

## International Roaming – TIPS

**Please don't miss out on important communication regarding International Roaming that you'll receive at the time of activation via SMS on your Vi mobile number and registered Email ID.**

### Stay protected from bill shocks with Roam Safe

In order to safeguard you from accidental Data usage while travelling abroad, Data service will automatically turn OFF in the following scenarios:

1. When you are on roaming in any country without an International Roaming pack.
2. When you are active on an International Roaming pack, but in a country where the pack is not applicable.

If you wish to use Data while travelling abroad at standard roaming rates, you can SMS: ACT IRDATA to 199.

Once the Data service is activated, it remains ON for a duration of 7 days. After 7 days validity is over, Data service gets barred again. If you wish to activate Data at standard roaming rates again, you can send the same SMS: ACT IRDATA to 199.

To deactivate Data service, send SMS: CAN IRDATA to 199.

### Optimize your mobile internet usage

If you have online applications on your device, remember that data usage occurs throughout the day; hence usage will be billed accordingly.

Smart devices have a tendency to continuously access data network and automatically download some updates for certain applications like Weather, Stock/News alerts, Social networking sites (Twitter, Facebook) and emails. Hence it is recommended, that you disable Data from your handset itself to avoid unnecessary charges.

Alternatively, you can switch off Data settings or auto updates. It is advisable to log-out properly before terminating a surfing session thus avoiding unnecessary Data transfer.



**Country-wise preferred partner list:**

| Country        | Operator1 | Operator2         |
|----------------|-----------|-------------------|
| UAE            | Etisalat  | Du                |
| United Kingdom | Vodafone  | O2                |
| USA            | T-Mobile  | AT&T              |
| Thailand       | True Move | Advanced Wireless |
| Singapore      | StarHub   |                   |
| Turkey         | Vodafone  |                   |
| Germany        | Vodafone  |                   |
| France         | SFR       | Orange            |
| Italy          | Vodafone  |                   |
| Indonesia      | Indosat   |                   |
| Spain          | Vodafone  |                   |
| Netherlands    | Vodafone  |                   |
| Saudi Arabia   | STC       |                   |
| Malaysia       | Maxis     | DiGi              |
| Australia      | Vodafone  |                   |
| Switzerland    | Swisscom  |                   |
| Canada         | Bell      | Telus             |
| Greece         | Vodafone  |                   |
| Vietnam        | Vietel    |                   |
| Portugal       | Vodafone  |                   |
| Qatar          | Vodafone  |                   |
| Oman           | Oman Tel  |                   |

