

**TERMS AND CONDITIONS GOVERNING THE OFFER
FREE ASTROLOGY CONSULTATION AT VI STORES**

A. INTRODUCTION

THIS **ASTROLOGY CONSULTATION** (HEREINAFTER “**OFFER**”) IS OPTIONAL FOR ANY EXISTING **VODAFONE IDEA LIMITED** OR ANY PROSPECTIVE CUSTOMERS OF VIL (HEREINAFTER REFERRED TO AS “**VIL/VODAFONE IDEA**”). THE CUSTOMER SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS SERVICE.

B. OFFER DETAILS

I. Offer Description:

This Offer will be for all customers who walk-in to select VIL retail stores wherein they can avail free astrology consultation from external expert astrologers.

II. Offer Period:

This is a festive season Offer available from Nov 2nd 2021 till Nov 15th 2021.

C. OTHER CONDITIONS:

- a. You can avail the service by face to face meeting with the astrologer at the stores or a video chat by visiting select Vi stores.
- b. VIL does not guarantee availability of the service at all its stores during the mentioned offer period VIL only facilitates access to astrology consultation services.
- c. Astrology consultation is provided by external astrology experts.
- d. VIL does not guarantee the outcome /result of the consultation and does not endorse the reliability or accuracy of the advice.
- e. VIL will not be liable in any manner for use of the services by the customer and customer should apply his/her own diligence in using the service.
- f. Astrology consultation is not substitute for professional, legal or medical advice.
- g. The secrecy of the customer personal details will be respected and will be stored in accordance with the VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- h. The Customer agrees to participate in all promotional activity relating to the Offer and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her in any or all media.
- i. All costs or expenses to travel or to reach or visit the store where such astrology service are given, will be borne by the Customer.
- j. VIL shall not be responsible for any claims arising out of such consultation before, during or after availing such consultation. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- k. The customer hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Offer.
- l. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, this Offer/ services or any part thereof at any time during its validity. You are therefore advised to check our website regularly for any update(s) or amendment(s) made to these terms and conditions.
- m. In case of any dispute, the Customer must directly contact and resolve any issue with the astrologer. Hence Customers, if required, should get the astrologer’s details for any future reference.
- n. Any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996. The place of Arbitration shall be at Mumbai. The language of Arbitration Proceeding shall be English.