

TERMS AND CONDITIONS GOVERNING THE
Vi5G FANFEST PROGRAM

A. INTRODUCTION

THIS Vi5GFANFEST (HEREINAFTER "**PROGRAM**") IS OPTIONAL FOR THE SUBSCRIBERS OF VODAFONE IDEA LIMITED (HEREINAFTER REFERRED TO AS "VIL/VODAFONE IDEA"). THE SUBSCRIBER/S PARTICIPATING IN THE PROGRAM SHALL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE PROGRAM

B. DEFINITIONS

"Subscriber/You" shall mean a subscriber in whose name the Subscriber Identity Module (SIM) is registered with VIL.

C. PROGRAM DETAILS

I. Program Period:

28th March 2026 to 31st May 2026 only. VIL reserves the right to extend or shorten the period, as it deems fit. If, in any State and/or territory or part thereof, the running of this Program is prohibited as per local rules or laws or requires licenses, Subscribers from such State and/or territory or part thereof shall not be eligible to participate in the Program. No further notice shall be given by VIL, in this regard.

II. Program Description, Selection Process and Gratification:

The Program will be conducted across VIL's social media platforms (Instagram, Facebook, X) the VIL/Vi App and select VIL retail stores in identified cities. Each day during the Program Period, VIL will publish 5 skill-based questions on its social media platforms and Vi App or launch the Vi in-store cricket game at select Vi retail outlets. To participate in the Program, the Subscriber must follow/be a follower of VIL's social media platform or be an active Vi App user or visit the store. Each participant can participate in the Program, only through any one of the above-mentioned modes of participation.

II. Winner Selection Process:

Daily Prize - A participant must answer all 5 questions correctly on the Vi social media platforms / Vi app or score at least 10 runs in the cricket game at a Vi store to be eligible for the next round of Program.

On a computerized basis, an external independent third-party auditor will shortlist the participants for the next round; who will then be pushed one more skill-based question via phone call/IVR call.

Those participants who have responded to the call and answered the question correctly, will be shortlisted for the final round.

The auditor will do one more round of computerized selection on the above shortlisted participants (Daily Pool) to select the daily winners.

CSK HOME MATCH PRIZES – From the Daily Pool of all the previous days before the cut-off day (i.e. 6 days prior to the match day), the winners for CSK home match prizes will be selected using the computerized process. Daily prize winners are not qualified for the CSK Home Match Prizes

GRAND PRIZES – From the pool of participants who have answered all the questions correctly for any three days of the Program Period, the grand prize winners will be selected using the computerized selection process. Daily Prize winners and CSK Home Match winners will not be qualified for the Grand Prizes

Prize/gratification Category	Prize/gratification description	Number of winners
Daily Prize	CSK merchandise like Jersey, Signed bat, and Cap	15

CSK Home Match Prize	Stand Ticket	20
	Hospitality Stand Ticket	2
Grand Prize	Autographed CSK Jersey	2
	Autographed CSK Bat	2
	Meet & Greet with CSK Players	15

IV. Winner Announcement:

Winners will be announced on the official social media platforms of VIL and/or contacted directly within 3 weeks post participation. The final list of winners will be validated by VIL. The decision of the auditor and VIL in this regard shall be final and binding. No disputes or claims shall be entertained.

D. OTHER CONDITIONS:

- a. This Program is being made available purely on a “best endeavor” basis and subject to acceptance of these Terms and Conditions. Participation in the Program is voluntary and You expressly agree to participate at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any participant arising due to participation in the Program.
- b. Multiple entries of the same individual/participants will be dis-allowed.
- c. Participant will not be eligible for more than one prize.
- d. In consideration of participation in the Program, each participant grants a worldwide royalty free perpetual license to VIL to feature any or all of the submitted materials/entries in any and all media for publicity and wider communication purposes. In this regard, participants will not reproduce or otherwise use, transmit, share, download, rip or exploit the entry other than for the purposes of the Program and in strict accordance with the Program terms and conditions.
- e. In the event, the winner fails to provide required details or documents, the prize/gratification will not be issued to him/her. VIL reserves the right to declare another participant as the winner.
- f. Shortlisted winners will be contacted through Vi’s Social Channels or email or through phone for 3 consecutive times/days, and will be given further details as to how, when and where they can redeem their respective gratification(s). The winners are requested to acknowledge the call/email. Failure on the part of winners to acknowledge the email or answer the call as stated herein or to redeem the gratification at the time of delivery/event will entitle VIL to disqualify the winner and replace him/her with another eligible participant.
- g. In the event, the winner fails to provide required details within a period of 24 hours from the receipt of the call/email, such winners will not be given any prize/gratification. VIL reserves the right to declare another eligible person as the winner.
- h. In case the winners are requested to collect the prizes/gratification, winner will have to bear the travel related cost i.e. from his/her residence to the place for collecting the prize/gratification.
- i. The skill-based question/game to be answered/played as a part of the Program will not be charged. However mobile data charges may apply.
- j. For CSK Home Match prizes, winners will have to arrange for own travel and accommodation.
- k. In case of “Meet and Greet” which involves interaction with the player, the winner shall maintain proper decorum, discipline and follow the instructions given by VIL and Chennai Super Kings Cricket Limited (CSK). VIL along with CSK reserves the right to dismiss, remove, expel, evict, disqualify or refuse participation of any winner in the ‘Meet and Greet’ event if the winner indulges in any activity, conduct or behaviour which brings about/or would bring about disrepute, disgrace, dishonor, disrespect or embarrassment to the player.
- l. The Meet and Greet event is subject to the availability of player. VIL along with CSK as per the availability of the player may reschedule the Meet and Greet event or at their sole discretion, reserve the right to substitute gratification(s). However, there will be no cash alternative.
- m. No requests for reissue or replacement of the prizes/gratification will be entertained by VIL for stolen/lost/misplaced/damaged items.
- n. Distribution of the gratification will take a minimum of 45 days from the day of intimation and submission of the documents by the winner. The winner agrees that the delivery of his/her relevant prize/gratification may be delayed as a result of a delay in submission of documents and/ or any force majeure events which are not within the control of VIL
- o. The CSK match tickets will have to be used by the winners as per the terms & conditions stipulated therein.
- p. In event of the death of the winner, the prize will be given to the legal heirs/successors of the deceased winner at sole discretion of VIL. VIL shall have the rights to call for such documentary evidence of the legal heirs/successors as it deems fit and in case of no documentary proof or evidence of successors legal right, the prize shall be transferred to next eligible participant.
- q. All prizes/gratification offered in this Program are subject to availability. VIL reserves the right to provide alternate models or brands or colour of the same value or any lesser value nearest to the original value, for

any of the prize/s as mentioned in the Terms and Conditions. Also, no request for any upgradation in the prize offered shall be entertained by VIL. Model or brand or colour for alternate prize/gratification will be decided by VIL at its sole discretion, any choice by the winner in respect to model or brand or colour will not be considered in any case.

- r. It shall not be open for the participant(s) or any of their representatives to require an audit or verification of scores or any other criteria, process or system adopted by VIL as part of the process of conduct of Program or selection of winners resulting therefrom. No enquiries, appeals, verbal or written, shall be entertained in this regard.
- s. VIL shall be entitled to use, the details of the participant such as name, photograph, the prizes/gratification awarded to them etc. for their marketing purposes, if any. The participant also hereby agree to the same. VIL may, at its discretion, choose not to disclose the identity of a participant to other participants unless expressly mentioned herein. Participants' personal information will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that you may have to share independently with third parties. Winners further understands that the goods provided as prize may carry manufacturer's guarantee and in case of any deficiency in the goods, winners will contact the manufacturer only.
- m. The winner agrees to participate in all promotional activity relating to the Program and further consents to VIL using his/her name, likeness, photo, image, and/or voice to picture, tape or portray him/her as a winner in any or all media.
- n. VIL is neither responsible nor guarantees the quality of the goods/services being offered as gratification(s).
- o. All incidental costs/taxes/levies related to the gratification(s), if any, shall be exclusively borne by the winner. In case the value of any of the prize/gratification received by the winner exceeds INR10,000 then the recipient of such prize/gratification will have to pay taxes @ 30% as per section 115BB of the Income Tax Act, 1961. Once the taxes are paid by the recipient, he shall provide the declaration in format attached herewith along with the copy of challan evidencing such tax payment.
- p. VIL assumes that the winner of the prize/gratification is a tax resident as per section 6 of the Income Tax Act, 1961.
- q. The gratification will be subject to compliance with applicable documents and formalities as required by VIL.
- r. The gratification cannot be assigned or transferred.
- S. The Program gratification cannot be used in conjunction with any alternate program or promotion.
- t. VIL shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Program including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.
- u. If at any point it is determined by VIL that any participant has tampered with the game/Vi App or any data / servers / database / etc. related to the Program, VIL reserves the right at its discretion to revoke or cancel points or winnings of such participant and / or initiate action as deemed fit and necessary by VIL.
- v. The participant hereby agrees and undertakes not to hold VIL and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that you may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of this Program.
- w. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to participate in the Program.
- W. Post selection of winners, the prizes shall be sent by VIL/partner to the winners through courier.
- X. VIL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Program or any part thereof including the eligibility criteria, other terms & conditions and gratification(s) at their sole discretion at any time during its validity. You are therefore advised to check our website regularly for any update(s) or amendment(s) made to these terms and conditions. All disputes must be addressed by the participant in writing to VIL directly. Participants can email VIL at customercare@vodafoneidea.com in case of any issues or complaint with respect to this Program.
- Y. VIL will not be liable in case of cancellation of the match on account of force majeure or any other reason attributable to the organizer of the match. No complaints or claims or any compensation will be entertained by VIL in this regard.
- y. These Terms and Conditions are subject to laws of India.
- z. These Terms and Conditions are governed by laws of India and subject to the jurisdiction of courts in Mumba