

**Terms & Conditions**  
**“Get Spykar Branded Merchandise with Vi Postpaid connection”**

- 1- This offer is applicable for customers purchasing new Vi postpaid connection during offer period
- 2- This special offer will be valid between offer period “Feb 19-28<sup>th</sup> ’22) or till stocks last, whichever is earlier
- 3- This offer is valid only at select stores in Mumbai & Vadodara
  - Vodafone Store, Sion, Mumbai
  - Vodafone Store, Vashi, Mumbai
  - Vodafone Store, Churchgate, Mumbai
  - Vodafone Store, Chembur, Mumbai
  - Vodafone Store, Karelibaug, Vadodara
  - Vodafone Store, Race Course, Vadodara
- 4- This offer will entitle customer to claim Skykar branded merchandise from the website of Vi’s promotion partner, 360 In Ex Creation, <https://360inex.com/vi>
- 5- ₹299-Rs 399 (plus GST) will be levied as shipping and handling charges on the product chosen by the customer
- 6- All responsibility pertaining to shipping, replacement, refund, warranty, complaints regarding the product will be managed by 360 In Ex Creation and Vodafone Idea Ltd will have no bearing or responsibility towards the same
- 7- Participation in the Offer by Vodafone Idea Customers is on a voluntary basis
- 8- Customer’s participation in the Offer shall be deemed as his/her acceptance of all the terms and conditions governing the Offer
- 9- Two promotions cannot be clubbed together.
- 10- Orders placed with the valid promo code will be only eligible for this offer.
- 11- Offer is valid once per user
- 12- Once placed, order will be delivered within 15 working days by 360 In Ex Creation
- 13- Due to Covid-19 situation, Service won’t be provided to areas falling under containment zones. Customer will be intimated for cancellation even if the order is confirmed and shipping charges will be refunded to the customer by 360 In Ex Creation.
- 14- The selected product will be delivered only in serviceable pin codes.
- 15- Vodafone Idea reserves the right to withdraw the offer on its Postpaid plan sales anytime. Such change will be intimated on Vodafone Idea website in its Terms & Conditions.
- 16- Cancellation Policy: Once the order is placed for a product, it cannot be cancelled or exchanged with another product by the customer.
- 17- Return Policy: Any manufacturing defect should be communicated to 360 In Ex Creation Pvt. Ltd. By the customer within 10 days of order receipt. It will be eligible for replacement or refund only after requisite checks by 360 In Ex Creation.
- 18- Replacement Policy: In the unlikely event that the order delivered is in damaged condition, the customer will be to email his grievance to the 360 In Ex Creation support team. For such replacements, customer won’t be required to bear any additional handling charges.
- 19- In the event of any misuse or abuse of the offer, 360 In Ex reserves the right to deny the offer to the customers.
- 20- 360 In Ex is the sole authority for interpretation of these terms.
- 21- 360 In Ex or Vodafone Idea Ltd shall not be liable for any loss or damage arising due to force majeure.
- 22- This offer is brought to you solely by 360 In Ex and Vodafone Idea Ltd is only communicating this offer on behalf of 360 In Ex
- 23- Vodafone Idea reserves the right to disqualify its customers or 360 In Ex from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card
- 24- 360 In Ex & Vodafone Idea upon mutual discussion reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and

conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether

- 25- Vodafone Idea does not guarantee & make any representation about the usefulness, worthiness and/or character of the discount/benefit or of the Products/Services or its availability under the Offer provided by 360 In Ex
- 26- Vodafone Idea shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any products or services or discounts availed by the Customer under the Offer
- 27- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against Vodafone Idea and shall be addressed directly by 360 In Ex only
- 28- For any offer related issues or query/grievance/dispute regarding the products/services, the customers have to reach out to 360 In Ex customer support by mailing to [Customercare@360inex.com](mailto:Customercare@360inex.com) without any reference to Vodafone Idea.

**Steps to Redeem Offer:**

- 1- Customer will be sent an SMS with coupon code and website of promotion partner 360 In Ex Creation website within 3 working days of purchase of new Vi postpaid connection
- 2- Customer will be required to visit given link and enter Coupon Code as mentioned in promotional communication
- 3- Customer will select the product of his choice
- 4- After selecting the product, customer will proceed to make payment for shipping and handling charges
- 5- Order will be received by 360 In Ex Creation and dispatched to the customer