

TERMS & Conditions Governing SonyLIV offer:

"TERMS AND CONDITIONS GOVERNING THE OFFER "SONYLIV POSTPAID MOBILE + TV SUBSCRIPTION"

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED ("VODAFONE IDEA/VIL/VI") SUBSCRIBING TO THE POST-PAID SUBSCRIPTION ADD-ON PACKS AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE OFFER KNOWN AS **"SONYLIV POSTPAID MOBILE + TV SUBSCRIPTION"** (HEREINAFTER **"OFFER"**) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES "YOU" OR "YOUR" SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

B. DEFINITIONS

- a. **"Subscriber"** shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- b. **"Active Subscriber"** shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. **"Eligible Subscriber"** shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer:-
 - i. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of VIL as mentioned herein;
 - ii. Subscriber must not have been subject of any criminal proceeding;
 - iii. Subscriber must not be of an unsound mind;
 - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
 - v. Subscriber must be an existing customer of VIL.
 - vi. Subscriber has to subscribe to the postpaid subscription add-on pack as mentioned below during the Offer Period.
 - vii. The new customers should first subscribe to any of the Vi postpaid plan before subscribing to the post-paid subscription add-on packs to avail this Offer.

C. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS

1. The Offer is available with postpaid subscription add-on pack of Rs. 100 (inclusive of taxes). The said pack provides for 10GB additional data per bill cycle and SonyLiv Mobile + TV Membership (SonyLiv Membership) for 30 days. The SonyLiv Membership will be charged in your Vi postpaid bill.
2. The SonyLiv Membership is provided to You by Sony Pictures Networks India Private Limited (hereinafter "SonyLiv") and to be availed on SonyLiv app. Your use of the service will be governed by SonyLiv terms and conditions.
3. The SonyLiv Membership will be auto-renewed post one month.
4. SonyLiv Membership gives access to contents on Mobile and TV concurrently.
5. You will receive 10GB additional data per bill cycle till the time You are on the add-on postpaid pack.

6. If You are an existing SonyLiv customer who has purchased SonyLiv benefit from any source other than VIL and You, also subscribe to postpaid subscription add-on pack, then your existing SonyLiv benefits will not lapse and You will get a parallel subscription for 30 days from the date of subscription of postpaid subscription add-on pack.
7. On deactivation of postpaid subscription add-on pack, Your SonyLiv Membership will continue only till 30 days and additional data benefit will continue only till the applicable bill cycle.
8. In case of de-activation of the add-on pack by You, the monthly rental of the add-on pack will not be refunded.

D. Offer Activation and de-activation Steps:

- Customer selects the MRP 100 Add on rental
- He gets a confirmation SMS
- Customer can stop the subscription by clicking Stop Auto renewal from the APP

E. Other conditions:

- In case of any temporary suspension of VIL's service which may be due to various reasons such as loss of SIM, the data pack will also be suspended but the SonyLiv Membership will continue.
- Post completion of the SonyLiv Membership period, there will be an auto renewal of SonyLiv Membership.
- You will continue to receive the benefit of SonyLiv Membership provided you continue to be Active Post-paid Subscriber.
- Vi reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory agency that changes applicable to Vi, and the same shall be binding on You who have activated this offer.
- You shall also be bound by the terms and conditions of SonyLiv for access to SonyLiv Content as available on its website
- In case of any deactivation of VIL's services which may be due to mobile number portability option chosen by the Subscriber, the data pack will be deactivated immediately on the date of deactivation of SIM Card but the SonyLiv Membership will be valid till its validity.

F. OFFER PERIOD

SonyLiv and Vi Membership will be available from April 2022 to 1 year. From the date of subscription, the Offer/subscription will be available for one (1) month.

This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("**Offer Period**"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

G. OFFER AREA

- i. The Offer is valid in all existing VIL telecom service areas.
- ii. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

H. MODIFICATION OF OFFER

- a. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on You availing this Offer.
- b. If VIL modifies these Terms, the modified terms will be posted on www.myvi.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

I. WITHDRAWAL OF OFFER

- a. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on You availing this Offer.

J. DISCLAIMERS

- a. The SonyLiv Membership is a third party service, brought to You by Sony Pictures Networks India Pvt. Ltd. VIL is only distributing the SonyLiv Membership among interested Eligible Subscribers of VIL.
- b. You agree that VIL is not the owner of SonyLiv Membership and has no control or editorial rights over SonyLiv content. VIL is only making available the SonyLiv Membership to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to SonyLiv Membership. All such issues or disputes will be directly settled between You and SonyLiv. No such complaint or request will be entertained by VIL.
- c. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the SonyLiv Membership for any purpose. Further, no guarantee, warranty or representation is made as to the SonyLiv Membership being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the SonyLiv Membership or its application.
- d. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- e. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to avail this Offer.
- f. You agree that this Offer is being made purely on a "best endeavour" basis and subject to acceptance of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.
- g. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- h. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL's responsibility shall only be limited in providing Telecom Service on VIL's network for Eligible Subscribers availing this Offer.

- d. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of the content provider providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of You.
- e. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- f. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

K. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.
- c. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- d. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- e. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- f. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- g. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- h. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- j. You hereby consent VIL to collect your mobile number and share with SonyLiv so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- l. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- m. These Terms and Conditions are governed in accordance with the laws of India. In the event of any disputes or any matter arising here from will be referred to a sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties. The place of Arbitration shall be Mumbai.

“TERMS AND CONDITIONS GOVERNING THE OFFER “SONYLIV PREPAID MOBILE SUBSCRIPTION”

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE PREPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED (“VODAFONE IDEA/VIL/Vi”) SUBSCRIBING TO THE SPECIFIC PREPAID SUBSCRIPTION ADD-ON PACK AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE OFFER KNOWN AS “**SONYLIV PREPAID MOBILE SUBSCRIPTION**” (HEREINAFTER “**OFFER**”) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

B. DEFINITIONS

- a. “**Subscriber**” shall mean the rightful user of the VIL mobile connection who is on Prepaid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- b. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. “Eligible **Subscriber**” shall mean an Active Prepaid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer:–
 - i. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of VIL as mentioned herein;
 - ii. Subscriber must not have been subject of any criminal proceeding;
 - iii. Subscriber must not – be of an unsound mind;
 - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
 - v. Subscriber must be an existing customer of VIL.
 - vi. Subscriber has to subscribe to the prepaid subscription add-on pack as mentioned below during the Offer Period.
 - vii. The new customers should first complete the FRC (First Recharge) process before subscribing to the prepaid subscription add-on pack mentioned below.

C. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS

1. The Offer is available with prepaid subscription add-on pack of Rs. 82. The said pack provides 4GB data for 14 days and SonyLiv Mobile Membership (“SonyLiv Membership”) is valid for 28 days.
2. SonyLiv Membership is a service provided to You by Sony Pictures Networks India Private Limited (hereinafter “SonyLiv”) and to be availed on SonyLiv app. Your use of the service will be governed by SonyLiv terms and conditions.
3. SonyLiv Membership gives access to contents on 1 screen (only on Mobile Phone).
4. If You are an existing SonyLiv customer who has purchased SonyLiv benefit from any source other than VIL and You, also subscribe to prepaid subscription add-on pack, then your existing SonyLiv benefits will not lapse and You will get a parallel subscription for 28 days from the date of subscription of prepaid subscription add-on pack.
5. The recharge of add-on pack once done will not be refunded.

6. If before the expiry of the 28 days SonyLiv Membership, You recharge with the same prepaid subscription add-on pack, then the existing SonyLiv Membership will expire and the new SonyLiv Membership will be activated.
7. If before the expiry of 14 days of the data validity, you recharge again with the same prepaid subscription add-on pack, the unused data quota will expire and cannot be carried forward.

D. Offer Journey – Activation and de-activation Steps:

- Customer does a recharge of MRP 82 add on pack
- Customer gets the benefit for 28 days with 4 GB data and 14 days data validity
- Pack expires after 28 days and customer needs to recharge again

E. Other conditions:

- In case of any temporary suspension of VIL's service which may be due to various reasons such as loss of SIM, VIL may at its discretion decide to suspend the SonyLiv Membership.
- Post completion of the SonyLiv Membership period, there will be no auto renewal of SonyLiv Membership.
- You will continue to receive the benefit of SonyLiv Membership provided you continue to be Active Prepaid Subscriber.
- If You recharge with any other basic prepaid pack during the validity of the prepaid subscription add-on pack, then there will be no change in the SonyLiv Membership benefit and You can continue enjoying the SonyLiv Membership benefit.
- Vi reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory agency that changes applicable to Vi, and the same shall be binding on You who have activated this offer.
- You shall also be bound by the terms and conditions of SonyLiv for access to SonyLiv Content as available on its website,.
- In case of any deactivation of VIL's services which may be due to mobile number portability option chosen by You, SonyLiv Membership will be deactivated immediately on the date of deactivation of SIM Card and You will cease to avail the SonyLiv Membership on immediate basis.

F. OFFER PERIOD

SonyLiv Membership/Vi will be available from April 2022 to 1 year, the Offer/subscription will be available for one (1) month.

This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("**Offer Period**"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

G. OFFER AREA

- iii. The Offer is valid in all existing VIL telecom service areas.
- iv. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

H. MODIFICATION OF OFFER

- c. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on You availing this Offer.
- d. If VIL modifies these Terms, the modified terms will be posted on www.myvi.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

I. WITHDRAWAL OF OFFER

VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on You availing this Offer.

J. DISCLAIMERS

- a. The SonyLiv Membership is a third party service, brought to You by Sony Pictures Networks India Pvt. Ltd. VIL is only distributing the SonyLiv Membership among interested Eligible Subscribers of VIL.
- b. You agree that VIL is not the owner of SonyLiv Membership and has no control or editorial rights over SonyLiv content. VIL is only making available the SonyLiv Membership to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to SonyLiv Membership. All such issues or disputes will be directly settled between You and SonyLiv. No such complaint or request will be entertained by VIL.
- c. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the SonyLiv Membership for any purpose. Further, no guarantee, warranty or representation is made as to the SonyLiv Membership being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the SonyLiv Membership or its application.
- d. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- e. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to avail this Offer.
- f. You agree that this Offer is being made purely on a "best endeavour" basis and subject to acceptance of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.
- g. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- h. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL's responsibility shall only be limited in providing Telecom Service on VIL's network for Eligible Subscribers availing this Offer.

- i. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of the content provider providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the Subscribers.
- j. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at Your cost.
- k. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

K. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.
- c. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- d. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- e. You shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- f. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- g. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- h. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- j. You hereby consent VIL to collect your mobile number and share with SonyLiv so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- l. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- m. These Terms and Conditions are governed in accordance with the laws of India. In the event of any disputes or any matter arising here from will be referred to a sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties. The place of Arbitration shall be Mumbai.