



TERMS AND CONDITIONS GOVERNING THE #Vi12DaysOfChristmas CONTEST

A. INTRODUCTION

THIS #Vi12DaysOfChristmas CONTEST (HEREINAFTER "CONTEST") IS OPTIONAL FOR THE SUBSCRIBERS OF VODAFONE IDEA LIMITED (HEREINAFTER REFERRED TO AS "VIL/VODAFONE IDEA"). THE ELIGIBLE SUBSCRIBER/S PARTICIPATING IN THE CONTEST SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE CONTEST

B. DEFINITIONS

"Eligible Subscriber/You" shall mean a subscriber in whose name the Subscriber Identity Module (SIM) is registered with VIL.

C. CONTEST DETAILS

I. Contest Period:

19th December 2022 to 31st December 2022, VIL reserves the right to extend or shorten the period, as it deems fit. If, in any State and/or territory or part thereof, the running of this Contest is prohibited as per local rules or laws or requires licenses, the Eligible Subscribers from such State and/or territory or part thereof shall not be eligible to participate in the Contest. No further notice shall be given by VIL, in this regard.

II. Contest Description, Selection Process, and Gratification:

Contest: #Vi12DaysOfChristmas Contest will have 3 criteria for participants to be eligible for winning the Contest:

1. Follow or be a follower of the Vi Instagram official page (Vi Instagram page: @Viofficialfanworld)
2. A post with clues will be put up on each of the 12 days To which participants have to comment with their answers
3. Use of hashtag #Vi12DaysOfChristmas while replying to the question in the comment section

Selection process: Through a computerized process, one winner (from instagram), will be selected on each day of the contest Period (i.e. 12 winners for 12 days).

Gratification: The gratification will be sent to the winner after the selection and winner verification process is completed. The gratification to the winners will be the gift item/article that is defined for each post. (which is also the answer to the post)

III. Winner Announcement:

The #Vi12DaysOfChristmas Contest winners will be announced on Instagram and Facebook stories on Vi's official pages. The decision of VIL and the auditor in this regard shall be final and binding; no dispute shall be entertained by VIL.

D. OTHER CONDITIONS:

- a. Multiple entries of the same individual/participant through single or multiple IDs will be dis- allowed.
- b. There are no other charges except for data charges.
- c. Participant should not indulge in any reverse engineering, hacking, or bugging to manipulate the operations of the Challenge.
- d. In consideration of participation in the Contest, each participant grants a worldwide royalty-free perpetual license to VIL to feature any or all the submitted materials/entries in any and all media for publicity and wider communication purposes. In this regard, participants will not reproduce or otherwise use, transmit, share, download, rip, or exploit the entry other than for the purposes of the Contest and in strict accordance with the Contest terms and conditions.
- e. In the event, the winner fails to provide required details for, the prize will not be issued to him/her. VIL reserves the right to declare another Participant as the winner.
- f. The winners of the Contest /Contest results will be announced on Facebook and Instagram stories on Vi Official pages. Shortlisted winners will be contacted through email or through phone for 3 consecutive times/days, and will be given further details as to how, when and where they can redeem their respective gratification(s). The winners are requested to acknowledge call/email. Failure on the part of winners to acknowledge the email or answer the call as stated herein or to redeem the gratification at the time of delivery/event will entitle VIL to disqualify the winner and replace him/her with another eligible participant.
- g. All prizes offered in this Contest are subject to availability. VIL reserves the right to provide alternate models or brands or colour of the same value or any lesser value nearest to the original value, for any of the prize/s as mentioned in the Terms and Conditions. Also, no request for any upgradation in the prize offered shall be entertained by the VIL. Model or brand or colour for alternate prize will be decided by VIL at its sole discretion, any choice by the winner in respect to model or brand or colour will not be considered in any case.
- h. No requests for reissue or replacement of the prizes will be entertained by VIL for stolen/lost/misplaced/damaged items.
- i.
- j. VIL shall be entitled to use, the details of the Participant such as name, photograph, the prizes awarded to them etc. for their marketing purposes, if any. The Participant also hereby agrees to the same. VIL may, at its discretion, choose not to disclose the identity of the Participant to another Participant unless expressly mentioned herein. The Participant also consent to the information stored in the servers of VIL or its service providers, inside or outside India. Participants' personal information will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- k. You agree that VIL has no responsibility and liability with regards to the privacy, safety and security of any information (including personal information) that you may have to share independently with third parties.
- l. Winners further understands that the goods provided as prize may carry manufacturer's guarantee and in case of any deficiency in the goods, winners will contact the manufacturer only.
- m. The winner agrees to participate in all promotional activity relating to the Contest and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a winner in any or all media.

- n. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- o. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner.
- p. The gratification will be subject to compliance with applicable documents and formalities as required by VIL.
- q. The gratification cannot be assigned or transferred.
- r. The Contest gratification cannot be used in conjunction with any alternative Contest or promotion.
- s. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Contest including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- t. The participant hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Contest .
- u. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Contest.
- v. Post selection of winners, the prizes shall be sent by VIL/partner to the winners through courier.
- w. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Contest or any part thereof including the eligibility criteria, other terms & conditions, and gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check our website regularly for any update(s) or amendment(s) made to these terms and conditions. All disputes must be addressed by the participant in writing to VIL directly. Participants can email VIL at customercare@vodafoneidea.com in case of any issues or complaints with respect to this Contest These Terms and Conditions are subject to laws of VIL.
- x. t.w. These Terms and Conditions are governed by laws of India and subject to the jurisdiction of courts in Mumbai.