

Sr. No	LSA	Quarter/ Month	Network related QoS Parameter												Broadband Service	
			Network Availability				Voice Connection Establishment (Accessibility)			Voice Connection Maintenance (Retainability)						
			Availability of service wise geospatial coverage map on service provider's website for percentage of working cells	Cumulative downtime (Cells not available for service)	Worst Affected Cells due to downtime	Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage	Call Set-up Success Rate: Intra- Service provider (within service provider's network)	Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network)	Point of Interconnection (POI) Congestion (90th percentile value)	DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] till Mar'26 and [CS_QSD (89, 89)] from Apr'26 onwards	DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25, [PS_QSD (93, 93)] from Oct'25 to Mar'26 and [PS_QSD (94, 94)] from Apr'26 onwards	Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] till Mar'26 and [DLPDR_QSD (89, 89)] from Apr'26 onwards	Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] till Mar'26 and [ULPDR_QSD (89, 89)] from Apr'26 onwards	Latency (in 4G and 5G network)	Packet Drop Rate (in 4G and 5G network)	
			>=99%	<=2% till Sep'25 and <= 1.5% from Oct'25 onwards	<=2% till Sep'25 and <= 1.5% from Oct'25 onwards	100%	>=98%	>=95%	<=0.5%	<=2%	<=2%	<=2%	<=2%	msec till Mar'26 and <=50 msec from onwards	Mar'26 and <=2% from Apr'26 onwards	
1	WB	Jun'26	100	0.35	1.09	100	99.69	99.05	0	1.82	1.77	0.48	1.58	28.50	0.00	
2	WB	May'26	100	0.31	0.59	100	99.74	99.03	0	1.77	1.55	0.48	1.48	28.50	0.00	
3	WB	Apr'26	100	0.32	0.58	100	99.69	99.02	0	1.79	1.66	0.57	1.43	40.50	0.00	
4	WB	Mar'26	100	0.32	0.52	100	99.68	98.71	0	1.69	1.49	0.4	1.23	45.00	0.09	
5	WB	Feb'26	100	0.1	0.21	100	99.92	99.18	0	1.7	1.7	0.37	1.09	42.25	0.00	
6	WB	Jan'26	100	0.15	0.56	100	99.73	98.84	0	1.67	1.77	0.38	1.22	42.75	0.10	
7	WB	Dec'25	100	0.16	0.65	100	99.90	99.60	0	1.77	1.84	0.39	1.18	42.63	0.00	
8	WB	Nov'25	100	0.14	0.43	100	99.74	99.08	0	1.87	1.83	0.4	1.19	42.00	0.00	
9	WB	Oct'25	100	0.20	1.22	100	99.77	99.12	0	1.85	1.92	0.38	1.18	44.50	1.13	
10	WB	Sep'25	100	0.22	1.08	100	99.76	99.17	0	1.87	1.80	0.36	1.15	45.00	0.91	
11	WB	Aug'25	100	0.26	1.34	100	99.77	99.15	0	1.83	1.80	0.36	1.14	44.00	0.00	
12	WB	Jul'25	100	0.30	1.75	100	99.68	99.11	0	1.86	1.82	0.37	1.15	42.50	0.00	
13	WB	Jun'25	100	0.26	1.28	100	99.75	99.06	0	1.84	1.80	0.38	1.15	43.50	0.09	
14	WB	May'25	100	0.31	1.35	100	99.76	99.19	0	1.83	1.74	0.38	1.18	35.43	0.00	
15	WB	Apr'25	100	0.32	1.64	100	99.66	98.77	0	1.72	1.69	0.41	1.27	41.50	2.27	
16	WB	QE Mar'25	NA	0.22	0.86	100	99.76	99.12	0	1.83	1.74	0.38	1.21	42.05	1.25	
17	WB	QE Dec'24	NA	0.21	0.96	100	99.77	99.00	0	1.85	1.92	0.42	1.30	40.50	1.00	

Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings							
S No	LSA	Quarter/ Month	Name of Tariff offerings	Offered typical download speed (In Mbps)	80th percentile value of download speed measured in test samples (In Mbps)	Offered typical upload speed (In Mbps)	80th percentile value of upload speed measured in test samples (In Mbps)
1	WB	Jun'26	All Plans	15	67.47	8	36.27
2	WB	May'26	All Plans	15	67.94	8	34.75
3	WB	Apr'26	All Plans	15	67.69	8	33.93
4	WB	Mar'26	All Plans	15	67.18	8	32.10
5	WB	Feb'26	All Plans	15	69.23	8	35.58
6	WB	Jan'26	All Plans	15	73.99	8	32.79
7	WB	Dec'25	All Plans	15	69.76	8	33.87
8	WB	Nov'25	All Plans	15	62.68	8	35.19
9	WB	Oct'25	All Plans	15	55.73	8	34.28
10	WB	Sep'25	All Plans	15	63.94	8	32.13
11	WB	Aug'25	All Plans	15	55.67	8	32.90
12	WB	Jul'25	All Plans	15	51.23	8	32.56
13	WB	Jun'25	All Plans	15	44.86	8	32.77
14	WB	May'25	All Plans	15	38.27	8	19.71
15	WB	Apr'25	All Plans	15	32.97	8	28.03
16	WB	QE Mar'25	All Plans	15	34.27	8	18.47
17	WB	QE Dec'24	All Plans	20	37.49	5	16.77