

Vodafone Idea Limited
Service Area: West Bengal (Excluding Kolkata)



Sl. No.	Particulars	Details	Entertainment 399	Entertainment Plus 401	Entertainment Plus 501	Entertainment Plus 701	REDX 1101	MBB 399	MBB 499	FAMILY 699	FAMILY 999 N	FAMILY 1299	Family Member Plan 249
1	Registration / Activation / Installation fees / Charges, if any	Fee	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99	Rs 99
2	One Time charge, if any (specify whether convertible to security)	Plan enrolment	-	-	-	-	-	-	-	-	-	-	-
		Advance Rental / other charges	-	-	-	-	-	-	-	-	-	-	-
3	Security Deposit (Refundable), if any	Local	-	-	-	-	-	-	-	-	-	-	-
		STD	-	-	-	-	-	-	-	-	-	-	-
		ISD	-	-	-	-	-	-	-	-	-	-	-
		Intl roaming	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000
		other	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199	Rs 199
4	Monthly Rental / Minimum billing amount, if any	Rental (GST Extra)	399	401	501	701	1101	399	499	699	999	1299	249
		Local	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
		STD	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
		ISD	-	-	-	-	Detailed below*	-	-	-	-	-	-
5	Free / discounted calls / SMS / data transfer if allowed (specify the conditions, if any)	SMS	100 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network	-	-	3000 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network	3000 Local, National while in Home & National Roaming on Vi Network
		Data	40 GB with Unused Data Carry forward upto 200 GB	50 GB with Unused Data Carry forward upto 200 GB and Unlimited Night Data (between 12am-6am)	90 GB with Unused Data Carry forward upto 200 GB and Unlimited Night Data (between 12am-6am)	Unlimited-	Unlimited-	50 GB with Unused Data Carry forward upto 200 GB	90 GB with Unused Data Carry forward upto 200 GB	40 GB with Unused Data Carry forward upto 200 GB	140 GB with Unused Data Carry forward upto 200 GB	140 GB with Unused Data Carry forward upto 200 GB	40 GB with Unused Data Carry forward upto 200 GB
6	Monthly usage discount/discount against fixed charges, if any												Disc. of Rs. 150 per month
7	Pulse Rate		As per details below	As per details below	As per details below	As per details below	As per details below	As per details below	As per details below	As per details below	As per details below	As per details below	As per details below
8	Billing period / cycle		1 month	1 month	1 month	1 month	1 month	1 month	1 month	1 month	1 month	1 month	1 month
9	Call charges		Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video
a.	Local	On net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1 Rs3/min	Rs 1 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
		Off net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1 Rs3/min	Rs 1 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
		Mobile/Fixed	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1.5 Rs3/min	Rs 1.5 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
b.	STD	On net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1.5 Rs3/min	Rs 1.5 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
		Off net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1.5 Rs3/min	Rs 1.5 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
		Mobile/Fixed	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1.5 Rs3/min	Rs 1.5 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
c.	ISD							ISD tariffs available at website https://www.mvvi.in/postpaid/isd-call-rates and at PoS					
		Local	25p	25p	25p	25p	25p	Rs 1	Rs 1	25p	25p	25p	25p
10	SMS	National	25p	25p	25p	25p	25p	Rs 1.5	Rs 1.5	25p	25p	25p	25p
		International	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5
		Home		Rs 20/GB			Unlimited			Rs 20/GB			Rs 20/GB
11	Data	Roaming		Rs 20/GB; For Non Vi N/w, data usage rate of 10p/10Kb applies			Unlimited; For Non Vi N/w, data usage rate of 10p/10Kb applies			Rs 20/GB; For Non Vi N/w, data usage rate of 10p/10Kb applies			Rs 20/GB; For Non Vi N/w, data usage rate of 10p/10Kb applies
		Local outgoing	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	80p Rs3/min	80p Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
12	Charges while Roaming - National	STD outgoing	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	Rs 1.15 Rs3/min	Rs 1.15 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min
		Incoming	0	0	0	0	0	0	0	0	0	0	0
		SMS (Local/STD/ISD)	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5	25p/30p/Rs 5
13	Blackout days	Dussehra - 5th Oct; Diwali - 24th Oct; Christmas - 25th Dec; New year Eve- 31st Dec											

Basic Terms & Conditions (Detailed Terms and Conditions are available at www.mvvi.in):

Safe Custody Scheme: Services to the SIM card will be discontinued in case of absence of an Activity, i.e. no Voice or Video OG or IC or an OG SMS or a Data upload or download or VAS usage. A facility of safe custody is available by paying Rs. 150 which is valid for 3 months or part thereof. During safe custody period customer shall not be charged any rental or usage charges and the number will not be disconnected despite no usage. In an event where customer has paid advance rental, the subscription shall continue for the period for which advance rental is paid. Customer can request for restoration of number within the Safe Custody period and in such an event the number shall be activated in 24 hours. Plans are prorated in rental. The provided data benefits will remain prorated throughout the plan lifecycle.

FAMILY 699/FAMILY 999 N/FAMILY 1299 primary member can add upto 1/3/4 add on connections respectively on FAMILY MEMBER PLAN 249 at no cost i.e the rental of FAMILY MEMBER PLAN 249 will be deviated to '0' during billing if taken along with the FAMILY PLANS of FAMILY 699, FAMILY 999 N, FAMILY 1299 can add upto 4 add on connection on FAMILY MEMEBR PLAN 249 without any rental deviation.

Family Member Plan 249 is an add-on plan applicable only on FAMILY PLANS of FAMILY 699, FAMILY 999 N, FAMILY 1299. In case the secondary is found without a Primary or primary connection (family member) or the Family Member Plan 249 is activated without FAMILY PLANS as mentioned due to any reason, then the benefit of Add-on plan will cease to exist for all the secondary members and alternatively the nearest existing individual plans of circle. Refer postpaid Plan T&C on <https://www.mvvi.in/content/dam/vodafoneidea/digital/documents/PostpaidTnC.pdf>

*In REDX 1101 ISD calls at special rates in 14 countries (to specific codes) as below only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location. USA/Canada @ 50p/min, China/Hong Kong @ Rs 2/min, Bangladesh/UK @ Rs 3/min, Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min, For other countries, standard ISD rates apply. For standard rates, visit <https://www.mvvi.in/POSTPAID/isd-call-rates>. The minimum period of subscription to REDX 1101 is for 180 days. If the subscriber seeks to exit from the plan either through plan change (postpaid/prepaid) or through disconnection, within 180 days (contract period) of enrolment to the REDX 1101, the subscriber shall be liable towards the benefits/services offered with this plan at no extra cost, irrespective of consumption of these benefits/services and accordingly, the subscriber shall be charged a minimum amount of INR 3000/- (incl taxes) in lieu of this plan's benefits for effecting any change of plan/disconnection. VIL however reserves its right to charge the full amount of such benefits as per prevailing rates of VIL/third party service providers' benefits/offers. Refer REDX 1101 plan T&C on <https://www.mvvi.in/content/dam/vodafoneidea/digital/documents/PostpaidTnC.pdf>

For voice in Home and/or Roam : Customer calls to more than 300 Unique numbers (mobile and/or Landline and STD calls) in consecutive 7 days in a bill cycle, AND Cumulative duration of Incoming calls <15 minutes in consecutive 7 days in a bill cycle. If the customer usage is deemed to be commercial as per above condition, then any usage beyond 5000 minutes will be charged at 50p/min; ~For Unlimited Data : Data usage by any individual subscriber on GSM Postpaid plan with 'UNLIMITED DATA' & Voice benefits having data usage greater than 150 GB along with voice usage less than 50 minutes (including incoming calls) in a bill cycle will be termed as commercial/Non-Retail usage of Data. Any subscriber with commercial/non-retail data usage will be termed as 'Commercial/non-retail Data User'. Such identified subscribers' unlimited data plan would be modified and assigned nearest (lower rental) limited data retail plan available in market without giving any prior notice. Any plan exit clause (if applicable) will be applicable to all such subscribers.

MBB 399 and MBB 499 plans are available in select cities. Do visit our website or call 199 (toll free) for details of stores where the plan is available. More details of MBB plans are available on <https://www.mvvi.in/content/dam/vodafoneidea/digital/documents/PostpaidTnC.pdf>

For SMS in Home and or Roaming : For usage above 3000 SMS in a bill cycle, standard charges of Rs 1/SMS for Local ; Rs 1.5/SMS for National ; Rs 0.25/SMS for National Roaming Local ; Rs 0.38/SMS for National Roaming STD will be applicable

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