TERMS AND CONDITIONS GOVERNING THE "Extended Warranty offer for Vivo Smartphone

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO VODAFONE IDEA LIMITED (HEREINAFTER ?**VODAFONE IDEA/VIL**?) PRE-PAID VODAFONE SUBSCRIBERS UPGRADING/CHANGING TO ANY NEW Vivo X50 smartphone AND SATISFYING THE REQUIRED CONDITIONS IN THE OFFER KNOWN AS ?**Extended Warranty Offer – Vivo Smartphone** ? (HEREINAFTER KNOWN AS ?**OFFER**?) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS OFFER KNOWN AS ?**Extended Warranty Offer – Vivo Smartphone"**. BY PARTICIPATING IN THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (?TERMS AND CONDITIONS?). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES ?YOU? OR ?YOUR? SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE OFFER.

B. DEFINITIONS

a. ?**Subscriber**? shall mean the rightful user of the VIL mobile connection of Vodafone brand who is on prepaid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall submit a No Objection Certificate (NoC) and authorization letter of the employer duly permitting the employee to use the number for subscribing for this Offer and accept the terms applicable herein.

b. ?**Active Subscriber**? shall mean a Subscriber who uses the Vodafone brand Subscriber Identity Module (?SIM?) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.

c. ?**Eligible Product/Plan(s)**? shall mean recharge pack of Rs.819 only.

d. ?**Eligible Subscriber**? shall mean an Active Subscriber who is a prepaid customer of VIL. An Eligible Subscriber must also satisfy the following criteria during the Offer period:¢
   i. Subscriber must be an Indian citizen belonging to any one of the telecommunication service areas of VIL as mentioned herein;
   ii. Subscriber must not have been subject of any criminal proceeding;
   iii. Subscriber must not be of an unsound mind;
   iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship.

e. Upgrade/change to any new Vivo X50/X50 Pro Handset for the first time on VIL Network. That is Subscriber?s new Vivo X50/X50 Pro Handset (IMEI) has latched for first time, on VIL network during the Offer Period.

f. Within 30 days of buying the handset and latching the same to VIL network, Subscriber should register on the registration page - http://vf.dsspro.in/vivoew/.

C. OFFER DETAILS

Description

The Eligible Subscribers fulfilling the eligibility criteria set above and successfully recharging with **Rs.819/-** recharge, within 90 days from the date of registration will be entitled to get the below offer:

1. 1 year extended* warranty provided by our partner Shot format (** **Detail T& C related to this in Annexure A)***
2. 2GB data per day and Unlimited Calls (FUP condition apply) for 84 days.
3. Also Customer recharging 819/- on Paytm platform will be eligible to get 100% cashback offer from Paytm(***Detail T & C in Annexure B)***

Special Condition: - To avail the extended Warranty Offer, customer need to stay active in the network for 12 months.

Steps for redemption & Restriction:

a) Once Customer purchases new Vivo handset & insert VIL SIM , customer need to register the device details in registration page -- http://vf.dsspro.in/vivoew/
b) Post registration Customer need to recharge with Rs819/-. (Rs819/- recharge can be done even before the registration also and recharge can be done from any platform.
c) Once recharge done customer gets the 2GB Data/day and unlimited calls for 84 days immediately and to avail the ?Extended Warranty Benefit? Customer need to be active on VIL network for 12 months.

B. OFFER PERIOD

This is a limited period Offer by VIL. Eligible Subscriber to avail the Offer from 24th of July 2020 00:00 hrs to 30th Nov 2020 23:59hrs. (?**Offer Period**?). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

C. OTHER DETAILS

1. The Offer is valid across all Indian telecom service areas. Notwithstanding the foregoing, if the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to this Offer. No further notice shall be given by VIL in this regard.
2. This is a limited period Offer, which is applicable to only Vodafone prepaid Subscribers.
3. This Offer is applicable only one (1) time for one (1) MSISDN and to one (1) IMEI number. The Offer cannot be availed for more than once.
4. In the event of voluntary or involuntary deactivation of the Offer, Eligible Subscriber will not be able to avail the Offer again.
5. Please note that the list of Vodafone prepaid recharge plans are indicative and VIL shall be entitled to modify such list from time to time. You are therefore advised to check the website regularly for any update(s) or amendment(s).

6. You agree that the terms and conditions of Vodafone prepaid recharge plans available in VIL