

Terms and Conditions for Pre-Due Date Collection Promotion

The Pre Due date Collection Promotion (hereinafter referred to as "**Promotion**") is organized by Vodafone Idea Limited in Delhi Service Area, (herein referred to as "VIL") *for its valid and active individual Post-paid cellular mobile subscribers to whom only the SMS for participating in the Promotion and requesting to make the payment of outstanding is sent by Vodafone Idea Limited (Delhi Circle) (hereinafter referred to as the "Eligible Subscriber/s")* subject to the terms and conditions of the Promotion. The parameters/criteria to identify the pool of Eligible Subscriber will be sole discretion of VIL.

Duration of the Promotion:

The Promotion starts from 1st April 2023, 00:00:01 hours and shall be valid till 31st October, 2023, 23:59:59 hours (both days inclusive) (herein referred to as "**Promotion Period**").

Eligibility to receive Prize(s) under the Promotion:

During the Promotion Period, once the SMS for participating in the Promotion is received by the Eligible Subscriber, then the Eligible Subscriber need to make the complete payment of his/her total outstanding towards Vodafone Postpaid bill on or before the Due date of bill payment and agree to the Terms and Conditions mentioned hereunder, shall be eligible to get a chance to win a Prize for the respective Promotional month.

Please note: Payment here means in case of cheque, it should be realized before the Due Date, in case of cash or online payment the same should be realized before the Due Date. Due date applicable may be informed via communication through SMS or any other mode.

Post receipt of the complete payment, as above, the Eligible Subscriber will receive a SMS/Email/Call informing that he/she has become eligible to participate for the selection of Winner for the respective Promotional month.

Note 1: Eligibility of subscriber shall be according to the Terms and conditions contained herein and VIL's decision shall be final in this regard.

Note 2: For the purpose of eligibility of subscriber in the Promotion, the date on which VIL receives the subscriber's bill payment shall be considered.

Note 3: A subscriber's eligibility will be based on information/ period mentioned in the promotional SMS received on Subscriber's mobile number from VIL in this regard.

Prizes to be awarded to Winner in the Promotion:

Prize: During the Promotion, any Eligible Subscriber(s), who make the complete payment of his/her total outstanding towards Vodafone Postpaid bill on or before the Due date of bill of respective Promotion month (the due/last date is as mentioned in his/her VIL's invoice/bill), will get a chance to win a Prize mentioned herein below:

In Delhi Service Area, each month of Promotion Period- One (1) Subscriber will be selected as First winner for one Gift Voucher (E-commerce shopping site) of Rs.5000 (Rupees Five Thousand) only, One (1) Subscriber will be selected as Second winner for one Gift Voucher (E-commerce shopping site) of Rs. 2500 (Rupees Two Thousand Five Hundred) only, One (1) Subscriber will be selected as Third winner for one Gift Voucher (E-commerce shopping site) of

Rs. 1500 (Rupees One Thousand Five Hundred) only and Eleven (11) Subscribers selected at 4th-14th position, will be given consolation prize of Gift Voucher (E-commerce shopping site) of Rs. 1000 (Rupees One Thousand) each through random draw of lots by an independent auditor/ agency.

Terms and Conditions:

1. These terms and conditions shall be applicable for all Subscribers eligible for the **Promotion**.
2. Any Subscriber who receive the SMS from VIL for participating in the Promotion makes the 100% payment of his/her VIL Mobile bills make the complete payment of his/her total outstanding towards Vodafone Postpaid bill on or before the Due date of bill of respective Promotion month (the due/last date is as mentioned in his/her VIL's invoice/bill), shall be entitled to participate in the Promotion of the said month/ get a chance to win aforementioned Prizes, subject to the terms of the eligibility.
3. Winner will be selected through a random draw of eligible Subscriber and would be selected by an independent auditor/ agency. Such Auditor's decision in this regard, shall be final and binding on the Subscribers. No dispute or enquiry of whatsoever nature, in this respect shall be entertained by VIL.
4. The Winner/s ("Winner") may be announced by VIL via SMS and/or Out Call/ email on their registered mobile number and/or registered email ID through any other manner as VIL may deem appropriate.
5. On announcement of the Winner, the Winner will be required to confirm his/her acceptance of the Prize within 48 hours of receiving information about the same to the designated number and or person. VIL reserves the right to replace the Winner in case of non-receipt of said confirmation from the Winner within said 48 hours. During the Promotion Period, the Eligible Subscribers should be valid/existing subscribers of VIL in Delhi service area.
6. No additional charge is collected from the Eligible Subscriber for participating in the Promotion.
7. The Eligible Subscriber shall indemnify VIL, its officers, directors, employees and agents or representatives against all actual claims, liabilities, expenses, costs, loss or damage of whatsoever nature, arising out of or in connection with the Promotion.
8. Decision of VIL regarding all transactions of the contest shall be final and binding and no correspondence shall be entertained in this regard. VIL shall not liable for any loss or damage of any nature whatsoever if incurred by the participant in connection with the Promotion.
9. The Prize will be given only to the Winner in whose name the VIL mobile phone number is registered and it is the Winner's responsibility to produce such document and/or credentials to prove his/her identity with same Name & Address which is mentioned in

the CAF/Customer Form, at his/her own cost. No other person or agent can claim the Prize on behalf of the Winner.

10. The Winner name can be withdrawn, on sole discretion of VIL, in case he/ she is not an Active** Subscriber of VIL on the date of claiming the Prize.
11. Any local levies, taxes, duties or any other statutory liabilities associated with the prize will have to be solely borne by the Winner. The Winner's Permanent Account Number (PAN) and other details would be taken for record. Compliance with respect to statutory obligations/taxes will be the sole and exclusive responsibility of the Winners.
12. VIL shall not be liable for any defect/s in the prize/s, and makes no representation or warranty, of any kind, to the participants or any third party, and hereby expressly disclaims all warranties, express or implied including, but not limited to, any implied warranty of accuracy, timeliness, completeness, merchantability or fitness for particular purpose. VIL shall not be liable or responsible for any loss/damage to the prize/s during transit.
13. The Winners shall bear the cost and incidental expenses of traveling from their respective locations to the venue of receiving the prizes as may be required by VIL.
14. In case the announced Winner declines to accept the Prize, he/she shall not be eligible for any compensation, gifts or any other benefits of what so ever nature from VIL.
15. VIL shall be entitled to use the name/(s) of the Winner(s) in its communications including marketing promotions and advertisements along with/without VIL's brand and Winners shall not object to same in any manner.
16. Apart from the entitlement to the above Prize, the Winner or their legal heirs will have no other rights or claims against VIL.
17. Employees / Associates / Agents / Dealers (including their family members / relatives) of VIL and/or Organizers will not be qualified for winning the Prize.
18. The Prize shall not be transferable / redeemable against any other service offered by VIL nor for cash. No request shall be entertained by VIL in this regard.
19. VIL reserves the right to change / modify the Promotion or terms and conditions of the Promotion, at any time during Promotion Period at its own discretion, without assigning any reason. VIL shall not be obliged to give any prior notice for aforesaid change / modification.
20. This Promotion is subject to force majeure circumstances i.e. Act of God, Govt. orders, pandemic, etc or any other circumstance which is beyond the reasonable control of VIL.
21. This Promotion is subject to guidelines/ directions issued by the Telecom Regulatory Authority of India or any other statutory authority from time to time.

22. In case of any dispute or difference in respect of or in connection with the Promotion and/or the Prize herein, the decision of the independent auditor shall be final and binding on all concerned.
23. VIL reserve the right, at any time, to unconditionally disqualify any Eligible Subscriber who tampers with or who in any way abuses the process or Terms and Conditions of the Promotion. Failure by VIL to enforce any of their rights at any stage does not constitute a waiver of those rights.
24. Any attempt by any Eligible Subscriber to deliberately undermine the legitimate operation of the Promotion is a violation of Criminal and Civil Laws and should such an attempt be made, VIL reserve the right to seek damages from such Eligible Subscriber to the fullest extent permitted by law.
25. Participation in this Promotion implies acceptance to all the terms and conditions of the Promotion mentioned herein.
26. Any dispute/matter arising out of or in relation to the Promotion is subject to jurisdiction of competent court/s of Delhi.

****Valid Subscriber** means having valid Subscription on or before 1st April 2023 of VIL's cellular mobile telephony services as per Law.*

*** **Active Subscriber** means a subscriber whose VIL's mobile number subscription is Valid and whose VIL's number is active on VIL's network at the time of distribution of the Prize.*
