



TERMS AND CONDITIONS

Vi partnered with Dabbawalas, a six sigma rated human network to test Vodafone Idea Limited's ("VIL/Vi") network and share their on-ground experience from across Mumbai through the course of their day.

The activity involved dabbawalas to share their unbiased & transparent feedback to VIL about their on-ground experience of use cases such as watching videos, speed tests, online gaming, video calls and regular voice calls over Vi's network.

VIL does not make any network claim through this activity and reinforces its efforts to continuously improve its network to provide its customers with the best network experience. The network is continuously improved on various fronts not limited to adding/upgrading sites, capacity augmentation, maintenance and optimization.

The quality of actual telecom service may vary depending on several factors including the nature of technology, network congestion, topography of location, barriers caused by constructions, handset features, SIM compatibility etc.

These terms and conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.