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TERMS AND CONDITIONS OF IDEA KA LIVE NETWORK

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Vodafone Idea Limited (VIL) & An Aditya Birla Group & Vodafone Group partnership has become operational on 31st August 2018 as India's leading telecom service provider with over 420 million subscriber base. As a merged entity, VIL is committed to offer more network coverage and superior voice and broadband connectivity across the country, along with new products, services and solutions to ensure more value and more excitement for all our cherished customers.

As such, mobile connectivity is purely technology dependent and without any human interventions; and is contingent upon many factors; the 4G services are being provided purely on a "best endeavor" basis and subject to following Terms and Conditions.

Terms & Conditions-

1. "India ka Live network" is a proprietary Trademarks and Copyright of VIL.
2. VIL offers telecommunication services ('services') as per telecom Licenses granted by DoT, Govt. of India.
3. The Idea 4G services are available to both prepaid and post paid Idea subscribers.
4. Idea 4G services are available in select areas.
5. The services shall be subject to their respective CAF/CIF terms.
6. Idea subscribers are also advised to migrate to 4G enabled handset and change to 4G SIM for appropriate 4G experience.
7. For HD voice and picture quality, both the caller & recipient need to have a HD voice enabled devices and supported by HD voice compatible networks.
8. The quality of service would also vary depending on several factors including the nature of service, network congestion, location of access, topography, barriers caused by constructions, etc.
9. VIL does not guarantee uninterrupted or seamless services.
10. **India ka Live Network**™ 4G services are available in select circles / locations only.
11. The services are provided subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone Idea and its officers, directors, employees, customers, affiliates and agents or representatives.
12. In case of any issues in experiencing 4G services, subscriber may write to customer care@idea.adityabirla.com for ascertaining the reasons.
13. These Terms and Conditions are governed in accordance with the laws of India. In the event of any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by VIL whose decision shall be final and binding on the parties. The place of Arbitration shall be Mumbai.

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Offers	Offers	Idea Apps	Contact Us	Customer Care/Regulatory/Telecom-Consumer-Charter
Roaming	Roaming	Dialer Tones App	Help & Support	Customer Care/Regulatory/Telecom-Consumer-Charter
VAS	VAS	Fastest 4G Network MPPG	Care/Overview	Terms & Conditions
Added Services/Overview	Added Services/Overview	Fastest 4G Network Mp-And-Chhattisgarh	Careers	Idea/Promotions
			News & Media	Privacy Policy
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