

Vodafone Idea Limited
Service Area: West Bengal



Sl.No.	Particulars	Details	RED Add - on 199	RED Entertainment	RED Entertainment+	RED 699 (RED MAX)	REDX	MBB 499	
1	Registration / Activation / Installation fees / Charges, if any	Fee	Rs 0	Rs 99	Rs 99	Rs 99	Rs 99	Rs 0	
2	One Time charge, if any (specify whether convertible to security)	Plan enrolment	-	-	-	-	-	-	
		Advance Rental / other charges	-	-	-	-	-	-	
3	Security Deposit (Refundable), if any	Local	-	-	-	-	-	-	
		STD	-	-	-	-	-	-	
		ISD	-	-	-	-	-	-	
		Int'l roaming	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	Rs 10000	
4	Monthly Rental / Minimum billing amount, if any	other	Rs 0	Rs 199	Rs 199	Rs 199	Rs 199	Rs 299	
		Rental (GST Extra)	199	399	499	499	1099	499	
5	Free / discounted calls / SMS / data transfer if allowed (specify the conditions, if any)	Local	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	NA	
		STD	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	NA	
		ISD	-	-	-	-	Detailed below*	NA	
		SMS	100 Local, National while in Home & National Roaming on VodafoneIdea Network	100 Local, National while in Home & National Roaming on VodafoneIdea Network	100 Local, National while in Home & National Roaming on VodafoneIdea Network	100 Local, National while in Home & National Roaming on VodafoneIdea Network	100 Local, National while in Home & National Roaming on VodafoneIdea Network	100 Local, National while in Home & National Roaming on VodafoneIdea Network	NA
6	Monthly usage discount/discount against fixed charges, if any	Data	20 GB with Unused Data Carry forward upto 50 GB	40 GB with Unused Data Carry forward upto 200 GB	75 GB with Unused Data Carry forward upto 200 GB	Unlimited*	Unlimited*	1GB/day	
7	Pulse Rate		As per details below	As per details below	As per details below	As per details below	As per details below	As per details below	
8	Billing period / cycle		1 month	1 month	1 month	1 month	1 month	1 month	
9	Call charges		Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	Voice Video	
a.	Local	On net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
		Off net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
		Mobile/Fixed	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
b.	STD	On net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
		Off net	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
		Mobile/Fixed	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
10	ISD		ISD tariffs available at website www.vodafone.in and at PoS						
10	SMS	Local	25p	25p	25p	25p	25p	Re 1	
		National	25p	25p	25p	25p	25p	Rs 1.5	
		International	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	Rs 5	
11	Data	Home	Rs 20 per 1 GB			Unlimited			50p/MB
		Roaming	Rs 20 per 1 GB; For Non VodafoneIdea N/w, data usage rate of 10p/10Kb applies			Unlimited; For Non VodafoneIdea N/w, data usage rate of 10p/10Kb applies			Rs 0.5/MB; For Non Vodafone Idea N/w, data usage rate of 10p/10Kb applies
12	Charges while Roaming - National	Local outgoing	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
		STD outgoing	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	0 Rs3/min	NA NA
		Incoming	0	0	0	0	0	0	NA NA
		SMS (Local/STD/ISD)	25p/38p/Rs 5	25p/38p/Rs 5	25p/38p/Rs 5	25p/38p/Rs 5	25p/38p/Rs 5	25p/38p/Rs 5	25p/38p/Rs 5
13	Blackout days		Blackout Days Year 2020: No Free or discounted SMS will be available on the following days between 00:00 hours to 24:00 hours, your regular tariff plan i.e. Regular SMS charges will be applicable as per the rates in the tariff plan on the following days: 15 Apr (Bengali new yr), 25 Oct (Dussehra), 14 Nov (Diwali), 25 Dec (Xmas), 31 Dec (New Yr Eve)						

Basic Terms & Conditions (Detailed Terms and Conditions are available at www.vodafone.in):

Safe Custody Scheme: Services to the SIM card will be discontinued in case of absence of an Activity, i.e. no Voice or Video OG or IC or an OG SMS or a Data upload or download or VAS usage. A facility of safe custody is available by paying Rs. 150 which is valid for 3 months or part thereof. During safe custody period customer shall not be charged any rental or usage charges and the number will not be disconnected despite no usage. In an event where customer has paid advance rental, the subscription shall continue for the period for which advance rental is paid. Customer can request for restoration of number within the Safe Custody period and in such an event the number shall be activated in 24 hours.

RED Plans are prorated in rental. The provided data benefits will remain prorated throughout the plan lifecycle.

RED Add-On - 199 plan is an add-on plan applicable only on RED entertainment (family member) choses to discontinue with RED entertainment (399 rental) plan due to any reason, then the benefit of Add-on plan will cease to exist for all the secondary members and alternatively the nearest existing rental plans

*In REDX plan, ISD calls to specific codes in 14 countries namely USA, Canada @ 50p/min; China, Hong Kong @ Rs 2/min; Bangladesh, UK @ Rs 3/min; Australia, Bhutan, Germany, Kuwait, Malaysia, Pakistan, Singapore, Thailand @ Rs 5/min (rates applicable to specific ISD codes only, details of these specific ISD codes are given at <https://www.vodafone.in/postpaid/vodafone-red-postpaid-plans>). For other countries, standard ISD rates apply. Standard rates available at <https://www.vodafone.in/postpaid/isd-call-rates>. The minimum period of subscription to this Plan is for 6 months. If the subscriber seeks to exit from the plan either through plan change (postpaid/prepaid) or through disconnection, within 6 months (contract period) of enrolment to the REDX plan, the subscriber shall be liable towards the benefits/services offered with this plan at no extra cost. Irrespective of consumption of these benefits/services e.g. Netflix, Amazon Prime, IR pack, Airport Lounge etc and accordingly, the subscriber shall be charged a minimum amount of INR 3000/- (incl taxes) in lieu of this plan's benefits for effecting any change of plan/disconnection. VIL however reserves its right to charge the full amount of such benefits as per prevailing rates of VIL/third party service providers' benefits/offers.

For voice in Home and/or Roam: Customer calls to more than 300 Unique numbers (mobile and/or Landline and STD calls) in consecutive 7 days in a bill cycle, AND Cumulative duration of Incoming calls <15 minutes in consecutive 7 days in a bill cycle. If the customer usage is deemed to be commercial as per above condition, then any usage beyond 5000 minutes will be charged at 50p/min; *For Unlimited Data: Data usage by any individual subscriber on GSM Postpaid plan with 'UNLIMITED DATA' & Voice benefits having data usage greater than 150 GB along with voice usage less than 50 minutes (including incoming calls) in a bill cycle will be termed as commercial/Non-Retail usage of Data. Any subscriber with commercial/non-retail data usage will be termed as 'Commercial/non-retail Data User'. Such identified subscribers's unlimited data plan would be modified and assigned nearest (lower rental) limited data retail plan available in market without giving any prior notice. Any plan exit clause (if applicable) will be applicable to all such subscribers.

RED 699 (RED MAX) is a digital only plan and available for subscription from www.vodafone.in only

For SMS in Home and or Roaming: For usage above 3000 SMS in a bill cycle, below standard charges will be applicable
Rs 1/SMS for Local; Rs 1.5/SMS for National; Rs 0.25/SMS for National Roaming Local; Rs 0.38/SMS for National Roaming STD

Free subscription to Vodafone Play for 12 months on all RED Plans to be availed through MyVodafone Android/ios App