

**TERMS AND CONDITIONS GOVERNING
“Buy Vi SIM Online & Win Prizes Offer”**

A. INTRODUCTION

THIS **Buy Vi SIM Online & Win Prizes Offer** (HEREINAFTER “**OFFER**”) IS OPTIONAL FOR THE SUBSCRIBERS OF **VODAFONE IDEA LIMITED** (HEREINAFTER REFERRED TO AS “**VODAFONE IDEA/VIL**”). THE ELIGIBLE SUBSCRIBER/S PARTICIPATING IN THE OFFER SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

B. DEFINITIONS

- a. “**Eligible Subscriber/Subscriber/You**” shall mean a subscriber who wishes to opt for Vodafone Idea Subscriber Identity Module (SIM) – prepaid / post-paid and thus be part of Vodafone Idea network
- b. You shall be considered to be an Eligible Subscriber if you meet the following conditions:
 - He/She must be an Indian citizen belonging to any one of the telecommunication service areas of VIL as mentioned herein;
 - He/She must adhere to the Terms & Conditions under which the telecom services are provided by VIL.
 - He/She must be regularly paying the dues and not in default otherwise regarding the payments of telecom services.

C. OFFER DETAILS

- i) **Offer Period: This Offer is valid from 23rd October 2020 till 8th November 2020.** VIL reserves the right to extend or shorten the Offer Period, as it deems fit. If, in any State and/or territory or part thereof, the running of this Offer is prohibited as per local rules or laws, the Eligible Subscribers from such State and/or territory or part thereof shall not be eligible to participate in the Offer. No further notice shall be given by VIL, in this regard.
- ii) All customers who places an order for VIL SIM online using App / Web. For the SIM charges and recharge pack kindly <https://www.myvi.in/new-connection/buy-postpaid-sim-connection-online>;
<https://www.myvi.in/new-connection/buy-prepaid-sim-connection-online>.
- iii) **Offer Description, Winner Selection and Gratification:**
 - Eligible Subscriber to purchase a SIM online, through Vi App or VIL website.
 - On a successful order of the SIM, through a system generated process, every day, 5 Subscribers from the group of Subscriber for the day will be shortlisted using randomisation technique.
 - Such 5 shortlisted Subscribers will be out called by VIL on next day and asked 1 objective based question. One subscriber who has answered correctly will be eligible for the daily prize of gift voucher
 - In case of a tie in the daily Prize, between the Subscribers, then the Subscriber who have tied will be asked to answer 1 tie breaker questions as decided by VIL or the external auditor. This shall continue till a clear winner selection can be done.
 - For bumper prize, at the end of the Offer Period, through a system generated process and in the presence of an External Auditor, 10 Subscribers from the group of Subscribers will be selected.
 - Such 10 shortlisted Subscribers will be out called by VIL on next day and asked 1 objective based question. 3 such Subscribers who has given the right answer will be eligible for the bumper prize at the end of the Offer Period.
 - In case of a tie in the bumper prize, between the Subscribers, then the Subscriber who have tied will be asked to answer 1 tie breaker questions as decided by VIL or the external auditor. This shall continue till a clear winner selection can be done.
 - The bumper prize winners shall get one smartphone each.

- Daily prize winners will not be eligible for bumper prize.
- Daily prize winner will be announced within 72 hours and bumper prize winners will be announced 72 hours post the Offer end date.

D. OTHER CONDITIONS:

- a. Multiple participation of the same individual through single or multiple MSISDNs will be disallowed. If in case it is found that the winner is the same individual who has used single or multiple MSISDNs then only one MSISDN will be chosen.
- b. Subscriber should not do any reverse engineering, hacking or bugging of the Offer page to manipulate its operation;
- c. Post selection of winners, the results will be uploaded on MVA. The prize winners will have to submit or should have all the documents handy as may be required by VIL and external auditor. It is the responsibility of the Subscriber to check the result link provided on daily basis post completion of Offer to know the winners. And further it is the responsibility of winners to claim their prize. The details required for claiming the prize shall be mentioned along with winner list.
- d. The prize is as stated and no cash or other alternatives or upgradation will be offered. The prizes are not transferable. Prizes are subject to availability and VIL reserves the right to substitute any prize with another of equivalent value without giving notice.
- e. The winner agrees to participate in all promotional activity relating to the Offer and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a winner in any or all media.
- f. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- g. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner.
- h. The Offer cannot be used in conjunction with any alternative Offer or promotion.
- i. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- j. The Subscriber hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Offer.
- k. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Offer.
- l. The prizes shall be given by VIL to the winners through courier.
- m. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with the manufacturer or third party to avail this Offer.
- n. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form and the terms and conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- o. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- p. VIL shall also provide its services independent of this Offer and you may choose any other mode of payment towards the recharge.
- q. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Offer or any part thereof including the eligibility criteria, other terms & conditions and

gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check the App or Website regularly for any update(s) or amendment(s) made to these terms and conditions.

- r. VIL also reserves the right to cancel the Offer if circumstances arise outside of its control.
- s. These Terms and Conditions are subject to laws of India. Any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996. The place of Arbitration shall be at Mumbai. The language of Arbitration Proceeding shall be English.