

Terms and conditions for Vodafone Idea International Roaming Plans (Prepaid customers)

Vi - Prepaid								
Unlimited Packs		Free usage Benefits in UL countries - 29			Discounted Benefits in NonUL countries - 112			
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	Data	Outgoing Local & to India (Minutes)	Incoming Calls	
iRoamFree	Rs 695	1 Day	1 GB	120 Min/day	FREE	300 MB	50	FREE
	Rs 2695	4 Day	4 GB	120 Min/day	FREE	1.2 GB	200	FREE
iRoamFree Ultra	Rs 3495	7 Days	FREE	FREE	FREE	2 GB	200	FREE
	Rs 4695	10 days	FREE	FREE	FREE	3 GB	300	FREE
	Rs 5195	14 days	FREE	FREE	FREE	5 GB	500	FREE
iRoamFree	Rs 6995	28 days	15 GB	120 Min/day	FREE	5 GB	500	FREE

Budget Packs		Free usage Benefits in Set 1 Countries - 59			Discounted Benefits in Set 2 Countries - 82			
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	Data	Outgoing Local & to India (Minutes)	Incoming Calls	
Rs 495	3 days	0	50 Mins		0	50 Mins		
Rs 755	5 days	1 GB	NA		500 MB	NA		
Rs 756	7 days	0	100 Mins		0	50 Mins		
Rs 995	10 days	1.25 GB	100 Mins		250 MB	50 Mins		
Rs 1495	15 days	2 GB	200 Mins		750 MB	100 Mins		
Rs 2997*	365 days	1.5 GB	125 Mins		500 MB	50 Mins		
Rs 2998	30 days	5 GB	200 Mins		1 GB	100 Mins		
Rs 4997*	365 days	5 GB	100 Mins		1 GB	50 Mins		
Domestic benefits: 1.5GB/day, UL Voice, 100 SMS/Day								

*Hybrid Pack;
(Home + Roam)*

Haj Packs		Free usage Benefits			Applicable Countries
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	
1199	20 days	2 GB	150 Mins	Unlimited	Saudi Arabia, UAE & Iraq
2388	40 DAYS	4 GB	300 Mins	Unlimited	Saudi Arabia , UAE & Iraq

South Asia Pack		Free usage Benefits in Set 1 Countries			Applicable Countries
MRP	Validity	Data	Outgoing Local & to India (Minutes)	Incoming Calls	
Rs 1899	5 DAYS	1 GB/day	250 Mins		Indonesia, Thailand, Sri Lanka, Singapore and Malaysia

IR packs are not applicable for customers in J&K, Assam and North East

**For 2997 and 4997 in UAE, the IR benefits are 25 mins Outgoing and Incoming calls; no data quota*

Unlimited Packs		
Unlimited Countries	Non-Unlimited countries	
Albania	Afghanistan	Latvia
Australia	Anguilla	Lesotho
Brazil	Antigua and Barbuda	Liberia
Czech Republic	Argentina	Liechtenstein
France	Armenia	Lithuania
Germany	Aruba	Luxembourg
Greece	Austria	Macedonia
Hong Kong	Azerbaijan	Maldives
Hungary	Bahrain	Mauritius
Indonesia	Bangladesh	Moldova
Ireland	Barbados	Montserrat
Italy	Belgium	Morocco
Macau	Benin	Mozambique
Malaysia	Bermuda	Myanmar
Malta	Bhutan	Nauru
Mexico	British Virgin Islands	Nepal
Netherlands	Bulgaria	Netherlands Antilles
New Zealand	Cambodia	Nicaragua
Portugal	Cameroon	Nigeria
Romania	Canada	Norway
Singapore	Cayman Islands	Oman
Spain	Chile	Panama
Sri Lanka	China	Papua New Guinea
Thailand	Colombia	Peru
Turkey	Costa Rica	Phillipines
UAE	Croatia	Poland
United Kingdom	Curacao	Puerto Rico
USA	Dem. Republic of Congo	Qatar
Vatican City	Denmark	Russia
	Dominica	Rwanda
	Ecuador	Saint Kitts and Nevis
	Egypt	Saint Lucia
	El Salvador	Saint Vincent and the Grenadines
	Estonia	Samoa
	Fiji	Saudi Arabia
	Finland	Seychelles
	Georgia	Slovakia
	Ghana	Slovenia
	Grenada	South Africa
	Guadeloupe	South Korea
	Guatemala	South Sudan
	Guinea	Sudan
	Guinea Bissau	Suriname
	Guyana	Swaziland
	Haiti	Sweden
	Iceland	Switzerland
	Iraq	Taiwan
	Israel	Tanzania
	Ivory Coast	Tonga
	Jamaica	Trinidad and Tobago
	Japan	Turks and Caicos
	Jordan	Uganda
	Kazakasthan	Uruguay
	Kenya	Uzbekistan
	Kuwait	Vanuatu
		Vietnam
		Zambia

Budget Packs			
Set 1		Set 2	
Afghanistan	Macau	Albania	Lesotho
Australia	Malaysia	Anguilla	Liberia
Austria	Malta	Antigua & Barbuda	Liechtenstein
Bahrain	Myanmar	Argentina	Lithuania
Bangladesh	Nepal	Armenia	Macedonia
Belgium	Netherlands	Aruba	Maldives
Brazil	New Zealand	Azerbaijan	Mauritius
Bulgaria	Norway	Barbados	Mexico
Canada	Philippines	Benin	Moldova
China	Poland	Bermuda	Montserrat
Czech Republic	Portugal	Bhutan	Morocco
Dem. Republic of Congo	Qatar	British Virgin Islands	Mozambique
Denmark	Romania	Cambodia	Nauru
Finland	Saudi Arabia	Cameroon	Netherlands Antilles
France	Singapore	Cayman Islands	Nicaragua
Germany	Slovakia	Chile	Nigeria
Ghana	Slovenia	Colombia	Oman
Greece	South Korea	Costa Rica	Panama
Hong Kong	Spain	Croatia	Papua New Guinea
Hungary	Sri Lanka	Curacao	Peru
Iceland	Sweden	Dominica	Puerto Rico
Indonesia	Switzerland	Ecuador	Russia
Ireland	Taiwan	Egypt	Rwanda
Italy	Tanzania	El Salvador	Saint Kitts and Nevis
Japan	Thailand	Estonia	Saint Lucia
Kenya	Turkey	Fiji	Saint Vincent and the Grenadines
Latvia	UAE	Georgia	Samoa
Luxembourg	United Kingdom	Grenada	
	USA	Guadeloupe	Seychelles
	Vatican City	Guatemala	South Africa
	Vietnam	Guinea	South Sudan
		Guinea Bissau	Sudan
		Guyana	Suriname
		Haiti	Swaziland
		Iraq	Tonga
		Israel	Trinidad and Tobago
		Ivory Coast	Turks & Caicos
		Jamaica	Uganda
		Jordan	Uruguay
		Kazakasthan	Uzbekistan
		Kuwait	Vanuatu
			Zambia

Conditions when multiple packs are purchased together

Behavior on multiple recharges	Regional Pack	South Asia Pack	Budget Pack	Annual Pack	iRoamFree	iRoamFree Ultra
Gulf Pack (1199, 2388, 1899)	Addi tive	Co-existive	Co-existive	Co-existive	Co-existive	Co-existive
South Asia Pack (1899)	Co-existive	Addi tive	Co-existive	Co-existive	Co-existive	Co-existive
Budget Pack (295, 495, 755, 995, 1495, 2998)	Co-existive	Co-existive	Addi tive	Co-existive	Co-existive	Co-existive
Annual Pack (2997, 4997)	Co-existive	Co-existive	Co-existive	Addi tive	Co-existive	Co-existive
iRoamFree (695, 2695, 6995)	Co-existive	Co-existive	Co-existive	Co-existive	Addi tive	Co-existive
iRoamFree Ultra (3495, 4695, 5195)	Co-existive	Co-existive	Co-existive	Co-existive	Co-existive	Addi tive

Additive – In this case, the pack benefits and service validity will get added

Co-exist – In this case, the pack benefits will exist simultaneously and will not get added – service validity will also not be added

Priority order of benefit consumption in case of co-existing packs

Packs	Priority
South Asia Pack- Rs1899	1
Gulf Pack – Rs1199, 2388	2
Value pack – Rs3495, Rs4695, Rs5195	3
Value pack – Rs695, Rs2695, Rs6995	4
Budget pack – Rs295, Rs495, Rs755, Rs995, Rs1495, Rs2998	6
Annual pack – Rs2997, Rs. 4997	7

All International Roaming packs are meant only for the use of end customers and are **not meant for commercial/ non-retail use**. Any commercial/non-retail usage is subject to scrutiny and appropriate action as deemed fit, will be taken by Vodafone Idea limited. Non-retail usage is defined as cumulative duration of outgoing or incoming calls > 120 minutes per day and/or data usage > 2GB/day, which is far in excess of the average daily usage by individual customer while on International Roaming.

Other Terms & Conditions

- 'VIL Prepaid International Roaming Pack' or 'Pack' shall mean and include VIL Prepaid SIM Card and the international roaming Pack purchased for use on such SIM Card.
- Pack activation will be basis Indian Standard Time LIST)
- Discounted rates are applicable on local calls, international calls, SMS & data usage in International roaming within the validity of the pack
- The benefits of applicable packs are applicable for those specific countries. Customers can roam in any other country other than the applicable countries for which packs are available, however, the charges will be as per standard international roaming rates
- Discounts, if any, are valid only on IR usage and cannot be used for local/STD/ISD/National Roaming usage.
- Prepaid International roaming is not applicable to customers of Assam and North east circle
- International Roaming pack benefits are not applicable for premium rate numbers / special codes / Maritime / Satellite / Ship Cruise or Inmarsat. Calls to premium rate numbers or special numbers / special codes** / Maritime / Satellite / Ship Cruise or Inmarsat will be charged at the rates charged by the visited network.
- Customers can switch off data services from their handset in case they do not wish to use mobile data while roaming.
- 1 SMS = 160 characters. In case an SMS is more than 160 characters, then charges will be applied accordingly.
- Call duration is rounded upwards to the nearest 60 secs, since pulse rate for voice call is 60 seconds. Data usage is rounded upwards to the nearest multiple of 1 MB, since pulse rate for data is 1 MB. SMS beyond 160 characters (i.e. including blank space, words, characters, numbers, special characters, symbols etc.) is considered as 2 or more SMS (as the case may be).
- All voice call rates are for per minute.
- VIL reserves the right to amend or withdraw any offer without prior notice.
- You understand and agree that use of Services involves the Preferred Network of International Roaming Partner, having different time zone, technical support, customer support and usage of language. Due to dependency on International Roaming Partner, VIL does not guarantee the service levels or turnaround time as per Indian standards. VIL does not guarantee the continuous, ubiquitous and uninterrupted coverage or availability of Services in all time zones and at all places.
- VIL Prepaid SIM and International Roaming Pack purchased by a customer is intended for his / her own personal use during his / her short term foreign travel on tourist visa, medical visa etc. ('Foreign Travel'), and shall not, under any circumstances, be transferred / alienated to others and / or shall not be used as a substitute for local mobile connections available in a foreign country.
- VIL International roaming packs are provided basis terms and conditions agreed between Vodafone Idea Limited and the concerned roaming partner of foreign countries.
- In case of any breach of the terms and conditions herein and / or misuse / fraudulent use / unauthorized use or for the cases where the SIM is transferred / alienated and / or used for any commercial purpose, including telemarketing or otherwise, the preferential tariff plan for the International Roaming pack shall be withdrawn, and normal roaming tariff / charges including voice and data charges shall be applicable.

Standard paygo roaming rates:

Country	Incoming (/min)	Outgoing Local(/min)	Outgoing International (/min)	Outgoing SMS	Data (/10 KB)
Afghanistan	₹55	₹35	₹130	₹15	₹6.5
Albania	₹70	₹70	₹140	₹15	₹6.5
Algeria	₹60	₹35	₹170	₹15	₹6.5
Anguilla	₹75	₹65	₹185	₹15	₹6.5
Antigua and Barbuda	₹75	₹65	₹185	₹15	₹6.5
Argentina	₹75	₹50	₹150	₹15	₹6.5
Aruba	₹75	₹65	₹185	₹15	₹6.5
Australia	₹70	₹70	₹140	₹15	₹6.5
Austria	₹70	₹70	₹140	₹15	₹6.5
Azerbaijan	₹60	₹40	₹349	₹15	₹6.5
Bahrain	₹80	₹50	₹175	₹15	₹6.5
Bangladesh	₹70	₹70	₹140	₹15	₹6.5
Barbados	₹75	₹65	₹185	₹15	₹6.5
Belgium	₹70	₹70	₹140	₹15	₹6.5
Benin	₹70	₹35	₹350	₹15	₹6.5
Bermuda	₹125	₹105	₹200	₹15	₹6.5
Bhutan	₹70	₹70	₹140	₹15	₹6.5
Bosnia and Herzegovina	₹70	₹60	₹205	₹15	₹6.5
Brazil	₹75	₹67	₹160	₹15	₹6.5
British Virgin Islands	₹75	₹65	₹185	₹15	₹6.5
Cambodia	₹70	₹70	₹140	₹15	₹6.5
Cameroon	₹30	₹40	₹220	₹15	₹6.5
Canada	₹70	₹70	₹140	₹15	₹6.5
Cayman Islands	₹75	₹65	₹185	₹15	₹6.5
Chile	₹30	₹45	₹195	₹15	₹6.5
China	₹70	₹70	₹140	₹15	₹6.5
Colombia	₹75	₹50	₹230	₹15	₹6.5
Costa Rica	₹75	₹65	₹185	₹15	₹6.5
Croatia	₹70	₹70	₹140	₹15	₹6.5
Czech Republic	₹70	₹70	₹140	₹15	₹6.5
Dem. Republic of Congo	₹50	₹50	₹170	₹15	₹6.5
Denmark	₹70	₹70	₹140	₹15	₹6.5
Dominica	₹75	₹65	₹185	₹15	₹6.5
Ecuador	₹55	₹65	₹240	₹15	₹6.5
Egypt	₹70	₹70	₹140	₹15	₹6.5
El Salvador	₹75	₹55	₹150	₹15	₹6.5
Estonia	₹70	₹70	₹140	₹15	₹6.5
Fiji	₹85	₹80	₹150	₹15	₹6.5
Finland	₹45	₹35	₹130	₹15	₹6.5
France	₹70	₹70	₹140	₹15	₹6.5
Germany	₹70	₹70	₹140	₹15	₹6.5

Ghana	₹70	₹70	₹140	₹15	₹6.5
Greece	₹70	₹70	₹140	₹15	₹6.5
Grenada	₹75	₹65	₹185	₹15	₹6.5
Guinea	₹70	₹105	₹205	₹15	₹6.5
Guinea Bissau	₹70	₹105	₹205	₹15	₹6.5
Haiti	₹75	₹65	₹185	₹15	₹6.5
Hong Kong	₹70	₹70	₹140	₹15	₹6.5
Hungary	₹70	₹70	₹140	₹15	₹6.5
Iceland	₹315	₹105	₹310	₹15	₹6.5
Indonesia	₹70	₹70	₹140	₹15	₹6.5
Iraq	₹35	₹35	₹130	₹15	₹6.5
Ireland	₹70	₹70	₹140	₹15	₹6.5
Israel	₹70	₹70	₹140	₹15	₹6.5
Italy	₹70	₹70	₹140	₹15	₹6.5
Ivory Coast	₹100	₹35	₹195	₹15	₹6.5
Jamaica	₹75	₹65	₹185	₹15	₹6.5
Japan	₹70	₹70	₹140	₹15	₹6.5
Kazakhstan	₹60	₹40	₹230	₹15	₹6.5
Kenya	₹70	₹70	₹165	₹15	₹6.5
Kuwait	₹70	₹70	₹140	₹15	₹6.5
Latvia	₹70	₹70	₹140	₹15	₹6.5
Lesotho	₹30	₹105	₹170	₹15	₹6.5
Liberia	₹30	₹35	₹170	₹15	₹6.5
Liechtenstein	₹70	₹70	₹140	₹15	₹6.5
Lithuania	₹70	₹70	₹140	₹15	₹6.5
Luxembourg	₹70	₹70	₹140	₹15	₹6.5
Macau	₹70	₹70	₹140	₹15	₹6.5
Malaysia	₹70	₹70	₹140	₹15	₹6.5
Maldives	₹55	₹30	₹199	₹15	₹6.5
Malta	₹70	₹70	₹140	₹15	₹6.5
MEXICO	₹75	₹50	₹150	₹15	₹6.5
Monaco	₹70	₹30	₹175	₹15	₹6.5
Montenegro	₹70	₹70	₹399	₹15	₹6.5
Mozambique	₹45	₹35	₹170	₹15	₹6.5
Myanmar	₹55	₹30	₹140	₹15	₹6.5
Nepal	₹55	₹35	₹65	₹15	₹6.5
Netherland Antilles	₹70	₹95	₹185	₹15	₹6.5
Netherlands	₹70	₹70	₹140	₹15	₹6.5
New Zealand	₹70	₹70	₹140	₹15	₹6.5
Nigeria	₹100	₹35	₹130	₹15	₹6.5
Norway	₹70	₹70	₹140	₹15	₹6.5
Oman	₹80	₹55	₹185	₹15	₹6.5
Panama	₹75	₹65	₹185	₹15	₹6.5
Peru	₹75	₹50	₹150	₹15	₹6.5
Philippines	₹55	₹30	₹160	₹15	₹6.5

Poland	₹70	₹70	₹140	₹15	₹6.5
Portugal	₹70	₹70	₹140	₹15	₹6.5
Qatar	₹70	₹70	₹140	₹15	₹6.5
Romania	₹70	₹70	₹140	₹15	₹6.5
Russia	₹70	₹70	₹140	₹15	₹6.5
Rwanda	₹90	₹35	₹170	₹15	₹6.5
Saint Kitts and Nevis	₹75	₹65	₹185	₹15	₹6.5
Saint Lucia	₹75	₹65	₹185	₹15	₹6.5
Saint Vincent and the Grenadines	₹75	₹65	₹185	₹15	₹6.5
Saudi Arabia	₹70	₹70	₹140	₹15	₹6.5
Seychelles	₹65	₹35	₹199	₹15	₹6.5
Singapore	₹70	₹70	₹140	₹15	₹6.5
Slovakia	₹70	₹70	₹140	₹15	₹6.5
South Africa	₹70	₹70	₹140	₹15	₹6.5
South Korea	₹55	₹30	₹140	₹15	₹6.5
South Sudan	₹80	₹70	₹140	₹15	₹6.5
Spain	₹70	₹70	₹140	₹15	₹6.5
Sri Lanka	₹70	₹70	₹140	₹15	₹6.5
Sudan	₹60	₹35	₹170	₹15	₹6.5
Swaziland	₹30	₹21	₹58	₹15	₹6.5
Sweden	₹70	₹70	₹140	₹15	₹6.5
Switzerland	₹70	₹70	₹140	₹15	₹6.5
Taiwan	₹70	₹70	₹140	₹15	₹6.5
Tanzania	₹85	₹35	₹170	₹15	₹6.5
Thailand	₹70	₹70	₹140	₹15	₹6.5
Trinidad and Tobago	₹75	₹65	₹185	₹15	₹6.5
Turkey	₹70	₹70	₹140	₹15	₹6.5
Turks and Caicos Islands	₹75	₹65	₹185	₹15	₹6.5
UAE	₹70	₹70	₹140	₹15	₹6.5
Uganda	₹30	₹35	₹170	₹15	₹6.5
United Kingdom	₹70	₹70	₹140	₹15	₹6.5
Uruguay	₹40	₹40	₹170	₹15	₹6.5
USA	₹105	₹105	₹200	₹15	₹6.5
Uzbekistan	₹60	₹55	₹399	₹15	₹6.5
Vatican City	₹70	₹70	₹140	₹15	₹6.5
Vietnam	₹70	₹70	₹140	₹15	₹6.5
Zambia	₹50	₹50	₹170	₹15	₹6.5