

## TERMS AND CONDITIONS GOVERNING PAYTM CASHBACK OFFER

### A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO VODAFONE IDEA LIMITED (HEREINAFTER “**VODAFONE IDEA/VIL**”) SUBSCRIBERS AND SATISFYING THE REQUIRED DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS “**PAYTM CASHBACK OFFER**” (HEREINAFTER “**OFFER/CASHBACK OFFER**”). BY PARTICIPATING IN THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE OFFER.

### OFFER CONSTRUCT.

Eligible Subscribers (as below), will get a flat cashback of Rs.20/- on a successful recharge/bill payment of minimum transaction amount of INR 149, applicable per user during the Offer Period on paying using PayTM wallet for the first time or not transacted for the past one year on Vi App / myvi.in. For more details about the Offer, kindly visit the website of One97 Communications Limited.

### DETAILED TERMS & CONDITIONS:

1. The Offer is provided by **One97 Communications Limited** for the Eligible Subscribers of VIL for using their payment option known as PayTM payment option (hereinafter “**PayTM**”).
2. You shall be considered to be an Eligible Subscriber if you meet the following conditions:
  - i. He/She must be an Indian citizen belonging to any one of the telecommunication service areas of VIL as mentioned herein;
  - ii. He/She must adhere to the Terms & Conditions under which the telecom services are provided by VIL.
  - iii. He/She must be regularly paying the dues and not in default otherwise regarding the payments of telecom services.
  - iv. He/She must download the PayTM App and be a customer of PayTM.
  - v. He/She must be otherwise eligible to avail the facilities of PayTM as per terms and conditions provided by PayTM.
3. You need to access the website of PayTM to know more details about the Offer. You are also advised to check the website regularly for any update(s) or amendment(s) that may be made to the Terms and Conditions.
4. You must satisfy yourself about the Offer and its terms and conditions provided by PayTM, which you would avail as a customer of PayTM. In the event there is a dispute in relation to the cashback, the same shall be resolved by you directly with PayTM and under no circumstances the dues payable to VIL towards the telecom services can be adjusted on account of non-receipt and/or dispute in relation to such cashback provided by PayTM.
5. The Offer is valid from 23<sup>rd</sup> March 2022 (23:25:01) to 24<sup>th</sup> April 2022 (23:59:59) both days inclusive (“**Offer Period**”).
6. VIL reserves the right to cancel the Offer and no further notice shall be given in this regard.
7. The Offer can be availed only during the Offer Period.
8. Offer is valid only on recharges/bill payments done on the Vi App / Vi Website using PayTM Wallet / Paytm UPI payment option for the first time or not used for the past one year, by the Eligible Subscribers, during the Offer Period.
9. The Offer is valid across all Indian telecom service areas. Notwithstanding the foregoing, if the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to this Cashback Offer. No further notice shall be given by VIL in this regard.
10. VIL in no way shall be responsible for the Offer and/or any liability arising out of or in connection with the Offer in the event the recharges/bill payments are not done in time. In such case, the telecom service subject to the terms and conditions of CAF and applicable telecom regulation, may be liable to be suspended.
11. You shall be solely responsible to adhere to the terms and conditions of PayTM while availing this Cashback Offer.

**Commented [MS(VI1)]:** They should have a T&C page, as this Offer is provided by PayTM.

**Commented [MS(VI2)]:** Link to PayTM T&C.

**Commented [MP(VI3R2)]:** They do not have a TNC page or FAQ sheet to redirect the customers. The TNC's we have mentioned here are the final ones and would be on our page only

12. You shall carefully read and understand the details of the terms and conditions of PayTM before availing the Offer and under no circumstances you shall have any recourse to VIL for any kind of claim, damages of whatsoever nature for the Offer.
13. The subscriber shall also be bound by the terms and conditions of the Customer Application Form and the terms and conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
14. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
15. Once you access PayTM website to avail the Cashback Offer, you shall consent to share your personal data which may be used by PayTM for granting you this Offer.
16. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with PayTM to avail this Cashback Offer.
17. VIL shall also provide its services independent of this PayTM Cashback Offer and you may choose any other mode of payment towards the recharges/bill payments.
18. All disputes arising out of or in connection with this Offer quo your relation with VIL, shall be subject to Mumbai jurisdiction.