

TERMS AND CONDITIONS GOVERNING THE #Vi20FanFest CHALLENGE

A. INTRODUCTION

THIS **Vi20FanFest CHALLENGE** (HEREINAFTER “**CHALLENGE**”) IS OPTIONAL FOR THE SUBSCRIBERS OF **VODAFONE IDEA LIMITED** (HEREINAFTER REFERRED TO AS “**VIL/VODAFONE IDEA**”). THE ELIGIBLE SUBSCRIBER/S PARTICIPATING IN THE CHALLENGE SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE CHALLENGE

B. DEFINITIONS

“**Eligible Subscriber/You**” shall mean a subscriber in whose name the Subscriber Identity Module (SIM) is registered with VIL.

C. CHALLENGE DETAILS

I. Challenge Period:

22 October 2022 to 14 November 2022, excluding 24 October 2022. VIL reserves the right to extend or shorten the period, as it deems fit. If, in any State and/or territory or part thereof, the running of this Challenge is prohibited as per local rules or laws or requires licenses, the Eligible Subscribers from such State and/or territory or part thereof shall not be eligible to participate in the Challenge. No further notice shall be given by VIL, in this regard.

II. Challenge Description, Selection Process and Gratification:

The Challenge will take place on Vi’s Facebook, Instagram, Twitter pages (hereinafter Vi Social Channels) for all 31 matches scheduled between 5:30 AM to 8:00 PM IST on match days.

For every match VIL will push 5 skill based questions on each of Vi Social Channels. Participants will have to answer these questions during every match in the comment section of the posts.

The Challenge will run for 31 matches, for each match 6 winners will be selected. There will be a total of 186 winners.

From all those who have answered the questions correctly for each match, 6 winners (1 for iPhone and 5 vouchers) will be selected through a computerised process.

III. Method of getting the gifts:

Out of the 6 participants, one will be selected per match, who shall be eligible to win one iPhone and balance 5 will be eligible to win the e-commerce vouchers.

IV. Winner Announcement:

The challenge winners will be announced on Facebook and Instagram stories on Vi official pages. The decision of VIL and the auditor in this regard shall be final and binding, no dispute, shall be entertained by VIL.

D. OTHER CONDITIONS:

- a. Multiple entries of the same individual/participant through single or multiple IDs will be dis- allowed.
- b. In consideration of participation in the Challenge, each participant grants a worldwide royalty free perpetual license to VIL to feature any or all of the submitted materials/entries in any and all media for publicity and wider communication purposes. In this regard, participants will not reproduce or otherwise use, transmit, share, download, rip or exploit the entry other than for the purposes of the Challenge and in strict accordance with the Challenge terms and conditions.
- c. In the event, the winner fails to provide required details for, the prize will not be issued to him/her. VIL reserves the right to declare another participant as the winner.
- d. The winners of the Challenge/ Challenge results will be announced on Facebook & Instagram stories on Vi Official pages. Shortlisted winners will be contacted through email or through phone for 3 consecutive times/days, and will be given further details as to how, when and where they can redeem their respective gratification(s). The winners are requested to acknowledge call/email. Failure on the part of winners to acknowledge the email or answer the call as stated herein or to redeem the gratification at the time of delivery/event will entitle VIL to disqualify the winner and replace him/her with another eligible participant. In the event, the winner fails to provide required details within 24 hours of notifying, the prize will not be issued to him/her. VIL reserves the right to declare another participant as the winner.
- e. All prizes offered in this Challenge are subject to availability. VIL reserves the right to provide alternate models or brands or colour of the same value or any lesser value nearest to the original value, for any of the prize/s as mentioned in the Terms and Conditions. Also, no request for any upgradation in the prize offered shall be entertained by the VIL. Model or brand or colour for alternate prize will be decided by VIL at its sole discretion, any choice by the winner in respect to model or brand or colour will not be considered in any case.
- f. VIL shall be entitled to use, the details of the participant such as name, photograph, the prizes awarded to them etc. for their marketing purposes, if any. The participant also hereby agree to the same. VIL may, at its discretion, choose not to disclose the identity of the participant to another participant unless expressly mentioned herein. The participant also consent to the information stored in the servers of VIL or its service providers, inside or outside India. Participants' personal information will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- g. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with third parties.
- h. Winners further understands that the goods provided as prize may carry manufacturer's guarantee and in case of any deficiency in the goods, winners will contact the manufacturer only.
- i. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s) under E-commerce voucher.
- j. The e-commerce vouchers have to be redeemed by winners as per the terms & conditions stipulated therein. No credit will be available for the unused amount. E-commerce voucher must be redeemed before its expiry date. If the winner spends over the e-commerce voucher amount, outstanding amount has to be paid by the winner.

- k. The winner agrees to participate in all promotional activity relating to the Challenge and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a winner in any or all media.
- l. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- m. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner.
- n. The gratification will be subject to compliance with applicable documents and formalities as required by VIL.
- o. The gratification cannot be assigned or transferred.
- p. The Challenge gratification cannot be used in conjunction with any alternative challenge or promotion.
- q. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Challenge including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- r. The participant hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Challenge.
- s. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Challenge.
- t. Post selection of winners, the prizes shall be sent by VIL/partner to the winners through courier.
- u. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Challenge or any part thereof including the eligibility criteria, other terms & conditions and gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check our website regularly for any update(s) or amendment(s) made to these terms and conditions. All disputes must be addressed by the participant in writing to VIL directly. Participants can email VIL at customercare@vodafoneidea.com in case of any issues or complaint with respect to this Challenge.
- v. Any disputes or any matter arising here from shall be governed in accordance with the laws of India, and the Parties submit to the exclusive jurisdiction of the courts of Mumbai, India.