Idea Cellular Voice Assistant Skill Terms of Service

1.Your acceptance of these Terms

These terms and conditions (the "Terms") apply to your use of the Skill. By using the Skill, you agree to be bound by these Terms. Use of the Skill is also governed by Idea Cellular's Privacy Policy - https://www.ideacellular.com/privacy-policy. We may modify and update these Terms from time to time by posting such updated Terms on the Idea Cellular website, so please check back periodically. Any such updates shall apply to you and you use of the Skill and by continuing to use the Skill, you shall be deemed to have accepted such changes.

You must accept terms and conditions from Google (including for **Google Assistants**) and the Google Assistants app (the "Google Terms") before using the Skill.

2. Using the Skill

The Idea Cellular Voice Assistant Skill (the "Skill") enables you to use your Google smart speaker and the Google Assistant digital assistant ("Google Assistant") to interact with Idea Cellular and obtain certain information about your Idea Cellular account and Idea Cellular products and services, through a voice interaction with Google Assistant.

In order to use the Skill, you must activate it on the **Google Assistant app** (you can switch it on or off at any time).

You must be 16 years old or more or possess legal parental or guardian consent, and be able to enter into these Terms.

3. Rights

Use of the Skill through Google Assistant and the Google Assistant app is for your own personal non-commercial use only. We and our licensors own all proprietary rights in the Skill. [You will not have any right to the Skill apart from the right to use the Skill in line with these terms. In particular, you understand and agree that: (i) You are not permitted to resell, copy, or distribute the Skill for any commercial purposes or use the Skill in any other manner inconsistent with these terms; (ii) you are not permitted to duplicate, transfer, copy or distribute any part of the Skill in any medium without our prior written authorisation; (iii) you are not permitted to reverse engineer, alter or modify any part of the Skill; and (iv) you will otherwise comply with these terms]. Nothing in these terms affects any legal rights you have as a consumer. For more information about your legal rights contact your local consumer advisory body.

4. Your information

Your use of Google Assistant and the Google Assistant app to access the Skill is governed by the Google Terms and privacy policy provided by Google. When you use the Skill to get information about your account with Idea, the required information will be obtained by Google from Idea Cellular. Google will turn that information into a Google Assistant voice interaction which will then be retained by Google to improve the quality of Google Assistant's voice interactions. The retention and use of that information will also be subject to the Google Terms and Googles privacy policy. Idea Cellular's collection and use of personal data is governed by their privacy policy which can be found here: https://www.ideacellular.com/privacy-policy

You may be required to complete an initial authentication process when enabling the Skill for the first time using a WiFi connection. For access to certain information about your Idea Cellular account, you may also be required to provide further information for identification purposes.

5. Cost

The Skill is provided to you free of charge.

Unless you are using a WiFi connection, you may be charged according to your mobile plan for the use of data to enable and activate the Skill through the Google Assistant app.

6. Ending or changing the Skill

You can stop using the Skill at any time or deactivate the Skill on the Google Assistant app or web page. We may suspend or change the Skill immediately for any reason, including where repair or maintenance work is needed. We may add new capabilities from time to time and have no obligation to offer any particular features in relation to the Skill. We can withdraw the Skill, but will provide at least 30 days' notice if possible for us to do so.

7. What we are not responsible for

We provide the Skill on an "as is" basis for your personal use only. Not all information relating to your Idea Cellular account and Idea Cellular products and services will be accessible through the Skill. You must notify us immediately of any breach of security or unauthorized use of your mobile phone.

We are not responsible for any errors or omissions in relation to Google Assistant or the Google Assistant app on behalf of Google. Neither we nor our licensors warrant that the Skill will meet your requirements or that the operation of the Skill will be uninterrupted or error free. To the extent permitted by law we and our licensors disclaim and exclude all warranties, representations, conditions and other terms of any kind, express or implied by law or otherwise. In any event, our maximum liability and sole remedy to you is a refund of the price of the Skill (if any) at the time of your purchase. This clause does not affect your legal rights as a consumer.

8. General terms

We may allow another person to perform any of our obligations under these terms on our behalf. You agree that we may transfer our rights and obligations under these terms to another Vodafone group company. If we transfer our rights and obligations to any other third party, we will let you know. If any of these terms cannot be enforced by any court or other authority, we will delete it from these terms and it will not affect the rest of the terms. We may send you notices by email, text, post or on our website. These terms and the provision of the Skill will be governed by the laws of India. Any disputes will be dealt with by the courts of Mumbai.

9. Support

We hope you enjoy using the Skill. If you have any problem, you can contact us directly through the website <u>www.ideacellular.com</u> Date: 03 Mar, 2019