

TERMS AND CONDITIONS -WIN BIG COMPETITION

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PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS COMPETITION KNOWN AS “**WIN BIG COMPETITION**”. BY PROCEEDING WITH PLAYING THE **WIN BIG COMPETITION**, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“**Terms and Conditions**”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE **WIN BIG COMPETITION**.

Terms and Conditions

1. This **WIN BIG COMPETITION** (hereinafter referred to as the “**Competition**”) is an optional Competition, conceptualized, organized and conducted by OnMobile Global Limited, a company incorporated under the Companies Act, 1956 and having its registered office at Tower# 1 94/1 C & 94/2, Veerasandra Village, Attibele Hobli, Anekal Taluk, Electronic City Phase 1, Bangalore - 560100, India (hereinafter referred to as “**OnMobile**” or “**Organizer**”), for enabling active¹ Subscribers who use the Vodafone India Subscriber Identity Module (“**SIM**”) on a regular basis for purposes other than to participate in the Competition, pre-paid and post-paid category of Subscriber(s)² who are the rightful user of the Vodafone India connection, in whose name the mobile phone connection number (MSISDN) is registered with Vodafone India (hereinafter “**Subscriber(s)**”) as specified in Circles stated in Clause 2 herein, of either Vodafone India Limited or Vodafone Mobile Services Limited (hereinafter individually or collectively referred to as “**Vodafone India**”) to participate in the Competition. In the event the MSISDN is registered in the name of a company/ firm, the employee who is authorized to use the connection shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for participation in the Competition, receive the prizes and accept the Terms and Conditions applicable for the Competition. The Competition is open to Subscribers during the period from **11th February 2017, 00:00:01 hrs to 11th May 2017, 23:59:59 hrs**, both days inclusive (hereinafter referred to as the “**Competition Period**”). Organizer reserves the right to extend or shorten the Competition Period, as it deems fit.

¹ An active Subscriber shall mean the Subscriber who uses the Subscriber Identity Module (“**SIM**”) on a regular basis for purposes other than to participate in competitions under this Competition or any other competitions offered by the Organizer to active Subscribers of Vodafone India.

² Subscriber shall mean the rightful user of the Vodafone India connection, pre-paid or post-paid, in whose name the mobile phone connection number (MSISDN) is registered with the operator. In the event the number / connection is registered in the name of a company/ firm, the employee who is authorized to use the connection shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for participation in the Competition, receive the prizes and accept the terms applicable for the Competition.

2. The Competition is open for all Subscribers who satisfy the eligibility criteria mentioned in Clause 3 herein below who belong to the following 22 Vodafone India telecom service areas (“**Circle(s)**”) of ANDHRA PRADESH, ASSAM, NORTH EAST (“**NE**”), BIHAR, ORISSA, DELHI, GUJARAT, HARYANA, KARNATAKA, KERALA, KOLKATA, MAHARASTRA, MADHYA PRADESH (“**MP**”), MUMBAI, PUNJAB, HIMACHAL PRADESH (“**HP**”), JAMMU & KASHMIR, RAJASTHAN, UTTAR PRADESH EAST (“**UPE**”), UTTAR PRADESH WEST (“**UPW**”), WEST BENGAL (“**WB**”), TAMIL NADU (“**TN**”) - CHENNAI (“**CH**”). Notwithstanding the foregoing, if the operation of, or participation in the Competition, is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such State and/or territory or part thereof shall not be eligible to subscribe to or participate in the Competition. No further notice shall be given by the Organizer or Vodafone India, in this regard. Participation will be open only in the above-mentioned Circles of Vodafone India, and Subscribers roaming outside their home-circles will be barred from participating in this Competition.

The Competition is available only in Hindi, English and such other regional languages on Short Message Service (“**SMS**”), as per the classification of Circle-Groups, Languages and Zones as mentioned below.

<i>S.No.</i>	<i>Circle-Groups</i>	<i>Zone</i>
1	ASSAM + NE + ORISSA + BIHAR	EAST
2	DELHI + HARYANA + PUNJAB + HP+ JK	North
3	GUJARAT	West
4	KARNATAKA & AP	South
5	KERALA & CH/TN	South
6	MAHARASTRA	West
7	MUMBAI + MP	West
8	RAJASTHAN	West
9	UPE & UPW	North
10	KOLKATA + WB	East

Circle	Language 1	Language 2	Language 3	Language 4
AP	Telugu	Hindi	English	
ASSAM	Hindi	English		
BIHAR	Hindi	English		
CH/TN	Tamil	English	Hindi	
DELHI	Hindi	English		

GUJARAT	Gujarati	Hindi	English	
HARYANA	Hindi	Punjabi	English	
HP	Hindi	English		
J&K	Hindi	English		
KARNATAKA	Kannada	English	Hindi	
KERALA	Malayalam	ENGLISH	HINDI	
KOLKATTA	Bengali	Hindi	English	Oriya
MAHARASHTRA	Hindi	Marathi	English	
MP	Hindi	English		
MUMBAI	Hindi	Marathi	English	
NE	English	Hindi	Bengali	
ORISSA	Oriya	Hindi	English	
PUNJAB	Hindi	Punjabi	English	
RAJASTHAN	Hindi	English		
ROB	Bengali	Hindi	English	Oriya
UPE	Hindi	English		
UPW	Hindi	English		

Competition will be available on Interactive Voice Response (“**IVR**”) in English, Malayalam, Telugu, Kannada, Tamil, Hindi, Gujarati, Marathi, Punjabi, Oriya or Bengali.

Competition will be available on WAP in English.

Please note that participating or playing this Competition is optional and a Subscriber by participating in the Competition, hereby agrees to the Terms and Conditions mentioned herein and gives his/her irrevocable consent to the procedure for Winner (defined below) selection of the Competition as set out herein, and any appropriate changes that may be made to this Competition by the Organizer including due to any legal or regulatory requirement, instructions from any judicial or a quasi-judicial body or due to any natural calamity beyond the reasonable control of Vodafone India or OnMobile, their affiliates and associates or for any reason whatsoever.

3. Procedure and Eligibility to participate in the Competition

This Competition is valid for Subscribers who fulfill the following criteria:

- Subscriber must be of at least 18 years of age;
- Subscriber must be a resident of India;
- Subscriber must be an existing active Subscriber of Vodafone India;
- Subscriber must belong to any of the Circles mentioned above;
- Subscriber must not have been the subject of any criminal proceeding;

- For Pre-paid Subscribers – Subscribers must have the minimum requisite balance of Rs. 1/- per day during the Competition Period to be eligible to participate in the Competition for that day;
- Subscriber must not have been either convicted and / or prosecuted for commission of any criminal offence nor be of an unsound mind; and
- Subscriber must not be under any legal disability e.g. insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.

Further, the Subscribers who participate in the **WIN BIG Competition** and are chosen as Winners of each category of prize in accordance with the Winner selection process under the Terms and Conditions of the Competition shall be required to be the registered Vodafone India Subscribers of the winning mobile phone number and not merely the players using such mobile number ("**Winner(s)**"). If the Winner is not able to provide sufficient evidence to show that he/she is the Subscriber of the mobile number, the Organizer reserves the right to award the prize to the next eligible Winner or to forfeit the prize, at its sole discretion. Similarly, if an employee has been authorised to use mobile number registered in the name of his / her employer company/ firm, then he / she has to submit authorization letter of employer for confirmation and If the Winner is not able to provide sufficient evidence to show that he/she is the Subscriber of the mobile connection in any case, the Organizer reserves the right to award the prize to the next eligible Winner or to forfeit the prize, at its sole discretion.

For the purposes of these Terms and Conditions, wherever the context so requires "**You**" or "**Your**" shall mean any natural person who is a Subscriber.

Also, by participating in this Competition, You:

- Warrant that You have read, understood and agreed to conform to these Terms and Conditions;
- Warrant the accuracy, truthfulness and currency of all information that You may have submitted;
- Agree that You are entering into this Competition as an independent party and nothing herein establishes an employer-employee relationship between You and Vodafone India or between You and OnMobile and You are acting voluntarily, using Your own time and resources to participate in the Competition, solely at Your own risk;
- Warrant that prior to playing the Competition, it shall be deemed that You have read, understood and have agreed to be bound by the Terms and Conditions herein; and
- Confirm and undertake that You will make an informed choice regarding the option to play through voice or Short Message Service ("**SMS**") or on Unstructured Supplementary Service Data ("**USSD**") or on IVR or on WAP and after understanding the implications of the same.

Participation in the Competition will be construed as an acknowledgement and acceptance of the Terms and Conditions set out herein and You further agree to be bound by the Terms and Conditions stated herein.

These Terms and Conditions are available on the Website at the following address: www.vodafone.in and <http://vodafone.Competitionzone.in> (“Website”). The Terms and Conditions can be amended or varied from time to time or withdrawn and therefore, please visit the Website to keep Yourself updated and informed.

4. Subscription Process to the Competition and Charges:

Subscribers can initiate the participation in the Competition by sending any letter/any word/ WIN to 567899 as a **SMS**, at Rs. 5/- per SMS or by clicking the Wireless Application Protocol (“WAP”) link <http://wapstore.onmobile.com/vodafoneCompetition/p2a/> (“WAP Link”) or calling the number 567899 toll free, or dialing the Unstructured Supplementary Service Data (“USSD”) string *567*2#, at Rs. 5/- per USSD message, as more fully detailed in this Terms and Conditions. For the avoidance of doubt, please note that a Subscriber can play the Competition only through SMS, or IVR or WAP or through the USSD. The amount charged for accessing the Competition on the WAP Link is subject to the charges of the data plan of the MSISDN of the Subscribers.

- Once a Subscriber follows any of the above-methods for initiation of the Competition, he/she will be considered as a participant of the Competition and he/she can start playing questions under the Competition.

If a Subscriber wishes to stop receiving updates from the Competition including without limitation questions under the Competition, then he/she may send STOP as an SMS to the number 55677 or by calling the number 55677 and pressing 1. Subscribers may resume receiving updates anytime during the Competition Period by calling 55677 (toll free) or sending any word, except STOP as an SMS to 567899 at Rs.5 / SMS or clicking the WAP Link.

5. Questions and Scoring

The Competition consists of a total of 750 questions, with 2 answer options each and the Subscribers may answer any number of questions on a particular day during the Competition Period, at their discretion. All questions are in multiple choice format and the answer to each must be selected from one of the 2 options only.

The questions under the Competition shall be based on information available to public at large.

For every right answer the Subscriber will receive one point. There is no negative marking for a wrong answer.

6. Competition on Voice (IVR)/ OBD:

- Competition will be open for all the Subscribers of the above mentioned Circles of Vodafone India on the toll free number at 567899 (toll free) on IVR or they can receive a call on OBD to play the Competition.
- Subscribers will be informed of the rules, prizes to be won and Terms and Conditions URL of the Competition on calling the toll free number 567899.

- After every question and answer options, a “beep” prompt will be played. Subscribers can answer by dialing 1 for 1st option or 2 for 2nd option on the phone keypad only after the “beep” prompt.
- Once the Subscriber presses 1 or 2 on his/her phone keypad as his/her answer for the relevant question, Rs. 5/- shall be immediately charged.

If the charging is unsuccessful, a “not charged” prompt will be played and the call will be disconnected. Such answer of the Subscriber shall be disregarded and this will remain as an unanswered question and may be given to the Subscriber again sometime later during the Competition Period. Such uncharged answer/s shall be disregarded for the purposes of Winner selection process.

- After every right answer, the Subscriber will be given his/her score, followed by the next question and the answer options and the process to answer the subsequent question. After every wrong answer the Subscriber will be played an appropriate prompt and given the next question and answer options.
- To listen to a question again Subscribers may press *.
- If a Subscriber stops playing the Competition, then he/she may resume playing by calling the toll free number 567899, to receive the next question and answer options.
- If the Subscriber stops playing the Competition after answering the nth question then when he/she calls back, he/she will be played the (n+1)th question.
- If a Subscriber stops playing the Competition after answering the nth question, then he /she will be sent a reminder SMS on his/her number registered with Vodafone India followed by another question and answer options. In case the Subscriber does not answer this question, he/she will be sent further reminder SMSs with questions and answer options.
- If the Subscriber stops playing the Competition without answering the nth question, then when he/she calls back, he/she will be played the nth question, which maybe different than the question received previously i.e., if a Subscriber listens to the 4th question but drops the call without answering the 4th question, then when he/she calls back, he/she will be played the 4th question which may be different from what he/she received previously.
- The Subscriber will be given the questions one after the other till he/she finishes answering all the questions.
- Once the Subscriber has answered all the questions during the Competition Period, he/she cannot answer the questions again.
- The Subscribers may send PT as an SMS to 567899 (toll free) to check their total score accumulated till that day during the Competition Period.
- Subscriber will be charged Rs. 5/- for all key presses, except when he/she dials 9 or * or as otherwise expressly provided herein.
- The Competition can be played only once by a Subscriber.
 - When user plays during happy hours***** & surprise days **** and Special Days, pre question text will communicate about happy hours/surprise days.

7. Competition on SMS:

- Competition will be available on SMS on the number 567899 for all Subscribers of the above mentioned Circles. The Subscribers can play the Competition by sending any keyword/WIN, except STOP, PT, PRI, TNC, RUL to the number 567899.
- When a Subscriber sends an SMS to the number 567899 to play the Competition, a welcome SMS is sent to that MSISDN of the Subscriber giving details of the Competition including the prizes to be won, the Terms and Conditions URL and such other details as the Organizer may decide at its sole discretion. This is followed by the 1st question and answer options.
- Subscribers may also participate in the Competition by sending A or B as an SMS to 567899 as an answer to the promotion question that they receive on their numbers registered with Vodafone India.
- For each answer, the Subscriber will be charged Rs. 5/-, unless otherwise mentioned. In case a Subscriber has less than Rs. 5/- balance on his/her number registered with Vodafone India, he/she will not be able to play the Competition. Answers to uncharged questions shall be disregarded for the purposes of Winner selection and will remain as an unanswered question, which may be given to the Subscriber again sometime during the Competition Period. Such Subscriber shall be intimated of the unsuccessful charging by an appropriate SMS sent to his/her number registered with Vodafone India.
- The time taken for answering a question through the “SMS” mode is calculated from the time the question is generated and pushed to the Subscriber, till the time the answer is received by OnMobile’s system. OnMobile does not have any control over delays resulting in the intermediate systems including but not limited to SMSC, which may or may not be due to technical snags, network problems or system failure or errors, but which are likely to result in delay in the time taken to send/receive the SMS and hence the time recorded for answering the question. Accordingly, time taken to answer a particular question may be more than the time that is clocked in the IVR mode of playing the Competition. The participating Subscriber agrees and undertakes not to raise disputes due to delay caused in receiving the SMS by Organizer due to such reasons.
- After every right answer, the Subscriber will be given his/her score, followed by the next question and the answer options and the process to answer the subsequent question. After every wrong answer the Subscriber will be played an appropriate prompt and given the next question and answer options.
- If the Subscriber stops playing the Competition after answering the nth question, then he/she may continue playing the Competition by sending any keyword/WIN, except STOP as an SMS to 567899, to receive the next question. If the Subscriber stops playing the Competition after answering the nth question then when he/she sends an SMS with any word to 567899, he/she will receive the (n+1)th question.
- The Subscriber will be given the questions one after the other till he/she finishes answering all the questions.
- If the Subscriber does not receive the (n+1)th question after answering the nth question, for any reason, then he/she is required to send any keyword/WIN, except STOP as an SMS to 567899, to receive the (n+1)th question on his number registered with Vodafone India.

- Once the Subscriber has answered all the questions during the Competition Period, he/she cannot answer the questions again.
- The Subscribers may send PT as an SMS to 567899 to check their latest score.
- Every day during the Competition Period, all participating Subscribers will be sent a question in the morning on their numbers registered with Vodafone India, to help them start playing the Competition.
- Subscriber will be charged Rs. 5/- for all keywords sent as an SMS to the relevant number, except for **STOP, PRI, RUL, TNC** and **PT**.
- The Competition can be played only once by a Subscriber.
- When user plays during happy hours***** & surprise days ****special days, pre question text will communicate about happy hours/surprise days/special days

8. Competition on WAP:

- Competition will be available on <http://wapstore.onmobile.com/vodafoneCompetition/P2A/> for all Subscribers of the above mentioned Circles. The Subscribers can answer the question by clicking on the link sent through the engagement SMSs.
- The Subscriber can click on “NEXT” to receive the next question and answer options.
- Each question consists of 2 answer options. Subscribers have to click on the 1st option or 2nd option, to answer the question.
- For each answer, the Subscriber will be charged Rs. 5/-, unless otherwise mentioned. In case a Subscriber has less than Rs. 5/- balance on his/her number registered with Vodafone India, he/she will not be able to play the Competition. Answers to uncharged questions shall be disregarded for the purposes of Winner selection and will remain as an unanswered question, which may be given to the Subscriber again sometime during the Competition Period. Such Subscriber shall be intimated of the unsuccessful charging by an appropriate SMS sent to his/her number registered with Vodafone India.
- For every right answer the Subscriber will get 1 point. There is no negative marking for a wrong answer.
- Subscriber gets only one chance to answer the question. Once the Subscriber has answered the question, he/she will be taken to the next question whether the answer is wrong or right.
- After every right / wrong answer, the Subscriber will be displayed an appropriate text with the updated score and given the next question and answer options.
- If Subscriber stops playing the Competition after answering the nth question then when comes back on the same day, he/she will be given the (n+1)th question irrespective of the channel

chosen. The Subscriber is given the questions one after the other till he/she finishes answering all the questions.

- The time taken for answering a question through the WAP mode is calculated from the time the question is generated and pushed to the Subscriber, till the time the answer is received by OnMobile's system. OnMobile does not have any control over delays resulting in the intermediate systems including but not limited to SMSC, which may or may not be due to technical snags, network failure or system failure or errors, but which are likely to result in delay in the time taken to send/receive the answers and hence the time recorded for answering the question. Accordingly, time taken to answer a particular question may be more than the time that is clocked in the IVR mode of playing the Competition. The Competition can be played by a Subscriber only once.
- When user plays during happy hours***** & surprise days **** special days, pre question text will communicate about happy hours/surprise days/ special days.

9. Competition on USSD:

- If a Subscriber dials the USSD string *567*2# ("USSD String") for the first time, a welcome SMS is sent to the MSISDN of the Subscriber through USSD, informing the Subscriber about the charges and prizes to be won, and the Terms and Conditions URL.
- This will be followed by question and answer options on USSD.

All the questions have 2 answer options each and Subscribers can answer by sending 1 or 2, as a response to the relevant question.

For each answer, the Subscriber will be charged Rs. 5/-, unless otherwise mentioned.

In case a Subscriber has less than Rs. 5/- balance on his/her number registered with Vodafone India, he/she will not be able to play the Competition. Answers to uncharged questions shall be disregarded for the purposes of Winner selection and will remain as an unanswered question, which may be given to the Subscriber again sometime during the Competition Period. Such Subscriber shall be intimated of the unsuccessful charging by an appropriate USSD message sent to his/her number registered with Vodafone India.

After every right or wrong answer, the Subscriber will be sent a USSD message with right or wrong answer response along with the score details and the next question and answer options.

In case of an invalid USSD input by the Subscriber, the Subscriber is sent a USSD message informing him/her that his/her USSD input is invalid and will contain details of how to answer the question correctly. This will be followed by an unanswered question and answer options.

If Subscriber stops playing after answering the nth question then when he/she sends dials USSD String again, he/she will get the (n+1)th question on USSD. If the Subscriber stops playing after

answering the nth question, then he/she can continue playing by dialing USSD String again, to receive the next question and answer options.

The Subscriber will be given the questions one after the other till he/she finishes answering all the questions. Once the Subscriber answers all the questions, an exit message will be sent on USSD to the MSISDN of the Subscriber.

Subscribers will be charged Rs. 5/- for all messages by way of USSD, unless otherwise specified herein. The Subscriber will be charged for all inputs.

The Competition can be played by a Subscriber only once.

When user plays during happy hours***** & surprise days **** & Special days, pre question text will communicate about happy hours/surprise days and special days as per circle/circles.

10. Prizes and Winner Selection Process

a) Bumper Prize :-

The selection of the winner for the Bumper Prize will be conducted after the Contest ends. One MSISDN across all circle group* with Highest Score during the contest period in the Contest, is selected as the winner of a Bank Gift Card worth up to Rs 1,000,000.

b) Monthly Prize:-

The selection for the Monthly Prize will be conducted as per the schedule**. One MSISDN across all circle groups*, with minimum 25 points, during that month, will be selected as the winner of iphone 7 worth up to Rs 60,000.

One MSISDN can get the Monthly Prize only once in the Competition.

One Individual winner, irrespective of MSISDNs, can get Bumper and Monthly Prize only once in the competition.

c) Weekly Prize:-

The selection for the Weekly Prize will be conducted as per the weekly schedule***. One MSISDN per zone group*****, with minimum of 12 points, in the least amount of time, till that Week, will be selected as the winner of Mobile Recharge worth up to Rs 1000.

One MSISDN can get the Weekly Prize only once in the Competition.

d) Happy Hours Prize (Thursday 12 PM to 5 PM):-

One MSISDN, across all circle groups*, with the highest score during Happy Hours on the day scheduled****, will be selected as the winner of Bank Gift card worth up to Rs 2000.

One MSISDN can get this prize only once in the Competition.

E) Super Tuesday Prize:

One MSISDN, across all circle groups*, with score highest score on the Super Tuesday**** will be selected as the winner of Gold Card worth up to Rs 5000.

One MSISDN can get this prize only once in the Competition.

F) Special Saturday Prize:-

One MSISDN, across all circle groups*, with score highest score on the Special Saturday*****will be selected as the winner of Smart Phone Samsung Tizen Z2 worth up to Rs 5000.

One MSISDN can get this prize only once in the Competition.

G) Dhamaka Week (10th Mar to 16th Mar):

The selection for the Dhamaka Week will be conducted as per the Dhamaka week schedule*****. One MSISDN Nationally*, with highest score, during that week (10th Mar to 16th Mar), will be selected as the winner of Bank Gift Card worth up to Rs 25,000.

H) Shopping Week (11th Apr to 17th Apr):

The selection for the Shopping Week will be conducted as per the Shopping week schedule*****. One MSISDN Nationally*, with highest score, during that week (11th Apr to 17th Apr), will be selected as the winner of shopping Voucher worth up to Rs 25,000.

One MSISDN can win only one of the Super week prizes, during the contest.

In the selection of the Bumper, Monthly Prize , Happy Hours Prize, Dhamaka Week, Win Shopping Week, Super Tuesday & Special Saturday in case of a tie in the score, 1 round of tie-breaker will be conducted for all the tied MSISDNs on Voice. In case of a further tie in the score and time taken, in the tie-breaker, the selection will be conducted by checking the time taken by the MSISDNs to answer x-1, x-2 questions in the tie-breaker. i.e., if the tie-breaker has 35 questions, and there is a tie in this, then, the time taken for an MSISDN to answer 35-1=34 questions will be considered. In case of a tie in this, then the time taken to answer 34-1=33 questions, and so on will be considered.

J) Daily 1st Prize:

One MSISDN per circle-groups* with the score of 7 points, in the least amount of time, till that day, will be selected as the winner of Mobile Recharge worth up to Rs 500.

The winning MSISDN will be removed from the list of eligible MSISDNs for Daily 2nd & 3rd prize of that day.

One MSISDN can win the Daily 1st Prize only once in the Competition.

K) Daily 2nd Prize:-

Two MSISDNs per circle-groups* with the score of 4 points, in the least amount of time, till that day, will be selected as the winner of Mobile Recharge worth up to Rs 100.

The winning MSISDNs will be removed from the list of eligible MSISDNs for Daily 3rd prize of that day.

One MSISDN can win the Daily 2nd Prize only once in the Competition.

L) Daily 3rd Prize:-

3 MSISDNs per circle-groups* with the score of 2 points, in the least amount of time, till that day, will be selected as the winner of Mobile Recharge worth up to Rs 50.

One MSISDN can win the Daily 3rd Prize only once in the Competition.

In case of a tie in the score and time taken the selection of winners of Weekly Prize, & Daily prizes, in the Contest, the Winner will be the MSISDN that has achieved the relevant score as detailed above, first in point of time, which shall be electronically recorded by an independent system of the Organizer.

The time taken for answering a question through the “Voice” mode or OBD, SMS, WAP or USSD on a day, is calculated from the time OnMobile’s system receives the 1st answer from an MSISDN till the time OnMobile’s system receives the respective last correct answers from that MSISDN on that day, for the purposes of determining the relevant prizes under this Competition, respectively. The total time taken by an MSISDN to provide the correct answers in a day, whether on Voice or OBD or SMS or USSD or WAP is used to determine the Winners for the afore-mentioned prizes.

A Subscriber is eligible to win more than one Prize during the period of the Contest, which means that he/she can win more than one Prize provided he/she meets the above said criteria of the respective Prizes.

Note: If a participant plays the competition over any of the available channels (IVR, OBD,USSD,WAP & SMS), his/her score will only be cumulative and not exclusive for each of the channels. ie: if the participant has started playing the competition on voice and has scored 2 points in 3 questions, if he/she drops the call and resumes playing through SMS, he/she will be given the 4th question, and if he/she answers the question correctly, his/her score will be 3. And this will be the score that will be considered for the winner selection for all the prizes. Reserve

Assured Prize Phase 2:- 1st March

The selection for the Assured Prize Phase 2 winners will be conducted from 1st March. First 20000 MSISDNs across all circle groups* who have attempted 5th question, from 1st March, will be selected as winners of Mobile Recharge worth up to Rs 20.

One MSISDN can win this prize only once in the competition.

Assured Prize Phase 1:-

The selection for the Assured Prize winners will be conducted during the competition. First 10000 MSISDNs across all circle groups* who have attempted 1 question, during the competition, will be selected as winners of Mobile Recharge worth up to Rs 10.

One MSISDN can win this prize only once in the competition.

Classification of Circle Groups *:-

<i>S.No.</i>	<i>Circle-Groups</i>	<i>Zone</i>
1	ASSAM + NE + ORISSA + BIHAR	EAST
2	DELHI + HARYANA + PUNJAB + HP+ JK	North

3	GUJARAT	West
4	KARNATAKA & AP	South
5	KERALA & CH/TN	South
6	MAHARASTRA	West
7	MUMBAI + MP	West
8	RAJASTHAN	West
9	UPE & UPW	North
10	KOLKATA + WB	East

****Schedule for Monthly Prize**

Monthly Schedule		
Month 1	11-Feb	12-Mar
Month 2	13-Mar	11-Apr
Month 3	12-Apr	11-May

*****Schedule for Weekly prize**

Weekly Schedule for gratification		
Week	From	To
1	11-Feb	23-Feb
2	24-Feb	2-Mar
3	3-Mar	9-Mar
4	10-Mar	16-Mar
5	17-Mar	23-Mar
6	24-Mar	30-Mar
7	31-Mar	6-Apr
8	7-Apr	13-Apr
9	14-Apr	20-Apr
10	21-Apr	27-Apr
11	28-Apr	4-May
12	5-May	11-May

****** Super Tuesday**

Super Tuesday	
Days	Dates
1	14-Feb
2	21-Feb
3	28-Feb
4	7-Mar
5	14-Mar
6	21-Mar
7	28-Mar
8	4-Apr
9	11-Apr
10	18-Apr
11	25-Apr
12	2-May

******* Special Saturday**

Special Saturday	
Days	Dates
1	18-Feb
2	25-Feb
3	4-Mar
4	11-Mar
5	18-Mar
6	25-Mar
7	1-Apr
8	8-Apr
9	15-Apr
10	22-Apr
11	29-Apr
12	6-May

*****Happy Hours Schedule

Days	Dates	Timings
1	Thursday, February 16, 2017	12:00-17:00
2	Thursday, February 23, 2017	12:00-17:00
3	Thursday, March 02, 2017	12:00-17:00
4	Thursday, March 09, 2017	12:00-17:00
5	Thursday, March 16, 2017	12:00-17:00
6	Thursday, March 23, 2017	12:00-17:00
7	Thursday, March 30, 2017	12:00-17:00
8	Thursday, April 06, 2017	12:00-17:00
9	Thursday, April 13, 2017	12:00-17:00
10	Thursday, April 20, 2017	12:00-17:00
11	Thursday, April 27, 2017	12:00-17:00
12	Thursday, May 04, 2017	12:00-17:00

SUPER WEEKS:

*****Dhamaka Week ((10th Mar to 16th Mar)

*****Shopping Week (11th Apr to 17th Apr)

*****Zone Group Classification

S.No.	Circle-Groups
1	NORT
2	SOUTH
3	EAST
4	WEST

- Without prejudice to the foregoing, the Subscribers shall not hold OnMobile, the **Independent Auditor** (defined below) or Vodafone India liable for the Winner selection process under this Competition.
- The process of Winner selection for each category of prize, in accordance with the Winner selection process detailed in this Competition will be witnessed by an independent third party auditor ("**Independent Auditor**") who shall, after the selection of the Winners, certify such process.

Notwithstanding anything to the contrary, the Subscribers hereby agree and confirm that they shall not raise any claims or disputes in relation to the Winner selection process and/or prizes conducted and distributed by the Organizer and Vodafone India in different Circles, as detailed in these Terms and Conditions. The Organizer also confirms that Vodafone India has no role to play in the selection of Winners or prizes in this Competition.

- 11.** By entering the Competition, You confirm and waive the applicability of rules and regulations of the National Do Not Call Registry and You agree to receive promotional messages including without limitation daily updates of Your score and such other updates of the current Competition, promotional updates on the current Competition or/and any such Competition/s as may be active for participation during the Competition Period. Also, the Subscribers may receive promotional updates from and at the sole discretion of the Organizer, of the upcoming Competition/s for 20 days from the date of commencement of such upcoming Competitions. Subscribers may send STOP as an SMS to 567899 to stop receiving such updates. The process could take up to 48 hours to get activated and the Subscriber undertakes not to dispute/Competition any promotional update send by the Organizer during this period.
- 12.** All prizes will be given after deducting various taxes, license fees and charges as applicable, except as otherwise stated in writing.
- 13.** The Winners shall not be entitled to their respective prizes, in case he/ she fails to clear all outstanding dues payable to Vodafone India and / or is not an active Subscriber of Vodafone India on the date of claiming the prize.
- 14.** To be eligible to claim the prizes of the Competition, the winning MSISDNs have to be active Subscribers of Vodafone India at the time of the Winner announcement period.
- 15.** The list of Winners of the prizes shall be published on the Website, after the end of the Competition and after all Winner selection processes have been completed. The list of the Winners of the prizes will be published on <http://vodafone.Competitionzone.in> and www.vodafone.in (“Website”) after the end of the Competition and after all the Winner selection process are completed. All decisions of the Organizer in respect of all transactions under this Competition, including without limitation the selection of Winners as certified by the Independent Auditor and other related transactions shall be final and binding and no complaints, claims, correspondence or communication shall be entertained in this regard.
- 16.** The prizes offered in this Competition will be sponsored and distributed by OnMobile or a designated third party.
- 17.** All prizes offered in this Competition are subject to availability. Organizer reserves the right, at its sole discretion, to provide alternate models or brands of similar value or issue a Bank Card or Bank Gift Voucher (defined below), for the value of the prize won under the Competition

after deducting applicable taxes, which may be redeemed by the Winner at stores accepting such Bank Gift Voucher or Bank Card. Vodafone India shall not be liable for any issues arising out of, or pertaining to, such Bank Card.

- 18.** After the selection and validation of the Winners of all the prizes under this Competition, the Winners will be contacted, by calling them for 3 consecutive days on the number of the Winner(s) registered with Vodafone India, and will be given further details as to how, when and where they can redeem their respective prizes. For such purpose the Winner(s) will receive calls only from one of the numbers mentioned herein, i.e. 080-67186344 or 080-49080661. The Organizer and Vodafone India shall not be liable for any reason whatsoever in the event the Winners respond or communicate in any form, with any other number. In the event the Winners do not answer the calls of the Organizer, an SMS will be sent to the MSISDN of the Winners intimating them regarding their winnings and providing them the details as to how, when and where they can collect their respective prizes ("**Intimation**"). The prizes must be claimed by the Winners within 30 days from the date of Intimation to the Winner, failing which, the prize(s) will be deemed to be forfeited by the Organizer, under the respective categories under the Competition. The prizes offered under the Competition may be given to the Winners during a special event, the venue, date and time of which shall be announced by the Organizer, at its sole discretion, subsequent to completion of the Competition. In the event no special event is being conducted by the Organizer, the Winners shall be required to provide their address to which the prizes may be sent by the Organizer, failing which the prize shall be forfeited. The prizes shall, under no circumstance be distributed from the amount charged by OnMobile or Vodafone India for playing the Competition. Delivery of prizes will be subject to the Winner giving the correct address and his/her availability there. The Winners agree that there shall be no liability on the Organizer or Vodafone India in the event the Winners cannot be contacted, on any account whatsoever. In the event that any of the Winners cannot be reached over phone or through SMS for a period of 3 days from the date of Intimation or are ineligible or are disqualified, for any reason whatsoever, the Organizer reserves the right to forfeit the prize at its sole discretion.
- 19.** Without prejudice to the foregoing Clause 18, any failure on the part of the Winners of the Competition to comply with directions issued by the Organizer shall entitle the Organizer, at its discretion, to cancel and forfeit the prize for the said Winner and/or the same prize will be given to the next eligible Winner, which shall in the case of Bumper Prize Winner be limited to 2 Winners. The prizes shall be distributed only after and subject to confirmation of an existing Permanent Account Number ("**PAN**") of the Winner(s). All costs and expenses for collecting the prize unless otherwise specified, shall be borne solely by the Winners and the prize shall not be transferable and no request shall be entertained by the Organizer for such transfer. In the event the prizes cannot be delivered, when specified that they will be delivered, due to reasons beyond the control of the Organizer, the Winners shall collect them from the place specified by the Organizer.
- 20.** These Terms and Conditions are subject to guidelines/ directions issued by the Department of Telecommunications ("**DoT**"), Telecom Regulatory Authority of India ("**TRAI**") or any other statutory authority from time to time.

- 21.** Neither Vodafone India nor OnMobile shall be responsible for any claims arising out of technical failures before, during, between or after the completion of this Competition, including but not limited to any technical failures in the telephone lines, mobile connectivity, any action that has been initiated, actioned or completed through the Subscribers mobile phone, delay in sending or receiving an SMS or USSD message, delay in time recorded for answering a question through IVR, USSD and SMS mode including during the tie-breaker process, failure of servers or the failure to provide the correct Competition score updates or any mistakes arising out of technical snags or resultant inability of the listener for participation. Further, neither Vodafone India nor the Organizer shall be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of the Organizer or Vodafone India.
- 22.** The Subscribers hereby agree and undertake not to hold the Organizer, Vodafone India and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that they may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of their participation in the Competition.
- 23.** Organizer, Vodafone India and their affiliates shall be entitled to use, in any manner, the details of the Subscribers, including the information i.e. name, photograph etc. for their sales, marketing and promotional purposes, including the prizes awarded to them, if any. By subscribing to, and participating in the Competition, all participating Subscribers hereby agree and consent to the same. Organizer may, at its discretion, choose not to disclose the identity of the selected Subscribers to other Subscribers except as expressly mentioned in the Terms and Conditions herein. The Subscribers also consent to the information being shared by OnMobile with its affiliates and service providers and to the information being processed and stored in the servers of OnMobile or its service providers, inside or outside India. OnMobile shall remain solely responsible for collection, storage and usage of information related to participating Subscribers in accordance with applicable legal and regulatory guidelines in force.
- 24.** Prize(s) shall neither be transferable nor exchangeable for cash, unless otherwise expressly agreed by the Organizer. Mere participation in the Competition shall not entitle a Subscriber to the prize. No other person or agent can claim the prize on behalf of the Subscriber, unless expressly mentioned herein.
- 25.** A Bank Card/ Shopping Voucher acts as a pre-filled card, in which the Winner's prize amount, less TDS if applicable, is available and is given to the Winners at the discretion of the Organizers an alternative of the prize(s) subject to availability of the prize(s). The Bank Gift Card can be used / swiped as a debit card in all outlets where Bank Cards are accepted. The Bank Card is valid for a minimum period of 6 (six) months from the date of its issue to the Winners. The applicable terms and conditions for such Bank Gift cards shall be the terms and conditions stipulated by the relevant bank. This Bank Card may be issued by the Organizer, at its sole discretion, to any category of prizes.

- 26.** A Subscriber shall be considered ineligible if he/she does not conform to the conditions as stipulated in these Terms and Conditions, or cannot provide any of the required documents as stipulated in clause 27 herein.
- 27.** All prizes must be claimed by the Winners, along with the documents specified herein below within the time period specified by the Organizer. The documents required to be submitted along with the claim by the Winners include the following (the document list is only inclusive and not exhaustive and can change as per the requirements of law):
- a. Identity proof;
 - b. Address proof;
 - c. Photocopy of PAN card;
 - d. In case of Winner holding a post-paid connection of Vodafone India number and is entitled to a prize, the value of which exceeds Rs. 5,000/-, self-attested copy of the latest bill issued by the operator in respect of the Vodafone India number registered with the Organizer under the Competition;
 - e. In case of Winner holding a pre-paid connection of Vodafone India number and is entitled to a prize, the value of which exceeds Rs. 5,000/-, an affidavit in the format provided by the Organizer, declaring that the Winner is the rightful Subscriber of the Vodafone India number and the same is registered with the operator in the name of the Winner; and
 - f. Letter of compliance with rules and regulations and declarations in the format as may be required by Vodafone India or applicable law.
- 28.** Any prize of value in excess of INR 10,000/- in a year* will attract deduction of tax at source and all taxes to be paid on the prize/s shall be paid by the Winner at the prevailing rate. Further, all the Winners must furnish a valid Indian PAN Card to claim the prize amount, or prize, irrespective of the value of the same, failing which the Winners' prize shall be forfeited, or the prize shall be rolled over to the next eligible Winner, at the sole discretion of the Organizer.
- *A Subscriber earning prize in excess of INR 10,000/- in a year in aggregate from all competitions / offers/ Competition(s) conducted by OnMobile Global Limited as one of the organizers irrespective of the operator or other organizers will be subject to TDS under the Income Tax Act, 1961.
- 29.** Organizer or Vodafone India is not liable for any direct or indirect costs or expenses in relation to the Competition which are to be borne by the Subscriber personally, including without any limitation the costs of collecting prizes or applicable taxes to be borne by the Subscribers entitled for the prizes.
- 30.** Subscriber may contact OnMobile at the toll free number at 080-49080661 TOLL-NUMBER regarding any queries or complaints pertaining to the Quiz between 9.00 AM to 9.00 PM, on all working days except public holidays. Alternatively, the Subscriber can send

an email to contest@onmobile.com which will be answered on working days, between Monday to Friday. All queries, disputes and complaints arising in relation to the Competition must be addressed by You in writing to OnMobile only, and Vodafone India shall not, for any reason whatsoever, entertain any communication in this regard.

- 31.** Any Subscriber providing any incorrect information or concealing and/or withholding any information from the Organizer with an intent to participate and/or win any prize/s in this Competition will automatically be disqualified from participating in it and winning the different categories of prizes under the Competition. Such act of providing incorrect information or concealing and/or withholding any information, including without limitation incorrect declaration of information relating to name, age, identity, address, mobile connection of Vodafone India number, domicile, payment of outstanding amount to Vodafone India or any other information provided by the Subscriber, shall entitle the Organizer to disqualify him/her without any further intimation.
- 32.** The Subscriber shall not have the right to claim any damages, loss or costs from the Organizer and/or Vodafone India for delay in delivery of the prize(s) on any grounds whatsoever. Vodafone India and/or OnMobile are neither responsible nor guarantee the quality of the goods or services being offered as prize/s nor are they liable for any defect or deficiency of goods or services so obtained or availed, by the Subscribers under this Competition. OnMobile and/or Vodafone India are also not liable for any defect or deficiency in the prize(s) so offered or availed by the Subscribers under this Competition.
- 33.** Apart from the entitlement to the above prizes, the Winners or their legal heirs, successors and representative will have no other rights or claims against the Organizer, unless otherwise specified herein.
- 34.** Organizer and Vodafone India are not liable for any loss or damage of any nature whatsoever if incurred in connection with the Competition.
- 35.** The prize(s) to the Winners shall be given subject to compliance with all applicable statutory legislations, processes and formalities in connection with the prize(s) and on production of all such documents or papers as may be required by the Organizer before accepting the delivery of the prize.
- 36.** The Organizer, at its sole discretion, may or may not provide a cash alternative to any of the prizes being offered in this Competition.
- 37.** The prizes shall be handed over by the Organizer on receipt of all the documents under Clause 27, from the Winners, required to process the distribution of the prize. For avoidance of doubts, the winners shall be awarded only after successful verification of documents submitted by the winners.

38. In all Competitions launched by Organizer and Vodafone India jointly ("**Vodafone Competition(s)**") for the financial year 2016-17, one individual Winner, irrespective of the number of mobile connections registered in his/her name with Vodafone India, is entitled to win prizes aggregating up to Rupees Five Lakhs only ("**Threshold Limit**"). However,

- a. Notwithstanding the Threshold Limit, if an individual Winner, irrespective of the number of mobile connections registered in his/her name with Vodafone India, has not achieved the Threshold Limit and subsequently wins an individual prize in the financial year 2016-17 which results in his/her cumulative winnings for the financial year 2016-17 crossing the Threshold Limit, shall, as an exception, be entitled to his/her cumulative winnings in the financial year 2016-16. It is to be noted that the individual Winner will be entitled to such an exception only if a prize under any Vodafone Competition in the financial year 2016-17, individually results in him/her crossing the Threshold Limit in the financial year 2016-17;
- b. Once any individual Winner, irrespective of the number of mobile connections registered in his/her name, achieves the Threshold Limit for the financial year 2016-17, he/she will no longer be eligible to win prizes worth Rupees Ten Thousand and/or above in financial year 2016-17; and
- c. In the event there are multiple Vodafone Competitions live simultaneously, the Winner announcement of which need not follow the same order as the respective Vodafone Competition launch dates, then the order of the Vodafone Competitions for the purpose of reckoning the Threshold Limit shall be as determined by the Organizer in its sole discretion, and no claims shall be made by any Subscribers in this regard.

39. In all Vodafone Competitions launched by the Organizer and Vodafone India jointly for the financial year 2015-16, one individual Winner, irrespective of number of mobile connections registered in his/her name, who has already won prizes totaling Rupees Ten Lakhs or more for such financial year 2015-16, will not be eligible to win prizes exceeding an aggregate of Rupees Ten Thousand or more, for the financial year 2016-17.

40. The Gold Card offered as the Super Tuesday Prize special hereunder will be organized by OnMobile. The Gold Card may be used by the Winner to purchase gold only up to the value specified in the respective Gold Card, irrespective of the rate of conversion of gold at the time of such purchase. The Winners shall not have any claims in matters arising from or in connection with the Gold Voucher and shall indemnify and keep indemnified the Organiser, Vodafone and the third party issuing the Gold Card. The respective Gold Card may be used only in stores accepting the Gold Card as will be detailed in the Gold Card. You acknowledge and agree that the amount mentioned in the Gold Card may not be fully utilized, subject to change in the rates and related antecedents to such Gold Card; and You hereby agree that You are not entitled to any refund or any claim for such unutilized amount. Any complaint or claim shall not be entertained with respect to such unutilized amount. You hereby confirm that You will provide necessary information and documents or otherwise pay any additional charges which are not

included in the prize money for using the Gold Card at the time of purchase and You shall not claim any reimbursements from the Organiser and/or Vodafone. You hereby agree that the Gold Card are at all times subject to the terms and conditions mentioned in the respective Gold Card and will be applicable to be used only for a limited period as detailed in the respective Gold Card. The Gold Card which may be given to the Winner as a prize shall be given after deduction of such value equivalent to the amount of applicable taxes, including but not limited to, Tax Deducted at Source ("**TDS**") @ 30.99% or as applicable from time to time and applicable Value Added Tax on the purchase of the gold/. The Winner will receive a TDS certificate in respect of the amount of TDS, and also a statement showing the value of the gold.

The value of the prize offered as the Monthly Prize i.e. iPhone 7 shall not exceed Rs. 60,000. In case the specified model, type of phone offered in this Competition as the Monthly Prize is discontinued or not available during or after the Competition, the Organizer shall at its own discretion offer another phone of the similar value which may or may not be of the same brand. If the Winner wants the exact same model/type of the same brand mentioned as the Monthly Prize that he is eligible to in this Competition and if the price of the phone increase during or after the Competition or at the time of prize distribution/Winner announcement period, the Organizer will only pay the value of the phone that was during the launch of the Competition and the Winner has to pay or bear the extra amount. The prize amount shall be given by way of cheque in the name of the dealer from whom the phone is being purchased.

- 41.** This offer under this Competition cannot be used in conjunction with any alternative offer or promotion of similar nature.
- 42.** The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form.
- 43.** Questions and their answers are sourced by OnMobile, are as per their best knowledge and information available and have been collected and framed with reasonable prudence. The facts are based on largely known facts and any exceptions are not considered. In the event of any discrepancy and/ or dispute regarding the questions or answers, OnMobile, Vodafone India and/or any third party involved shall be liable towards any Subscriber in any manner.
- 44.** Organizer or Vodafone India or any of their group entities or affiliates, their respective directors, officers, employees, agents, representatives, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal loss or injury that may be suffered (including loss of life), by a Subscriber and/or any third party, directly or indirectly, by use or non-use of the prizes offered in this Competition.

- 45.** Vodafone India and the Organizer reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Competition or any part thereof including the eligibility criteria, the Terms and Conditions and prizes at their sole discretion at any time during its validity as may be required including in view of business exigencies, changes by regulatory authorities, statutory changes and for other reasons beyond its control. The latest revised version of the Terms and Conditions shall be effective and binding on the Subscribers from the time of its posting on the Website. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Competition. Your continued participation in the Competition will constitute Your acceptance of the latest revised Terms and Conditions.
- 46.** This Competition is being made purely on a “best effort” basis and participating in this Competition is voluntary.
- 47.** This Competition contains factual references to the names of certain companies, products and individuals. The Organizer or Vodafone India makes no representation of having a business relationship or tie up with any such companies, products or individuals. All trade names shall continue to remain owned by their respective owners.
- 48.** The employees of Vodafone India, OnMobile and their group companies, affiliate or associate companies shall not be eligible to win any of the prizes offered in this Competition.
- 49.** Vodafone India and/or Organizer may assign any or all of their rights under these Terms and Conditions to their affiliates without consent of the Subscribers.
- 50.** The Organizer and/or Vodafone India reserves the right, at any time, to unconditionally disqualify any Subscriber who tampers with or who in any way abuses the process or Terms and Conditions of the Competition. Failure by the Organizer or Vodafone India to enforce any of their rights at any stage does not constitute a waiver of those rights.
- 51.** Any attempt by a Subscriber to deliberately undermine the legitimate operation of the Competition is a violation of laws and should such an attempt be made, Organizer and/or Vodafone India reserve the right to seek damages from any such Subscriber to the fullest extent permitted by law.
- 52.** Organizer and/or Vodafone India does not make any commitment, express or implied to respond to any feedback, suggestion and/or queries of the Subscribers.
- 53.** Organizer’s and/or Vodafone India officials including their directors, officers, partners, employees, consultants and agents are under no obligation to render any advice or service to any Subscriber in respect of the Competition.

54. You, the Subscriber, acknowledge and agree that all copyright and trademarks and all other intellectual property rights in the SMS content, WAP Link and Website, and all material or content related to the Competition shall remain, at all times, owned by OnMobile, Vodafone India or their respective owners. All material and content contained in this Website is made available for your personal and non-commercial use only. Any other use of the material and/or content on this Website, WAP Link and/ or any information disseminated by SMS or any other means of communication is strictly prohibited.
55. These Terms and Conditions are subject to force majeure circumstances including without limitation, floods, natural disasters, war, act of terror, political unrests, technical snags, act of God or any circumstance beyond the reasonable control of Vodafone India and/or OnMobile ("**Force Majeure Event**"). Neither OnMobile nor Vodafone India shall be liable for any delay or adverse effect caused to the Competition as a result of a Force Majeure Event. OnMobile and/ or Vodafone India shall intimate the suspension of the Competition caused as a result of such Force Majeure Event to the Subscribers.
56. Subject to any applicable law (a) warranties of any kind whatsoever, whether express or implied, are hereby expressly disclaimed by Vodafone India and/ or OnMobile including, but not limited to, meeting of the Subscribers requirements or aspirations, delay in sending or receiving an SMS or USSD message, delay in time recorded for answering a question through voice mode or SMS or USSD mode including during the tie-breaker process due to technical snags including network failure or system error or otherwise, timeliness, security, the results or reliability of any scheme, the delivery, quality, quantity, merchantability, fitness for use or non-infringement in respect of any goods, services, benefits or awards acquired or obtained through any of the Competition or any transactions effected through the Competition; (b) The Subscriber expressly agrees that his/her participation in the Competition offered by Vodafone India is at the his/her sole risk and is governed by the Terms and Conditions herein; and (c) No advice or information whether by representations, oral, written or pictorial derived from the Website or through the Competition shall be construed to mean the giving of any warranty of any kind by Vodafone India or OnMobile.
57. The Subscribers participating in the Competition shall indemnify and keep indemnified Vodafone India and OnMobile and their officers, directors, employees, customers, affiliates and agents harmless from and against any and all claims, losses, suits, proceedings, action, liabilities, damages, expenses and costs (including attorney's fees and court costs) which OnMobile or Vodafone India may incur, pay or become responsible for as a result of breach or alleged breach of the representations or obligations of the Subscribers, any failure by the Subscribers participating in the Competition to comply with applicable law and any third party claim in respect of misuse of any information of a third party. Vodafone India and OnMobile shall have the right to defend themselves, pursuant to this Clause, at the cost of the Subscribers. The Organizer, Vodafone India or their respective affiliates shall not be responsible for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any third party or otherwise in connection with the Competition.

- 58.** Neither Vodafone India nor OnMobile is responsible nor guarantees the quality of the goods or services being offered as prizes nor is it liable for any defect or deficiency of goods or services so obtained or availed, by the Subscribers under this Competition. The participating Subscribers agree that the goods provided as prize will carry manufacturer's guarantee and in case of any deficiency in the goods, participant will contact the manufacturer only.
- 59.** Nothing in the Competition shall affect any intellectual property rights of Organizer or Vodafone India or any of its affiliates in any service made available on the Website.
- 60.** The Winner's name will be announced as registered in the system of Vodafone India.
- 61.** Failure by the Organizer to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of that Term and Condition and shall not give rise to any claim by any person. The decision of the Organizer shall at all times be binding and final.
- 62.** The provisions of this service, the Competition and any other promotional endeavor may not be used for any commercial purpose by any Subscriber.
- 63.** These Terms and Conditions are subject to laws of India, and subject to the Clause 64, the Courts at Mumbai shall have exclusive jurisdiction.
- 64.** Any disputes or any matter arising here from will be referred to arbitration, in accordance with arbitration proceeding under the Arbitration and Conciliation Act, 1996 and shall be conducted by a sole arbitrator to be appointed by Vodafone India, whose decision shall be final and binding on the parties to the dispute. The arbitration proceedings shall be conducted in English language and the venue of arbitration shall be Mumbai.
- 65.** Please Note: The Subscriber/User shall be solely responsible for the inputs provided by them for the registration/participation in the competition.