TERMS AND CONDITIONS GOVERNING CRED pay CASHBACK OFFER

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO VODAFONE IDEA LIMITED (HEREINAFTER "VODAFONE IDEA/VIL") SUBSCRIBERS WHO WISHES TO AVAIL THE CRED PAY CASHBACK OFFER (HEREINAFTER "CRED OFFER/ CRED PAY OFFER") AND SATISFYING THE REQUIRED CONDITIONS DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS **OFFER**. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES "YOU" OR "YOUR" SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER WHO HAS AVAILE THIS OFFER.

OFFER CONSTRUCT.

Eligible Subscribers (as below), will get cashback of 40% upto Rs. 150 on a successful recharge/bill payment, applicable only
once per user during the Offer Period <u>on paying using CRED Pay option for the first time on Vi App</u> . For more details about the
Offer, kindly visitCRED App

DETAILED TERMS & CONDITIONS:

- 1. The Offer is provided by CRED for the Eligible Subscribers of VIL for using their payment option known CRED pay
- 2. You shall be considered to be an Eligible Subscriber if you meet the following conditions:
 - i. He/She must be an Indian citizen belonging to any one of the telecommunication service areas of VIL as mentioned herein;
 - ii. He/She must adhere to the Terms & Conditions under which the telecom services are provided by VIL.
 - iii. He/She must be regularly paying the dues and not in default otherwise regarding the payments of telecom services.
 - iv. He/She must make the payment via a Credit card using CRED pay
 - v. He/She must download the CRED App post first transaction is made on Vi App via CRED pay.
 - vi. He/She must be otherwise eligible to avail the facilities of CRED Pay as per terms and conditions provided by CRED
- 3. You need to access __CRED App______ to know more details about the Offer. You are also advised to check the website regularly for any update(s) or amendment(s) that may be made to the Terms and Conditions.
- 4. You must satisfy yourself about the Offer and its terms and conditions provided by CRED, which you would avail as a customer of CRED. In the event there is a dispute in relation to the cashback, the same shall be resolved by you directly with CRED and under no circumstances the dues payable to VIL towards the telecom services can be adjusted on account of non-receipt and/or dispute in relation to such cashback provided by CRED.
- 5. The Offer is valid from _18th Oct______ (23:25:01) to ______23rd OCT___ (23:59:59) both days inclusive (**"Offer Period"**).
- 6. VIL reserves the right to cancel the Offer and no further notice shall be given in this regard.
- 7. The Offer can be availed only during the Offer Period.
- 8. Offer is valid only on recharges/bill payments done on the Vi App / Vi Website using <u>CRED pay as payment option</u> for the first time by the Eligible Subscribers, during the Offer Period.
- 9. The Offer is valid across all Indian telecom service areas. Notwithstanding the foregoing, if the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to this Cashback Offer. No further notice shall be given by VIL in this regard.
- 10. VIL in no way shall be responsible for the Offer and/or any liability arising out of or in connection with the Offer in the event the recharges/bill payments are not done in time. In such case, the telecom service subject to the terms and conditions of CAF and applicable telecom regulation, may be liable to be suspended.

- 11. You shall be solely responsible to adhere to the terms and conditions of CRED while availing the CRED pay Cashback
 Offer
- 12. You shall carefully read and understand the details of the terms and conditions of CRED before availing the Offer and under no circumstances you shall have any recourse to VIL for any kind of claim, damages of whatsoever nature for the Offer.
- 13. The subscriber shall also be bound by the terms and conditions of the Customer Application Form and the terms and conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- 14. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- 15. Once you access CRED App to avail the CRED pay Cashback Offer, you shall consent to share your personal data which may be used by CRED for granting you this Offer.
- 16. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with CRED to avail this CRED pay Cashback Offer.
- 17. VIL shall also provide its services independent of this CRED pay Cashback Offer and you may choose any other mode of payment towards the recharges/bill payments.
- 18. All disputes arising out of or in connection with this Offer quo your relation with VIL, shall be subject to Mumbai jurisdiction.