Applicable taxes extra
- Customer booking their new Vi postpaid connection on myvi.in /or any digital channel will be eligible for special promotional offer of 50GB Extra data on Vi Max 451 postpaid plan valid for 180 days. This offer is valid till 31<sup>st</sup> March 2025
- Post free allowance, the applicable data usage charges is Rs 20/GB

- Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925.
- 3000 Local, National and Roaming (national) SMS at no extra cost in every bill cycle.
- Standard rates apply for International SMS, Local, National and Roaming (national) SMS beyond 3000 SMS
  - From Home : Re 1 for Local/Rs 1.5 for STD/Rs 5 for ISD
  - From National Roaming : Rs 0.25 for Local/Rs 0.38 for STD/Rs 5 for ISD
- ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as per standard rates, unless specified otherwise in the plan.
- Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- Refer Amazon Prime, JioHotstar, SonyLIV, Sun NXT, Airport Lounge Access, EaseMyTrip, EazyDiner, Norton and Swiggy T&C for Vi POSTPAID user in this document for details on eligibility and subscription offer.
- Eligible Subscriber is assigned specific number of entertainment & lifestyle benefit/s at no extra cost (maximum **benefit count**), **corresponding to the postpaid plan as mentioned in the table above.** “Choose your benefit” will entitle You to choose/select from the list of benefits.
- The benefit count is fixed for each plan (benefit cap) and is available to the customer only once in his/her life-time. The benefit count, once exhausted/availed cannot be available thereafter irrespective of plan change, upgrade or downgrade. The customer is free to select the benefits of his/her choice from the options available or repeat the same benefits, subject to the benefit cap.
- The list of benefits available with each plan is set out in table above. However, the list of benefits to be claimed by you will differ based on the benefits earlier chosen by you.
- In the event the benefit already availed by You is not utilised fully and You upgrade to a postpaid plan which also provides the same benefit (which is already availed and ongoing), then the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the benefit count assigned under the upgraded plan.
- In case of plan upgrade, only incrementally additional count of benefits will be available to You. You can claim the incremental additional benefits from the list of benefits available to You. For eg. if you are currently on Vi Max 551 plan, which entitles 2 benefits and while the said two benefits are ongoing, You migrate to Vi Max 751 plan (which gives 3 benefits), then You will be entitled to only incremental additional count of benefit, i.e. only additional 1 benefit.
- In case of plan downgrade, You will only get the benefit count which is available on the downgraded plan. You can choose the benefit from the list of benefits available with downgraded plan or continue with the ongoing benefit taken under earlier plan, if the same benefit is available with downgraded plan. Your ongoing benefits basis your earlier plan which are in excess of benefits on downgraded plan or not continued in downgraded plan, will be terminated immediately. For eg. if you are currently on Vi Max 751 plan, which entitles 3 benefits and if You migrate to Vi Max 551 plan (which gives 2 benefits), then You will be entitled to only 2 benefits as per the downgraded plan and the additional one benefit as per the earlier plan will be terminated.
- Night binge unlimited data (Night UL) from midnight 12 am to morning 6 am is applicable for Vi Max 451, Vi Max 551 and Vi Max 751 plans. This benefit has to be activated by clicking on the “**claim**” tab for the night binge UL data benefit, in the plan benefits section of the Vi App.
- Unlimited/limitless calls & data is governed by commercial usage policy as defined under ‘**General Terms and Conditions**’ in this document.
- Roll-Over is total accumulated data quota including the plan benefits at beginning of each bill cycle.
- Unlimited Data refers to the Maximum Data which can be consumed in the Bill Cycle and is subject to various factors including technical, device specific as well as external factors beyond control of VIL
- Entertainment 351 plan, Vi Postpaid 251, Vi Postpaid 351 & Vi Postpaid 401 are available for new acquisition in select markets and at Vi Store only as mentioned in the table.

Plan Rental	Vi Postpaid 251	Vi Postpaid 351	Vi Postpaid 401	Entertainment 351	Vi Postpaid 401
Plan Rental	251	351	401	351	401

Voice	UL	UL	UL	UL	UL
SMS / month	100	100	3000	100	3000
Data (GB)	25	50	Limitless data (FUP)	20	Limitless data (FUP)
Rollover Data (GB)	0	200	0	0	0
Circle	JK, HP	JK, HP	JK, HP	AS, NE, OR	AS, NE, OR

## Vi POSTPAID INDIVIDUAL MBB Plans

Customers who have subscribed to Vi POSTPAID INDIVIDUAL MBB (Mobile Broadband) plans mentioned herein below shall be entitled to the benefits noted against each plan

Plan Name	MBB 399	MBB 499
Monthly Rental (Rs)	399	499
Data Quota (GB)	50	90
Data PayGo (Rs/ GB)	20	20
Data Rollover (GB)	200	200
Voice (Rs/min)		
Local	1	1
STD	1.5	1.5
SMS (Rs/SMS)		
Local	1	1
STD	1.5	1.5

### Important:

- o Applicable taxes extra.
- o Post free allowance, the applicable data usage charges are Rs. 20/GB.
- o Customers can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925.
- o Local and National SMS at 25p/SMS; ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as per standard rates, unless specified otherwise in the plan.
- o All billing pulse at per minute
- o Customers will be able to purchase these MBB plans separately or as a bundle with the Vi MiFi device.
- o Above plans are available only in select markets. Applicable markets are: - Mumbai (Mumbai, Thane, Navi Mumbai), Delhi (Delhi, Noida, Gurgaon, Ghaziabad), Kolkata (Kolkata), TN (Chennai), Karnataka (Bangalore), MNG (Pune), Gujarat (Ahmedabad, Surat, Rajkot, Baroda).
- o VIL reserves the right to terminate any of these plans if in its sole opinion the plans are being abused.
- o **Subject to the above, VIL's standard Terms and Conditions for postpaid individual consumer/ retail plans shall apply.**

### Vi MiFi Device

- o Vi MiFi device will be charged currently at Rs. 2000 upfront, inclusive of applicable taxes. VIL reserves the right to modify or change the device price at its discretion.
- o VIL reserves the right to change the device model or make at its sole discretion.
- o Vi MiFi device can be used only with VIL SIM and not with any other operators' SIM cards.
- o Customers will be able to purchase Vi MiFi device as a bundle with any retail postpaid plan available in the respective market.

- To activate the SIM purchased with Vi MiFi device, customer will need to follow standard tele-verification process by calling 59059. Once activated, the SIM will be ready for use within Vi MiFi device.
- Customers shall be solely responsible for keeping the MiFi device properly secured and for all activations and other activities that occur on or through their MiFi device. VIL shall not be responsible for any losses arising out of the **unauthorized use of a customer's MiFi device.**
- **Vi MiFi device supports download speeds upto 150Mbps and upload speeds upto 50 Mbps as per the manufacturer's device user manual.**
- Actual speed experienced depends on a variety of factors including 4G network availability and will be provided on best effort basis.
- Network connectivity may vary depending on several factors including network congestion, location of access, topography, barriers caused by constructions etc.
- The Customer undertakes that the device shall at all times remain in the custody of the Customer and shall be used only for the manner authorized under this terms and conditions and no other purpose.
- The Customer will be fully responsible for the proper upkeep, usage and safety of the device.
- VIL and its subsidiaries are merely the supplier of the device and not the manufacturer, VIL and its subsidiaries makes no warranties of any kind, express or implied, in respect to the same and also disclaims any warranty or merchantability and/or fitness for a particular purpose.
- Warranties in relation to the device will be made by the manufacturer of the device. For more details about the device, customer is requested to check the **manufacturer's device user manual.**



## FAMILY Plan

Customers who have subscribed to FAMILY plan mentioned herein below shall be entitled to the benefits noted against each of these plans. The below benefits are applicable for subscribers on below plans in all VIL telecom circles except below circles

- Andhra Pradesh (including Telangana),
- Karnataka,
- Madhya Pradesh (including Chattisgarh) ,
- Rajasthan ,
- Orissa,
- Assam & North East,
- Himachal Pradesh,
- Jammu & Kashmir.

Postpaid Plus Plans	Vi Max Family 701	Vi Max Family 1051	Vi Max Family 1201	Vi Max Family 1401
No. of lines (including primary)	2	3	4	5
Choose your benefit (Maximum Benefit count – Only to primary member) – Bundled Benefits	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)
a. Amazon Prime - 6 Months	Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Available	Available
c. Sony Liv Mobile- 1 Year	Available	Available	Available	Available
d. Ease My Trip	Available	Available	Available	Available
e. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
f. Eazydiner	Not Available	Not Available	Available	Available
g. Swiggy One Membership (6 months membership) (One time at no extra cost)	Not Available	Not Available	Yes	Yes
h.ViMovies & TV – 3 Months	Available	Available	Available	Available
Family Benefit	Single Bill for all family members			
Telco Benefits:				
Calls	Unlimited LNR	Unlimited LNR	Unlimited LNR	Unlimited LNR
Data Primary (Data quota)	70GB + Night UL	70GB + Night UL	140GB + Night UL	140GB + Night UL
Data Secondary	40GB	40GB	40GB	40GB

Data Roll Over	200GB	200GB	200GB	200GB
Data Sharing	10 GB	10 GB	20 GB	25 GB
Data PayGo	Rs20/GB	Rs20/GB	Rs20/GB	Rs20/GB
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Vi Movies & TV (limited access)	Yes	Yes	Yes	Yes
Games	Yes	Yes	Yes	Yes

- Customers who have subscribed to Vi POSTPAID Family plans mentioned herein below in the telecom circles of Andhra Pradesh (including Telangana), Karnataka, Madhya Pradesh (including Chattisgarh), Rajasthan, Orissa, Assam & North East, Himachal Pradesh, Jammu & Kashmir are entitled to the benefits noted against each plan:

Postpaid Plus Plans	Vi Max Family 701 UL	Vi Max Family 1051 UL	Vi Max Family 1201 UL	Vi Max Family 1401 UL
No. of lines (including primary)	2	3	4	5
Choose your benefit (Maximum Benefit count – Only to primary member) – Bundled Benefits	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)
a. Amazon Prime - 6 Months	Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Available	Available
c. Sony Liv Mobile- 1 Year	Available	Available	Available	Available
d. Ease My Trip	Available	Available	Available	Available
e. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
f. Eazydiner	Not Available	Not Available	Available	Available
g. Swiggy One Membership (6 months membership) (One time at no extra cost)	Not Available	Not Available	Yes	Yes
h. ViMovies & TV – 3 Months	Available	Available	Available	Available
Family Benefit	Single Bill for all family members			

Telco Benefits:				
Calls	Limitless LNR	Limitless LNR	Limitless LNR	Limitless LNR
Data Primary	Limitless	Limitless	Limitless	Limitless
Data Secondary	40GB	40GB	40GB	40GB
Data Roll Over (for Secondary)	200GB	200GB	200GB	200GB
Data Sharing (for Secondary)	10 GB	10 GB	20 GB	25 GB
Data PayGo (for Secondary)	Rs20/GB	Rs20/GB	Rs20/GB	Rs20/GB
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Vi Movies & TV (limited access)	Yes	Yes	Yes	Yes
Games	Yes	Yes	Yes	Yes

- It should be noted that
  - This plan is meant for personal & non-commercial use. Limitless data and Limitless LNR calls are governed by commercial usage policy as defined under **'General Terms and Conditions'** in this document.

#### Important:

- Applicable Taxes Extra
- Post free allowance, the applicable data usage charge is Rs 20/GB
- Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925
- ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as charged as per standard rates, unless specified otherwise in the plan.
- Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- Refer terms and conditions of offers/benefits relating to Amazon Prime, JioHotstar, Sun NXT, Sony Liv, Norton, Eazydiner, Ease My Trip, Swiggy and Norton available with Vi POSTPAID plans as set out in this document, for details on eligibility and subscription offer applicable to Family Plan.
- Eligible Subscriber (primary member) is assigned 2 entertainment & lifestyle benefit/s at no extra cost (maximum benefit count), corresponding to the postpaid plan as mentioned **in the table above**. **"Choose your benefit"** will entitle only the primary member to choose/select any 2 of the entertainment or lifestyle benefits of his/her choice from the list of benefits mentioned in the table above.
- The benefit count is fixed for each plan (benefit cap) and is available to the customer only once in his/her life-time. The benefit count, once exhausted/availed cannot be available thereafter irrespective of plan change, upgrade or downgrade. The customer is free to select the benefits of his/her choice from the options available or repeat the same benefits, subject to the benefit cap.
- The list of benefits available with each plan is set out in table above. However, the list of benefits to be claimed by you will differ based on the benefits earlier chosen by you.

- In the event the benefit already availed by You is not utilised fully and You upgrade to a postpaid plan which also provides the same benefit (which is already availed and ongoing), then the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the benefit count assigned under the upgraded plan.
- Data sharing pack will entitle additional data to the family. It will get auto-activated once the individual data quota of any member gets exhausted. Once activated, the additional data as indicated in the table above put together for all the members, will be credited and may be used by the members as and when the individual quota gets exhausted.
- Night binge unlimited data (Night UL) from midnight 12 to 6 am in the morning only for primary number for the Vi Max Family 701, Vi Max Family 1051, Vi Max Family 1201 and Vi Max Family 1401 plans. This benefit has to be activated **by clicking on the “claim” tab for the night binge UL data benefit, in the plan benefits section of the Vi App.**
- Unlimited/limitless calls & data is governed by commercial usage policy as defined under **‘General Terms and Conditions’ in this document.**
- Roll-Over is total accumulated data quota including the plan benefits at beginning of each bill cycle.
- Refer FAMILY Plan T&C for details regarding the offer.
- Vi Max Family 1051 Plan is available for new acquisition or migration in markets – Mumbai, Maharashtra & Goa, Punjab, Haryana & Gujarat and is available at Vi Stores only.

## Detailed Benefits of Vi POSTPAID INDIVIDUAL plans and FAMILY plan

- a. For the benefits/offers available under a relevant Vi POSTPAID INDIVIDUAL/FAMILY Plan, You have to refer the table above.
- b. If a customer changes the plan or moves to pre-paid, accumulated data will not be rolled-over and will lapse and other associated benefits / bundled services like Amazon Prime, SonyLIV subscription will also be deactivated.
- c. 6 months Amazon Prime subscription come with Vi Max 551 (Rental Rs 551) and above rental Vi POSTPAID INDIVIDUAL plans at No extra cost and on all FAMILY Plans with effect from 5<sup>th</sup> July 2023. Detailed list of applicable plans for offer and Amazon Prime T&C is available separately in this document.
- d. Activation of ISD service with plan by default has been stopped. Only after physical verification ISD services to a subscriber for all new activations will be provided.
- e. During new activation for Vi Postpaid, a one-time non-refundable activation Fee of Rs 99 & minimum refundable Security Deposit of Rs 199 will be applicable on all Vi POSTPAID INDIVIDUAL plans and for Primary member of the FAMILY Plans. The Security Deposit will be refunded to the subscriber post disconnection, after adjusting all dues.
  - o **For Delhi & Mumbai telecom circle, activation fee of Rs 250 and Rs 300 respectively would be levied with 'NIL' security deposit.** The activation fee is non-refundable.
- a. Subscriber can deposit additional security deposit if they wish to do so. The additional security deposit will be added to the initial security deposit and will be refunded on disconnection, after adjusting all dues.
- f. **"Roll-over" data mentioned in "Roll-over" refers to carry forward of any unused data from your current bill cycle to your next bill cycle.** You can accumulate data up to defined limit as per each plan mentioned in plan details table above including the plan's base data quota at beginning of each bill cycle.
- g. **The period for the "Extra Benefit" mentioned for Amazon Prime, JioHotstar, SonyLIV, SunNxt, Vi Movies & TV App, Swiggy One Membership and Norton will be as per the date of activation of the service.** You need to activate these services, through the Vi app, once you have enrolled into the plan. After the benefit period, you can either opt-out of the service or you will be charged subscription charges for whichever service you choose to continue.
- h. Vi POSTPAID INDIVIDUAL & FAMILY plans (mentioned in table above) come with a zero rental inbuilt Worry Free data pack. Post consumption of free data quota provided and the accumulated data in the availed plan, the Eligible Subscriber shall be charged Rs.20/GB. Bill cap facility is not available/applicable for Vi POSTPAID PLANS
- i. FAMILY Plans offer exclusive Terms and condition is mentioned under **'TERMS AND CONDITIONS GOVERNING THE OFFER "FAMILY PLAN" in this document.** Savings in the Family Plan is considered, compared with rental and other benefits available on individual plan.
- j. Priority Customer Service constitutes the following:
  - **"Jump the queue at Vi stores" ie. Priority access at Vi Stores (company owned) during operational hours using Token Management system**
  - 20 second call pick-up after the customer selects an option on our call centre IVR to talk to the agent during operational hours (Morning 6:00am to Midnight 12:00am)
  - Priority Customer Service may not be available in the following conditions:
    - Network/ technical issues
    - High call volumes arising out of the network outages
    - Peak hours of call flow (Morning 9:30am to 12:30pm and Evening 6:00pm to 9:30pm)
    - National Holidays
    - Natural calamities, Disturbances like Bandh, Processions
- k. **Special 'ISD Pack -Rs30' is available on Vi POSTPAID PLAN (except on REDX 1201 plan) @ Rs 30+GST/month.** The pack can be activated and deactivated by calling up the call centre. The pack offers special rates to countries (specific codes) as below [refer Annexure for the list of applicable codes] only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location
  - a. USA/Canada @ 50p/min;
  - b. China/Hong Kong @ Rs 2/min
  - c. Bangladesh/UK @ Rs 3/min
  - d. Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min
- l. **Special 'Data Pack' is available on Vi POSTPAID PLANS.** The pack can be activated and deactivated by calling up the call centre. The benefits of the pack is as below

- a. 20 GB data pack @ Rs 100+GST/Month
- b. 50 GB data pack @ Rs 200+GST/Month
- c. UL Data @ Rs 199+ GST/Month
- d. 10GB Data pack @ Rs 60+GST/Month
- e. 4GB Data pack @ Rs 30+GST/Month

## General Terms and Conditions

### A. Unreasonable use of unlimited calling benefits

- A. It is unreasonable use of the Service/Promotion where Your use of the Service/Promotion is reasonably considered by Vodafone Idea Limited to be fraudulent use, to be contrary to the way the Service/Promotion **is intended to be used, or to adversely affect the Vodafone Idea Limited's Network or other Vodafone Idea customers'** use of or access to the Service/Promotion or the Vodafone Idea Network.
- B. All consumer plans are meant only for the use of retail customers and are not meant for commercial/ non-retail use. Commercial/ non-retail usage is defined as (a) Calls to more than 300 unique numbers (mobile and/or landline and STD and/or ISD calls) in a week; AND (b) cumulative duration of Incoming calls < 15 minutes during any period of seven (7) consecutive days and (c) cumulative duration of Outgoing calls > 300 minutes per day, which is far in excess of the average daily talk time used by individual subscribers across telecom circles in India, being almost 60 times higher than national average daily talk time consumed by subscribers.

### B. Unreasonable use of unlimited data benefits

- A. **Data usage by any individual subscriber on GSM POSTPAID plan with 'UNLIMITED DATA / Limitless data' having data usage greater than 300 GB in a bill cycle will be termed as commercial/Non-Retail usage of Data.**
- B. Any subscriber with commercial/non-retail data usage as defined above will be termed as '**Commercial/non-retail Data User**'. Vodafone Idea will reserve its right to throttle data speed to upto 64kbps without any charge in case of usage beyond 300 GB in a bill cycle. Vodafone Idea will also reserve its right to identify such subscribers and withdraw the current unlimited/limitless data plan of all such '**Commercial/non-retail Data User**' and assign nearest (lower rental) limited data retail plan available in market without giving any prior notice. Any plan exit clause (if applicable) will be applicable to all such subscribers.

- C. Data CUP applies for customer enrolling to such plans w.e.f 9<sup>th</sup> May 2020

### C. INTERNATIONAL CALLS (ISD)

- A. Pack/Plan exclusive rate for ISD applicable only when in home network; Any calls made to ISD codes when on national roaming will be charged as per standard ISD rates. Standard ISD rates will apply to all other destinations and ISD codes. For details of ISD rates when in home network or on national roaming, visit <https://www.myvi.in/POSTPAID/isd-call-rates>

### D. Offer Area

- A. The Offer is valid across VIL circles as mentioned below –

Assam	Tamil Nadu (Incl Chennai)	Maharashtra & Goa	Kolkata	Punjab	Rajasthan
North East	Andhra Pradesh	Mumbai	West Bengal	Himachal Pradesh	Delhi
Orissa	Karnataka	Kerala	UP (East)	Haryana	
Bihar	Madhya Pradesh & Chhattisgarh	Gujarat	UP (West)	J&K	

- B. Notwithstanding the foregoing, if the operation of or participation in the Competition is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such State and/or territory or part thereof shall not be eligible to subscribe to or participate in the Competition. No further notice shall be given by Vodafone Idea Limited in this regard.

### E. MODIFICATION OF OFFERS

- A. Vodafone Idea Limited reserve the right, at their sole discretion, to modify these Terms & Conditions related to one or more of the Offers or any part thereof at any time during the relevant Offer Periods and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the said modifications shall be binding on the participating Subscribers availing the Offer/s.
- B. If Vodafone Idea Limited modify these Terms, the modified terms will be posted on <https://www.myvi.in/>. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms

and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Offer/s. Your continued participation in the Offer/s will constitute Your acceptance of the latest revised Terms and Conditions related to such Offer/s.

F. WITHDRAWAL OF OFFERS

Vodafone Idea Limited reserves the right to cancel, discontinue, suspend or prematurely withdraw one or more of the Offers at any time during its validity period as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the participating Subscribers availing such Offer/s.

G. DISCLAIMERS

- A. You agree that the Offers are being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions. Your participation in the Offer/s is voluntary and you expressly agree to avail the Offer/s at your sole risk. Vodafone Idea Limited shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to participation in the Offer/s.
- B. Vodafone Idea Limited makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer/s and/or any delay or failure to avail the Offer/s including due to technical or network problems. To the extent you choose to avail the Offer/s, you do so at your own initiative and you shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone Idea Limited, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any third party, in connection with the Offer/s.
- C. Vodafone Idea Limited reserves the right to change, suspend, remove, or disable access to the Offer/s at any time without notice. In no event will Vodafone Idea Limited be liable for the removal of or disabling of access to the Offer/s. Vodafone Idea Limited may also impose limits on the use of or access to the Offer/s, in any case and **without notice or liability. Under the Offer/s, Vodafone Idea Limited’s responsibility shall only be** limited in providing Telecom Service on Vodafone Idea Limited network for Eligible Subscribers availing such Offer/s.
- D. Any claims, issues, damages or losses with regards to the quality or functionality of the third party services/offers will be the sole liability of the third party service providers. For third party offers/services, the third party service provider terms and conditions shall apply.
- E. Vodafone Idea Limited will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- F. You shall indemnify and keep indemnified Vodafone Idea Limited, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, **proceedings, action, liabilities, expenses, costs (including attorney’s fees and court costs), losses or damages** of whatsoever nature, which Vodafone Idea Limited may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. Vodafone Idea Limited shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

H. GENERAL

- A. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- B. There is no entry fee or cost attached for participating in the Offer/s.
- C. By availing the Offer/s, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone Idea Limited, as it may in its sole and absolute discretion decide.
- D. The Offers are subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone Idea Limited
- E. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.

- F. The Subscriber shall also be bound by the terms and conditions of the third party content providers while availing such third party contents as may be offered under any particular Vi POSTPAID PLANS. VIL shall not be responsible for any third party content offered with these Vi POSTPAID PLANS.
- G. The Offers are subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- H. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- I. Failure by Vodafone Idea Limited to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- J. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer/s.
- K. You hereby authorize Vodafone Idea Limited to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer or the benefits as the case may be. Your personal information will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- L. You agree that Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third parties.
- M. By participating in the Offer/s, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone Idea Limited and to any third party content licensor to Vodafone Idea Limited that is made available through the Offers.
- N. These Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.

I. In wireless networks, download/upload speed cannot be assured due to reasons beyond the control of mobile service providers. Vi provides one of the best 4G download speeds as per open signal report (Month of November, 2024) with a national average above 17.4 Mbps. As per the test set up provided in TRAI QoS Regulations, recent typical 10th percentile download/upload speed for 4G is 15.12 Mbps / 8.03 Mbps. This implies that 90% of our subscribers experience speeds higher than this speed.

## TERMS AND CONDITIONS **NS GOVERNING THE OFFER “FAMILY PLAN”**

### A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFER IS CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE IDEA LIMITED (HEREINAFTER COLLECTIVELY REFERRED TO AS “VIL/VODAFONE IDEA/VI”) FOR THE ELIGIBLE SUBSCRIBERS OF VIL.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VIL POST PAID SUBSCRIBERS AVAILING VARIOUS Vi POSTPAID PLANS (SUBJECT TO ELIGIBILITY) AND THE OFFER BENEFITS KNOWN AS “FAMILY PLANS” (“Offer”) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS “FAMILY PLANS”. BY AVAILING THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires “You” or “Your” shall mean any natural person who being an Eligible Subscriber has availed the Offer as mentioned below.

### B. DEFINITIONS



- a. "Subscriber" shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for subscribing for this Offer and accept the terms applicable herein.
- b. "Active Subscriber" shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. "Consent" shall mean consent by a secondary member for transfer of payment responsibility to the primary member of a group. By giving Consent, a secondary member also allows the primary member to view the bill details of the consenting secondary member.
- d. "Eligible Subscriber" shall mean an Active Subscriber of VIL who has subscribed to Vi POSTPAID INDIVIDUAL/FAMILY plans. An Eligible Subscriber must also satisfy the following criteria at the time of availing the Offer:-
  - a. Subscriber must be an Indian citizen belonging to any one of the telecommunication service areas of VIL as mentioned herein;
  - b. Subscriber must not have been subject of any criminal proceeding;
  - c. Subscriber must not - be of an unsound mind; and
  - d. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.

#### C. RESTRICTIONS

- a. A Vi dongle number cannot be a primary or secondary member in the group;
- b. A COCP (Company owned company paid) and COIP (Company owned individual paid) customers are not eligible to create or participate in a FAMILY group;
- c. Vi post-paid subscribers having inactive or barred post-paid connections shall not be eligible to create or participate in a FAMILY group;
- d. Old Vi family customers shall not be eligible to create or participate in the new FAMILY group (as mentioned in table above). Old Vi Family customer will first have to give request for deactivation of the old Vi Family hierarchy in order to form or join a new FAMILY group;
- e. Vi prepaid customers shall not be eligible to create or participate in a FAMILY group;
- f. A Vi customer who is already a member of a FAMILY group shall not be eligible to create or participate in another FAMILY group;
- g. Groups cannot be formed with post-paid connections registered in different telecom circles. A Vi customer belonging to a particular telecom circle shall be eligible to create or participate in a FAMILY group only with members belonging to the same telecom circle.
- h. A member of a FAMILY group shall not be entitled to transfer his / her mobile connection to any third party including his / her blood relations.
- i. FAMILY refers to POSTPAID FAMILY PLAN & the benefits of family is unique to its members. Any customer in family plans construct will need to de-link the family and move to any available plans as individual connection before moving out from Vi POSTPAID
- j. If primary removes any secondary number from FAMILY GROUP, it will be migrated as an individual number and secondary member's plan will be modified to available Vi POSTPAID INDIVIDUAL PLAN and benefits of Family Plan will cease to apply for such individual number.
- k. Secondary numbers will be able to purchase Value Added Services (excluding bundled propositions like Amazon Prime, JioHotstar). Charges for such services will be billed to primary number
- l. In case of non-payment of bill, services for entire family group (primary and secondary numbers) shall be stopped.
- m. Primary number should be active for all members to enjoy FAMILY plan benefits.

#### D. PLAN DETAILS – DESCRIPTION, GROUP FORMATION, ACTIVATION, PLANS, BILLING AND REMOVAL

##### 1. DESCRIPTION

- a. FAMILY Plan is an offer which may be availed by a group of individual subscribers of VIL availing various pre-defined Vi POSTPAID INDIVIDUAL PLANS available during the Offer Period;
- b. Each group consists of primary and secondary members. Maximum group is as per plan details shown in FAMILY Plan table in this document. This Offer enables a single bill for all group members with primary member having the payment responsibility for all members in the group.
- c. Primary Member shall be entitled to –
  - a. Add or remove secondary members in a group;
  - b. Select FAMILY PLANS for self from list of available FAMILY PLANS (Family 701/Family 1051/ Family 1201/ Family 1401 plans)
    - i. In case the primary member moves out of the FAMILY Plans, the family will be dissolved and all billing deviation benefit for secondary members will be revoked and secondary will be subsequently moved to available Vi POSTPAID INDIVIDUAL PLAN available in retail market without prior notice
  - c. Receive the single consolidated monthly bill at his registered email ID and/or billing address; no separate bills will be generated for secondary members;
  - d. **Get consolidated view of all secondary members' bills with itemized details if already enrolled for itemised bills;** else a consolidated summary bill for primary and secondary members will be sent to the primary member;
- d. Each Family plan will have an eligibility of free add-ons (secondary connections) basis the rental of the Family
- e. Secondary member will by default be subscribed to the Family Secondary Member Plan. However, the rental **for the secondary plan under the Family Plan will be deviated to '0' during billing as long as the family is intact** for Family 701, Family 1051, Family 1201, Family 1401. On being identified as standalone (without FAMILY plans Primary connection), the subscriber on Family Secondary Member will be moved as individual and nearest retail market Vi POSTPAID INDIVIDUAL PLAN will be offered/provisioned without any intimation
- f. Each primary and secondary connection will have its own inbuilt data quota, calling, SMS and non-Telco benefits as mentioned in Family-New benefits table in this document.
- g. Secondary member shall be entitled to purchase add-on packs for self but not be allowed to change their plan
- h. Primary Member shall be responsible and liable to pay the monthly bills for all the members of the group **including any outstanding of secondary no's account before joining the FAMILY. In case of non-payment by primary member, connections of all members in the group will get barred / suspended.**
- i. A secondary member acknowledges and agrees that upon providing Consent to be added in a group, said secondary member authorises the primary member to view the billing details of the said secondary member.
- j. In Case of Family plans, Amazon Prime/JioHotstar, Sony LIV, Sun NXT, EazyDiner, Norton, EaseMyTrip and Swiggy One Membership is complimentary for Primary user only. Detailed T&C for each such offer is available separately in this document

## 2. GROUP FORMATION

- a. An existing Vi post-paid customer will be added as a secondary member into a FAMILY group only after such customer has provided consent to be added the group as a secondary member. Such Consent is required to be given within 7 days of the request being raised by the primary member. For this, such customer will receive an interactive SMS everyday whereby he / she will be able to provide consent.
- b. In case all secondary members are existing individuals and consent is not given by any of them, the plan of the Primary member will still be activated/ migrated to the chosen Family plan. However, the Primary member will exist as an individual subscriber in the system.
- c. Primary number can add eligible secondary number at a later stage too. i.e A secondary number can be activated any time during the plan validity.
- d. Add-On Connections:
  - a. In case a primary member has existing add-on connections while creating a FAMILY group, then all the existing add-on connections will also have to be moved to the group & each number will get request to give consent via SMS.
  - b. In case a secondary member has existing add-on connections & gives Consent for any one or more of such connections to be added to a FAMILY group, then the remaining add-on connections will continue for such member as independent add-on connections and shall be eligible for inclusion in any other group.

- c. In case the primary is also a New subscriber (Fresh, P2P, MNP, NMNP), the secondary number will remain in parked state till such time that the primary gets activated

### 3. PLAN ELIGIBILITY

- a. All individual subscribers can operate as group members on a set of pre-defined Vi POSTPAID plans available during the Offer Period and defined in the Tariff Enrollment Form. These plans may vary for primary and secondary members. These plans may also change from time to time basis regulatory guidelines and business exigencies.
- b. In case a customer forming a FAMILY group exists on a plan which is not a pre-defined plan which is eligible for FAMILY group, such customer will have to change his plan to one of the pre-defined plans eligible for forming FAMILY group;
- c. In case an existing Vi post-paid subscriber is added as a secondary member and the plan chosen by primary member is different from the existing plan of the secondary member, existing plan of the secondary member will be changed to defined secondary add-on plan applicable at the time;
- d. Such secondary add-on plans will be available only for secondary customers of FAMILY group
- e. If a secondary member is on a Secondary Add-On plan, then at the time of being delinked from the group for any reason, such secondary member shall be mandatorily required to change his / her plan to a regular Vi POSTPAID INDIVIDUAL plans

### 4. PLAN UPGRADE/ DOWNGRADE

- a. A primary can upgrade to a higher rental plan as a part of the linking journey while adding a secondary member or even without adding a member through the Family Plan Change journey
- A. Likewise, a primary can downgrade to a lower rental plan. However, in such a case (if the maximum limit of free secondary line eligibility is breached), then the last added secondary member will be auto-delinked from the Family as a part of Primary plan change process and will be moved to the default open market plan defined for the circle. Details of added secondary members and their date of addition is available at our stores/call centre

### 5. BILLING OF FAMILY PLANS

- a. Bill cycle of an existing Vi post-paid subscriber, who has been added as a secondary member in a group, will be changed & merged with bill cycle of the primary member.
- b. In case an existing Vi post-paid customer is added as a secondary member into a FAMILY group, such member shall receive a separate bill in the first month pertaining to the period prior to joining the Group and will have to make the payment for the same with his / her old relationship number / account ID with Vi. Usage of such secondary member during the same month but pertaining to the period after joining the group will be billed along with the usage of the other secondary members of the group in the consolidated bill to be received by the primary member.

### 6. ADDITION OF MEMBERS

In case an existing family primary wants to add new members, they will be required to choose a higher rental plan (if current eligibility of free lines) is already exhausted

### 7. REMOVAL OF MEMBERS/ GROUP DEACTIVATION

- a. Deactivation of the group can happen on a request by primary member only, or upon voluntary/ involuntary/ postpaid to prepaid migration, port-out churn of primary member. In both cases, all secondary members will be delinked from the group & become individual subscribers with independent payment responsibility.
- b. In case of churn of primary member or deactivation request by the Primary member, all secondary members will be automatically delinked from the Family migrated to the open market plan applicable at the time.
- c. If the last remaining secondary of a family churns or gets delinked, the family will get deactivated and the primary will become an individual subscriber on the same family plan
- d. Delinking of any particular secondary member can happen on a request by primary member or involuntary churn/voluntary churn/ postpaid to prepaid migration/ port-out churn migration request by the secondary member. In such a case only that secondary member will be removed from the group, migrated to the plan chosen by the Primary member & become individual subscriber with independent payment responsibility.

The primary member will continue remain on their current Family plan till they give a request to downgrade their plan.

8. OFFER PERIOD

This is a limited period offer by VIL, available from August 9<sup>th</sup> 2021, 00:00:01 hrs. till further notice to be announced by VIL. VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

9. Old FAMILY Plans

Susbcriber on old FAMILY PLANS are bound by respective T&C available in Annexure in this document

10. OFFER AREA

- a. The Offer is valid in all Indian telecom service areas.
  - a. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Plan. No further notice shall be given by VIL in this regard.

11. MODIFICATION OF OFFER

- a. VIL reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the availing Subscribers availing this Offer.
- b. If VIL modify these Terms, the modified terms will be posted on <https://www.myvi.in/>
- c. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue from the Offer. If you continue to be in the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

12. WITHDRAWAL OF OFFER

- a. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

E. DISCLAIMERS

- a. **You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions.** You availing the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing this Offer.
- b. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- c. VIL reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the offer. VIL may also impose limits on the use of or access to the offer, in any case and without notice or liability. Under **this offer, VIL’s responsibility shall only be limited in providing Telecom Service on VIL’s network for Eligible Subscribers availing this Offer.**

- d. Any claims, issues, damages or losses with regards to the quality or functionality the benefits under this Offer will be the sole liability of the respective OTT players. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- e. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, **expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature**, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

## F. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer of a similar nature.
- b. All consumer plans having unlimited calling benefits are meant only for the use of retail customers and are not meant for commercial/ non-retail use. Commercial/ non-retail usage is defined as (a) Calls to more than 300 unique numbers (mobile and/or landline and STD and/or ISD calls) in a week; AND (b) cumulative duration of Incoming calls < 15 minutes during any period of seven (7) consecutive days and (c) cumulative duration of Outgoing calls > 300 minutes per day, which is far in excess of the average daily talk time used by individual subscribers across telecom circles in India, being almost 60 times higher than national average daily talk time consumed by subscribers.
- c. By availing this Offer, you confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- d. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- e. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- f. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- g. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- h. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- j. You hereby authorize VIL to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer. Your personal information will be stored and processed in accordance with Vodafone Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant contents.
- l. By availing the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made.
- m. These Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.

Annexure: List of Eligible ISD Codes as mentioned under REDX (RENTAL RS 1099)/ REDX (RENTAL RS 999)/REDX Famiy Plan/ Family 1699 Plan / REDX Family 2299 & ISD Pack -Rs30 (Rental Rs 30)

Country/s	Code	Rate (Rs/Min)
USA & Canada	001	0.5
USA & Canada	0010	0.5
USA & Canada	0015	0.5
USA & Canada	00116	0.5
USA & Canada	00117	0.5
USA & Canada	00126	0.5
USA & Canada	00127	0.5
USA & Canada	00137	0.5
USA & Canada	00147	0.5
USA & Canada	00167	0.5
USA & Canada	001201	0.5
USA & Canada	001202	0.5
USA & Canada	001203	0.5
USA & Canada	001204	0.5
USA & Canada	001205	0.5
USA & Canada	001206	0.5
USA & Canada	001207	0.5
USA & Canada	001208	0.5
USA & Canada	001209	0.5
USA & Canada	001210	0.5
USA & Canada	001211	0.5
USA & Canada	001212	0.5
USA & Canada	001213	0.5
USA & Canada	001214	0.5
USA & Canada	001215	0.5

Country/s	Code	Rate (Rs/Min)
USA & Canada	001275	0.5
USA & Canada	001276	0.5
USA & Canada	001277	0.5
USA & Canada	001278	0.5
USA & Canada	001279	0.5
USA & Canada	001280	0.5
USA & Canada	001281	0.5
USA & Canada	001282	0.5
USA & Canada	001283	0.5
USA & Canada	001285	0.5
USA & Canada	001286	0.5
USA & Canada	001287	0.5
USA & Canada	001288	0.5
USA & Canada	001289	0.5
USA & Canada	001301	0.5
USA & Canada	001302	0.5
USA & Canada	001303	0.5
USA & Canada	001304	0.5
USA & Canada	001305	0.5
USA & Canada	001306	0.5
USA & Canada	001307	0.5
USA & Canada	001308	0.5
USA & Canada	001309	0.5
USA & Canada	001310	0.5
USA & Canada	001311	0.5

Country/s	Code	Rate (Rs/Min)
USA & Canada	001369	0.5
USA & Canada	001370	0.5
USA & Canada	001371	0.5
USA & Canada	001372	0.5
USA & Canada	001373	0.5
USA & Canada	001374	0.5
USA & Canada	001375	0.5
USA & Canada	001376	0.5
USA & Canada	001377	0.5
USA & Canada	001378	0.5
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USA & Canada	001389	0.5
USA & Canada	001401	0.5
USA & Canada	001402	0.5
USA & Canada	001403	0.5
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USA & Canada	001216	0.5
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USA & Canada	001950	0.5
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USA & Canada	001960	0.5
USA & Canada	001961	0.5
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USA & Canada	001971	0.5

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## TERMS AND CONDITIONS GOVERNING THE OFFER

### TERMS AND CONDITIONS GOVERNING THE “VIL 5G-UNLIMITED-DATA INTRODUCTORY OFFER”

#### A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO VODAFONE IDEA LIMITED (HEREINAFTER “VODAFONE IDEA/VIL/VI”) POST-PAID SUBSCRIBERS OF MUMBAI CIRCLE SUBSCRIBING /ALREADY SUBSCRIBED TO THE BELOW MENTIONED ELIGIBLE POSTPAID PLANS FOR EXPERIENCING 5G UNLIMITED DATA (“OFFER”). PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS OFFER. BY PARTICIPATING IN THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER. FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE OFFER.

#### B. DEFINITIONS

- a. “Subscriber” shall mean the rightful user of the VIL mobile connection who is on a postpaid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- b. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. “Eligible Plan(s)” shall include INR 451 and above VIL Max postpaid plans including family plans.
- d. “Eligible Subscriber” shall mean an Active Subscriber who satisfies the following criteria during the Offer Period: –
  - i. Subscriber must be an Indian citizen belonging to telecommunication service areas of VIL;
  - ii. Subscriber must not have been subject of any criminal proceeding;
  - iii. Subscriber must not be of an unsound mind
  - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.
  - v. Subscriber must be using a 5G-compatible handset/device.
  - vi. Subscriber must be active on an Eligible plan.
  - vii. Subscriber must have set their network type to 5G in device settings.
  - viii. Subscriber must be within a VIL 5G network coverage area in Mumbai.

- e. "Unlimited Data" refers to the unlimited data that can be consumed in a month, subject to commercial usage and other various factors including network coverage limitations, technical limitations, device compatibility, and external conditions beyond VIL's control.

C. OFFER BENEFITS:

1. Eligible Subscribers fulfilling the eligibility criteria will be entitled to extra unlimited 5G data (over and above the data quota in the Eligible Plan) on a complimentary basis.
2. In case of VIL Max family plans, both primary & secondary members are eligible for unlimited 5G data.
3. **The Eligible Subscribers will enjoy unlimited 5G data subject to VIL's commercial usage policy.**
4. Post the commercial usage limit of 300 GB/month (as per point E below), the data quota available in the Eligible Plan will be consumed (including any unused data carried forward and unlimited night data quota), after which PayGo rates as per Eligible Plan shall apply, if PayGo is enabled. If PayGo is not enabled, the data services will immediately stop.

D. OFFER AREA AND OFFER VALIDITY:

This Offer is a limited period offer commencing from 19<sup>th</sup> March 2025 and is valid only within Mumbai circle in VIL 5G network coverage areas.

E. VIL COMMERCIAL USAGE POLICY AND RESTRICTIONS:

- This Offer is intended for personal and non-commercial use only.
- VIL reserves the right to suspend, modify, or terminate the Offer if it detects commercial or fraudulent usage. Commercial usage is defined as 5G data consumption exceeding 300 GB in a month.

F. ADDITIONAL INFORMATION:

- Eligible Subscribers can check their 5G compatibility by downloading the My Vi App and visiting the 5G Unlimited section.
- Eligible Subscribers will seamlessly transition between 5G and 4G networks without requiring any manual intervention. The device will automatically display 5G or 4G, depending on network availability.
- **No SIM upgrade is required to access VIL's 5G services.**

G. GENERAL:

- a. These Terms and Conditions form a binding agreement between VIL and the subscriber upon activation of the Offer.
- b. The 5G Unlimited data is subject to network availability. Unlimited 5G data can only be accessed in designated 5G network areas. **The availability of VIL's network is on "as is, where is" basis.** VIL does not guarantee uninterrupted service, error-free operation, or network fitness for any specific purpose. The 5G Unlimited data is on a best effort basis and VIL does not commit minimum download or upload speed.
- c. Network availability may be impacted by various factors including force majeure events, acts of God, inclement weather, geographic conditions, maintenance work, and interconnection with other networks.
- d. You agree that the terms and conditions of the Eligible Plans shall be additionally applicable to this Offer.
- e. Offer is not redeemable or refundable for cash, and cannot be exchanged against any other offer benefit;
- f. Offer is non-transferable to any third party.
- g. This Offer cannot be combined with any other offer provided by VIL.
- h. VIL reserves the right to modify, cancel, discontinue or prematurely withdraw the Offer and no further notice shall be given by VIL.
- i. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- j. The Eligible Subscriber shall also be bound by the terms and conditions of the Customer Application Form and the terms and conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.



- i. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- j. By availing this Offer, you confirm and waive the applicability of rules and regulations of the National Do Not Call registry and you agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- k. VIL shall also provide its services independent of this Offer.
- l. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with third parties for availing the Offer.
- m. All disputes arising out of or in connection with this Offer shall be subject to Mumbai jurisdiction.
- n. For further details, visit the [myvi.in](http://myvi.in) website or contact customer support.

## Amazon Prime for Vi POSTPAID user on Vi app

### A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFER IS FOR THE ELIGIBLE VODAFONE IDEA LIMITED ("**VIL**") SUBSCRIBERS. THE OFFER IS PROVIDED IN ASSOCIATION WITH AMAZON SELLER SERVICES PRIVATE LIMITED, A COMPANY INCORPORATED UNDER THE COMPANIES ACT, 1956 AND HAVING ITS REGISTERED OFFICE AT 26/1, BRIGADE GATEWAY, WORLD TRADE CENTRE, 23RD FLOOR, DR. RAJKUMAR ROAD, BANGALORE – 560055 (HEREINAFTER REFERRED TO AS "**ORGANIZER**") FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE IDEA LIMITED POSTPAID SUBSCRIBERS (SUBJECT TO ELIGIBILITY) PARTICIPATING IN THE OFFER KNOWN AS "Amazon Prime for Vi POSTPAID user on Vi app" ("**Offer**") DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("**TERMS AND CONDITIONS**"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THE OFFER. YOU SHALL ALSO BE SUBJECT TO A SEPARATE SET OF TERMS & CONDITIONS AS STATED BY AMAZON PRIME VIDEO OF AMAZON SELLER SERVICES PVT. LTD. (AMAZON) WHICH ARE INDEPENDENT OF THESE TERMS AND CONDITIONS;

For the purposes of these Terms and Conditions, wherever the context so requires "You" or "Your" shall mean any natural person who being an Eligible Subscriber has participated in the Offer.

### B. DEFINITIONS

- a. "**Subscriber**" shall mean the rightful user of the Vodafone IDEA Limited mobile connection who is on Vi POSTPAID subscription, in whose name the mobile phone number (MSISDN) is registered with Vodafone Idea Limited. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall take the necessary permission from the employer to use the number for subscribing for this Offer and accept the terms applicable herein.
- b. "**Active Subscriber**" shall mean a Subscriber who uses the Subscriber Identity Module ("**SIM**") of Vodafone Idea Limited on a regular basis for purposes other than to participate in any offer or contest offered by Vodafone Idea Limited.
- c. "**Eligible Subscriber**" shall mean an Active Subscriber of Vodafone Idea Limited who satisfies the following criteria at the time of participation and during continuation of Offer:–

- a. Subscriber must be of at least 18 years of age;
- b. Subscriber must be an Indian citizen belonging to any one of the telecom Circles of Vodafone Idea Limited
- c. Subscriber must not have been subject of any criminal proceeding;
- d. Subscriber must not - be of an unsound mind;
- e. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.
- f. Subscriber agrees to the Amazon Prime membership terms and conditions in addition to the offer terms and conditions available at [www.amazon.in/primeterms](http://www.amazon.in/primeterms) and such other Vodafone Idea Limited terms and conditions applicable from time to time.

d. **“Eligible Plans” means the Vi postpaid plans as set out in the Annexure below.**

#### C. OFFER DETAILS – ACTIVATION, STEPS AND RESTRICTIONS

- I. At no extra cost Bundled Amazon Prime subscription (Try & Buy product)
  - a. Try & Buy Offer is applicable only one (1) time for one (1) MSISDN. The Try & Buy Offer cannot be availed for more than one (1) time on the same single MSISDN on which the Offer has been availed.
  - b. In the event of voluntary or involuntary deactivation of the Offer, Eligible Subscriber will not be able to avail the Offer again.
  - c. The Offer is available only for Eligible Subscribers who have subscribed to the Vi postpaid plans (Eligible Plans, as mentioned in annexure below).
  - d. Please note that the list of Vi POSTPAID Plans/Eligible Plans are indicative and Vodafone Idea Limited shall be entitled to modify such list from time to time. You agree that the terms and conditions of Vi POSTPAID Plans available in Vi website shall be additionally applicable to this Offer.
  - e. Offer is NOT available for existing Prime members or for subscribers having already availed Amazon prime at no Extra cost from VIL.
  - f. Offer benefits:
    - Eligible Subscriber who has subscribed to the below ELIGIBLE PLAN, shall get Amazon Prime membership against that particular MSISDN for 6 months from the date of activation of Amazon Prime membership at no additional charges/at no extra cost (refer: offer period)
  - g. Unless the Eligible Subscribers on the Eligible Plan deactivates the Amazon Prime Membership by placing a request to VIL, Eligible Subscriber will be automatically charged in Vi POSTPAID Bill at prevailing rates of Amazon Prime membership that is reflected on [www.amazon.in](http://www.amazon.in) post expiry of the Offer Benefit Period and VIL shall not be responsible for any refund of any nature whatsoever.
  - h. Post expiry of Offer Benefit Period, if the Amazon Prime membership is renewed at prevailing rates of Amazon Prime membership, in such cases the Amazon Prime membership will not be deactivated on moving out of Vi plan or network.
  - i. **This Offer is valid ONLY ON the ‘Eligible Plans’ as mentioned in Annexure below.**
- II. Paid Standalone Amazon Prime subscription Offer( Rs.1499/1 Year including GST)
  - a. Paid Standalone Amazon Prime subscription can be taken multiple times on the same MSISDN after completion of the existing subscription.
  - b. This subscription would continue for the period of 1 year and would not de-activate, Eligible Subscriber will be able to avail the paid standalone Amazon Prime subscription Offer again post completion of the current subscription period.
  - c. The paid standalone Amazon Prime subscription Offer is available only for Eligible Subscribers who do not have the mentioned status of current plan/service.
    - i. Not on an Amazon prime free Try & buy plan with active Amazon service.
    - ii. Eligible Subscriber does not have Amazon prime Free choice available in Plan Benefit section and his choice is also available.
    - iii. Eligible Subscriber is not part of Family Secondary Plan

- d. Offer benefit:  
Eligible Subscriber shall get Amazon Prime membership against that particular MSISDN for 1 Year at Rs.1499(including GST), which shall be added to his Vi mobile postpaid bill.
- e. Paid standalone Amazon Prime subscription Offer of Rs.1499/year product is an opt-in customer selected product, thus VIL shall not be responsible for any refund of any nature whatsoever.
- f. Post expiry of Offer Period, Eligible Subscriber has the choice basis the above conditions to take paid standalone Amazon Prime subscription (RS.1499/Year) again at the prevailing rates of Amazon Prime membership for the period.

Restrictions:

- a. Offer is not redeemable or refundable for cash, and cannot be exchanged against any other offer benefit;
- b. Offer is non-transferable to any third party.
- c. The Try and Buy (at no extra cost bundled) Offer shall be DISCONNECTED if the Eligible Subscriber during the Offer Benefit Period :
  - moves out of VIL home network;
  - subscribes to a different post-paid plan outside the Eligible Vi POSTPAID Plans (refer annexure "Eligible Plans")
  - shifts subscription to a prepaid plan
  - deactivates his VIL connection and ports out to another telecom operator
- e. The paid standalone Amazon Prime subscription (Rs.1499/year) shall under no circumstances be DISCONNECTED for the Eligible Subscriber for the Offer Period.

D. OFFER PERIOD/OFFER BENEFIT PERIOD

- a. Try and Buy (at no extra cost bundled) Amazon Prime Offer is a limited period offer by Vodafone Idea Limited, available from 22<sup>nd</sup> June 2018, 00:00:01 hrs. until further notice.
- b. The paid standalone Amazon Prime subscription (Rs.1499/year inc. GST) is a limited period offer by Vodafone Idea Limited, available from 14<sup>th</sup> May 2024, 00:00:01 hrs. until further notice.
- c. Vodafone Idea Limited reserves the right to extend or shorten the Offer Period, as it deems fit.

E. OFFER AREA

- a. **The Offer is valid in all telecom service areas as mentioned in the Annexure "telecom Service Area". All Vodafone Idea Limited telecom service areas within the geographical limits of India as appropriately captured in Annexure "telecom Service Area".**
- b. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any state and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to subscribe to or avail this Offer. Vodafone reserves the right to cancel the availed offer and no further notice shall be given by Vodafone Idea Limited or Organizer in this regard.

F. MODIFICATION OF OFFER

- a. Vodafone Idea Limited and the Organizer reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the participating Subscribers availing this Offer.
- b. If Vodafone Idea Limited modify these Terms, the modified terms will be posted on Vi website - <https://www.myvi.in/>. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue the Offer. Your continued participation in the Offer will constitute your acceptance of the latest revised Terms and Conditions.

G. WITHDRAWAL OF OFFER

- a. Vodafone Idea Limited or the Organizer reserve the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

#### H. DISCLAIMERS

- a. You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions. Your participation in the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. Vodafone Idea Limited shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing of the Offer.
- b. Vodafone Idea Limited makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and you shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone Idea Limited, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- c. Vodafone Idea Limited reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will Vodafone Idea Limited be liable for the removal of or disabling of access to the offer. Vodafone Idea Limited may also impose limits on the use of or access to the offer, in any case and without notice or liability. Under this offer, **Vodafone Idea Limited’s responsibility shall only be limited in providing Telecom Service on Vodafone Idea Limited’s network for Eligible Subscribers availing this Offer.**
- d. The Subscribers shall escalate to the Organiser any claims, issues, damages or losses with regards to the quality or functionality with regards to Amazon Prime membership. Vodafone Idea Limited will not have any responsibility related to the same and will not support any query or complaint of the participants.
- e. The Amazon Prime Membership/Subscription is a third-party service, brought to You by Amazon Seller Services Private Limited. VIL is only distributing the Amazon Prime Membership/Subscription among interested Eligible Subscribers of VIL.
- f. You agree that VIL is not the owner of Amazon Prime Membership/Subscription and has no control or editorial rights over Amazon Prime content. VIL is only making available the Amazon Prime Membership/Subscription to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to Amazon Prime Membership/Subscription. All such issues or disputes will be directly settled between You and Organizer. No such complaint or request will be entertained by VIL.
- g. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the Amazon Prime Membership/Subscription for any purpose. Further, no guarantee, warranty or representation is made as to the Amazon Prime Membership/Subscription being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the Amazon Prime Membership/Subscription or its mobile OTT application/website.
- h. Vodafone Idea Limited has no liability against any claims arising out of or in connection with the use of the Amazon Prime content or for any loss or damage of whatsoever nature caused to Eligible Subscriber or any third party in connection with the subsistence of the Amazon Prime membership or the Amazon Prime content.
- i. You shall indemnify and keep indemnified Vodafone Idea Limited, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney’s fees and court costs), losses or damages** of whatsoever nature, which Vodafone Idea Limited may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. Vodafone Idea Limited shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

## I. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone Idea Limited, as it may in its sole and absolute discretion decide.
- c. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone Idea Limited
- d. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- e. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- f. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- g. Failure by Vodafone Idea Limited to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- h. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- i. You hereby authorize Vodafone Idea Limited to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable you to avail the Offer or receive relevant offer and marketing communications. Your personal information will be stored and processed in accordance with Vodafone Idea Limited's Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- j. You agree that Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with the Organizer or any third party under this Offer.
- k. By participating in the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone Idea Limited and to any third party content licensor to Vodafone Idea Limited that is made available through the Offer.
- l. These Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.

## Annexure: ELIGIBLE PLANS

Plan Name	Old Plan Name
REDX (Rental Rs 999)	REDX (Rental Rs 999)
REDX (Rental Rs 1099)	REDX (Rental Rs 1099)
Entertainment Plus 699	RED MAX/RED 699
iPhone Forever	RED - IPHONE FOREVER
FAMILY 649	FAMILY 649
FAMILY 799	FAMILY 799
FAMILY - 999	FAMILY - 999
REDX Family Plan	REDX Family Plan
Entertainment Plus 699 F	Entertainment Plus 699 F
Entertainment Plus 499	RED Entertainment +
POSTPAID International	RED International
POSTPAID International+	RED International+
POSTPAID Signature	RED Signature

Plan Name	Old Plan Name
POSTPAID Signature+	RED Signature+
POSTPAID International R	RED International R
POSTPAID International M	RED International M
POSTPAID International L	RED International L
POSTPAID4Business-Executive-M	Red4Business-Executive-M
POSTPAID4Business-Executive-L	Red4Business-Executive-L
POSTPAID4Business-Elite-R	Red4Business-Elite-R
POSTPAID4Business-Elite-M	Red4Business-Elite-M
POSTPAID4Business-Elite-L	Red4Business-Elite-L
POSTPAID4Business-Esteem	Red4Business-Esteem
POSTPAID4Business-ULV-499	RED4Business-ULV-499
POSTPAID4Business-ULV-699	RED4Business-ULV-699
POSTPAID4Business-ULV-999	RED4Business-ULV-999

POSTPAID Signature.	RED Signature.	POSTPAID4Business-ULV-1299	RED4Business-ULV-1299
Entertainment 399/299	RED Entertainment	POSTPAID4Business-ULV-1699	RED4Business-ULV-1699
POSTPAID Associate 499	RED Associate 499	POSTPAID4Business-ULV-1999	RED4Business-ULV-1999
POSTPAID International L	RED International L	POSTPAID4Business-ULV-2999	RED4Business-ULV-2999
POSTPAID International M	RED International M	POSTPAID4Business_ULV_499	RED4Business_ULV_499
POSTPAID International R	RED International R	POSTPAID4Business_ULV_699	RED4Business_ULV_699
POSTPAID Traveler L	RED Traveler L	POSTPAID4Business_ULV_999	RED4Business_ULV_999
POSTPAID Traveler M	RED Traveler M	POSTPAID4Business_Elite_R	Red4Business_Elite_R
POSTPAID Traveler R	RED Traveler R	POSTPAID4Business_Elite_M	Red4Business_Elite_M
POSTPAID Traveler-L	RED Traveler-L	POSTPAID4Business_Elite_L	Red4Business_Elite_L
POSTPAID Traveler-M	RED Traveler-M	POSTPAID4Business_Esteem	Red4Business_Esteem
POSTPAID Traveler-R	RED Traveler-R	POSTPAID4Business_Essential	Red4Business_Essential
POSTPAID-International L	RED-International L	POSTPAID4Business_Executive_R	Red4Business_Executive_R
POSTPAID-International M	RED-International M	POSTPAID4Business_Executive_M	Red4Business_Executive_M
Family 999 N	Family 999 N	POSTPAID4Business_Executive_L	Red4Business_Executive_L
Family 1299	Family 1299	POSTPAID-Signature	RED-Signature
REDX Family 2299	REDX Family 2299	POSTPAID Traveler L	RED-Traveler L
REDX Family 1699	REDX Family 1699	POSTPAID Traveler M	RED-Traveler M
Family 1149	Family 1149	POSTPAID Traveler R	RED-Traveler R
ENTERTAINMENT PLUS 501 ENTERTAINMENT PLUS 701 REDX 1101 Family 599 Family 1149 N		POSTPAID-International R	RED-International R
Vi Max 451 / Vi Max 451 UL	Vi Max 401		
Vi Max 551 / Vi Max 551 UL	Vi Max 501		
Vi Max 751 / Vi Max 751 UL	Vi Max 701		
REDX 1201	REDX 1101		
Vi Max Family 701 / Vi Max Family 701 UL	Vi Max Family 601		
Vi Max Family 1051	Vi Max Family 901		
Vi Max Family 1201/ Vi Max Family 1201 UL	Vi Max Family 1001		
Vi Max Family 1401 / Vi Max Family 1401 UL	Vi Max Family 1151		

Annexure: “Telecom Service Area”

Assam	Rajasthan	Kerala	Mumbai
Tamil Nadu (Incl Chennai)	West Bengal	Kolkata	North East
Delhi	UP (East)	Maharashtra & Goa	Bihar & Jharkhand
Gujarat	UP (West)	Andhra Pradesh & Telangana	Jammu & Kashmir
Haryana	Orissa	Madhya Pradesh & Chhattisgarh	
Karnataka	Punjab	Himachal Pradesh	

## **“TERMS AND CONDITIONS GOVERNING THE OFFER “SONYLIV POSTPAID SUBSCRIPTION”**

### **A. INTRODUCTION**

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED (“VODAFONE IDEA/VIL/Vi”) SUBSCRIBING TO THE POST-PAID BUNDLED PLANS OR ADD-ON PACKS AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE OFFER KNOWN AS **“SONYLIV POSTPAID SUBSCRIPTION”** (HEREINAFTER **“OFFER”**) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“VIL TERMS AND CONDITIONS/VIL T&C”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

### **B. DEFINITIONS**

- a. “Subscriber” shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- b. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. “Eligible Subscriber” shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer: –
  - i. Subscriber must be an Indian citizen belonging to any one of the cities / circles of VIL as mentioned herein;
  - ii. Subscriber must not have been subject of any criminal proceeding;
  - iii. Subscriber must not - be of an unsound mind;
  - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
  - v. Subscriber must be an existing customer of VIL.
  - vi. Subscriber has to subscribe to the post-paid subscription add-on packs or post-paid bundled plans as mentioned in table below during the Offer Period.
  - vii. The new customers should first subscribe to any of the VIL postpaid plan before subscribing to the post-paid subscription add-on packs to avail this Offer.

### **C. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS**

Add-On Pack – Offer valid from 1<sup>st</sup> April 2022 until further notice.

- I. This Offer is available with postpaid subscription add-on pack of Rs. 100 (inclusive of taxes). The said pack provides for 10GB additional data per bill cycle and SonyLiv Mobile + TV Membership (“SonyLiv Membership/SonyLiv Subscription”) for 30 days. The SonyLiv Membership will be charged in your Vi postpaid bill.
- II. The SonyLiv Membership is provided to You by Culver Max Entertainment Private Limited (hereinafter “Culver”) and to be availed on SonyLiv app. Your use of the service will be governed by SonyLiv terms and conditions.
- III. The SonyLiv Membership will be auto-renewed post one month.
- IV. SonyLiv Membership gives access to content on Mobile and TV concurrently.
- V. You will receive 10GB additional data per bill cycle till the time You are on the add-on postpaid pack.
- VI. If You are an existing SonyLiv customer who has purchased SonyLiv benefit from any source other than VIL and You, also subscribe to postpaid subscription add-on pack, then your existing SonyLiv benefits will not lapse and

You will get a parallel subscription for 30 days from the date of subscription of postpaid subscription add-on pack.

- VII. On deactivation of postpaid subscription add-on pack, Your SonyLiv Membership will continue only till 30 days and additional data benefit will continue only till the applicable bill cycle.
- VIII. In case of de-activation of the add-on pack by You, the monthly rental of the add-on pack will not be refunded.

Bundled Offer - Offer valid from 1<sup>st</sup> November 2022 until further notice.

1. This Offer is available as inbuilt into/bundled with certain postpaid plans (at no extra cost) as mentioned in table below. The said plans will provide Sony Liv Mobile Subscription or Sony Liv Premium Subscription, as the case may be on a monthly recurring basis for 360 days (12 months x 30 days per month).
2. **The Offer provides Sony Liv Mobile Subscription or Sony Liv Premium Subscription (hereinafter "Sony Liv Subscription" collectively or individually, as the context may require) of Culver Max Entertainment Private Limited (hereinafter "Culver") for 360 days to Eligible Subscribers. The Sony Liv Subscription expires after the period of 360 days from the date of claiming the service. Your use of the Sony Liv Subscription will be governed by Sony Liv terms and conditions.**
3. Sony Liv Subscription can be availed only once on a VIL post-paid mobile number on monthly recurring basis for 360 days.
4. The Offer shall be disconnected if the Eligible Subscriber during the Offer benefit period :
  - a. moves out of VIL home network;
  - b. subscribes to a post-paid plan different than the plan as mentioned in the table below;
  - c. shifts to a prepaid plan;
  - d. deactivates VIL connection and ports out to another telecom operator.
5. On deactivation of bundled offer, Your SonyLiv Membership will continue only till end of validity of the monthly benefit.
6. There is no auto-renewal of Sony Liv Subscription.
7. Sony Liv Mobile Subscription gives access on 1 screen (only on Mobile Phone). Sony Liv Premium Subscription gives access on 2 screens (TV + Mobile) concurrently.

TABLE – List of postpaid bundled plans and add-on packs for SonyLiv Subscription Offer

List of plans for Add-On Packs

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Entertainment Plus 401
			REDX 1101

List of Plans for Bundled Offer

Plan Name (NEW)	Offer
Vi Max401, Vi Max 501 , Vi Max Family 601, Vi Max Family 1001, Vi Max Family 901, Vi Max Family 1151	SonyLIV Mobile
Vi Max 701 , RED X 1101	SonyLIV Premium



Vi Max451/ Vi Max 451 UL, Vi Max 551 / Vi Max 551 UL, Vi Max Family 701 / Vi Max Family 701 UL , Vi Max Family 1051, Vi Max Family 1201 / Vi Max Family 1201 UL, Vi Max Family 1401 / Vi Max Family 1401 UL	SonyLIV Mobile
Vi Max 751/ Vi Max 751 UL , RED X 1201	SonyLIV Premium

D. Offer Activation and de-activation Steps:

Add on packs

- Customer selects the MRP 100 Add on rental
- He gets a confirmation SMS
- Customer can stop the subscription by clicking Stop Auto renewal from the APP

Bundled plan

- Click on plan benefits tile on Vi app homepage
- Click on Sony to view the offer T&C and validity.
- **Click on "activate now" to claim benefit**
- A confirmation screen will be shown on the Vi app
- Register on SonyLiv app with VIL mobile number to use the subscription.

Other conditions:

- In case of any temporary suspension of VIL's service which may be due to various reasons such as loss of SIM, the data on add-on pack will also be suspended but the SonyLiv Subscription will continue.
- Post completion of the relevant SonyLiv Subscription period, there will be an auto renewal of SonyLiv Subscription.
- You will continue to receive the benefit of SonyLiv Subscription provided you continue to be Active post-paid Subscriber.
- VIL reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory changes applicable to VIL, and the same shall be binding on You who have activated this offer.
- You shall also be bound by the terms and conditions of SonyLiv for access to SonyLiv content as available on its website/SonyLiv app.

E. OFFER PERIOD

SonyLiv Subscription (add-on pack offer) will be available from April 2022 till further notice. SonyLiv Subscription (bundled offer) will be available from 1<sup>st</sup> November 2022 to till further notice.

**This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("Offer Period"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.**

F. OFFER AREA

- i. The Offer is valid in all existing VIL telecom service areas.
- ii. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

G. MODIFICATION OF OFFER

1. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on You availing this Offer.
2. If VIL modifies these Terms, the modified terms will be posted on [www.myvi.in](http://www.myvi.in). You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

H. WITHDRAWAL OF OFFER

- a. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on You availing this Offer.

I. DISCLAIMERS

- a. The SonyLiv Membership/SonyLiv Subscription is a third-party service, brought to You by Culver Max Entertainment Pvt. Ltd. VIL is only distributing the SonyLiv Membership/SonyLiv Subscription among interested Eligible Subscribers of VIL.
- b. You agree that VIL is not the owner of SonyLiv Membership/SonyLiv Subscription and has no control or editorial rights over SonyLiv content. VIL is only making available the SonyLiv Membership/SonyLiv Subscription to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to SonyLiv Membership/SonyLiv Subscription. All such issues or disputes will be directly settled between You and SonyLiv. No such complaint or request will be entertained by VIL.
- c. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the SonyLiv Membership/SonyLiv Subscription for any purpose. Further, no guarantee, warranty or representation is made as to the SonyLiv Membership/SonyLiv Subscription being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the SonyLiv Membership/SonyLiv Subscription or its application.
- d. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- e. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to avail this Offer.
- f. You agree that this Offer is being made purely on a **"best endeavour" basis and subject to acceptance of these Terms and Conditions**. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.
- g. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- h. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose **limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL's responsibility shall only be limited in providing telecom service on VIL's network for Eligible Subscribers availing this Offer.**
- d. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of the content provider providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of You.
- e. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature**, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- f. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

## J. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.

- c. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- d. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- e. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- f. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- g. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- h. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- j. You hereby consent VIL to collect your mobile number and share with SonyLiv so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- l. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- m. These Terms and Conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

## **“TERMS AND CONDITIONS GOVERNING THE OFFER “SUN NXT SUBSCRIPTION OFFER”**

### **A. INTRODUCTION**

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED (“VODAFONE IDEA/VIL/VI”) SUBSCRIBING TO SPECIFIC BUNDLED POST-PAID PLANS OR ADD-ON PACKS AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE BENEFIT KNOWN AS **“SUN NXT SUBSCRIPTION”** (HEREINAFTER **“OFFER”**) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“VIL TERMS AND CONDITIONS/VIL T&C”).

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

BY AVAILING THE SUN NXT PREMIUM SUBSCRIPTION, YOU CONSENT TO VIL T&C. FURTHER, YOU CONSENT TO AND WILL BE GOVERNED BY SUN NXT TERMS AND CONDITIONS AVAILABLE AT <https://www.sunnxt.com/termsfuse> WHICH ARE INDEPENDENT OF VIL T&C. BY AVAILING THE OFFER, THE CUSTOMER AGREES THAT THE CUSTOMER HAS GONE THROUGH VIL T&C AND SUN NXT TERMS AT <https://www.sunnxt.com/termsfuse> AND AGREES TO THE SAME.

IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

### **B. DEFINITIONS**

- a. “Subscriber” shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- b. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. “Eligible Products” shall mean all those post-paid plans as specified below under the Offer details.
- d. “Eligible Subscriber” shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer:–
  - i. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of VIL as mentioned herein;
  - ii. Subscriber must not have been subject of any criminal proceeding;
  - iii. Subscriber must not - be of an unsound mind;
  - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
  - v. Subscriber must be an existing customer of VIL. The new customers can use the post-paid packs mentioned in table below and then complete the eligibility process for this Offer.
  - vi. Subscriber has to avail the post-paid plans as per table below during the Offer Period.

### **C. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS**

Add-On Pack – Offer valid from 1<sup>st</sup> May 2023 till 31<sup>st</sup> Mar 2025

1. This Offer is available with postpaid subscription add-on pack of Rs. 100 (inclusive of taxes). The said pack provides for 10GB additional data per bill cycle and Sun NXT Mobile + TV Membership (“SunNXT Membership/SunNXT Subscription”) for 30 days. The SunNXT Membership will be charged in your Vi postpaid bill.

2. The Sun NXT Premium Subscription is provided to you by SUN TV NETWORK LIMITED (hereinafter "Sun TV") and to be availed on SunnXT app. Your use of the service will be governed by SunNXT terms and conditions.
3. The SunNXT Membership will be auto-renewed post one month.
4. SunNXT Membership gives access to HD content on 2 screens (TV + Mobile) parallelly.
5. You will receive 10GB additional data per bill cycle till the time you are on the add-on postpaid pack.
6. If you are an existing SunNXT customer who has purchased SunNXT benefit from any source other than VIL and You, also subscribe to postpaid subscription add-on pack, then your existing SunNXT benefits will lapse and your new benefit will come into effect for 30 days from the date of subscription of postpaid subscription add-on pack.
7. On deactivation of SunNXT subscription add-on pack, Your SunNXT Membership will continue till pack validity expiry and additional data benefit will continue till the current bill cycle.
8. In case of de-activation of the add-on pack by you, the monthly rental of the add-on pack will not be refunded.

TABLE – List of postpaid bundled plans and add-on packs for SunNXT Subscription Offer

List of plans for Add-On Packs

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Family 599
Entertainment Plus 401	Entertainment Plus South (Mobile)		

Bundled Offer - Offer valid from 20th FEB 2023 till 31<sup>st</sup> MAR 2025.

- A. The Offer is available as inbuilt into/bundled with certain post-paid plans (at no extra cost). The bundled plans indicated in table below will provide Sun NXT Premium Subscription benefit for 1 year.
- B. The Offer provides Sun NXT Premium Subscription of SUN TV NETWORK LIMITED (hereinafter "Sun TV") - on annual subscription basis to Eligible Subscribers. The Sun NXT Subscription expires after the period of one year from the date of claiming the service. Your use of the Sun NXT Subscription will be governed by Sun NXT terms and conditions.
- C. Sun NXT Subscription offer is for 1 year which can be availed only once on a VIL post-paid mobile number during the 1 year duration.
- D. There is no auto-renewal of Sun NXT Subscription. However, You will be able to renew the Sun NXT Subscription through Vi app by claiming the benefit again post completion of the initial claim benefit period of 12 months.
- E. If You are an existing Sun NXT customer who has subscribed to Sun NXT subscription benefit from any source other than VIL and You also subscribe to the bundled plans mentioned in table below and claim the Sun NXT Subscription, You will get only one Sun NXT Subscription of 1 year from the date of claiming through VIL postpaid. To change the mobile number associated with older/ existing Sun NXT subscription, You will be required to directly connect with customer service team on Sun TV Networks.
- F. Sun NXT Premium Subscription gives access to HD content on 2 screens (TV + Mobile).
- G. Sun NXT Premium Subscription once activated cannot be cancelled.

Table – List of Postpaid plans for Sun NXT Subscription Offer

Sr.No	Plan Rental	Plan Name
1	401	Vi Max 401
2	501	Vi Max 501
3	701	Vi Max 701

4	1101	RED X 1101
5	601	Vi Max Family 601
6	1001	Vi Max Family 1001
7	1151	Vi Max Family 1151
8	901	Vi Max Family 901
9	451	Vi Max 451 / Vi Max 451 UL
10	551	Vi Max 551 / Vi Max 551 UL
11	751	Vi Max 751 / Vi Max 751 UL
12	1201	RED X 1201
13	701	Vi Max Family 701 / Vi Max Family 701 UL
14	1051	Vi Max Family 1051
15	1201	Vi Max Family 1201 / Vi Max Family 1201 UL
16	1401	Vi Max Family 1401 / Vi Max Family 1401 UL

1. Offer Activation and de-activation Steps:

Add on packs

- Customer selects the MRP 100 Add on rental
- He gets a confirmation SMS
- Customer can stop the subscription by clicking Stop Auto renewal from the APP

Bundled plan

- Eligible Subscriber has to go to Vi App and click on the Sun NXT card within the plan benefits (bundled) section as applicable to claim/activate the benefit.
- Post agreeing to the VIL T&Cs, i.e. after taking consent from the Subscriber for sharing the Subscriber's mobile number with Sun TV for activation of Sun NXT Subscription and post accepting the Sun NXT T&Cs, the Sun NXT Subscription is activated in an automated manner.**
- Eligible Subscriber will get a confirmation SMS informing about the successful activation of the Sun NXT services and the same can be accessed from the date of such activation.

2. Other conditions:

- In case of any temporary suspension of **VIL's service which may be due to various reasons such as loss of SIM**, VIL may at its discretion decide to suspend the Sun NXT service.
- Vi reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory changes applicable to VIL, and the same shall be binding on the subscribers who have activated this offer.
- The customer shall also be bound by the Sun TV Network's terms and conditions for access to Sun NXT content as available on its [www.sunnxt.com/termsfuse].**

D. OFFER PERIOD

Sun NXT Subscription (add-on pack offer) will be available from May 2023 till 31<sup>st</sup> Mar 2025.

Sun NXT Premium subscription (Bundled-pack) will be available from 20<sup>th</sup> February 2023 till 31<sup>st</sup> Mar 2025. From the date of activation, the Offer benefit (Bundled-pack) will be available for a period of 1 year.

This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("Offer Period"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

E. OFFER AREA

- I. The Offer is valid in all existing VIL telecom service areas.
- II. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

F. MODIFICATION OF OFFER

1. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the Subscribers availing this Offer.
2. If VIL modifies these Terms, the modified terms will be posted on [www.myvi.in](http://www.myvi.in). You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

G. WITHDRAWAL OF OFFER

- VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

H. DISCLAIMERS

- a. The Sun NXT service is a third party service, brought to You by Sun TV Network LIMITED. VIL is only distributing the Sun NXT service among interested Eligible Subscribers of VIL.
- b. You agree that VIL is not the owner of Sun NXT service and has no control or editorial rights over Sun NXT content. VIL is only making available the Sun NXT service to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to Sun NXT service. All such issues or disputes will be directly settled between You and Sun TV. No such complaint or request will be entertained by VIL.
- c. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the Sun NXT service for any purpose. Further, no guarantee, warranty or representation is made as to the Sun NXT service being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the Sun NXT service or its application.
- d. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- e. **You agree that this Offer is being made purely on a "best endeavour" basis** and subject to acceptance of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.
- f. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You



agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.

- g. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose **limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL's responsibility shall only be limited in providing telecom service on VIL's network for Eligible Subscribers availing this Offer.**
- h. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of Sun TV providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the Subscribers.
- i. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever** nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- j. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

#### I. GENERAL

- 1. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- 2. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.
- 3. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- 4. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- 5. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- 6. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- 7. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- 8. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- 9. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- 10. You hereby consent VIL to collect your mobile number and share with Sun TV so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- 11. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- 12. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- 13. These Terms and Conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

## **“TERMS AND CONDITIONS GOVERNING THE OFFER “JIOHOTSTAR SUBSCRIPTION OFFER”**

### **A. INTRODUCTION**

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED (“VODAFONE IDEA/VIL/VI”) SUBSCRIBING TO SPECIFIC BUNDLED POST-PAID PLANS OR ADD-ON PACKS AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE BENEFIT KNOWN AS “JIOHOTSTAR **SUBSCRIPTION**” (HEREINAFTER “**OFFER**”) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“VIL TERMS AND CONDITIONS/VIL T&C”).

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

BY AVAILING THE HOTSTAR MOBILE SUBSCRIPTION, YOU CONSENT TO VIL T&C. FURTHER, YOU CONSENT TO AND WILL BE GOVERNED BY HOTSTAR TERMS AND CONDITIONS AVAILABLE AT <https://www.hotstar.com/in/terms-of-use> WHICH ARE INDEPENDENT OF VIL T&C. BY AVAILING THE OFFER, THE CUSTOMER AGREES THAT THE CUSTOMER HAS GONE THROUGH VIL T&C AND JIOHOTSTAR TERMS AT <https://www.hotstar.com/in/terms-of-use> AND AGREES TO THE SAME.

IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

### **B. DEFINITIONS**

- i. “Subscriber” shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- ii. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- iii. “Eligible Products” shall mean all those post-paid plans as specified below under the Offer details.
- iv. “Eligible Subscriber” shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer:–
  - a. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of VIL as mentioned herein;
  - b. Subscriber must not have been subject of any criminal proceeding;
  - c. Subscriber must not - be of an unsound mind;
  - d. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
  - e. Subscriber must be an existing customer of VIL. The new customers can use the post-paid packs mentioned in table below and then complete the eligibility process for this Offer.
  - f. Subscriber has to avail the post-paid plans as per table below during the Offer Period.

### **C. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS**

Yearly Pack -

- a. The Offer is available as inbuilt into/bundled with certain post-paid plans (at no extra cost) or as add-on packs at Rs.499/year(non-renewable) as mentioned in table below. This add-on packs/certain bundled plans indicated in table below will provide Hotstar Mobile Subscription benefit for 1 year. The balance bundled plans indicated in table below, will provide Hotstar Super Subscription benefit for 1 year. The

said add-on pack provides for 20GB additional data. In case of Rs.499 add-on pack, the Hotstar Mobile Subscription will be charged in your VIL postpaid bill.

- b. The Offer provides JioHotstar Mobile Subscription (Hotstar Mobile Subscription) or JioHotstar Super Subscription (Hotstar Super Subscription) (hereinafter "Hotstar Subscription", collectively or individually, as the context may require) of NOVI DIGITAL ENTERTAINMENT PRIVATE LIMITED (hereinafter "Novi") - on annual subscription basis to Eligible Subscribers. The Hotstar Subscription expires after the period of one year from the date of claiming the service. Your use of the Hotstar Subscription will be governed by Hotstar terms and conditions.
- c. Hotstar Subscription offer is for 1 year which can be availed only once on a VIL post-paid mobile number during the 1 year duration.
- d. There is no auto-renewal of Hotstar Paid Rs 499/year Subscription. However, You will be able to renew the Hotstar Subscription through Vi app by claiming the benefit again post completion of the initial paid claim benefit period of 12 months.
- e. If You are an existing JioHotstar customer who has subscribed to Hotstar subscription benefit from any source other than VIL and You also subscribe to the bundled plans/buy the add-on packs mentioned in table below and claim the Hotstar Subscription, then your existing Hotstar subscription benefit will lapse and You will get only one Hotstar Subscription of 1 year from the date of claiming through VIL postpaid.
- f. Hotstar Mobile Subscription gives access to HD content on 1 screen (only on Mobile Phone). Hotstar Super Subscription gives access to content on Mobile and TV across 2 screens concurrently.
- g. Hotstar Subscription once activated cannot be cancelled. The charges of add-on pack once purchased will not be refunded.

Monthly Add-On Pack of Rs. 100 – Offer valid from 14<sup>th</sup> April 2025 until further notice.

- i. The add-on pack of Rs. 100 (inclusive of taxes) provides for 10GB additional data per bill cycle and JioHotstar **Mobile + TV Membership ("JioHotstar Subscription") for 30 days**. The JioHotstar Subscription will be charged in your Vi postpaid bill.
- ii. The JioHotstar Subscription will be auto-renewed post one month.
- iii. JioHotstar Subscription gives access to content on Mobile and TV concurrently.
- iv. You will receive 10GB additional data per bill cycle till the time You are on the add-on postpaid pack.
- v. If You are an existing JioHotstar customer who has purchased JioHotstar benefit from any source other than VIL and You, also subscribe to postpaid subscription add-on pack, then your existing JioHotstar benefits will not lapse and You will get a parallel subscription for 30 days from the date of subscription of postpaid subscription add-on pack.
- vi. On deactivation of postpaid subscription add-on pack, Your JioHotstar Subscription will continue only till 30 days and additional data benefit will continue only till the applicable bill cycle.
- vii. In case of de-activation of the add-on pack by You, the monthly rental of the add-on pack will not be refunded and the services will continue till the end of the pack validity.

Table – List of Postpaid plans and add-on packs for JioHotstar Mobile Subscription Offer

Sr.No	Plan Rental	Plan Name
1	699	Entertainment Plus 699
2	499	Entertainment Plus 499
3	649	iPhone Forever
4	699	Postpaid Traveler-M
5	999	Postpaid International
6	499	Postpaid-Traveler R
7	699	Postpaid-Traveler M

8	699	Postpaid Traveler M
9	1299	Postpaid International+
10	499	Postpaid Traveler R
11	499	Postpaid Traveler-R
12	1999	Postpaid Signature.
13	499	Postpaid 499 Unlimited
14	1699	Postpaid International M
15	1999	Postpaid International L
16	699	Postpaid 699 Unlimited
17	1999	Postpaid-International L
18	1699	Postpaid-International M
19	1299	Postpaid International R
20	999	Postpaid - Traveler L
21	999	Postpaid Traveler L
22	2999	Postpaid-Signature
23	1299	Postpaid-International R
24	999	Postpaid Traveler-L
25	999	Postpaid 999 Unlimited
26	799	Family 799
27	1299	Postpaid 1299 Unlimited
28	649	Family 649
29	999	Family 999
30	1699	Postpaid 1699 Unlimited
31	1999	Postpaid 1999 Unlimited
32	1099	REDX Family Plan
33	999	REDX
34	1099	RED X
35	499	ViBS_499_ULV_100GB_DataPooling
36	799	ViBS_799_ULV_175GB_DataPooling
37	699	Entertainment Plus 699 F
38	1999	Postpaid Signature
39	699	Family 699
40	999	Family 999 N
41	1299	Family 1299
42	1699	REDX Family 1699
43	2299	REDX Family 2299
44	501	Entertainment Plus (Mobile)
45	701	Entertainment Plus (Super)
46	1101	REDX (Super)
47	599	Family 599
48	1149	Family 1149 N
49	401	Vi Max 401 (Mobile)
50	501	Vi Max 501 ( Mobile)
51	701	Vi Max 701 (Super)

52	1101	RED X (Super)
53	601	Vi Max Family 601 (Mobile)
54	1001	Vi Max Family 1001 (Mobile)
55	1151	Vi Max Family 1151 ( Mobile)
56	901	Vi Max Family 901 (Mobile)
57	451	Vi Max 451/ Vi Max 451 UL (Mobile)
58	551	Vi Max 551 / Vi Max 551 UL ( Mobile)
59	751	Vi Max 751 / Vi Max 751 UL (Super)
60	1201	RED X (Super)
61	701	Vi Max Family 701 / Vi Max Family 701 UL (Mobile)
62	1051	Vi Max Family 1051 (Mobile)
63	1201	Vi Max Family 1201 / Vi Max Family 1201 UL ( Mobile)
64	1401	Vi Max Family 1401 / Vi Max Family 1401 UL(Mobile)

Table – List of Postpaid plans for add-on monthly pack of JioHotstar Mobile Subscription Offer

PRICE	*PRODUCT_NAME	SOCC_ID	PRICE	*PRODUCT_NAME	SOCC_ID
451	Vi Max 451 UL	26126145	1699	Postpaid International M	25600165
551	Vi Max 551 UL	26126155	649	iPhone Forever	25749395
751	Vi Max 751 UL	26126165	3999	RED4BUSINESS_UNLIMITED_3999	25522095
701	Vi Max Family 701 UL	26126175	2999	RED 2999 Unlimited	25519355
1201	Vi Max Family 1201 UL	26126185	349	Postpaid4BUSINESS_UNLIMITED_349	25518855
1401	Vi Max Family 1401 UL	26126195	1099	RED X	25898675
451	Vi Max 451	26111175	699	Entertainment Plus 699	25904185
551	Vi Max 551	26111215	1299	Postpaid-International R	25640495
751	Vi Max 751	26109685	499	Postpaid 499_Individual	23969636
701	Vi Max Family 701	26052935	899	Family - 899	25885785
1201	Vi Max Family 1201	26111355	1099	REDX Family Plan	25905745
1401	Vi Max Family 1401	26111345	699	Entertainment Plus 699 F	25905785
1201	REDX 1201	26106975	999	Family 999	25885765
1101	RED X 1101	26052985	649	Family 649	25885615
401	Vi Max 401	26052925	999	Family 999 N	25961265
601	Vi Max Family 601	26075795	1299	Family 1299	25961175
1051	Vi Max Family 1051	26111335	2299	REDX Family 2299	25954905
501	Vi Max 501	26052945	999	REDX	25826505
1001	Vi Max Family 1001	26052955	499	MBB 499	25554675
1151	Vi Max Family 1151	26052975	499	Postpaid 499	25369845
0	Vi Employee Plan	26091225	499	Postpaid 499 Individual New	25280005
701	Vi Max 701	26052965	499	Postpaid4B_UNLIMITED_499	25518865
901	Vi Max Family 901	26109485	499	Postpaid Traveler R	25599305
0	Vi SLT Plan	26089785	499	Postpaid 499 Unlimited	25518455
399	Entertainment 399	25694735	499	Postpaid Traveler R	25640435
299	Entertainment 299	25694515	499	Postpaid Traveler -R	25628015
401	Entertainment Plus 401	26038365	1299	Postpaid 1299_Individual	23969656

351	Entertainment 351	26112415
249	Vi Gov 249 New	26122585
399	Postpaid-Basic	25628005
299	Family 299	25607795
149	eTalk_149_600Mins	25573295
249	Super 249 N	25599165
349	Super 349	25435075
149	WAR_Business_149	3945307
99	MYOP 99	1466927
199	Consumer SME 199 New	1823637
99	eTalk_99_300Mins	25500015
199	Consumer SME 199	1821657
99	Myop per second_new	1517277
399	Postpaid 399 Unlimited	25518395
399	Postpaid Basic	25599265
401	Vi Max 401 South	26038835
199	Vi Gov 199	26122075
501	Entertainment Plus 501	26038205
701	Entertainment Plus 701	26038375
401	Family 699	25961255
499	Entertainment Plus 499	25694645
799	Family 799	25885625
1699	REDX Family 1699	25954795
899	Postpaid 899_Individual	23969646
999	Postpaid Traveler L	25640485
1699	Postpaid 1699 Unlimited	25519305
1699	Postpaid 1699_Individual_New	25229600 0
1699	Postpaid4BUSINESS_UNLIMITED_1699	25519055
1699	Postpaid 1699	25369885
2999	RED 2999	25361565
1699	Postpaid-International M	25640505
2999	RED4BUSINESS_UNLIMITED_2999	25519165
2999	Postpaid Signature	25600185
1999	Postpaid Signature	25703205

1299	Postpaid International+	25703165
1299	Postpaid4BUSINESS_UNLIMITED_1299	25519015
1299	Postpaid 1299	25369875
1299	Postpaid 1299 Unlimited	25519285
1299	Postpaid 1299_Individual_New	25229550 0
1999	Postpaid-International L	25640535
1299	Postpaid International R	25600155
1999	RED 1999	25369895
1999	Postpaid 1999_Individual	240632118
1999	Postpaid 1999 Unlimited	25519345
1999	Postpaid International L	25600175
1999	Postpaid4BUSINESS_UNLIMITED_1999	25519095
1999	Postpaid 1999_Individual_New	252301800
699	Postpaid4BUSINESS_UNLIMITED_699	25518875
699	MBB 699	25554665
699	Postpaid 699_Individual	240995218
699	Postpaid Traveler M	25599355
699	Postpaid Traveler-M	25628115
699	Postpaid 699_Individual_New	25229440 0
699	Postpaid 699 Unlimited	25518465
999	Postpaid 999	25369865
999	Postpaid4BUSINESS_UNLIMITED_999	25518915
699	Postpaid Traveler M	25640445
999	Postpaid International	25703095
999	Postpaid Traveler-L	25628155
999	Postpaid Traveler L	25600145
999	Postpaid 999 Unlimited	25519245
999	Postpaid 999_Individual_New	252295100
1599	Postpaid 1599_Individual	23969716
1101	REDX 1101	26036955
1149	Family 1149	25964135
1149	Family 1149 N	26061045
599	Family 599	26061005
251	JK UL 251	26112495

#### Offer Activation Steps:

- a. Eligible Subscriber has to go to Vi App and click on the JioHotstar card within the plan benefits (bundled) section or add-on section (add-on packs) as applicable to claim/activate the benefit.
- b. **Post agreeing to the VIL T&Cs, i.e. after taking consent from the Subscriber for sharing the Subscriber's mobile number with Novi for activation of Hotstar Subscription and post accepting the Novi T&Cs, the Hotstar Subscription is activated in an automated manner.**
- c. Eligible Subscriber will get a confirmation SMS informing about the successful activation of the JioHotstar services and the same can be accessed from the date of such activation.

#### Other conditions:

- a. In case of any temporary suspension of VIL's service which may be due to various reasons such as loss of SIM, VIL may at its discretion decide to suspend the JioHotstar service.
- b. Vi reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory changes applicable to VIL, and the same shall be binding on the subscribers who have activated this offer.
- c. **The customer shall also be bound by the Novi's terms and conditions for access to JioHotstar Content as available on its [www.hotstar.com/in/terms-of-use].**

#### D. OFFER PERIOD

Hotstar Mobile Subscription and Hotstar Super subscription will be available from 1<sup>st</sup> November 2022 till further notice. From the date of activation, the Offer benefit will be available for a period of 1 year.

This is a limited period Offer by VIL, and can be **extended at the sole discretion of VIL** ("Offer Period"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

#### E. OFFER AREA

- iii. The Offer is valid in all existing VIL telecom service areas.
- iv. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

#### F. MODIFICATION OF OFFER

VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the Subscribers availing this Offer.

If VIL modifies these Terms, the modified terms will be posted on [www.myvi.in](http://www.myvi.in). You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in

availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

#### G. WITHDRAWAL OF OFFER

- b. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

#### H. DISCLAIMERS

- a. The JioHotstar service is a third party service, brought to You by NOVI DIGITAL ENTERTAINMENT PRIVATE LIMITED. VIL is only distributing the JioHotstar service among interested Eligible Subscribers of VIL.
- b. You agree that VIL is not the owner of JioHotstar service and has no control or editorial rights over JioHotstar content. VIL is only making available the JioHotstar service to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to JioHotstar service. All such issues or disputes will be directly settled between You and Novi. No such complaint or request will be entertained by VIL.
- c. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the JioHotstar service for any purpose. Further, no guarantee, warranty or representation is made as to the JioHotstar service being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the JioHotstar service or its application.
- d. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- e. **You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.**
- f. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- g. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose **limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL’s responsibility shall only be limited in providing telecom service on VIL’s network for Eligible Subscribers availing this Offer.**
- h. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of Novi providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the Subscribers.
- i. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney’s fees and court costs), losses or damages of whatsoever nature**, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- j. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity.



Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

#### I. GENERAL

1. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
2. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.
3. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
4. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
5. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
6. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
7. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
8. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
9. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
10. You hereby consent VIL to collect your mobile number and share with Novi so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
11. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
12. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
13. These Terms and Conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

## TERMS AND CONDITIONS GOVERNING THE “EaseMyTrip Offer”

### A. Customer Offer:

- Eligible Subscriber on Vi Max plan is provided with 12 discount coupons from EaseMyTrip Limited for domestic flight bookings on a minimum booking of Rs. 3000, once every calendar month valid for 1 year, when availed through Vi App. The discount coupon will entitle You a discount of flat Rs. 400 on one-way flight ticket and Rs. 750 on round trip flight tickets only when the booking is done via EaseMyTrip website/app.

### B. Steps to Claim:

- Logon to the Vi app and click on My Account icon.
- **Click on the “active plan benefits and usage” and claim your benefits from the “claim your benefit” section.**
- Once benefits are activated unlock the coupons.
- **Redeem the coupons at the partner’s website/app.**

### C. Other Terms & Conditions:

- EaseMyTrip offer is brought to you by EaseMyTrip Limited (“EaseMyTrip”). Vodafone Idea Limited (VIL) is only facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons.
- VIL shall not be responsible for any offers directly provided by EaseMyTrip.
- VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with EaseMyTrip for availing discount coupons.
- VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by EaseMyTrip. All such issues or disputes will be directly settled between You and EaseMyTrip. No such complaint or request will be entertained by VIL.
- For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of EaseMyTrip which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the EaseMyTrip offer, please refer to <https://www.easemytrip.com/offers/vodafone-idea.html>
- You need to be an active Vi postpaid subscriber to redeem the coupon.
- **In case of any deactivation of VIL’s postpaid services which may be due to mobile number portability option** chosen by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan or downgrades to any other plan, this offer will be discontinued immediately on the date of deactivation of SIM card or Vi postpaid plans.
- In the event the benefit is not utilised fully and the customer upgrades to a postpaid plan which also provides the EaseMyTrip offer, the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the entertainment/lifestyle benefits assigned under the upgraded plan.
- VIL does not take any responsibility or liability with respect to discount coupons/benefits including fulfilment of discount coupons/ benefits, save and except the distribution of discount coupons to Eligible Subscribers.
- To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of flight bookings.

- VIL may in its sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the EaseMyTrip discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
- You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party due to or arising** out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of EaseMyTrip discount coupons/ EaseMyTrip offer/services/facilities provided by EaseMyTrip.
- VIL shall not be liable or responsible for any additional offers, schemes separately provided by EaseMyTrip.
- VIL will not be responsible for any refunds on any cancelled bookings.
- Discount will be calculated on the booking amount (i.e. excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- This benefit is non-transferable.
- VIL will not be responsible for any convenience fee or service fees directly charged by EaseMyTrip.
- You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
- These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

## TERMS AND CONDITIONS GOVERNING THE “EazyDiner Offer”

a. Customer Offer:

- Eligible Subscriber on Vi Max plan is provided with 6 months EazyDiner Prime Membership (Membership). The membership is provided to You by EazyDiner Private Limited and has to be availed through Vi App within one year of plan activation/plan change. As a part of the Membership, You will be given 2 discount coupons one **for each quarter, which is valid for redemption within the same quarter at EazyDiner’s website/app**. The discount coupons will entitle you to get upto 50% discount at premium restaurants and bars.

b. Steps to Claim:

- Logon to the Vi app and click on My Account icon.
- **Click on the “active plan benefits and usage” and claim your Offer from the “claim your benefit” section.**
- Once benefits are activated unlock the discount coupons.
- **Redeem the discount coupons at the partner’s website/app.**

c. Other Terms & Conditions:

- EazyDiner offer is brought to you by EazyDiner Private Limited (“EazyDiner”). Vodafone Idea Limited (VIL) is only facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons.
- VIL shall not be responsible for any offers directly provided by EazyDiner.
- VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with EazyDiner for availing discount coupons.
- VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by EazyDiner. All such issues or disputes will be directly settled between You and EazyDiner. No such complaint or request will be entertained by VIL.
- For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of EazyDiner which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the EazyDiner offer, please refer to <https://www.eazydiner.com/static/terms-and-conditions> website.
- You need to be an active Vi postpaid subscriber to redeem the coupon.
- **In case of any deactivation of VIL’s postpaid services** which may be due to mobile number portability option chosen by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan which does not have this offer or downgrades to any other plan, this offer benefit will be discontinued immediately on the date of deactivation of SIM card or change in Vi postpaid plans.
- In the event the Membership benefit is not utilised fully and the customer upgrades to a postpaid plan which also provides the EazyDiner offer, the un-utilised Membership benefit will continue/ be carried forward for the balance period and will be counted towards the entertainment/lifestyle benefits assigned under the upgraded plan.
- VIL does not take any responsibility or liability with respect to discount coupons/membership including fulfilment of discount coupons/membership benefits, save and except the distribution of discount coupons to Eligible Subscribers.
- To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of this Offer.

- VIL may in its sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the EazyDiner discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
- You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party due to or arising out of your breach of these terms, or any violation** of any law or the rights of any third party that occurs in connection with your use of EazyDiner discount coupons/ EazyDiner offer/services/facilities provided by EazyDiner.
- VIL shall not be liable or responsible for any additional offers, schemes separately provided by EazyDiner.
- VIL will not be responsible for any refunds on any cancelled bookings.
- VIL will not be responsible for any service charges or any other charges directly charged by EazyDiner.
- This benefit is non-transferable.
- You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
- These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

## TERMS AND CONDITIONS GOVERNING THE “NORTON OFFER”

### A. Customer Offer:

1. Bundled offer – Subscriber eligible on Vi Max plan is provided with a coupon, which will entitle Norton mobile security benefit for 12 months at no extra cost. The list of Vi Max plans providing bundled Norton security benefit is set out in the Choose Your Benefit section under Vi Max postpaid Individual plans and Vi Max Family Plan table above.
2. Norton Add-on pack offer - 12 months Norton mobile security paid benefit available with the add-on packs mentioned in the table below. Offer valid from 24<sup>th</sup> Jan, 2024 until further notice.

### B. Steps to Claim:

#### At no extra cost benefit

- Logon to the Vi app and click on My Account icon.
- **Claim your “at no extra cost benefit” within 12 months from the plan activation, from the “claim your benefit” section.**
- Once benefit is activated, unlock the coupon.
- **The enabled coupon to be redeemed within 90 days at Norton’s website/app.**

#### Paid benefit

- Logon to the Vi app and click on My Account icon.
- **Buy your paid benefit from the “claim your benefit” section.**
- Once benefit is activated unlock the coupon.
- **The enabled coupon to be redeemed at Norton’s website/app within 90 days of the pack purchase at Norton’s website/app.**

### C. Table: List of postpaid plans for Norton Add-on pack.

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Family 599
Entertainment Plus 401	Entertainment Plus South (Mobile)	Vi Max 401	Vi Max 501
Vi Max 701	Red X 1101	Vi Max Family 601	Vi Max Family 1001
Vi Max Family 1151	Vi Max Family 901	Vi Max 451/ Vi Max 451 UL	Vi Max 551/ Vi Max 551 UL
Vi Max 751/ Vi Max 751 UL	RED X 1201	Vi Max Family 701 / Vi Max Family 701 UL	Vi Max Family 1051
Vi Max Family 1201/ Vi Max Family 1201 UL	Vi Max Family 1401 / Vi Max Family 1401 UL		

Norton Add-on pack - Rs 499 – 12 months paid mobile security benefit and 20 GB additional data

#### D. Other Terms & Conditions

##### Add-on pack:

1. The add-on pack provides for 20GB additional data to be consumed within 2 bill cycles.
2. Norton mobile security benefit is valid for 12 months. The fee for the same would be charged in your next Vi postpaid bill.
3. The benefit will not be auto-renewed post completion of the paid 12 months period.
4. In case of deactivation of Norton add-on pack, the amount of the Norton add-on pack will not be refunded.

##### General

5. Norton offer is brought to you by Norton Products Private Limited ("Norton"). **Vodafone Idea Limited (VIL) is only** facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the coupon.
6. VIL shall not be responsible for any offers directly provided by Norton.
7. VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with Norton for availing coupon.
8. VIL is not responsible for any liability, defect, non-availability, non-performance related to coupon and the services/facilities provided by Norton. All such issues or disputes will be directly settled between You and Norton. No such complaint or request will be entertained by VIL.
9. Norton offer entitles You for the following benefits (i) Web Protection (ii) Device Security (iii) App Advisor and (iv) Wi-Fi Security. For availing the offer, You may have to agree to separate terms and conditions/user agreement of Norton which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the Norton offer, please refer to <https://in.norton.com/products/mobile-security-for-android> or <https://in.norton.com/products/mobile-security-for-ios>
10. You need to be an active Vi postpaid subscriber to redeem the coupon.
11. **In case of any deactivation of VIL's postpaid services which may be due to mobile number portability option chosen** by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan which does not have this offer or downgrades to any other plan, this offer will be discontinued immediately on the date of deactivation of SIM card or change in Vi postpaid plans.
12. In the event the Norton security benefit is not utilised fully and the customer upgrades to a postpaid plan which also provides the Norton offer, the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the entertainment/lifestyle benefits assigned under the upgraded plan.
13. VIL does not take any responsibility or liability with respect to the coupon/Norton benefit including fulfilment of coupon/subscription benefits, save and except the distribution of the coupon to Eligible Subscribers.
14. Norton offer benefit is available only on one device.
15. If the Eligible Subscriber changes his/her device/handset (on account of replacement, damage, purchase etc.), then the Norton benefit will continue so long as the Eligible Subscriber is on Vi Max plan and he/she will get an option to transfer the Norton license to the new device/handset.
16. To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of this Norton offer.
17. VIL may in its sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/>. Your use of the Norton coupon after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
18. You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, **agents and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third**

party due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of Norton coupons/ Norton offer/services/facilities provided by Norton.

19. This benefit is non-transferable.
20. The Norton offer is not available to the secondary members in the Family Plan.
21. VIL shall not be liable or responsible for any additional offers, schemes separately provided by Norton.
22. You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
23. These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.



## TERMS AND CONDITIONS GOVERNING THE

### “Swiggy One Membership Offer”

#### A. Customer Offer:

1. Bundled offer - Subscriber on eligible Vi Max plan is provided with 2 coupons, which will entitle Swiggy One Membership benefit for 6 months at no extra cost. The list of Vi Max plans providing bundled Swiggy One Membership benefit is set out in the Choose Your Benefit section under Vi Max postpaid Individual plans and Vi Max Family Plan table above.
2. Swiggy Add-on pack offer - 3 months Swiggy One Membership paid benefit available with the add-on packs mentioned in the table below.
3. **Swiggy One Membership will entitle you to the following benefits when availed through Swiggy’s website/app.**
4. Unlimited free food delivery at 70K+ restaurants under 10 km, on orders above Rs.149 & Up to 30% extra discounts on 30K+ restaurants
  - o Unlimited free Instamart delivery on orders above Rs.199.
  - o Up to 40% on Dine out benefits in cities where Swiggy Dineout is available.
  - o 10% off on all swiggy genie delivery fees.
5. Swiggy Add-On pack offer and bundled offer valid from \_24<sup>th</sup> January, 2024 until further notice.

#### B. Steps to Claim:

##### At no extra cost benefit

- Logon to the Vi app and click on My Account icon.
- **Claim your “at no extra cost benefit” within 12 months from the plan activation, from the “claim your benefit” section.**
- Once benefit is activated, unlock the coupons.
- **The enabled coupon to be redeemed within 90 days at Swiggy’s website/app.**

##### Paid benefit

- Logon to the Vi app and click on My Account icon.
- **Buy your paid benefit from the “claim your benefit” section.**
- Once benefit is activated unlock the coupon.
- **The enabled coupon to be redeemed within 90 days of the pack purchase at Swiggy’s website/app.**

#### C. Table: List of postpaid plans for Swiggy Add-on pack.

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan

Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Family 599
Entertainment Plus 401	Entertainment Plus South (Mobile)	Vi Max 401	Vi Max 501
Vi Max 701	Red X 1101	Vi Max Family 601	Vi Max Family 1001
Vi Max Family 1151	Vi Max Family 901	Vi Max 451/ Vi Max 451 UL	Vi Max 551 / Vi Max 551 UL
Vi Max 751 / Vi Max 751 UL	Red X 1201	Vi Max Family 701/ Vi Max Family 701 UL	Vi Max Family 1051
Vi Max Family 1201/ Vi Max Family 1201 UL	Vi Max Family 1401 / Vi Max Family 1401 UL		

Swiggy Add-on pack - Rs 499 – 3 months paid Swiggy One Membership benefit and 20 GB 4G data.

#### D. Other Terms & Conditions:

##### Add-on pack:

1. The add-on pack provides for 20GB additional data to be consumed within 2 bill cycles.
2. Swiggy One Membership is valid for 3 months. The Membership fee would be charged in your next Vi postpaid bill.
3. The Membership will not be auto-renewed post completion of the paid 3 months membership period.
4. In case of deactivation of Swiggy add-on pack, the amount of the Swiggy add-on pack will not be refunded.

##### E. General:

1. Swiggy offer is brought to you by Bundl Technologies Private Limited ("Swiggy"). Vodafone Idea Limited (VIL) is only facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons/Membership benefits.
2. VIL shall not be responsible for any offers directly provided by Swiggy.
3. VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with Swiggy for availing discount coupons and using Membership benefits.
4. VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by Swiggy. All such issues or disputes will be directly settled between You and Swiggy. No such complaint or request will be entertained by VIL.
5. For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of Swiggy which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the Swiggy offer, please refer to <https://www.swiggy.com/terms-and-conditions> website.
6. You need to be an active Vi postpaid subscriber to redeem the coupon.
7. In case of any deactivation of VIL's postpaid services which may be due to mobile number portability option chosen by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan which does not have this offer, this offer will be discontinued immediately on the date of deactivation of SIM card or change in Vi postpaid plans.
8. In case the customer moves to a different postpaid plan which is eligible for the Swiggy offer, then the Membership which he/she had already claimed/availed will continue for the remaining period.
9. VIL does not take any responsibility or liability with respect to discount coupons/Swiggy Membership benefits including fulfilment of discount coupons/membership benefits, save and except the distribution of discount coupons to Eligible Subscribers.

10. To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of this Offer.
11. We may in our sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the Swiggy discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
12. You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents **and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third party** due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of Swiggy discount coupons/ Swiggy offer/services/facilities provided by Swiggy.
13. This benefit is non-transferable.
14. The Swiggy offer is not available to the secondary members in the Family Plan.
15. Once the membership is activated, it cannot be cancelled or any refund will not be issued.
16. **The distances from the restaurant location to the customer's location shall be captured as per Google Map dDriving** directions data at the time of placing the Order. Neither VIL nor Swiggy shall be held responsible or liable for the accuracy or efficacy of such data.
17. Swiggy One benefits are available to orders above a certain amount as mentioned in the benefit section
18. VIL shall not be liable or responsible for any additional offers, schemes separately provided by Swiggy.
19. Additional discounts specific to the Swiggy One program will be applicable on the discounted values of the food items post application of any generally available coupons on the Swiggy platform.
20. VIL will not be responsible for any service charges or any other charges directly charged by Swiggy.
21. You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
22. These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

## “AIRPORT LOUNGE ACCESS”

### A. Customer Offer:

Eligible Subscriber on Vi's REDX (Rental 1201 plan), RED X (Rental Rs 1101 Plan, REDX (RENTAL Rs 1099), REDX (RENTAL Rs 999), REDX FAMILY PLAN (rental Rs 1099) , REDX Family 1699 Plan or REDX Family 2299 Plan plan gets from Dreamfolks Services Private Limited , 4 Domestic lounge access at no extra cost per calendar year (including 1 International lounge access) capped at 1 per calendar quarter (“Airport Lounge Access”), when availed through Vi app

2. Airport Lounge Access is brought to you by Dreamfolks Services Private Limited (“DreamFolks”). Vodafone Idea Limited is only facilitating the Airport Lounge Access and will not be responsible or liable in any manner for any loss or damage suffered by you while using Airport Lounge Access.
3. Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with DreamFolks for availing Airport Lounge Access.
4. Vodafone Idea Limited is not responsible for any liability, defect, non-availability, non-performance related to Airport Lounge Access. All such issues or disputes will be directly settled between You and DreamFolks. No such complaint of request will be entertained by Vodafone Idea Limited.
5. For availing Airport Lounge Access, You shall have to agree to separate terms and conditions of DreamFolks which are independent of these terms and conditions. For detailed terms and conditions governing Airport Lounge Access, please refer to [www.dreamfolks.in](http://www.dreamfolks.in) website.
6. In case of any deactivation of Vodafone Idea Limited's POSTPAID services which may be due to mobile number portability option chosen by subscriber, or when the customer wants a movement from REDX to Vi prepaid connection etc., Airport Lounge Access will deactivate immediately on the date of deactivation of SIM Card and You will cease to avail the Airport Lounge Access on immediate basis.
7. To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of Airport Lounge Access.
8. We may in our sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the Airport Lounge Access after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
9. You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party due to or arising out of your breach of these terms**, or any violation of any law or the rights of any third party that occurs in connection with your use of the Airport Lounge Access.
10. These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

### B. Terms & conditions to activate and access Lounge:

- Customers active on RED X 1201, REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan, REDX (RENTAL Rs 1099), REDX (RENTAL Rs 999), REDX FAMILY PLAN (RENTAL Rs 1099), REDX Family 1699 Plan or REDX Family 2299 Plan plan will be eligible to avail lounge access feature at no extra cost.
- Customer is eligible for total 4 lounge access at no extra cost across 1300+ participating lounges at airports within & outside India capped at 1 access per quarter. This can include one International lounge access within or outside India once in a year
- Quarterly eligibility will be considered based on calendar quarter for existing as well as new customers.

- Post activation / migration to RED X 1201 , REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan, REDX (RENTAL RS 1099)/ REDX (RENTAL RS 999)/REDX Family 1699 Plan or REDX Family 2299 Plan plan, customer needs to complete a onetime registration process on the partner website ([www.dreamfolks.in](http://www.dreamfolks.in)) through Vi app to activate their lounge access benefit
- REDX 1201, REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan, REDX (RENTAL Rs 1099), REDX (RENTAL Rs 999), REDX FAMILY PLAN (RENTAL Rs 1099), REDX Family 1699 Plan or REDX Family 2299 Plan subscriber can register for lounge access at no extra cost only once in 1 year starting date of 1<sup>st</sup> registration. Subscriber will not be offered the benefit if re-registration is done in same year.
- While registration, customer needs to register with their full name as per their passport records.
- Once registration is done, customer cannot change/update the name on the partner website.
- Customer will have to present their boarding pass at the lounge to avail access. The name registered in the partner website should match the name on the boarding pass
- This benefit is non-transferable.
- Customer needs to generate the QR code at the lounge
- The QR Code will expire within 2 hours of creation
- Once the QR code is generated, VIL will consider it as usage of 1 access even if customer does not actually use lounge service.
- For list of partners lounges & other T&Cs related to lounge access, customer can refer to [www.dreamfolks.in](http://www.dreamfolks.in) website
- Premium airport lounge - GVK on Mumbai T2 terminal will be considered under international lounge access category for the purpose of this offer.

## TERMS AND CONDITIONS GOVERNING THE NETFLIX OFFER ON Vi APP

### A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE MOBILE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED ("VODAFONE IDEA/VIL/Vi") SUBSCRIBING TO SPECIFIC PLANS. AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE BENEFIT KNOWN AS "NETFLIX SERVICE" (HEREINAFTER "OFFER") DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). FURTHER, YOU CONSENT TO AND WILL BE GOVERNED BY NETFLIX SERVICE TERMS AND CONDITIONS OF NETFLIX ENTERTAINMENT SERVICES INDIA LLP. AND ITS AFFILIATES ONCE YOU LOGON TO NETFLIX, WHICH ARE INDEPENDENT OF THESE TERMS & CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THE OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires "You" or "Your" shall mean any natural person who being an Eligible Subscriber has participated in the Offer.

### B. DEFINITIONS

- a. "Subscriber" shall mean the rightful user of the Vodafone Idea Limited's mobile connection who is on a postpaid plan, in whose name the mobile phone number (MSISDN) is registered with Vodafone Idea Limited.
- b. "Active Subscriber" shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of Vodafone Idea Limited on a regular basis for purposes other than to participate in any offer or contest offered by Vodafone Idea Limited.
- c. "Eligible Subscriber" shall mean an Active Subscriber of Vodafone Idea Limited who has taken postpaid plan as mentioned under Part C (Offer Details). An Eligible Subscriber must also satisfy the following criteria at the time of participation and during continued use of Offer:-
  - i. Subscriber must be an Indian citizen belonging to the telecom circles of Vodafone Idea limited as mentioned in the table below;
  - ii. Subscriber must not have been subject of any criminal proceeding;
  - iii. Subscriber must not - be of an unsound mind; and
  - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.

### C. OFFER DETAILS AND RESTRICTIONS for NETFLIX with RED X 1201

#### Bundled Telco Plan

Plan Name

REDX 1201

Telecom Circles : The offer is valid in VIL circles mentioned below :

Assam	Tamil Nadu (Incl Chennai)	Maharashtra & Goa	Kolkata	Punjab	Rajasthan
North East	Andhra Pradesh	Mumbai	West Bengal	Himachal Pradesh	Delhi

Orissa	Karnataka	Kerala	UP (East)	Haryana	
Bihar	Madhya Pradesh & Chhattisgarh	Gujarat	UP (West)	J&K	

- a. **The Offer consists of a subscription to Netflix “Basic” plan worth Rs. 199 per month;**
- b. The Offer is available only for Eligible Subscribers who have subscribed to any of the plans as mentioned in the table above; The Offer will be revoked in case Eligible Subscribers are no longer on the REDx plan.
- c. A Netflix compatible device (manufactured and sold separately) and broadband connection are required to access **movies and TV shows (“Netflix Contents”) streamed over the Internet;**
- d. The above subscription offer from Netflix can be availed only on the above-mentioned postpaid plan. The Netflix subscription will be valid till the the user is active on the REDx plan.
- e. Offer is not redeemable or refundable for cash, and cannot be exchanged against any other offer;
- f. The Offer shall be disconnected if the Eligible Subscriber during the Offer Period:
  - moves out of VIL network;
  - changes his postpaid plan shifts to a prepaid plan;
  - deactivates VIL connection and ports out to another telecom operator.
- g. If the Eligible Subscriber availing the Offer, wishes to upgrade to Netflix standard plan (which is not part of the Offer), customer will be charged for the upgrade in the Vi postpaid bill at Rs. 300 per month. The upgrade charges will be calculated in pro rata basis as per the bill cycle and will be added to your postpaid bill.
- h. If the Eligible Subscriber availing the Offer, wishes to upgrade to Netflix premium plan (which is not part of the Offer), customer will be charged for the upgrade in the Vi postpaid bill at Rs. 450 per month. The upgrade charges will be calculated in pro rata basis as per the bill cycle and will be added to your postpaid bill.

**D. NETFLIX TERMS OF USE:**

- a. You agree that Netflix service is provided to you by Netflix Entertainment **Services India LLP. (“Netflix”) under the Netflix Terms of Use** at <https://help.netflix.com/legal/termsofuse>, which will be provided to you separately and will be an independent contract between You and Netflix. The other services included in the plan are provided by VIL.
- b. In order to enjoy the Netflix service/Offer as part of Your plan as mentioned above, you will need to activate the Netflix service/Offer by completing the Netflix activation process. You will receive instructions on how to activate the Netflix service via email or text message or you can head to the Vi app and go to your plan benefits section in order to claim Netflix service.
- c. If you already have an existing Netflix account, you can link it to your plan (as per table in Part C above) when you activate Netflix service/Offer given as part of your plan. You will continue to be charged separately for any existing Netflix account until you link that account to the plan. For any queries regarding your billing with Netflix for your existing Netflix account please contact Netflix directly.
- d. If you link an existing Netflix account to your plan (as per table in Part C above), postpaid plan change/ cancellation will not automatically cancel your existing Netflix membership, and Netflix will automatically resume charging your existing payment method that they have on file once your plan ends. If you wish to review the details of your Netflix **membership please visit the ‘Account’ pages on the Netflix website. If you do not wish to be charged for your existing Netflix membership, you can cancel your membership as per the Netflix Terms of Use.** You understand that

VIL is not responsible for any subscription fee charged to your existing Netflix membership. Any disputes/issues with regard to existing membership will be resolved solely by Netflix as per their Terms of Use.

E. OFFER PERIOD

Vodafone Idea Limited reserves the right to extend or shorten the Offer Period, as it deems fit.

F. OFFER AREA

The Offer is available only in telecom circles as mentioned in table C above.

G. MODIFICATION OF OFFER

- a. Vodafone Idea Limited reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the Subscribers availing this Offer.
- b. If Vodafone Idea Limited modify these Terms, the modified terms will be posted on [www.myvi.in](http://www.myvi.in). You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should not avail the Offer. Your continued use of the Offer will constitute Your acceptance of the latest revised Terms and Conditions.

H. WITHDRAWAL OF OFFER

- a. Vodafone Idea Limited reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the participating Subscribers availing this Offer.

I. DISCLAIMERS

- a. **You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions.** Your participation in the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. Vodafone Idea Limited shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to participation in the Offer.
- b. Vodafone Idea Limited makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone Idea Limited, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You, in connection with the Offer or arising otherwise.
- c. Vodafone Idea Limited reserves the right to change, suspend, remove, or disable access to the Offer at any time without notice. In no event will Vodafone Idea Limited be liable for the removal of or disabling of access to the Offer. Vodafone Idea Limited may also impose limits on the use of or access to the Offer, in any case and without notice **or liability. Under this Offer, Vodafone Idea Limited’s responsibility shall only be limited in providing Telecom Service on Vodafone Idea Limited’s network for Eligible Subscribers availing this Offer.**



- d. You agree that Vodafone Idea Limited is not the owner of Netflix content and has no control or editorial rights over Netflix content. Vodafone Idea Limited is only making available the Netflix content to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service-related issues related to Netflix content/service. All such issues or disputes will be directly settled between You and Netflix. No such complaint or request will be entertained by Vodafone Idea Limited.
- e. You shall indemnify and keep indemnified Vodafone Idea Limited, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, **action, liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever** nature, which Vodafone Idea Limited may incur, pay or become responsible arising out of or in connection with Your breach of these Terms and Conditions. Vodafone Idea Limited shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

#### J. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone Idea Limited, as it may in its sole and absolute discretion decide.
- c. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone Idea Limited.
- d. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- e. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- f. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- g. The Subscribers availing the Offer shall also be subject to a separate set of terms & conditions as stated by Netflix and available at <https://help.netflix.com/legal/termsfuse>, which are independent of these Terms and Conditions;
- h. Failure by Vodafone Idea Limited to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the Vi customer care regarding any queries, complaints, disputes pertaining to the Offer except as per Part D (d) and Part I (d) above.
- j. You hereby authorize Vodafone Idea Limited to collect your mobile number and share with its partner/Netflix so as to enable You to avail the Offer. Your mobile number will be stored and processed in accordance with Vodafone Idea Privacy Policy which is available at <https://www.myvi.in/privacy-policy> . For further information about how Netflix handles your personal data, You **can view Netflix's Privacy Statement on <https://help.netflix.com/legal/privacy>**."
- k. You agree that Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with Netflix or other third-party content providers for availing relevant contents.
- l. By participating in the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone Idea Limited and to any third party content licensor to Vodafone Idea Limited that is made available through the Offer.
- m. These Terms and Conditions are governed in accordance with the laws of India and shall be subject to the jurisdiction of courts in Mumbai, India.

Vi Movies & TV  
Terms of Use (Agreement)

THE TERMS AND CONDITIONS MENTIONED HEREIN ARE A BINDING AGREEMENT BETWEEN YOU (SUBSCRIBER/END USER) AND VODAFONE IDEA BUSINESS SERVICES LIMITED (VIBSL, WE, OUR). BY ACCESSING AND USING Vi MOVIES & TV WEBSITE AND/OR Vi MOVIES & TV APPLICATION (“Vi MTV”) AND THE SUBSCRIPTION SERVICE THEREOF (“SERVICE”), YOU AGREE TO COMPLY WITH THE TERMS OF USE HEREIN AND THE PRIVACY POLICY AND ALSO THE TERMS & CONDITIONS OF THE THIRD PARTY PROVIDING ITS CONTENT ON Vi MTV. IF YOU DO NOT AGREE TO THESE TERMS, PLEASE DO NOT ACCESS OR USE Vi MTV AND THE SERVICE THEREOF.

THE Vi MTV AND THE SERVICE MAY BE USED CURRENTLY ONLY BY THE USERS WHO ARE VALID MOBILE SUBSCRIBERS OF VODAFONE IDEA LIMITED, HAVE ACCESSED Vi MTV WEBSITE OR DOWNLOADED THE Vi MTV AND HAVE VALIDLY REGISTERED TO THE SERVICE.

#### 1. Vi MTV SERVICE/SERVICE

You need to download and install Vi MTV on your device such as mobile handsets, tablets, Android/Google TV and other smart TVs from time to time. Vi MTV service will allow you to browse, search, access and stream the content.

Vi MTV service is an integrated service that aggregates content across OTT platforms/content providers in India, which Users can access through Vi MTV with a single subscription and single sign-in.

The Vi MTV service provides integrated subscription of free video-on-demand and paid video-on-demand to access the content available on Vi MTV as well as third party over-the-top applications (Third Party OTT/Third Party OTT Application).

#### 2. ELIGIBILITY.

In order to be eligible for the Service, the individual should be above 18 years of age and should be a valid VIL mobile subscriber. By using Vi MTV, you represent and warrant that (a) you are 18 years of age or older and you agree to be bound by this Agreement; (b) if you are under 18 years of age, you have obtained verifiable consent from a parent or legal guardian; and (c) your use of Vi MTV does not violate any applicable law or regulation. Your access to the Vi MTV may be terminated without warning if VIBSL believes, in its sole discretion, that you are under the age of 18 years and have not obtained verifiable **consent from a parent or legal guardian. If you are a parent or legal guardian and you provide your consent to your child's use of Vi MTV, you agree to be bound by this Agreement in respect to your child's use of Vi MTV.**

#### 3. ACCOUNT REGISTRATION

To avail the Service, you will have to create an account using your personal information like Vi MSISDN. You must provide correct and complete information while making the account. You will be responsible for the protection and confidentiality of your user name, password and account. In no event VIBSL will be liable for the losses caused by any unauthorized use of your account.

#### 4. LICENSE TO THE SERVICE

You are granted a limited, non-transferrable and non-exclusive license to use the Service as per these terms of use only for your personal and non-commercial use and viewing in India. Access to the content is permitted only for India.

You will not use the Service to (i) circumvent any use restrictions placed on the Vi MTV; (ii) to disrupt, impair with or alter/modify the Service, Vi MTV or any other information posted on the Vi MTV.

## 5. RESTRICTIONS

You are not allowed to use any automated system for the selection, downloading or streaming of any portion of the Vi MTV. Further, you may not use any mechanism to collect, scrape or gather any information or data from the Vi MTV or the Service. You will not gather information and data (including Personally Identifiable Information) of any other User's use of the Service for any reason.

You will not, and you will not encourage, assist or authorize any other person to, for any reason whatsoever to violate the security of the Vi MTV/ Service.

You will not, and you will not encourage, assist or authorize any other person to, for any reason whatsoever, reverse engineer, decompile, disassemble, or otherwise tamper with any components, usage rules or other protection measures applicable to the Vi MTV, Service, content and any intellectual property rights.

You will not, and will not allow others to, use the Service, Vi MTV and your device and MSISDN, directly or indirectly, to upload, distribute, transmit, communicate, provide a link to, or publish any data, information or material using or through the Service, which violates law.

## 6. TAKE DOWN

VIBSL may be required to take down content or other materials of the Service or the Vi MTV to comply with applicable laws, regulations, guidelines, and rules, and for commercial reasons. VIBSL may censor or edit the content to ensure compliance with applicable laws Accordingly, VIBSL reserves the right to remove any such content or other materials from the Service.

## 7. CONTENT AVAILABILITY.

It is hereby clarified that the number of contents available on the Vi MTV may vary from time to time subject to the availability of such content(s) to VIBSL and based on the subscription pack/plan of the User.

## 8. THIRD PARTY OTT APPLICATIONS

As mentioned in section 1 above, the Service that we offer also includes Third Party OTT Application(s) operated by such Third-Party OTT Service Providers. Such OTT Service Provider may change or discontinue the features of their services or the content. These Third-Party OTT Applications are not owned or controlled by VIBSL. VIBSL does not have control over such Third-Party OTT Applications and assumes no responsibility in respect thereof including third-party services or content, or practices of any Third-Party OTT Service Provider. In addition, such Third-Party OTT Applications may censor or edit the content to ensure compliance with applicable laws. By using the Service, the User relieves VIBSL from any and all liability arising from the use of any Third-Party OTT Applications.

Because the access to the Third-Party OTT Application is subject to the specific subscription terms and conditions of that Third Party OTT Application, the User shall also be bound by the applicable terms and conditions associated with the terms of use or services of that Third Party OTT Application.

## 9. SUSPENSION OF SERVICE

You acknowledge that VIBSL may suspend or interrupt the Service and Vi MTV (i) in order to carry out maintenance or testing; (ii) to safeguard the security and integrity of the Services or for technical purposes; or (iii) if so, required under any law or directed by the content provider or the government or any regulatory body or (iv) to combat any acts of piracy, fraud or misuse of the Service. In addition, VIBSL reserves the right to modify or discontinue, temporarily or permanently, any feature or functionality of Vi MTV and Service with or without notice.

You agree that VIBSL will not be liable to you or any third party for any direct or indirect consequences of any modification, suspension, discontinuation or interruption of the Service and Vi MTV. VIBSL is entitled to refuse, limit, suspend, vary or disconnect the Service in case of the following:

Any violation of applicable laws, rules and regulations;

User defaults in making a payment (including past defaults) for the Service;

Modification, up-gradation, variation, repair and/or maintenance of the systems/equipment;

Event of force majeure;

Service is used by the User in violation of any law, rule or regulation, or for a purpose other than that permitted by VIBSL at the time of subscription;

## 10. STREAMING

You understand and agree that any content made available to you for streaming only is solely intended for real time viewing and listening and no content must be copied, stored or downloaded even for your personal use. You may not use any method or technology to record, capture, or otherwise copy or reproduce any content which is provided for streaming only.

Any content that you access on a subscription basis will be available to you only for the duration of the subscription for which you have paid. Your rights to use and access the content will end automatically upon expiry of the subscription period.

## 11. DATA & INFORMATION

You hereby grant express consent to VIBSL to collect, store, use, share and/or retain any information and data related to or derived from your use of Vi MTV/Service including personal and sensitive personal information and any information or data that you provide to VIBSL ("Information"). You consent to use the Information to fulfil all Service related requests. In connection with the foregoing, you acknowledge that VIBSL at all times will have the unrestricted right to track all your activity on the Service and Vi MTV, including your access and download of the content. VIBSL reserves the right to use the Information and if required share with the third parties including Third Party OTT Providers for various purposes, such as marketing, business development, evaluation and service-enhancement purposes. Your Personally Identifiable information **will be used only in accordance with the VIBSL and Third Party OTT provider's Privacy Policy and applicable law (please refer to Third Party OTT Provider's Privacy Policy)**. This provision will survive the termination or expiry of this Agreement.

Further, you agree and acknowledge that, VIBSL will acquire your personal information from VIL for the purpose of serving relevant content on Vi MTV.

12. Offerings:

Vi Movies & TV is a one-stop entertainment destination for Vi subscribers to enjoy streaming their favorite content.

- i. The Vi MTV subscription is available as a standalone subscription to VIL post-paid subscribers.

In case of postpaid proposition, the charges will be reflected in VIL postpaid bill. This is monthly auto-renewal pack and non-refundable. You can choose to stop the auto-renewal any time by visiting the plan benefits section on the Vi app and **clicking on the “Manage” tab to deactivate**. On deactivation of this standalone Vi MTV subscription pack, your upcoming renewal will be stopped, your subscription will stay active on the Vi MTV till the remaining period for which the charges are already levied in your VIL bill.

Vi Movies & TV Plus – INR 248	17 OTTs (JioHotstar, ZEE5, SonyLiv, Fancode and many more) on mobile & TV for a month.
Vi Movies & TV Pro – INR 199	13+ OTTs (JioHotstar, SonyLiv, Fancode and many more) on mobile & TV for a month.

PRICES AND TAXES

The subscription fees or other charges shall be payable by the User in accordance with the Vi MTV products. All billing and payment for your use of the Service will be as per the existing rates and policies of VIBSL. VIBSL reserves the right, without any previous notification to the User, to change the prices, including increase the prices or modify the plan and offer. You are expected to visit the My Account section in Vi MTV for the updated prices, subscription plans and offers. Unless otherwise specified by VIBSL, User is solely responsible and liable for payment of all taxes, and levies imposed by or under any applicable law in connection with the Service.

**You agree and acknowledge that the Service may be distributed to You either directly by VIBSL or through VIBSL’s authorized distributor/VIL. User shall pay all charges/fees in full to VIBSL’s authorized distributor or VIBSL, as the case may be, without any deduction, set-off or withholding in respect of the Service provided by VIBSL.**

You represent and warrant that the payment and financial details ("Financial Information") that you provide to VIBSL or its authorized distributor for availing the Service are correct and accurate. You will be liable for any misuse or fraudulent use of your Financial Information, credit cards, debit cards or other payment mechanisms. All your Financial Information and your personal information relating to billing, will be governed as per the VIBSL Privacy Policy and VIL Privacy Policy. ALL CLAIMS AND COMPLAINTS FOR ANY FAILED OR INCORRECT TRANSACTIONS MUST BE DIRECTED TO OUR PAYMENT PROCESSING PARTNERS AND/OR YOUR BANK (AS THE CASE MAY BE). YOU ARE RESPONSIBLE FOR THE TIMELY PAYMENT OF ALL FEES.

You acknowledge and understand that VIBSL and its authorized distributor may use third party partners and gateways for processing any payments from you. VIBSL and its authorized distributor does not control such partners and gateways and

any transactions you make through them will be subject to separate terms and conditions of such third parties and gateways. VIBSL will not be responsible for the protection and privacy of your Information if the payments are processed directly by such third-party partners and gateways without any involvement of VIBSL in the processing of the payment other than providing necessary access.

You understand that all payments you make in relation to the use of the Service, including any subscription fees, will be final and non-refundable. No refunds will be made if your access to the Service is terminated for your breach of this Agreement.

You, shall be entitled to claim a refund (as Your sole and exclusive remedy) in case You do not receive the Service within the time period agreed in the transaction. In case You do not raise a refund claim within the stipulated time then this would make You ineligible. Post the confirmation and if claim is found valid, only then You are eligible for a refund.

Due Date and Non-payment. All payments shall be made in full by the due date. Any delay in payment beyond the due date will result in suspension or disconnection of the Service as deemed fit by VIBSL. All foregoing rights of VIBSL for recovery of dues from the Users shall be without prejudice to other rights that VIBSL may have under law or under these Terms of Use including, without limitation, deactivation and cancellation of the Services.

### 13. COMMUNICATION

In order to engage with the User, VIBSL may send information related to the Service via SMS, WhatsApp, voice call, e-mail or any other alternate communication detail provided by the User. The User hereby unconditionally consents to receive such communications.

### 14. INTELLECTUAL PROPERTY RIGHTS

You must comply with all applicable laws, rules, regulation and guidelines in connection with your use of the Vi MTV, Service, content and **any intellectual property rights (“Materials”)**. You will not violate the copyright and any other intellectual property rights in the Materials by any means for any purpose. The Materials may contain third party materials, platform licensed to VIBSL by third parties. You acknowledge that such third parties retain ownership and all rights in such materials/platform and you will not infringe the rights of such third parties.

You acknowledge that VIBSL retains exclusive ownership of the Service. Except as expressly provided herein, you are not granted any rights or license with respect to the Materials and VIBSL/its licensors reserves all rights not expressly granted hereunder. You will promptly notify VIBSL in writing upon your discovery of any unauthorized use or infringement of the Materials.

### 15. TERMINATION

This Agreement shall be effective until terminated by VIBSL or you.

This Agreement will terminate automatically if you breach or fail to comply with any terms and conditions of this Agreement. Further, VIBSL may, in its sole and absolute discretion, at any time and for any reason (including non-payment by the User or unauthorized use of Service by the User) or for no reason, suspend or terminate this Agreement and the rights granted

to you by giving you a notice. The foregoing will not limit any other rights or remedies under contract, law or equity available to VIBSL and VIBSL may take such measures available in contract, law and equity that it may deem appropriate.

VIBSL shall additionally, have the right to terminate your access or usage rights to Vi MTV or remove non-compliant information.

Upon the termination of this Agreement, you must cease all use of the Materials and uninstall the Application.

Termination of this Agreement by VIBSL will not relieve you of any obligations to pay accrued charges, including any prorated charges accrued for the billing cycle in which this Agreement is terminated, or any other outstanding amounts for your use of the Service.

## 16. DISCLAIMER

YOU UNDERSTAND AND AGREE THAT THE SERVICE ONLY ENABLES USERS TO ACCESS THE CONTENT AND THAT VIBSL IS NOT THE AUTHOR OF THE CONTENT AND HAS NO CONTROL OR RIGHT OVER THE CREATION OR THE SUBSTANCE OF THE CONTENT. ALL CONTENT IS CONTROLLED BY THE RESPECTIVE THIRD PARTY OWNERS AND LICENSORS WHO HAVE MADE AVAILABLE THE CONTENT. BY USING THE SERVICE, YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT VIBSL SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES, CLAIMS OR OTHER LIABILITY ARISING FROM OR RELATED TO YOUR ACCESS, USE OR DOWNLOAD OF ANY CONTENT IN ANY MANNER.

YOU FURTHER UNDERSTAND AND AGREE THAT ACCESS TO ALL CONTENT IS MADE AVAILABLE ON AN 'AS-IS' BASIS. VIBSL AND ITS HOLDING COMPANY AND GROUP COMPANIES DO NOT PROVIDE ANY REPRESENTATION OR WARRANTY AND DISCLAIM ALL REPRESENTATIONS AND WARRANTIES (EXPRESS IMPLIED OR STATUTORY) AND ALL RESPONSIBILITY AND LIABILITY, REGARDING THE CONTENTS, INCLUDING, WITHOUT LIMITATION, THEIR (a) QUALITY, SUBSTANCE, ACCURACY, RELIABILITY, APPROPRIATENESS OR ANY OTHER STANDARDS, (b) COMPLIANCE WITH APPLICABLE LAWS, RULES, REGULATION AND GUIDELINES, OR (c) TITLE OR NON-INFRINGEMENT OF ANY PARTY'S RIGHTS. VIBSL HAS NO LIABILITY FOR ANY CONTENT YOU FIND TO BE OFFENSIVE, INDECENT, OBJECTIONABLE, SLANDEROUS OR LIBELOUS.

YOU AGREE THAT THE APPLICATION AND SERVICE ARE PROVIDED ON AN "AS-IS" BASIS AND THE DOWNLOAD, INSTALLATION AND USE OF THE APPLICATION, SERVICE AND CONTENT IS AT YOUR SOLE RISK. VIBSL AND ITS HOLDING COMPANY AND GROUP COMPANIES DO NOT MAKE AND DISCLAIM ANY REPRESENTATIONS OR WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, REGARDING THE SERVICE AND THE APPLICATION, OR ITS MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT OF THIRD PARTY RIGHTS. VIBSL AND ITS HOLDING COMPANY AND GROUP COMPANIES MAKE NO REPRESENTATION OR WARRANTY THAT THE MATERIAL DISPLAYED ON OR OFFERED THROUGH THE SERVICE ARE ACCURATE, COMPLETE, APPROPRIATE, RELIABLE, OR TIMELY. VIBSL AND ITS HOLDING COMPANY AND GROUP COMPANIES ALSO MAKE NO REPRESENTATION OR WARRANTY THAT THE APPLICATION OR THE SERVICE WILL MEET YOUR REQUIREMENTS OR THAT YOUR ACCESS TO AND USE THEREOF WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT THE APPLICATION WILL BE COMPATIBLE OR INTEROPERABLE WITH ANY USER'S DEVICE.

FURTHER, YOU ACKNOWLEDGE THAT, WHILE USING THE SERVICE / APPLICATION, COMPATIBILITY AND INTEROPERABILITY PROBLEMS MAY CAUSE THE PERFORMANCE OF YOUR DEVICE TO DIMINISH OR FAIL COMPLETELY, AND MAY RESULT IN PERMANENT DAMAGE TO SUCH DEVICE, INCLUDING LOSS OF THE DATA, SOFTWARE AND FILES ON THE DEVICE. YOU ACKNOWLEDGE AND AGREE THAT VIBSL AND ITS AFFILIATES, AND LICENSORS WILL HAVE NO LIABILITY

TO YOU OR ANY THIRD PARTY FOR ANY LOSSES, COSTS OR CLAIMS SUFFERED AS A RESULT OF OR IN CONNECTION WITH SUCH COMPATIBILITY OR INTEROPERABILITY PROBLEMS.

VIBSL IS ONLY A FACILITATOR PROVIDING A PLATFORM FOR THE THIRD PARTY OTT SERVICE PROVIDERS AND THE VIEWERS TO WATCH VARIED CONTENT. VIBSL NEITHER HAS ANY RESPONSIBILITY NOR ANY CONTROL OVER THE CONTENT AND VIBSL DOES NOT MAKE ANY CLAIM OR REPRESENTATION REGARDING, NOR ACCEPTS ANY RESPONSIBILITY FOR, THE QUALITY, CONTENT, NATURE OR RELIABILITY OF THIRD PARTY OTT. SUCH APPLICATIONS ARE NOT UNDER THE CONTROL OF VIBSL AND VIBSL IS NOT RESPONSIBLE FOR THE CONTENTS OF ANY SUCH APPLICATION OR ANY UPGRADES, OR ANY REVIEW, CHANGES OR UPDATES TO SUCH APPLICATION. WHEN THE USER CLICKS THE CONTENT OF THE THIRD PARTY OTT, HE/SHE SHOULD BE AWARE THAT THE TERMS AND POLICIES OF SUCH APPLICATION GOVERN THE ACCESS.

#### 17. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, VIBSL, ITS HOLDING COMPANY AND ITS GROUP COMPANIES, ITS LICENSORS, SUPPLIERS, PARTNERS, AFFILIATES OR THIRD-PARTY SERVICE PROVIDERS WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTY, WHETHER UNDER LAW, CONTRACT (INCLUDING FUNDAMENTAL BREACH) OR TORT (INCLUDING NEGLIGENCE), FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUES, DATA, BUSINESS, PRODUCTION OR GOODWILL, OR FOR ANY OTHER FORM OF DAMAGES IN ANY MANNER ARISING OUT OF OR IN CONNECTION WITH THE SERVICE, APPLICATION, CONTENT OR THIS AGREEMENT, REGARDLESS OF THE FORM OF ACTION OR THE BASIS OF THE CLAIM OR WHETHER OR NOT VIBSL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

#### 18. INDEMNITY & RELEASE

You agree to indemnify and hold harmless VIBSL, its holding company and its group companies, its licensors, service providers, their affiliates, and each of their employees, officers, directors and agents (together, "Indemnified Parties") against any losses, expenses, costs or damages (including reasonable attorneys' fees, expert fees' and other reasonable costs of litigation or proceedings) arising from, incurred as a result of, or in any manner related to any claim or action based upon (a) your breach of, or failure to comply with, the terms and conditions of this Agreement, and including infringement of the copyright or any intellectual property right in the content, Application or Services, (b) your access and use of the Materials, (c) your breach of applicable laws, rules, regulations and guidelines, (d) your negligence and misconduct, (e) your **infringement or misappropriation of intellectual property rights of any party**, (f) **VIBSL's execution of any of your instructions**, or (g) the use of the Service by any other person using your MSISDN.

#### 19. Miscellaneous

a) **Governing Law.** Any dispute or claim arising out of or in relation to this Agreement, including disputes as to its formation, will be governed by and construed in accordance with Indian laws, without regard to its conflict of laws rules. VIBSL and you submit to the exclusive jurisdiction of Mumbai courts.

b) **Entire Agreement.** This Agreement together with the Privacy Policy contains the entire agreement between VIBSL and you with respect to its subject matter and supersedes any and all prior or contemporaneous agreements or communications, either oral or in writing, between VIBSL and you with respect to the subject matter hereof.

c) **Severability.** The invalidity or unenforceability of any provisions of this Agreement will not affect the validity or enforceability of any other provision of this Agreement, which will remain in full force and effect.



d) Survival. The provisions of this clause, and any provisions relating to licenses, indemnity, governing law, jurisdiction, arbitration, confidentiality, intellectual property rights and other provisions that by their nature survive expiry or termination, and those representations and warranties that are required to supplement the above provisions for making them effective, will survive the expiry or termination of the Agreement.

e) No Waiver. No failure to exercise or any delay in exercising any right, power or remedy by a party under the Agreement will operate as a waiver. A single or partial exercise of any right, power or remedy does not preclude any other or further exercise of that or any other right, power or remedy. A waiver is not valid or binding on the party granting that waiver unless made expressly in writing.

f) Amendments. VIBSL may modify or amend the terms of this Agreement by posting a copy of the modified or amended Agreement on the Application. You will be deemed to have agreed to any such modification or amendment by your decision to continue using the Service / Application following the date on which the modified or amended Agreement is posted.

g) Assignment. You may not assign your rights under this Agreement without VIBSL's prior written permission and any attempt by you to do so will be void from inception. VIBSL may assign or transfer this Agreement in its entirety at any time without notice and without your consent.

**h) Relationship. This Agreement is on a "principal-to-principal" basis and the Parties are independent of each other.**

i) Grievance Redressal under Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021  
CONTENT REDRESSAL MECHANISM.

If you have any grievance or concerns with respect to any content available on Vi MTV, please write to our Grievance Officer at the below mentioned email ID.

Grievance Officer

Name- Rahul Gupta

Email- contentregulation.vimoviesandtv@vodafoneidea.com

j) All notifications, complaints or issues regarding the Service must be addressed to our helpdesk. The details of the helpdesk are as below:

Email- support@vimoviesandtv.in



## TERMS AND CONDITIONS GOVERNING THE “Promotional Offer”

Promotional Offer (till Apr'25)

- Vi Max 451 - Up to Rs 33.5 Discount every month for first 6 Bill Cycles. This discount will apply only on the plan Rental and not on Overall Bill value.
- Vi Max 551 - Up to Rs 83.5 Discount every month for 6 Bill Cycles. This discount will apply only on the plan Rental and not on Overall Bill value.

Offer Applicable on Vi Max Postpaid Plan	Circles
451 & 551	ASSAM, BIHAR, CHENNAI AND TAMIL NADU, DELHI, GUJARAT, HARYANA, HIMACHAL PRADESH, JAMMU AND KASHMIR, KOLKATA, MUMBAI, NORTH EAST, ODISHA, PUNJAB, UP EAST, WEST BENGAL
Only 551	KERALA & UP West

This is a limited-time promotional offer that is valid only for new customers activated from select limited Vi stores. Vi reserves the right to determine the eligibility of the offer and to modify or cancel it at any time without prior notice.

TERMS AND CONDITIONS GOVERNING THE Old FAMILY PLANS (New Enrolment discontinued w.e.f 4<sup>th</sup> July 2024 for Vi Max 601, Vi Max 901, Vi Max 1001, Vi Max 1151, w.e.f 10<sup>th</sup> August 2021 for Family 649, Family 799, Family 999 AND w.e.f 5<sup>th</sup> April 2023 for Family 699, Family 1299 AND w.e.f 5<sup>th</sup> July 2023 for Family 599, Family 999, Family 1149)

- a. FAMILY refers to POSTPAID Family plans & the benefits of family is unique to its members, any customer in family plans construct will need to de-link the family and move to any available plans as individual connection before moving out from Vi POSTPAID
- b. If primary removes any secondary number from Family Plan, it will be migrated as an individual number and benefits of Family Plan will cease to apply for such individual number.
- c. Secondary numbers will be able to purchase Value Added Services (excluding bundled propositions like Amazon Prime, JioHotstar). Charges for such services will be billed to primary number
- d. In case of non-payment of bill, services for entire family group (primary and secondary numbers) shall be stopped.
- e. Primary number should be active to enjoy family plan benefits.
- f. FAMILY is an offer which may be availed by a group of individual subscribers of VIL availing various pre-defined Vi Plans available during the Offer Period;
- k. Each group consists of primary and secondary members. Maximum group is as per plan eligibility i.e family 649- up to 2 members, Family 799- up to 3 members, family 999- up to 5 members, REDX Family Plan – up to 5 members. This Offer enables a single bill for all group members with primary member having the payment responsibility for all members in the group.
- l. Primary Member shall be entitled to –
  - a. Add or remove secondary members in a group;
    - i. In case the primary member moves out of the Family Primary Plans, the family will be dissolved and all billing deviation benefit for secondary members will be revoked and secondary will be subsequently moved to available Vi Postpaid Individual plans available in retail market without prior notice
  - b. Receive the single consolidated monthly bill at his registered email ID and/or billing address; no separate bills will be generated for secondary members;
  - c. **Get consolidated view of all secondary members' bills with itemized details if already enrolled for itemised bills;** else a consolidated summary bill for primary and secondary members will be sent to the primary member;
- m. Each Family-New plan will have an eligibility of free add-ons (secondary connections) basis the rental of the Family
- n. Secondary member will by default be subscribed to the Family Member Plan 249. However, the rental for **the secondary plan under the Family Plan will be deviated to '0' during billing as long as the family is intact** for Family 649, Family 799 and Family 999 plan. On being identified as standalone (without FAMILY plans Primary connection), the subscriber on Family Member Plan 249 will be moved as individual and nearest retail market will be offered/provisioned without any intimation
- o. Each primary and secondary connection will have its own inbuilt data quota, calling, SMS and non-Telco benefits as communicated during plan enrolment.
- p. Secondary member shall be entitled to purchase add-on packs for self but not be allowed to change their plan
- q. Primary Member shall be responsible and liable to pay the monthly bills for all the members of the group including any **outstanding of secondary no's account before joining the FAMILY. In case of non-payment** by primary member, connections of all members in the group will get barred / suspended.
- r. A secondary member acknowledges and agrees that upon providing Consent to be added in a group, said secondary member authorises the primary member to view the billing details of the said secondary member.
- s. In Case of Family-New plans, Amazon Prime/JioHotstar / is complimentary for Primary user only. Detailed Amazon Prime T&C is available separately in this document
- t. An existing Vi post-paid customer will be added as a secondary member into a FAMILY group only after such customer has provided consent to be added the group as a secondary member. Such Consent is required to be given within 7 days of the request being raised by the primary member. For this, such customer will receive an interactive SMS everyday whereby he / she will be able to provide consent.

- e. In case all secondary members are existing individuals and consent is not given by any of them, the plan of the Primary member will still be activated/ migrated to the chosen Family plan. However, the Primary member will exist as an individual subscriber in the system.
- f. Primary number can add eligible secondary number at a later stage too. i.e A secondary number can be activated any time during the family plan offer validity i.e 10<sup>th</sup> Aug 2021
- g. Add-On Connections:
  - a. In case a primary member has existing add-on connections while creating a FAMILY group, then all the existing add-on connections will also have to be moved to the group & each number will get request to give consent via SMS.
  - b. In case a secondary member has existing add-on connections & gives Consent for any one or more of such connections to be added to a FAMILY group, then the remaining add-on connections will continue for such member as independent add-on connections and shall be eligible for inclusion in any other group.
  - c. In case the primary is also a New subscriber (Fresh,P2P, MNP, NMNP), the secondary number will remain in parked state till such time that the primary gets activated
  - d. All individual subscribers can operate as group members on a set of pre-defined Vi POSTPAID plans available during the Offer Period and defined in the Tariff Enrollment Form. These plans may vary for primary and secondary members. These plans may also change from time to time basis regulatory guidelines and business exigencies.
  - e. In case a customer forming a FAMILY group exists on a plan which is not a pre-defined plan which is eligible for FAMILY-New group, such customer will have to change his plan to one of the pre-defined plans eligible for forming FAMILY group;
  - f. In case an existing Vi post-paid subscriber is added as a secondary member and the plan chosen by primary member is different from the existing plan of the secondary member, existing plan of the secondary member will be changed to defined secondary add-on plan applicable at the time;
  - g. Such secondary add-on plans will be available only for secondary customers of Vi Family
  - h. If a secondary member is on a Secondary Add-On plan, then at the time of being delinked from the group for any reason, such secondary member shall be mandatorily required to change his / her plan to a regular Vi POSTPAID Individual plan
  - i. Bill cycle of an existing Vi post-paid subscriber, who has been added as a secondary member in a group, will be changed & merged with bill cycle of the primary member.
  - j. In case an existing Vi post-paid customer is added as a secondary member into a FAMILY group, such member shall receive a separate bill in the first month pertaining to the period prior to joining the Group and will have to make the payment for the same with his / her old relationship number / account ID with Vi. Usage of such secondary member during the same month but pertaining to the period after joining the group will be billed along with the usage of the other secondary members of the group in the consolidated bill to be received by the primary member.
  - k. In case an existing family primary wants to add new members, they will be required to choose a higher rental FAMILY plan (as per availability)
  - l. Deactivation of the group can happen on a request by primary member only, or upon voluntary/ involuntary/ postpaid to prepaid migration, port-out churn of primary member. In both cases, all secondary members will be delinked from the group & become individual subscribers with independent payment responsibility.
  - m. In case of churn of primary member or deactivation request by the Primary member, all secondary members will be automatically delinked from the Family migrated to the open market plan applicable at the time.
  - n. If the last remaining secondary of a family churns or gets delinked, the family will get deactivated and the primary will become an individual subscriber on the same family plan
  - o. Delinking of any particular secondary member can happen on a request by primary member or involuntary churn/voluntary churn/ postpaid to prepaid migration/ port-out churn migration request by the secondary member In such a case only that secondary member will be removed from the group, migrated to the plan chosen by the Primary member & become individual subscriber with

independent payment responsibility. The primary member will continue remain on their current Family plan till they give a request to downgrade their plan.

- p. This is a limited period offer by VIL, available from December 3<sup>rd</sup> 2020, 00:00:01 hrs. till 10<sup>th</sup> Aug 2021
- q. The Offer is valid in all Indian telecom service areas.
  - i. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Plan. No further notice shall be given by VIL in this regard.
- r. VIL reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the availing Subscribers availing this Offer.
- s. If VIL modify these Terms, the modified terms will be posted on <https://www.myvi.in/>
- t. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue from the Offer. If you continue to be in the Offer, it will constituted as Your acceptance of the latest revised Terms and Conditions.
- u. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.
- v. **You agree that this Offer is being made purely on a "best endeavour" basis and subject to acceptance of these Terms and Conditions.** You availing the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing this Offer.
- w. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- x. VIL reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the offer. VIL may also impose limits on the use of or access to the offer, in any case and without notice or liability. **Under this offer, VIL's responsibility shall only be limited in providing Telecom Service on VIL's network for Eligible Subscribers availing this Offer.**
- y. Any claims, issues, damages or losses with regards to the quality or functionality the benefits under this Offer will be the sole liability of the respective OTT players. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- z. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, **proceedings, action, liabilities, expenses, costs (including attorney's fees and court costs)**, losses or damages of whatsoever nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- aa. All other general T&C as captured in GENERAL section of FAMILY Plan T&C apply

- a. Each group consists of primary and secondary members. Maximum group size may be of 5 members, i.e. 1 primary member and 4 secondary members. This Offer enables a single bill for all group members with primary member having the payment responsibility for all members in the group.
- b. Primary Member shall be entitled to –
  - a. Add or remove secondary members in a group;
  - b. Select Vi plans for self and secondary members in a group;
  - c. Receive the single consolidated monthly bill at his registered email ID and/or billing address; no separate bills will be generated for secondary members;
  - d. **Get consolidated view of all secondary members' bills with itemized details if already enrolled for itemised bills; else a consolidated summary bill for primary and secondary members will be sent to the primary member;**
  - e. **Buy packs for the secondary member's account. Secondary members cannot buy any add-on packs for themselves. However, secondary member can activate ISD packs, certain services & VAS for their own accounts.**
- c. Primary Member shall be responsible and liable to pay the monthly bills for all the members of the **group including any outstanding of secondary no's account before joining the FAMILY. In case of non-payment by primary member, connections of all members in the group will get barred / suspended.**
- d. A secondary member acknowledges and agrees that upon providing Consent to be added in a group, said secondary member authorises the primary member to view the billing details of the said secondary member.
- e. In Case of Family plans, Amazon Prime is complimentary for Primary user only. Detailed Amazon Prime T&C is available separately in this document
- f. Extra Promotional Data for FAMILY w.e.f 7th June 2019– Primary user will get 10GB extra for adding every secondary member and secondary user will get 10GB extra for joining the family
- g. Extra Data for FAMILY will not be eligible for data rollover. Only data quota of base plan will be eligible for data roll over
- h. All Secondary members activated on FAMILY plans with total family rental of Rs.598 or Rs.749 or Rs.899 or Rs.999 will be activated on the POSTPAID Add-On – **199 (formerly 'RED Add-On – 199')** plan (monthly rental Rs199). This plan is available only as an exclusive add-on plan for secondary members of FAMILY groups. This Add-On plans provides 20GB of inbuilt data with 50GB Data Rollover and has Data Paygo Charges of Rs.20/GB (offered through worry free pack). The plan also provides Unlimited Local, STD & National Roaming calls free
- i. Subscriber on REDX (RENTAL RS 1099)/ REDX (RENTAL RS 999)/RED ENTERTAINMENT PLUS 699 can also form FAMILY using POSTPAID Add-on -199/available Vi POSTPAID plans
- j. POSTPAID Add-on - 199 plan is an add-on plan applicable only on FAMILY where primary member is on ENTERTAINMENT 399, REDX (Rental Rs 999), REDX (Rental Rs 1099), or RED ENTERTAINMENT PLUS 699 plan. In case the primary connection (family member) choses to discontinue the ENTERTAINMENT 399 , REDX (Rental Rs 999), REDX (Rental Rs 1099), or RED ENTERTAINMENT PLUS 699 plan due to any reason or secondary member is found without any family construct, then the benefit of add-on plan will cease to exist for all the secondary members/Subs on POSTPAID Add-on 199 plan and alternatively the nearest existing Vi postpaid retail plans available in the market will be offered/provisioned without any intimation
- k. All individual subscribers can operate as group members on a set of pre-defined Vi POSTPAID plans available during the Offer Period and defined in the Tariff Enrollment Form. These plans may vary for primary and secondary members. These plans may also change from time to time basis regulatory guidelines and business exigencies.
- l. In case a customer forming a FAMILY group exists on a plan which is not a pre-defined plan which is eligible for FAMILY group, such customer will have to change his plan to one of the pre-defined plans eligible for forming FAMILY group;

- m. In case an existing Vi post-paid subscriber is added as a secondary member and the plan chosen by primary member is different from the existing plan of the secondary **member, the primary member's** choice of plan will hold and the existing plan of the secondary member will be changed to the plan selected for him / her by primary member;
- n. There may be certain plans available only for secondary members of a FAMILY group, defined as **"Secondary Exclusive" plans.**
- o. If a secondary member is on a Secondary Exclusive plan, then at the time of being delinked from the group for any reason, such secondary member shall be mandatorily required to change his / her plan to a regular Vi POSTPAID Individual or any other available POSTPAID plan.



FAMILY Plans (New enrolment discontinued)

	Entertainment Plus 699 F	REDX Family 1701 Plan	REDX Family 2301 Plan	Family 699 (Closed wef April 5 <sup>th</sup> 2023)	Family 1299 (Closed wef April 5 <sup>th</sup> 2023)	Family 599 (Closed wef July 5 <sup>th</sup> , 2023)	Family 999 (Closed wef July 5 <sup>th</sup> , 2023)	Family 1149 (Closed wef July 5 <sup>th</sup> , 2023)
No. of members (including 1 Primary)	Up to 5	Up to 3	Up to 5	Up to 2	Up to 5	Up to 2	Up to 4	Up to 5
Monthly Rental for Primary/Secondary/Family	` 699 (Primary) + ` 249/Secondary	` 1701 (Family)	` 2301 (Family)	699 (Family)	1299 (Family)	599 (Family)	999 (Family)	1149 (Family)
Total Data (GB)	-	-	-	80	300	110	260	300
Primary Data (GB)	Unlimited	Unlimited	Unlimited	40	140	70	140	140
Per Secondary Data (GB)	40	Unlimited	Unlimited	40	40	40	40	40
Data Rollover- (GB) (Primary-P, Each Secondary-S)	NA (P), Up to 200 (S)	NA	NA	Up to 200	Up to 200	Up to 200 (P & S)	Up to 200 (P & S)	Up to 200 (P & S)
Voice Local/STD/National Roaming	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
SMS (Local, STD, National Roaming)/Member	3000	3000	3000	3000	3000	3000	3000	3000
Other Benefits								
Vi Movies & TV (limited access) /Member	1 year	1 year	1 year	1 year	1 year	1 year	1 year	1 year
Amazon Prime (For Primary) with effect from 1 <sup>st</sup> April 2022	6months	6months	6months	NA	6months	6months	6months	6months
JioHotstar mobile subscription (For Primary)	1 year	1 year	1 year	NA	1 year	1 year	1 year	1 year
Priority Customer Service						Yes	Yes	Yes

Family Plans (New Enrollment discontinued w.e.f 4<sup>th</sup> July 2024)

Postpaid Plus Plans	Vi Max Family 601	Vi Max Family 901	Vi Max Family 1001	Vi Max Family 1151
No. of lines (including primary)	2	3	4	5
Choose your benefit (Maximum Benefit count – Only to primary member) – Bundled Benefits	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)
a. Amazon Prime - 6 Months	Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Available	Available
c. Sony Liv Mobile- 1 Year	Available	Available	Available	Available
d. Ease My Trip	Available	Available	Available	Available
e. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
f. Eazydiner	Not Available	Not Available	Available	Available
g. Swiggy One Membership (6 months membership) (One time at no extra cost)	Not Available	Not Available	Yes	Yes
Family Benefit	Single Bill for all family members			
Telco Benefits:				
Calls	Unlimited LNR	Unlimited LNR	Unlimited LNR	Unlimited LNR
Data Primary	70GB + Night UL	70GB + Night UL	140GB + Night UL	140GB + Night UL
Data Secondary	40GB	40GB	40GB	40GB
Data Roll Over	200GB	200GB	200GB	200GB
Data Sharing	10 GB	10 GB	20 GB	25 GB
Data PayGo	Rs20/GB	Rs20/GB	Rs20/GB	Rs20/GB
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Vi Movies & TV (limited access)	Yes	Yes	Yes	Yes
Games	Yes	Yes	Yes	Yes

Important:

- p. Applicable Taxes Extra
- q. Post free allowance, the applicable data usage charges is Rs 20/GB
- r. Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925
- s. ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as charged as per standard rates, unless specified otherwise in the plan.
- t. Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- u. Refer Amazon Primey, Dinsey+ Hotstar T&C for Vi POSTPAID use in this document for details on eligibility and subscription offer for Amazon Prime Membership.
- v. **Unlimited calls & data is governed by commercial uage policy as defined under 'General Terms and Conditions' in this document.**
- w. Roll-Over is total accumulated data quota including the plan benefits at beginging of each bill cycle.
- x. REDX Family 1699 Plan / REDX Family 2299 **Plan's** Primary member enjoy benefits of REDX plan and bound by the REDX contract as well.
- y. REDX Family 1699 Plan / REDX Family 2299 Plans valid till Oct 13<sup>th</sup> 2022
- z. Refer FAMILY Plan T&C for details regarding the offer.

## OLD VI POSTPAID PLANS

REDX (REDX 1101, REDX 999, REDX 1099, REDX 1101, REDX FAMILY 1699, REDX FAMILY 2299)

THE ABOVE REDX PLAN IS NOT AVAILABLE WEF OCTOBER 13<sup>TH</sup> 2022. THE EXISTING CUSTOMERS ON REDX 999, REDX 1099, REDX FAMILY 1699, REDX FAMILY 2299- PLANS WILL CONTINUE TO ENJOY THE PRODUCT BENEFITS AVAILABLE WITH THESE PLANS (EXCEPT THE NETFLIX BENEFIT) SUBJECT TO THE TERMS AND CONDITIONS MENTIONED BELOW. THE NETFLIX BENEFIT IS NOT AVAILABLE WEF 15<sup>TH</sup> OCTOBER 2022.

- Voice calls
  - Unlimited Local, STD Calls from anywhere in India
  - Unlimited voice call benefit will not be available for Commercial/Non-Retail use only as detailed in this document in General Terms and Conditions applicable
  - ISD calls at special rates in 14 countries (to specific codes) as below [refer [Annexure](#) for the list of applicable codes] only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location
    - USA/Canada @ 50p/min;
    - China/Hong Kong @ Rs 2/min
    - Bangladesh/UK @ Rs 3/min
    - Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min
    - For other countries, standard ISD rates apply. For standard rates, visit <https://www.myvi.in/POSTPAID/isd-call-rates>
- SMS
  - 100 Local, National and Roaming (national) SMS at no extra cost in every bill cycle.
  - After the 100 free SMS, charges @ 25p/SMS shall apply for Local & National SMS up to 3000 SMS.
  - Standard rates apply for International SMS, Local, National and Roaming (national) SMS beyond 3000 SMS
    - From Home : Re 1 for Local/Rs 1.5 for STD/Rs 5 for ISD
    - Form National Roaming : Rs 0.25 for Local/Rs 0.38 for STD/Rs 5 for ISD
- Data
  - Unlimited Data
    - Unlimited data benefits will be available for non-commercial/retail usage only as detailed in this document in General Terms and Conditions
    - On identification as commercial/Non-Retail data user, action will be taken by VIL on such subscribers i.e REDX customer will be downgraded by VIL from REDX plan to nearest (lower rental) limited data plan. Applicable REDX contract would be applied to such subscribers which is mentioned separately in this document
- Travel
  - Roaming Pack for 7 days worth Rs. 2999 at no extra cost when activated from Vi app
    - All applicable T&C for this pack is available at <https://www.myvi.in/international-roaming-packs>
    - The offer can be availed only once every 12 months
  - 4 'Airport Lounge Access' at no extra cost when availed through Vi app in a year
    - Maximum 1 can be an International lounge within or outside India
    - Airport Lounge Access at select lounges will be capped at 1 per quarter.
    - This offer is provided by the service provider and is subject to special terms and conditions of the service provider. Terms & Conditions regarding the offer is detailed in this document.
- Premier Customer Service
  - Premium Customer service at our helplines with access to our expert advisors
- Entertainment
  - 6 months Amazon Prime subscription at no extra cost when availed from Vi app with effect from 1<sup>st</sup> April 2022.

- 'Amazon Prime for Vi POSTPAID user on Vi app' offer cannot be availed again if already availed on any other POSTPAID plan of VIL. It is a one-time benefit.
- Detailed T&C for the Amazon prime offer is available separately in this document
- 1 Year access to JioHotstar Mobile subscription at no extra cost when availed through Vi App
  - Detailed JioHotstar Mobile subscription T&C is available at - [https://www.myvi.in/content/vodafoneideadigital/in/en/vil-homepage/static-pages/Hotstar\\_TnC.html](https://www.myvi.in/content/vodafoneideadigital/in/en/vil-homepage/static-pages/Hotstar_TnC.html)

## REDX Contract

The minimum period of subscription to this Plan/renewal of Netflix service (applicable for all REDX plans) is for 180 days. If the subscriber seeks to exit from the plan either through plan change (POSTPAID/PREPAID) or through disconnection or is downgraded on account of Commercial/Non-retail usage, within 180 days (REDX contract period) of enrolment or upgrade to the REDX/ Family 1699 Plan / REDX Family 2299 plan or renewal of netflix subscription, the subscriber shall be liable towards the benefits/services offered with this plan at no extra cost, irrespective of consumption of these benefits/services e.g Amazon Prime, IR pack, Airport Lounge etc and accordingly, the subscriber shall need to move to any available plan and subscriber shall be charged a minimum amount of INR 3000/- (incl taxes) in lieu of REDX/ REDX Family 1699 Plan / REDX Family 2299 Plan's benefits for effecting any change of plan/disconnection. VIL however reserves its right to charge the full amount of such **benefits as per prevailing rates of VIL/third party service providers' benefits/offers. If the customer upgrades to RedX plan, he will get the Airport Lounge benefits again as per the other terms and conditions of the RedX plan, after exhausting the earlier benefits.**

## IMPORTANT

- Enrolment into REDX plan is for limited customers on the basis of first come first serve. It will be at the discretion of VIL to withdraw the plan for fresh enrolments.
- T&C governing REDX extra benefits, REDX Contract also applies to all existing REDX (rental Rs 999) & REDX Family Plan subs.

THE ABOVE POSTPAID PLANS WILL NOT BE AVAILABLE WEF NOV 5<sup>th</sup> 2022. THE EXISTING CUSTOMERS ON THE BELOW MENTIONED POSTPAID PLANS WILL CONTINUE TO ENJOY THE PRODUCT BENEFITS AVAILABLE WITH THESE PLANS SUBJECT TO THE TERMS AND CONDITIONS MENTIONED BELOW.

Vi POSTPAID INDIVIDUAL Plans including REDX. (New enrolment discontinued)

Customers who have subscribed to Vi POSTPAID INDIVIDUAL plans mentioned herein below shall be entitled to the benefits noted against each plan

Plan Name	Entertainment 399 (Closed wef Nov 5, 2022)	Entertainment PLUS 499 (Closed wef Nov 5, 2022)	Entertainment PLUS 699 (Closed wef Nov 5, 2022)	Entertainment 401 (Closed WEF Jul 5th 2023)	Entertainment 401 South (Closed WEF Jul 5th 2023)	Entertainment 501 (Closed WEF Jul 5th 2023)	Entertainment 701 (Closed WEF Jul 5th 2023)	REDX 1101 (Closed WEF Jul 5th 2023)
Benefits								
Vi Movies & TV (limited access)	1 year	1 year	1 year	1 year	1 year	1 year	1 year	1 year
Amazon Prime subscription wef	NA	6 months	6 months	NA	NA	6months	6months	6months

Apr 1st '22								
Jio Hoststar subscription - 1 year	NA	1 year	1 year	NA	NA	Mobile	Super	Super
SonyLIV subscription - 12 months/360 days				Mobile	NA	NA	NA	Premium
MakeMyTrip Discounts on flights and hotels				NA	NA	NA	NA	Yes
7 day IR pack worth Rs2999 - once a year				NA	NA	NA	NA	Yes
Airport Lounge Access (1 per qtr)				NA	NA	NA	NA	Yes
Vi Games				Yes	Yes	Yes	Yes	Yes
Priority Customer Service				Yes	Yes	Yes	Yes	Yes
Local + STD Calls	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
National Roaming	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	40 GB	75 GB	Unlimited	50GB	50GB	90GB	Unlimited	Unlimited
Roll-Over	Up to 200 GB	Up to 200 GB	NA	Up to 200 GB	Up to 200 GB	Up to 200 GB	NA	NA
SMS	100 (L+S+NR)	100 (L+S+NR)	100 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)
Monthly Rental	399	499	699	401	401	501	701	1101

Vi Postpaid Individual Plans – New enrolment discontinued w.e.f 4<sup>th</sup> July 2024

Postpaid Plus Plans	Vi Max 401	Vi Max 501	Vi Max 701	RED X 1101
No. of lines	1	1	1	1
Choose Your Benefit (Maximum Benefit count) - Bundled Benefits.	1 (From a to i available options)	2 (From a to i available options)	3 (From a to i available options)	All IN
a. Amazon Prime - 6 Months	Not Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Not Available	-
c. Hotstar super - 1 Year	Not Available	Not Available	Available	Available
d. Sony Liv Mobile- 1 Year	Available	Available	Not Available	-
e. Sony Liv Premium- 1 Year	Not Available	Not Available	Available	Available
f. Ease My Trip – 1 Year	Available	Available	Available	Available
g. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
h. Eazydiner – 6 Months	Not Available	Available	Available	Available
i. Swiggy One Membership (6 months membership) (One time at no extra cost)		Yes	Yes	Yes
MMT % Discount	Not Available	Not Available	Not Available	Available
Airport Lounge Access (4 per year)	Not Available	Not Available	Not Available	Available
IR Pack worth Rs2999/ yr	Not Available	Not Available	Not Available	Available
Telco Benefits:				
Calls	Unlimited LNR	Unlimited LNR	Unlimited LNR	Unlimited LNR
Data	50GB + Night UL	90GB + Night UL	UL	UL
Data Roll Over	200GB	200GB	-	-
Data PayGo	Rs20/GB	Rs20/GB	-	-
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Games	Yes	Yes	Yes	Yes

#### Important:

- o Applicable taxes extra
- o Post free allowance, the applicable data usage charges is Rs 20/GB
- o Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925
- o Local and National SMS at 25p/SMS; ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as per standard rates, unless specified otherwise in the plan.
- o Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- o Refer Amazon Prime, JioHotstar T&C for Vi POSTPAID user in this document for details on eligibility and subscription offer.
- o **Unlimited calls & data is governed by commercial usage policy as defined under 'General Terms and Conditions' in this document.**
- o Roll-Over is total accumulated data quota incl the plan benefits at beginning of each bill cycle.
- o Unlimited Data refers to the Maximum Data which can be consumed in the Bill Cycle and is subject to various factors including technical, device specific as well as external factors beyond control of VIL

