

Name of Service Provider		Vodafone				
Circle/Service Area						
Quarter Ending		Dec-19				
A. Total No. of Existing Plans						
Sl No	Particulars/Services	Details	1	2	3	4
		Plan Name	SUK 5	PV 24	PV 2399	PV1499
		Unique Reference Number	VIL/RJ/GSM/16	VIL/RJ/GSM/15	VIL/RJ/GSM/13	VIL/RJ/GSM/20
1	One Time charge, if any		5	24	2399	1499
2	Free calls/SMS/data transfer, if any (included in one time charges)			100 Local On-Net Night Minutes (from 2300 Hrs till 0600 Hrs) for 14 days*	For 365 days, Unlimited local/STD/outgoing roaming calls on Vodafone network + 1.5GB/Day 4G/3G/2G data + 100 local/national SMS/day.	For 365 days, Unlimited local/STD/outgoing roaming calls on Vodafone network + 24GB 4G/3G/2G data + 3600 Local/national SMS
3	SIM / Account Validity	Regular	Regular	14 Days*	Regular	Regular
4	Tariff Validity (initial / promotional / base)	Regular	Regular	14 Days*	Regular	Regular
5	Pulse rate	Per/Sec	Per/Sec	Per/Sec	Per/Sec	Per/Sec
6	Call charges (initial / promotional / base, if any)					
6a.	Local Call Charges	Mobile on net	2.5p/Sec	2.5p/Sec	2.5p/Sec	2.5p/Sec
		Mobile off net	2.5p/Sec	2.5p/Sec	2.5p/Sec	2.5p/Sec
		Fixed Line (onnet/offnet)	2.5p/Sec	2.5p/Sec	2.5p/Sec	2.5p/Sec
6b.	STD Call Charges	Mobile on net	2.5p/Sec	2.5p/Sec	2.5p/Sec	2.5p/Sec
		Mobile off net	2.5p/Sec	2.5p/Sec	2.5p/Sec	2.5p/Sec
		Fixed Line (onnet/offnet)	2.5p/Sec	2.5p/Sec	2.5p/Sec	2.5p/Sec
6c.	ISD Call Caharges		ISD tariffs available at website https://www.Vodafone.in			
6d	SMS*	Local	Rs.1/SMS	Rs.1/SMS	Rs.1/SMS	Rs.1/SMS
		National	Rs.1.5/SMS	Rs.1.5/SMS	Rs.1.5/SMS	Rs.1.5/SMS
		International	Rs. 5/SMS	Rs. 5/SMS	Rs. 5/SMS	Rs. 5/SMS
7	Data Charges	Home	4p/10KB	4p/10KB	4p/10KB	4p/10KB
		National Roaming	10p/10KB for Roaming on non-Vodafone network	10p/10KB for Roaming on non-Vodafone network	10p/10KB for Roaming on non-Vodafone network	10p/10KB for Roaming on non-Vodafone network
		International Roaming	ISD tariffs available at website www.Vodafone.in and at PoS			
8(a)	Call Charges while National Roaming	Local Outgoing	Rs 0.8 / min	Rs 0.8 / min	Rs 0.8 / min	Rs 0.8 / min
		STD outgoing	Rs 1.15 / min	Rs 1.15 / min	Rs 1.15 / min	Rs 1.15 / min
		Incoming	Free	Free	Free	Free
		SMS (L/N/ International)	25p/38p/Rs5	25p/38p/Rs5	25p/38p/Rs5	25p/38p/Rs5
8(b)	SMS Charges while National Roaming	Local Outgoing	Rs.0.25	Rs.0.25	Rs.0.25	Rs.0.25
		STD outgoing	Rs.0.38	Rs.0.38	Rs.0.38	Rs.0.38
		Incoming	Free	Free	Free	Free
		SMS (L/N/International)	25p/38p/Rs5	25p/38p/Rs5	25p/38p/Rs5	25p/38p/Rs5
8(c)	Call Charges while International Roaming	Local outgoing	Refer to www.Vodafone.in for Details			
		STD outgoing				
		Incoming				
		SMS (L/N/ International)				
9	Special benefits, if any					
10	Recharge /other condition, if any		*Refer below	*Refer below	***Refer below	***Refer below
11	Blackout days					

***Terms and Conditions:**

- The charges are inclusive of applicable taxes.
- This tariff plan is applicable only for new activations who subscribe to a First Recharge Voucher.
- Post expiry of the validity of First recharge voucher, the subscriber has to recharge with PV Rs 24 every 14 days or any applicable recharge to avail the benefits under this tariff plan. In case of recharge with applicable STV/Combo Voucher, the validity of tariff plan will be extended corresponding to validity of that STV/Combo Voucher. In case of non-recharge with Rs. 24 every 14 days or any applicable recharge at the end of validity period, VIL reserves the right to provide the plan benefit in a curtailed manner during the grace period of upto 7 days. In case this recharge condition is not met, post the grace period, the services will be suspended.
- The mobile connection will be deactivated if there is no call (outgoing or incoming) or an outgoing SMS or a data session (upload or download) or usage of Value Added Services, for a continuous period of 90 days and in case the main account balance is less than Rs. 20/-, at the discretion of VIL. Upon deactivation, all account balances will be forfeited and a grace period of 15 days will be provided within which the subscriber can retain the deactivated number by paying a fee of Rs. 20/-. If the subscriber main account balance is Rs. 20/- or more, a number retention charge of Rs. 20/- for every 30 days will be automatically deducted and the non-usage period will be extended by 30 days.
- The voice/SMS benefits under the Plan voucher cannot be used for outgoing calls/SMS to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same.
- The Plan is intended only for personal use of included services. VIL reserves the right to discontinue service immediately in case of misuse/fraudulent use/unauthorized telemarketing and commercial use.
- Unutilized free benefits will be forfeited at the expiry of current recharge of the plan.
- To know about the applicable recharge vouchers linked to SUK, please visit our website www.vodafone.in
- No Free or discounted SMS will be available on the Blackout days between 00:00 hours to 24:00 hours, your regular tariff plan i.e. Regular SMS charges will be applicable as per the rates in the tariff plan on those days

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6. Unutilized free benefits will be forfeited at the expiry of current recharge of the plan.
7. To know about the applicable recharge vouchers linked to Prepaid Plan 24, please visit our website www.vodafone.in.
8. No Free or discounted SMS will be available on the Blackout days between 00:00 hours to 24:00 hours, your regular tariff plan i.e. Regular SMS charges will be applicable as per the rates in the tariff plan on those days
9. Night minutes benefit available from 2300 Hrs to 0600 Hrs only. For more information on the minimum recharge condition and applicable recharge* details visit https://www.vodafone.in/customer/prepaid/trai-mandate/Punjabhttps://shop.vodafone.in/shop/traiDocs/pun_prepaid.pdf. If you are an existing customer who has availed a tariff plan for minimum period of 6 months from the date of enrolment to that tariff plan then you are migrated to new prepaid plan PV 24.*The customer may recharge with Rs. 24 for validity of 14 days or recharge with other recharges by dialing *121# from his mobile using available talktime balance. Post 14 days or validity of applicable recharge Rs.24 will be auto-debited from the customers having sufficient talktime balance with prior intimation to extend the services as per this plan by 14 days.

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1. Customers using more than 250 outgoing minutes (local+STD + Outgoing Roaming as per Unlimited Recharge benefits) in a day will be charged at 1p/sec (local +STD), after consumption of 250 minutes for the rest of the day till midnight 0.00 hrs.
2. No Free or discounted SMS will be available on the Blackout days between 00:00 hours to 24:00 hours, your regular tariff plan i.e. Regular SMS charges will be applicable as per the rates in the tariff plan on those days
3. Account validity is subject to usage terms & conditions as per TRAI's Regulation. Automatic Number Retention Scheme (for Prepaid): Services to the SIM card will be discontinued if there is no Activity, i.e. no Voice / Video OG/IC or an OG SMS or a Data upload or download or VAS usage for a continuous period of 90 days. Customers under no usage for continuous period of 90 days and having balance equal to or more than Rs. 20, Vodafone will debit Rs. 20 from the customer's account and extend the no usage period by 30 days under Automatic Number Retention Scheme (ANRS). The process will continue till the time customer's account balance is equal to or more than Rs. 20. If during the cycle, the customer's account balance becomes less than Rs. 20, the number will be disconnected and customer will not be able to use the services. However, the customer can get the same number reactivated within 15 days of disconnection by paying reactivation charge of Rs. 20. The customer can use the services during the no usage period before disconnection and in such event the number will be out of no usage criteria.