

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                      |                                                                                                                                                                      |                                                                                      |                                                                                                   |                                                                   |                                                                                         |                                                                                                   |                                                                                               |                                                                                             |                                |                                         |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------|
|        |     |                   | Network Availability                                                                                               |                                                       |                                      |                                                                                                                                                                      | Voice Connection Establishment                                                       |                                                                                                   |                                                                   | Voice Connection Maintenance (Retainability)                                            |                                                                                                   |                                                                                               |                                                                                             | Broadband Service              |                                         |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra-Service provider (within service provider's network) | Call Set-up Success Rate: Inter-Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] | Latency (in 4G and 5G network) | Packet Drop Rate (in 4G and 5G network) |
|        |     |                   | >=99%                                                                                                              | <=2%                                                  | <=2%                                 | 100%                                                                                                                                                                 | >=98%                                                                                | >=95%                                                                                             | <=0.5%                                                            | <=2%                                                                                    | <=2%                                                                                              | <=2%                                                                                          | <=2%                                                                                        | <=75 msec                      | <3%                                     |
| 1      | UPW | Oct'25            | 100                                                                                                                | 0.09                                                  | 0.17                                 | 100                                                                                                                                                                  | 99.92                                                                                | 99.06                                                                                             | 0                                                                 | 1.77                                                                                    | 1.91                                                                                              | 0.43                                                                                          | 0.85                                                                                        | 37.50                          | 0.00                                    |
| 2      | UPW | Sep'25            | 100                                                                                                                | 0.17                                                  | 0.70                                 | 100                                                                                                                                                                  | 99.84                                                                                | 99.00                                                                                             | 0                                                                 | 1.74                                                                                    | 1.74                                                                                              | 0.48                                                                                          | 1.06                                                                                        | 42.00                          | 0.00                                    |
| 3      | UPW | Aug'25            | 100                                                                                                                | 0.16                                                  | 0.67                                 | 100                                                                                                                                                                  | 99.89                                                                                | 99.00                                                                                             | 0                                                                 | 1.76                                                                                    | 1.75                                                                                              | 0.47                                                                                          | 1.03                                                                                        | 43.50                          | 0.24                                    |
| 4      | UPW | Jul'25            | 100                                                                                                                | 0.16                                                  | 0.74                                 | 100                                                                                                                                                                  | 99.89                                                                                | 98.99                                                                                             | 0                                                                 | 1.77                                                                                    | 1.82                                                                                              | 0.44                                                                                          | 0.96                                                                                        | 43.50                          | 0.00                                    |
| 5      | UPW | Jun'25            | 100                                                                                                                | 0.16                                                  | 0.59                                 | 100                                                                                                                                                                  | 99.90                                                                                | 99.04                                                                                             | 0                                                                 | 1.66                                                                                    | 1.73                                                                                              | 0.40                                                                                          | 0.82                                                                                        | 44.50                          | 0.00                                    |
| 6      | UPW | May'25            | 100                                                                                                                | 0.23                                                  | 1.16                                 | 100                                                                                                                                                                  | 99.90                                                                                | 99.21                                                                                             | 0                                                                 | 1.62                                                                                    | 1.75                                                                                              | 0.40                                                                                          | 0.77                                                                                        | 49.00                          | 0.00                                    |
| 7      | UPW | Apr'25            | 100                                                                                                                | 0.20                                                  | 0.74                                 | 100                                                                                                                                                                  | 99.89                                                                                | 99.28                                                                                             | 0                                                                 | 1.47                                                                                    | 1.72                                                                                              | 0.35                                                                                          | 0.67                                                                                        | 43.00                          | 0.00                                    |
| 8      | UPW | QE Mar'25         | NA                                                                                                                 | 0.14                                                  | 0.47                                 | 100                                                                                                                                                                  | 99.96                                                                                | 98.76                                                                                             | 0                                                                 | 1.72                                                                                    | 1.96                                                                                              | 0.47                                                                                          | 0.95                                                                                        | 30.50                          | 0.00                                    |
| 9      | UPW | QE Dec'24         | NA                                                                                                                 | 0.13                                                  | 0.50                                 | 100                                                                                                                                                                  | 99.89                                                                                | 98.75                                                                                             | 0                                                                 | 1.87                                                                                    | 1.96                                                                                              | 0.43                                                                                          | 0.95                                                                                        | 28.50                          | 0.00                                    |

| S No | LSA | Quarter/<br>Month | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
|------|-----|-------------------|--------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| 1    | UPW | Oct'25            | All Plans                | 15                                       | 49.68                                                                      | 8                                      | 35.43                                                                    |
| 2    | UPW | Sep'25            | All Plans                | 15                                       | 50.20                                                                      | 8                                      | 29.49                                                                    |
| 3    | UPW | Aug'25            | All Plans                | 15                                       | 57.38                                                                      | 8                                      | 35.13                                                                    |
| 4    | UPW | Jul'25            | All Plans                | 15                                       | 56.82                                                                      | 8                                      | 33.39                                                                    |
| 5    | UPW | Jun'25            | All Plans                | 15                                       | 63.37                                                                      | 8                                      | 35.02                                                                    |
| 6    | UPW | May'25            | All Plans                | 15                                       | 53.65                                                                      | 8                                      | 34.12                                                                    |
| 7    | UPW | Apr'25            | All Plans                | 15                                       | 57.12                                                                      | 8                                      | 34.47                                                                    |
| 8    | UPW | QE Mar'25         | All Plans                | 15                                       | 52.07                                                                      | 8                                      | 32.69                                                                    |
| 9    | UPW | QE Dec'24         | All Plans                | 20                                       | 40.86                                                                      | 5                                      | 25.09                                                                    |