

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                                  |                                                                                                                                                                      |                                                                                       |                                                                                                    |                                                                   |                                                                                                                                               |                                                                                                                                                                                                  |                                                                                                                                                        |                                                                                                                                                      |                                                         |                                               |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|-----------------------------------------------|
|        |     |                   | Network Availability                                                                                               |                                                       |                                                  |                                                                                                                                                                      | Voice Connection Establishment (Accessibility)                                        |                                                                                                    |                                                                   | Voice Connection Maintenance (Retainability)                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                        |                                                                                                                                                      | Broadband Service                                       |                                               |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime             | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra- Service provider (within service provider's network) | Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] till Mar'26 and [CS_QSD (89, 89)] from Apr'26 onwards | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25, [PS_QSD (93, 93)] from Oct'25 to Mar'26 and [PS_QSD (94, 94)] from Apr'26 onwards | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] till Mar'26 and [DLPDR_QSD (89, 89)] from Apr'26 onwards | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] till Mar'26 and [ULPDR_QSD (89, 89)] from Apr'26 onwards | Latency (in 4G and 5G network)                          | Packet Drop Rate (in 4G and 5G network)       |
|        |     |                   | >=99%                                                                                                              | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards      | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | 100%                                                                                                                                                                 | >=98%                                                                                 | >=95%                                                                                              | <=0.5%                                                            | <=2%                                                                                                                                          | <=2%                                                                                                                                                                                             | <=2%                                                                                                                                                   | <=2%                                                                                                                                                 | <=75 msec till Mar'26 and <=50 msec from Apr'26 onwards | <=3% till Mar'26 and <=2% from Apr'26 onwards |
| 1      | MH  | May'26            | 100                                                                                                                | 0.36                                                  | 1.21                                             | 100                                                                                                                                                                  | 100.00                                                                                | 99.45                                                                                              | 0                                                                 | 1.87                                                                                                                                          | 1.66                                                                                                                                                                                             | 0.71                                                                                                                                                   | 0.94                                                                                                                                                 | 27.50                                                   | 0.00                                          |
| 2      | MH  | Apr'26            | 100                                                                                                                | 0.37                                                  | 1.16                                             | 100                                                                                                                                                                  | 100.00                                                                                | 99.44                                                                                              | 0                                                                 | 1.82                                                                                                                                          | 1.78                                                                                                                                                                                             | 0.69                                                                                                                                                   | 0.94                                                                                                                                                 | 38.00                                                   | 0.20                                          |
| 3      | MH  | Mar'26            | 100                                                                                                                | 0.26                                                  | 0.95                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.43                                                                                              | 0                                                                 | 1.79                                                                                                                                          | 1.45                                                                                                                                                                                             | 0.59                                                                                                                                                   | 0.79                                                                                                                                                 | 39.00                                                   | 0.00                                          |
| 4      | MH  | Feb'26            | 100                                                                                                                | 0.24                                                  | 0.73                                             | 100                                                                                                                                                                  | 99.83                                                                                 | 99.45                                                                                              | 0                                                                 | 1.84                                                                                                                                          | 1.63                                                                                                                                                                                             | 0.61                                                                                                                                                   | 0.85                                                                                                                                                 | 30.00                                                   | 0.00                                          |
| 5      | MH  | Jan'26            | 100                                                                                                                | 0.23                                                  | 0.87                                             | 100                                                                                                                                                                  | 100.00                                                                                | 99.47                                                                                              | 0                                                                 | 1.86                                                                                                                                          | 1.67                                                                                                                                                                                             | 0.62                                                                                                                                                   | 0.81                                                                                                                                                 | 27.00                                                   | 0.55                                          |
| 6      | MH  | Dec'25            | 100                                                                                                                | 0.29                                                  | 1.22                                             | 100                                                                                                                                                                  | 99.98                                                                                 | 99.49                                                                                              | 0.06                                                              | 1.88                                                                                                                                          | 1.66                                                                                                                                                                                             | 0.64                                                                                                                                                   | 0.80                                                                                                                                                 | 27.00                                                   | 0.00                                          |
| 7      | MH  | Nov'25            | 100                                                                                                                | 0.31                                                  | 1.37                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.45                                                                                              | 0                                                                 | 1.86                                                                                                                                          | 1.76                                                                                                                                                                                             | 0.64                                                                                                                                                   | 0.84                                                                                                                                                 | 28.00                                                   | 0.00                                          |
| 8      | MH  | Oct'25            | 100                                                                                                                | 0.28                                                  | 1.34                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.40                                                                                              | 0                                                                 | 1.86                                                                                                                                          | 1.90                                                                                                                                                                                             | 0.64                                                                                                                                                   | 0.88                                                                                                                                                 | 22.50                                                   | 0.00                                          |
| 9      | MH  | Sep'25            | 100                                                                                                                | 0.41                                                  | 1.56                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.37                                                                                              | 0                                                                 | 1.87                                                                                                                                          | 1.64                                                                                                                                                                                             | 0.66                                                                                                                                                   | 0.88                                                                                                                                                 | 30.00                                                   | 0.00                                          |
| 10     | MH  | Aug'25            | 100                                                                                                                | 0.34                                                  | 1.77                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.43                                                                                              | 0                                                                 | 1.85                                                                                                                                          | 1.65                                                                                                                                                                                             | 0.64                                                                                                                                                   | 0.88                                                                                                                                                 | 29.25                                                   | 0.00                                          |
| 11     | MH  | Jul'25            | 100                                                                                                                | 0.39                                                  | 1.81                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.43                                                                                              | 0                                                                 | 1.87                                                                                                                                          | 1.62                                                                                                                                                                                             | 0.65                                                                                                                                                   | 0.76                                                                                                                                                 | 27.50                                                   | 0.00                                          |
| 12     | MH  | Jun'25            | 100                                                                                                                | 0.57                                                  | 1.95                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.28                                                                                              | 0                                                                 | 1.84                                                                                                                                          | 1.66                                                                                                                                                                                             | 0.65                                                                                                                                                   | 0.70                                                                                                                                                 | 31.00                                                   | 0.56                                          |
| 13     | MH  | May'25            | 100                                                                                                                | 0.52                                                  | 1.92                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.37                                                                                              | 0                                                                 | 1.81                                                                                                                                          | 1.66                                                                                                                                                                                             | 0.64                                                                                                                                                   | 0.69                                                                                                                                                 | 32.00                                                   | 0.00                                          |
| 14     | MH  | Apr'25            | 100                                                                                                                | 0.37                                                  | 1.67                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 99.39                                                                                              | 0                                                                 | 1.70                                                                                                                                          | 1.56                                                                                                                                                                                             | 0.60                                                                                                                                                   | 0.63                                                                                                                                                 | 22.50                                                   | 0.00                                          |
| 15     | MH  | QE Mar'25         | NA                                                                                                                 | 0.28                                                  | 1.26                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 97.47                                                                                              | 0                                                                 | 1.74                                                                                                                                          | 1.66                                                                                                                                                                                             | 0.62                                                                                                                                                   | 0.64                                                                                                                                                 | 29.50                                                   | 0.40                                          |
| 16     | MH  | QE Dec'24         | NA                                                                                                                 | 0.27                                                  | 1.25                                             | 100                                                                                                                                                                  | 99.99                                                                                 | 98.76                                                                                              | 0                                                                 | 1.82                                                                                                                                          | 1.61                                                                                                                                                                                             | 0.64                                                                                                                                                   | 0.72                                                                                                                                                 | 25.00                                                   | 0.00                                          |

| Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings |     |                   |                          |                                          |                                                                            |                                        |                                                                          |
|---------------------------------------------------------------------------------------------------------------------------|-----|-------------------|--------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| S No                                                                                                                      | LSA | Quarter/<br>Month | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
| 1                                                                                                                         | MH  | May'26            | All Plans                | 15                                       | 74.03                                                                      | 8                                      | 29.57                                                                    |
| 2                                                                                                                         | MH  | Apr'26            | All Plans                | 15                                       | 71.02                                                                      | 8                                      | 27.40                                                                    |
| 3                                                                                                                         | MH  | Mar'26            | All Plans                | 15                                       | 73.77                                                                      | 8                                      | 25.23                                                                    |
| 4                                                                                                                         | MH  | Feb'26            | All Plans                | 15                                       | 70.95                                                                      | 8                                      | 26.56                                                                    |
| 5                                                                                                                         | MH  | Jan'26            | All Plans                | 15                                       | 68.08                                                                      | 8                                      | 23.31                                                                    |
| 6                                                                                                                         | MH  | Dec'25            | All Plans                | 15                                       | 77.63                                                                      | 8                                      | 29.61                                                                    |
| 7                                                                                                                         | MH  | Nov'25            | All Plans                | 15                                       | 60.86                                                                      | 8                                      | 26.92                                                                    |
| 8                                                                                                                         | MH  | Oct'25            | All Plans                | 15                                       | 59.74                                                                      | 8                                      | 26.03                                                                    |
| 9                                                                                                                         | MH  | Sep'25            | All Plans                | 15                                       | 67.77                                                                      | 8                                      | 27.64                                                                    |
| 10                                                                                                                        | MH  | Aug'25            | All Plans                | 15                                       | 74.75                                                                      | 8                                      | 30.38                                                                    |
| 11                                                                                                                        | MH  | Jul'25            | All Plans                | 15                                       | 64.76                                                                      | 8                                      | 27.68                                                                    |
| 12                                                                                                                        | MH  | Jun'25            | All Plans                | 15                                       | 52.10                                                                      | 8                                      | 25.53                                                                    |
| 13                                                                                                                        | MH  | May'25            | All Plans                | 15                                       | 60.48                                                                      | 8                                      | 29.18                                                                    |
| 14                                                                                                                        | MH  | Apr'25            | All Plans                | 15                                       | 57.65                                                                      | 8                                      | 25.89                                                                    |
| 15                                                                                                                        | MH  | QE Mar'25         | All Plans                | 15                                       | 53.82                                                                      | 8                                      | 26.63                                                                    |
| 16                                                                                                                        | MH  | QE Dec'24         | All Plans                | 20                                       | 43.32                                                                      | 5                                      | 20.88                                                                    |