

Idea Cellular Voice Assistant Skill

Terms of Service for Alexa

1. Your acceptance of these Terms

Welcome to the Vodafone Idea Voice Assistant Skill (the "Skill"), provided by [Vodafone Idea Limited – Suman Tower, Plot No. 18, Sector 11, Gandhinagar, Gujarat, India – 382011. ("Idea Cellular", also "we", "us" or "our")

These terms and conditions (the "Terms") apply to your use of the Skill. By using the Skill, you agree to be bound by these Terms. Use of the Skill is also governed by Idea Cellular's Privacy Policy - <https://www.ideacellular.com/privacy-policy> and Idea Cellular's Term of Use - <https://www.ideacellular.com/terms-of-service>. We may modify and update these Terms from time to time by posting such updated Terms on the Idea Cellular website, so please check back periodically. Any such updates shall apply to you and your use of the Skill and by continuing to use the Skill, you shall be deemed to have accepted such changes.

You must accept terms and conditions from Amazon (including for Alexa) and the Amazon Alexa app (the "Amazon Terms") before using the Skill.

2. Using the Skill

By enabling the skill you are consenting to Idea Cellular sharing certain information (bill amount, bill details and recharge balance) about your Idea Cellular account and Idea Cellular products and services with Amazon Alexa and the Amazon Alexa app for you to interact through a voice interaction with Alexa. In order to use the Skill, you must activate it on the Amazon Alexa app (you can switch it on or off at any time). You must be 16 years old or more or possess legal parental or guardian consent, and be able to enter into these Terms. Your phone number will be known to Idea Cellular only and will not be known to Amazon (including Alexa).

3. Rights

Use of the Skill through Amazon Alexa and the Amazon Alexa app is for your own personal non-commercial use only.

We and our licensors own all proprietary rights in the Skill. [You will not have any right to the Skill apart from the right to use the Skill in line with these terms. In particular, you understand and agree that: (i) You are not permitted to resell, copy, or distribute the Skill for any commercial purposes or use the Skill in any other manner inconsistent with these terms; (ii) you are not permitted to duplicate, transfer, copy or distribute any part of the Skill in any medium without our prior written authorisation; (iii) you are not permitted to reverse engineer, alter or modify any part of the Skill; and (iv) you will otherwise comply with these terms].

Nothing in these terms affects any legal rights you have as a consumer. For more information about your legal rights contact your local consumer advisory body.

4. Your information

When you use the Skill to get information about your account with Idea Cellular, the required information will be obtained by Amazon from Idea Cellular. Amazon will turn that information into an Alexa voice interaction which will then be retained by Amazon to improve the quality of Alexa's voice interactions. The retention and use of that information will also be subject to the Amazon Terms and Amazon's privacy policy. Idea Cellular's collection and use of personal data is governed by their privacy policy which can be found here: <https://www.ideacellular.com/privacy-policy> and Idea Cellular's Term of Use - <https://www.ideacellular.com/terms-of-service>. You may be required to complete an initial authentication process when enabling the Skill for the first time using a WiFi connection. For access to certain information about your Idea Cellular account, you may also be required to provide further information for identification purposes, for which a separate consent will be taken.

5. Cost

The Skill is provided to you free of charge.

Unless you are using a WiFi connection, you may be charged according to your mobile plan for the use of data to enable and activate the Skill through the Amazon Alexa app.

6. Ending or changing the Skill

You can stop using the Skill at any time or deactivate the Skill on the Amazon Alexa app or web page.

We may suspend or change the Skill immediately for any reason, including where repair or maintenance work is needed. We may add new capabilities from time to time and have no obligation to offer any particular features in relation to the Skill. We can withdraw the Skill, but will provide at least 30 days' notice if possible for us to do so.

7. What we are not responsible for

We provide the Skill on an "as is" basis for your personal use only. Not all information relating to your Idea Cellular account and Idea Cellular products and services will be accessible through the Skill. You must notify us immediately of any breach of security or unauthorized use of your mobile phone.

We are not responsible for any errors or omissions in relation to Amazon Alexa or the Amazon Alexa app on behalf of Amazon. Neither we nor our licensors warrant that the Skill will meet your requirements or that the operation of the Skill will be uninterrupted or error free. To the extent permitted by law we and our licensors disclaim and exclude all warranties, representations, conditions and other terms of any kind, express or implied by law or otherwise. In any event, our maximum liability and sole remedy to you is a refund of the price of the Skill (if any) at the time of your purchase. This clause does not affect your legal rights as a consumer

8. General terms

We may allow another person to perform any of our obligations under these terms on our behalf. You agree that we may transfer our rights and obligations under these terms to another Vodafone group company. If we transfer our rights and obligations to any other third party, we will let you know. If any of these terms cannot be enforced by any court or other authority, we will delete it from these terms and it will not affect the rest of the terms. We may send you notices by email, text, post or on our website.

These terms and the provision of the Skill will be governed by the laws of India. Any disputes will be dealt with by the courts of Mumbai.

9. Support

We hope you enjoy using the Skill.

If you have any problem, you can contact us directly through the website www.vodafone.in

Date: 01 Apr, 2018