

TERMS AND CONDITIONS GOVERNING THE OFFER "Unlimited Pack @ 9"

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFER IS CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE INDIA LIMITED, AND VODAFONE MOBILE SERVICES LIMITED (HEREINAFTER COLLECTIVELY REFERRED TO AS "VODAFONE INDIA") FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE INDIA.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE INDIA PPREPAID SUBSCRIBERS PARTICIPATING IN THE OFFER KNOWN AS "WORRY FREE DATA PACK" ("OFFER") DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS OFFER KNOWN AS "WORRY FREE DATA PACK". BY PARTICIPATING IN THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires "You" or "Your" shall mean any natural person who being an Eligible Subscriber has participated in the Offer.

B. DEFINITIONS

- a. **"Subscriber"** shall mean the rightful user of the Vodafone India mobile connection who is either on prepaid subscription, in whose name the mobile phone number (MSISDN) is registered with Vodafone India. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for subscribing for this Offer and accept the terms applicable herein.
- b. **"Active Subscriber"** shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of Vodafone India on a regular basis for purposes other than to participate in any offer or contest offered by Vodafone India.
- c. **"Eligible Subscriber"** shall mean an Active Prepaid Subscriber of Vodafone India who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of participation and during continuation of Offer:–
 - i. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of Vodafone India as mentioned herein;
 - ii. Subscriber must not have been subject of any criminal proceeding;
 - iii. Subscriber must not - be of an unsound mind; and
 - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship.

C. OFFER DETAILS – ACTIVATION, STEPS AND RESTRICTIONS

(i) Prepaid Customers who have recharged with a Rs.9/- as mentioned in the below table shall be entitled to receive the benefits mentioned against each plan on the same day. An indicative list of MRPs is given below. Please note that the list is purely indicative and these Terms and conditions shall apply to all Vodafone Unlimited voice products. Offer benefits shall not be available on the next day.

(ii) The Rs. 9/- Unlimited Pack mentioned below will only be available at selected retailers in the markets mentioned below. The pack benefits may vary for Non-ICR and ICR circles :

Circle Type	Denomination (in Rs.)	Data Pack	Benefits	Validity (in Days)
Non-ICR	9	STV 1	Unlimited All call with National Roaming + 100 SMS + 100 MB (4G/3G/2G) data	1 day, pack expires at 00:00 Hrs of the same day
ICR	9	STV 2	Unlimited All call with National Roaming + 100 SMS + 200 MB 2G data	1 day, pack expires at 00:00 Hrs of the same day

CIRCLE	STV Type
Assam	STV 1
Chennai	STV 1
Delhi	STV 1
Gujarat	STV 1
Haryana	STV 1
Karnataka	STV 1
Kerala	STV 1
Kolkata	STV 1
Maharashtra & Goa	STV 1
Mumbai	STV 1
North East	STV 1
Orissa	STV 1
Rajasthan	STV 1
Rest of Bengal	STV 1
Tamilnadu	STV 1
UP(E)	STV 1
UP(W)	STV 1

CIRCLE	STV Type
Andhra Pradesh	STV 2
Bihar	STV 2
Himachal Pradesh	STV 2
Jammu Kashmir	STV 2
Madhya Pradesh	STV 2
Punjab	STV 1/ STV 2

For Punjab, the product benefit will be as per Network availability.

(ii) Restrictions :

- All consumer plans are meant only for the use of retail customers and are not meant for commercial/ nonretail use. Following usage by customers will be deemed to be Commercial/ non-retail usage and shall be chargeable as per the governing policy

- Customers using more than 250 minutes (local+STD) in a day will be charged at 1 p per second (local +STD), after consumption of 250 minutes for the rest of the day till midnight 0.00 hrs.
- These packs are not intended for commercial usage.
- Data charges post pack allowance will be charged at 50p/MB
- The **Data Pack** shall expire at 00:00 Hrs on the same day of recharge.

D. OFFER PERIOD

- a. This is a limited period offer by Vodafone India, available from 5th Apr 2018, 00:00:01 hrs until revoked by Vodafone ("**Offer Period**").
- b. Vodafone India reserves the right to extend or shorten the Offer Period, as it deems fit.

E. Unreasonable use

1. It is unreasonable use of the Service/Promotion where Your use of the Service/Promotion is reasonably considered by Vodafone to be fraudulent use, to be contrary to the way the Service/Promotion is intended to be used ("Intended Use"), or to adversely affect the Vodafone Network or other Vodafone customers' use of or access to the Service/Promotion or the Vodafone Network.
2. All consumer plans are meant only for the use of retail customers and are not meant for commercial/ non-retail use.

F. OFFER AREA a. The Offer is valid across select Vodafone circles in India after recharge with the MRP indicated in the table above.

G. MODIFICATION OF OFFER

- a. Vodafone India reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the participating Subscribers availing this Offer.
- b. If Vodafone India modify these Terms, the modified terms will be posted on www.vodafone.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Offer. Your continued participation in the Offer will constitute your acceptance of the latest revised Terms and Conditions.

H. WITHDRAWAL OF OFFER

- a. Vodafone India reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the participating Subscribers availing this Offer.

I. DISCLAIMERS

- a. You agree that this Offer is being made purely on a "best endeavour" basis and subject to acceptance of these Terms and Conditions. Your participation in the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. Vodafone India shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to participation in the Offer.
- b. Vodafone India makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone India, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits,

incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.

- c. Vodafone India reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will Vodafone India be liable for the removal of or disabling of access to the offer. Vodafone India may also impose limits on the use of or access to the offer, in any case and without notice or liability. Under this offer, Vodafone India's responsibility shall only be limited in providing Telecom Service on Vodafone India's network for Eligible Subscribers availing this Offer.
- d. Any claims, issues, damages or losses with regards to the quality or functionality of the prizes (if any) awarded under this Offer will be the sole liability of the manufacturers. Vodafone India will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- e. You shall indemnify and keep indemnified Vodafone India, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature, which Vodafone India may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. Vodafone India shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

J. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and you agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone India, as it may in its sole and absolute discretion decide.
- c. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone India.
- d. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- e. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- f. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- g. Failure by Vodafone India to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- h. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- i. You hereby authorize Vodafone India to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer. Your personal information will be stored and processed in accordance with Vodafone Privacy Policy which is available at <http://www.vodafone.in/privacy-policy?section=consumer>.
- j. You agree that Vodafone India has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant contents.
- k. By participating in the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone India and to any third party content licensor to Vodafone India that is made available through the Offer.
- l. These Terms and Conditions are governed in accordance with the laws of India. In the event of any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by

Vodafone India whose decision shall be final and binding on the parties. The place of Arbitration shall be Mumbai.