

## **Terms and Conditions:**

1. The Terms and Conditions herein govern participation in the survey organized by Vodafone Idea Limited (hereinafter “VIL”) for its customers
2. VIL invites its retail customers, both prepaid and post-paid to participate in the survey.
3. This survey is available for participation on Vi App.
4. The customer participating in the survey will hereinafter be referred to as “You” / “Your”
5. You should read these Terms and Conditions carefully before commencing the survey.
6. VIL reserves the right to change the terms and conditions relating to survey any time without any notice. VIL reserves the right to terminate, withdraw, extend or modify the survey at any time without any notice. You are advised to visit the Vi App regularly to be aware of any changes made by VIL
7. Your participation in the survey will be purely voluntary.
8. You will not be charged any fees to participate in the survey
9. You will be entitled to reward/delight in the form of additional telco benefits at no extra cost for completing the survey.
10. The prepaid participants will have to do additional recharge of UL149 or UL219 as notified to the prepaid customer in the Vi App post submitting the survey, to be eligible for the delights /reward
11. You can participate in the survey only once and be entitled for reward/delight only once
12. The telco benefits will vary for each participant depending upon the criteria like age on network (AON), date of survey/last recharge, data usage etc
13. You will be notified about your eligible reward and its validity on Vi App
14. Any consumption/usage beyond the limit of reward/delight offer will be charged as per standard rate
15. The survey is for limited period [24.09.20.] to [23.10.20.]
16. The purpose of this survey is to know Your valuable views and feedback regarding VIL network
17. Any personal information collected submitted by You during the survey will be handled as per VIL’s privacy policy available at <https://www.myvi.in/privacy-policy>
18. VIL makes no representation or warranty or commitment of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations with respect to VIL services or VIL network basis your survey response/feedback
19. VIL shall not be liable to participants or any party for any loss or damages on account of the survey including direct, indirect, incidental, punitive and consequential damages. VIL shall not be liable for any failure to access the Vi App or malfunctioning or deficiency of Vi App.
20. You are requested to submit relevant and responsible feedback/responses. You should avoid any offensive or derogatory language/comments. Your response/ feedback should not infringe third party rights or be in breach of laws.
21. VIL reserves the right to use the survey feedback/responses submitted by you or use the survey results or any derivative works at its discretion.
22. The Terms and Conditions herein will be read along with the terms and conditions of Vi App
23. For the services provided by VIL, You will be governed by the terms and conditions of Customer Application Form.
24. The Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.