

## TERMS AND CONDITIONS GOVERNING THE #ViValentine Engagement

### A. INTRODUCTION

THIS **#ViValentine ENGAGEMENT** (HEREINAFTER “**ENGAGEMENT**”) IS OPTIONAL FOR **VODAFONE IDEA LIMITED** (HEREINAFTER REFERRED TO AS “**VIL**”) SUBSCRIBERS. THE PARTICIPANT/S PARTICIPATING IN THIS ENGAGEMENT SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE ENGAGEMENT

### B. Engagement DETAILS

- i) **Engagement Period:** 7th February 2022 till 13<sup>th</sup> February 2022, 11.59 pm. VIL reserves the right to extend or shorten the period, as it deems fit. If, in any State and/or territory or part thereof, the running of this Engagement is prohibited as per local rules or laws, the Participants from such State and/or territory or part thereof shall not be eligible to participate in the Engagement. No further notice shall be given by VIL, in this regard.
- ii) **Engagement Description, Selection Process and Gratification:**

**Activity:** The activity will be conducted on social media platforms, Facebook and Instagram. The participants will be commenting on our Engagement post on Facebook & replying to our *Ask me Anything* story on Instagram with “their couple song and telling us why it’s so special to them”.

#### **Selection Process:**

- Each participant has to submit only one entry as couple entry.
- There will be total 14 prizes for this engagement program.
- The entries from both the platforms will be evaluated by a panel of third party judges on the parameters of interesting/unique answers.
- The panel will shortlist 30 entries combined together from both the platforms.
- Out of the shortlisted 30 entries, 7 entries will be selected as winning entries by following the computerized process.
- Out of the 7 winning entries, 1 entry will be selected as best entry by following the computerized process. The best entry participant will be gratified a couple prize consisting of 2 iPhones.
- The participants of balance 6 winning entries will be gratified with Redmi smart watch (2 for each participants) as couple prize.

**Winner Announcement:** The winners will be announced at the earliest/within a reasonable timeframe.

### C. **OTHER CONDITIONS:**

- a. Multiple entries of the same individual/participant through single or multiple IDs will be dis- allowed. Each participant can submit only one entry.
- b. Participant should not do any reverse engineering, hacking, or bugging of the Engagement to manipulate its operation.
- c. Winners will be contacted through email/social media response or through phone for 2 consecutive times/days, and will be given further details as to how, when and where they can redeem their respective gratification(s). The winners are requested to acknowledge the call/email. Failure on the part of winners to acknowledge the email or answer the call as stated herein or to redeem the gratification at the time of delivery/event will entitle VIL to disqualify the winner and replace him/her with another eligible participant.
- d. In the event, the winner fails to provide required details within a period of 24 hours, such winners will not be given any prize. VIL reserves the right to declare another eligible person as the winner.
- e. Winners have to bare the travel related cost i.e. from the winner’s residence to the place for collecting the prize.
- f. No requests for reissue or replacement of the prizes will be entertained by VIL for stolen/lost/misplaced/damaged items.
- g. All prizes offered in this Engagement are subject to availability. VIL reserves the right to provide alternate models or brands or colour of the same value or any lesser value nearest to the original value, for any of the prize/s as mentioned in the Terms and Conditions. Also, no request for any upgradation in the prize offered shall be entertained by the VIL. Model or brand or colour for alternate prize will be decided by VIL at its sole discretion, any choice by the winner in respect to model or brand or colour will not be considered in any case.

- h. Winners further understands that the goods provided as prize may carry manufacturer's guarantee and in case of any deficiency in the goods, winners will contact the manufacturer only.
- i. The winner agrees to participate in all promotional activity relating to the Engagement and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a winner in any or all media.
- j. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- k. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner.
- l. The gratification will be subject to compliance with applicable documents and formalities as required by VIL.
- m. The gratification cannot be assigned or transferred.
- n. The Engagement gratification cannot be used in conjunction with any alternative challenge or promotion.
- o. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Engagement including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- p. The participant hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Engagement.
- q. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Engagement.
- r. Post selection of winners, the prizes shall be sent by VIL to the winners through courier/mail.
- s. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Engagement or any part thereof including the eligibility criteria, other terms & conditions and gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check Website regularly for any update(s) or amendment(s) made to these terms and conditions.
- t. These Terms and Conditions are subject to laws of India. Any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996. The place of Arbitration shall be at Mumbai. The language of Arbitration Proceeding shall be English.