

## TERMS & CONDITIONS

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED (HEREINAFTER “VODAFONE IDEA” OR “VIL” OR “THE COMPANY”).

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS CONTEST KNOWN AS “PRE DUE DATE PAYMENT CONTEST” (HEREINAFTER “CONTEST”). BY PARTICIPATING IN THE CONTEST, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE CONTEST.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE CONTEST.

1. **“ELEGIBLE SUBSCRIBER”** SHALL mean **the Subscriber whom only the SMS for participating in the Contest and payment of outstanding is sent by the Vodafone Idea Limited (Rajasthan Circle),** who is rightful owner and using VODAFONE Idea brand Post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with Vodafone Idea Limited -Rajasthan Service Area.
2. The following terms and conditions shall be applicable for the Eligible Subscriber.
  - During the competition period, once the SMS for participating in the contest is received by the Eligible Subscriber, then the Eligible Subscriber need to make the complete payment towards his total outstanding Vodafone Postpaid bill on or before the Due date of bill payment.

**Please note:** Payment here means in case of cheque, it should be realized before the Due Date, in case of cash or online payment the same should be realized before the Due Date. Due date applicable may be informed via communication through SMS or any other mode.

- Post receipt of the complete payment as above by the company, the Eligible Subscriber will receive a SMS on the same mobile number asking question of general knowledge nature and the Eligible Subscriber will have to correctly answer the question through SMS only. If the answer is correct, then the Eligible Subscriber shall become eligible to participate in selection of Winner. In case of incorrect answer, the Eligible Subscriber shall be disqualified for the Contest. The charges for SMS shall be applicable as per Tariff.

3. **Selection of Winner Criteria:** - Out of the Eligible Customer to participate in selection of winner, only three winners will be selected through a random selection (IT based software) and selected winner will be communicated through SMS and the details of these three winners may also be shared via SMS to all the Eligible Customers.
4. It is clarified that only three winners will get the prize.
  - The First Selected Winner will get the Amazon Gift Vouchers of Rs. 10000 only.
  - The Second Selected Winner will get the Amazon Gift Voucher of Rs. 7000 only.
  - The Third selected Winner will get the Amazon Gift Voucher of Rs. 3000 only.

All the winners shall be chosen in accordance with the above defined selection process and Selection of winner shall be final and binding on the participants.

On winning, the winner will receive a SMS from company confirming his/her winning.

5. **Period of Contest:** - This period of this Contest for the Eligible Subscriber shall be applicable from 3<sup>rd</sup> March, 2023 to 25<sup>th</sup> March. It is hereby clarified that this Contest is specifically applicable for the bills issued with bill cycles of 19-Feb-23, 01-Mar-23, 05-Mar-23 and 10-Mar-23
6. No additional charge is collected from the subscriber for participating in the Contest.
7. The Prizes under this Contest are neither assignable nor transferable under any circumstances. No substitution shall be given nor shall any exchange or redemption for an equivalent cash amount or in any other form be allowed under any circumstance.
8. Without prejudice to the foregoing, under no circumstance shall the winners of the Contest be entitled to redeem any category of prize for cash. VIL, at its sole discretion, shall not provide a cash alternative to any of the prize being offered in this Contest.
9. The Subscriber shall indemnify VIL, its officers, directors, employees and agents or representatives against all actual claims, liabilities, expenses, costs, loss or damage of whatsoever nature, arising out of or in connection with the Contest.
10. Decision of VIL regarding all transactions of the Contest shall be final and binding and no correspondence shall be entertained in this regard. VIL shall not be liable for any loss or damage of any nature whatsoever if incurred by the participant in connection with the Contest.
11. The SMS question is based on largely known facts. In the event of any discrepancy / dispute regarding the questions VIL shall not be liable towards any participant in any manner.
12. The Prizes will only be given if customer has valid ID proof with same Name & Address mentioned in the CAF/Customer Form.
13. Before handing of the Prize to the winner, on receipt of the Amazon Gift Vouchers, winner has to MANDATORILY send an SMS – SHARE <space> <RECEIVED GIFT> to 144. Only after that the Amazon Gift Vouchers will be handed to the winner.
14. All Prizes will be distributed within 45 days of completion of Contest period. No winner can claim Prizes post 45 days of completion of Contest Period. If the winner does not claim the

prize within 45 days of completion of Contest Period, he shall not be eligible for the Prizes and the Prize shall be forfeited.

15. The TDS amount or any applicable tax shall be born only by the winner.
16. No other person or agent can claim the prize on behalf of the participant.
17. Apart from the entitlement to the prizes mentioned herein, the winners or their legal heirs, successors or representative will have no other rights or claims against VIL, unless otherwise expressly provided hereunder.
18. The winners shall not be entitled to their respective prize, in case he/ she fails to clear all outstanding dues payable to VIL and / or is not an Valid Subscriber of VIL during Contest Period and on the date of claiming the prize/s.
19. In event of the death of the winner, the prize if any may be awarded by VIL to the legal heirs/successors of the deceased winner at sole discretion of VIL. VIL shall have the rights to call for such documentary evidence before handing over the prize to the legal heirs/successors as it deems fit and in case of no documentary proof or evidence of Successors legal right the prize shall be transferred to next eligible winner.
20. By participating in the Contest, the Subscriber confirms and waives the applicability of rules and regulations of the National Do Not Call Registry and agrees to receive promotional messages and alerts of the current Contest and updates about current and upcoming Offers and Contests from VIL, as it may in its sole and absolute discretion decide.
21. Subscribers may contact the customer care regarding any queries, complaints, disputes pertaining to the Contest.
22. These terms and conditions are governed by Indian Laws. In the event of any disputes the same shall be subject to the exclusive jurisdiction of courts at Jaipur only.
23. The employees of the company and or its group companies, affiliate or associate companies and their relatives/ dependents (First blood/Spouse of immediate member) shall not be eligible to participate in this Contest. If found otherwise, then the company reserves the right to forfeit the prize.
24. All decisions of the company in respect of all transactions under this Contest, including without limitation the selection of winners and other related transactions shall be final and binding and no complaints, claims, correspondence or communication shall be entertained in this regard.
25. These Terms and Conditions are subject to laws of India. Any disputes or any matter arising here from will be referred to a sole arbitrator to be appointed by VIL, whose decision shall be final and binding on the parties in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996 and amendment thereof. The place of arbitration shall be at Mumbai. The language of Arbitration Proceeding shall be English.