

TERMS AND CONDITIONS GOVERNING VI ONLINE AUCTION OF PREMIUM MOBILE NUMBERS

These terms and conditions govern participation in the online auction of Vodafone Idea Limited (VIL) for the new postpaid connections of premium mobile numbers

Only individuals who have completed 18 years of age can participate in the online auction

The allocation of premium mobile number is subject to the completion of KYC formalities and telecom circle specific rules as advised by VIL and telecom regulator from time to time

The allocation of premium mobile number will only be made within the same telecom circle to which the number belongs, as listed on our online auction bid page and not any other location in which the participant may be based

In addition to these terms and conditions, the participant has to comply with the terms of Customer Application form (CAF)/ Subscriber Enrolment Form (SEF) and other terms and conditions as stipulated by VIL and the telecom regulator from time to time, on the allocation of premium mobile number

The auction is open for the period Nov 15th 00:00 hrs– Nov 16th 23:59 hrs

There are no registration charges for participation in the auction.

The bid for premium mobile number is subject to base price as determined by VIL. The bid of a participant cannot be lower than the base price.

The prescribed charges for availing the premium mobile number service has to be paid by the participant within 48 hours of receiving confirmation via SMS or call. The payment for the number will need to be made at a Vi store nearest to the participant in the telecom circle to which the mobile number belongs as listed on our online auction bid page. But if the successful bidder fails to make the payment in time as explained above or denies purchase over the above mentioned call, then the next highest bidder will be offered the premium mobile number who shall have to make the payment within the stipulated time.

The charges have to be paid via cash or online payment modes as advised by Vi sales representatives.

Participant shall: (a) comply with all notices, directions or instructions given by VIL from time to time with respect to the online auction on their auction platform; (b) undertake not to undermine the security or integrity of the computer systems or networks used by VIL for providing the auction facility including without limitation by importing any viruses, trojan horses, surreptitiously intercepting such systems or networks, and not gain or attempt to gain unauthorized access to such computer systems or networks.

The participant can put bids for maximum 9 connections (i.e. 9 premium mobile numbers) only

The premium mobile number will be allotted only to that individual who has participated in the auction and not to any third party at the request of such individual

The participant to whom premium mobile number is allotted cannot assign, transfer, reoffer or resell that number to any third party

The premium number will be allotted to the highest bidder. In case of multiple bids for the same number at the same price, the number will be allotted to the bidder whose bid is received first as per VIL database.

The premium mobile number will be in the corresponding licensed service area/corresponding telecom circle, with all facilities/benefits as per the published tariff plan of VIL

No dispute or complaint with regard to allotment of premium mobile number will be entertained by VIL.

The participant has to be responsible for the security of its user name and password used by it on the platform/page of VIL for participation in the online auction

The premium mobile number auction shall be subject to change, withdrawal or discontinuance at VIL's discretion.

VIL disclaims any and all liabilities for any inaccuracy, delays, errors or discrepancies on its platform/page in relation to the online auction or for rejection of the participant's bid. VIL does not guarantee that the participant will be allocated the premium number for which he puts the bid.

VIL shall under no circumstances be liable or responsible for any loss, injury or damage to participant or any other party whomsoever, arising on account of any transaction or bid via its platform/page. The participation in the auction is voluntary and participant expressly agrees to participate in the auction at his sole risk.

These terms and conditions are governed by, and shall be construed in accordance with, the laws of India and subject to the jurisdiction of the courts in Mumbai.

No failure on the part of VIL to exercise, and no delay on its part in exercising, any right or remedy under these terms and conditions will operate as a waiver thereof.

VIL shall not have any liability for any delay or default in the performance of its obligations under these terms and conditions caused by circumstances beyond its control or force majeure including but not limited to decrees or restraints by governmental authorities, failure of computer systems etc.

If any provision in these terms and conditions is found or held to be invalid or unenforceable, then the invalidity or unenforceability of such provision shall not affect the other provisions of these terms and conditions and all provisions not affected by such invalidity or unenforceability shall remain in full force and effect.

VIL reserves the right to change/modify these terms and conditions any time with immediate effect by notice on the platform/page, but without being liable to assign any reason for the same.

VIL reserves the right to initiate any proceedings and/or other legal action against the participant in case of breach of any of the terms and conditions set forth herein.

VIL reserves the right to cancel the allotment any time.

By participation in the auction, the participant consents to be contacted by the out calling partners of VIL for bid confirmation and information and waive the applicability of rules and regulations of the National Do Not Call registry. The call may be made from non-140 series – regular landline or mobile.

Any personal confirmation submitted by the participant with VIL for participation in the online auction will be subject to privacy policy of VIL

The participant understands and acknowledges that the premium number is not permanent in nature and is subject to any change in the National Numbering Plan of the Department of Telecommunications (DoT). In the event of any such change in the said numbering plan of DoT, VIL will have to withdraw the premium number, as may be advised by DoT, and in such event, VIL will not be liable for any compensation to the participant/customer nor be liable to refund the amount paid by the customer.