TERMS AND CONDITIONS GOVERNING THE VI FAN OF THE MATCH CHALLENGE

A. INTRODUCTION

THIS **VI FAN OF THE MATCH CHALLENGE** (HEREINAFTER **"CHALLENGE")** IS OPTIONAL FOR **VODAFONE IDEA LIMITED** (HEREINAFTER REFERRED TO AS **"VODAFONE IDEA/VIL"**) SUBSCRIBERS. THE ELIGIBLE SUBSCRIBER/S PARTICIPATING IN THE CHALLENGE SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE CHALLENGE.

B. <u>DEFINITIONS</u>

"Eligible Subscriber/You" shall mean a subscriber in whose name the Subscriber Identity Module (SIM) is registered with VIL.

C. CHALLENGE DETAILS

i) CHALLENGE Period: 9th April 2021 till 30th May 2021. VIL reserves the right to extend or shorten the period, as it deems fit. If, in any State and/or territory or part thereof, the running of this Challenge is prohibited as per local rules or laws or where participating in such Challenges requires license then, the Eligible Subscribers from such State and/or territory or part thereof shall not be eligible to participate in the Challenge. No further notice shall be given by VIL, in this regard.

ii) Challenge Description, Selection Process and Gratification:

Activity 1: The Challenge will take place on Vi's Facebook page, Instagram account, Twitter handle and via USSD for all 60 matches.

For Facebook & Twitter: Participants will have to answer 20 questions correctly during every match in the comment section of the posts.

For Instagram: There are 2 options as follows:

- 1. Participants can respond to all 4 questions on Instagram in the comments section and then visit our Facebook page to respond to the remaining 16 questions. OR
- 2. They can directly visit our Facebook page to answer 20 questions correctly during every match in the comment section of the posts.

For USSD: Participants will have to dial *545*1# every time to be able to receive the Questions via USSD. Once registered, the participant will follow the directions shared via USSD to give correct answers to every question.

Activity 2: The Challenge will take place on Vi's Facebook page and Twitter handle before the start of all the 60 matches.

Before the start of the match, participants will have to answer the questions on the post that will be put up.

A participant will have to answer all questions correctly to qualify as the **winner of the match**.

At the end of the Challenge, one participant will be selected as the **grand prize winne**r of the tournament.

Method of getting the gifts:

- One winner, out of the lot of participants who have answered all the correct answers on each day of the Challenge will be selected as a winner and shall be eligible to win an iPhone of the day.
- In case of a tie amongst the highest winner, one person will be selected through a computerized process.
- For each question, 2 participants will be eligible to win shopping vouchers across all platforms, i.e, Facebook, Twitter, Instagram and USSD.

- At the end of the Challenge, one winner shall be selected for the grand prize where the participant may win the grand prize (to be decided) through topping the leaderboard basis the points accumulated. The decision of VIL and the auditor in this regard shall be final and binding, no dispute, shall be entertained by VIL.

Winner Announcement: The everyday match winner will be announced within the week of the match date. The Grand prize winner will be announced one week after the completion of the entire Challenge period.

D. OTHER CONDITIONS:

- a. Multiple entries of the same individual/participant through single or multiple IDs will be dis- allowed.
- b. In the event, the winner fails to provide required details for, the prize will not be issued to him/her. VIL reserves the right to declare another participant as the winner.
- c. All prizes offered in this Challenge are subject to availability. VIL reserves the right to provide alternate models or brands or colour of the same value or any lesser value nearest to the original value, for any of the prize/s as mentioned in the Terms and Conditions. Also, no request for any upgradation in the prize offered shall be entertained by the VIL. Model or brand or colour for alternate prize will be decided by VIL at its sole discretion, any choice by the winner in respect to model or brand or colour will not be considered in any case.
- d. The ecommerce vouchers have to be redeemed by winners as per the terms & conditions stipulated therein. No credit will be available for the unused amount. The voucher must be redeemed before its expiry date. If the winner spends over and above the voucher amount, outstanding amount has to be paid by the winner. No requests for reissue or replacement will be entertained for stolen/lost/misplaced/damaged vouchers.
- e. Winners further understands that the goods provided as prize may carry manufacturer's guarantee and in case of any deficiency in the goods, winners will contact the manufacturer only.
- f. The winner agrees to participate in all promotional activity relating to the Challenge and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a winner in any or all media.
- g. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- h. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner.
- i. The gratification will be subject to compliance with applicable documents and formalities as required by VIL.
- j. The gratification cannot be assigned or transferred.
- k. This Challenge and gratification therein is subject to force majeure circumstances i.e. act of God or any circumstance beyond the reasonable control of VIL or due to any legal or regulatory requirement, instructions from any judicial or a quasi-judicial body.
- l. The Challenge gratification cannot be used in conjunction with any alternative challenge or promotion.
- m. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Challenge including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- n. The participant hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Challenge.
- o. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Challenge.
- p. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with the vendor to avail the prizes under this Challenge. The prizes to the winner shall be given subject to compliance with all applicable statutory legislations/ processes /formalities in connection with the prizes and on production of all such documents/papers as may be required by VIL. Any failure on the part of the winner to comply with directions issued by VIL for claiming the prizes shall entitle VIL to forfeit the prizes or roll the prizes over to

the next eligible winner, at their sole discretion. VIL at its sole discretion shall decide the model/variant of any prize being offered in this Challenge. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Challenge or any part thereof including the eligibility criteria, other terms & conditions and gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check Website regularly for any update(s) or amendment(s) made to these terms and conditions.

q. These Terms and Conditions are subject to laws of VIL. Any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996. The place of Arbitration shall be at Mumbai. The language of Arbitration Proceeding shall be English.