

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                                  |                                                                                                                                                                      |                                                                                       |                                                                                                    |                                                                   |                                                                                                                                               |                                                                                                                                                                                                  |                                                                                                                                                        |                                                                                                                                                      |                                                         |                                               |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|-----------------------------------------------|
|        |     |                   | Network Availability                                                                                               |                                                       |                                                  |                                                                                                                                                                      | Voice Connection Establishment (Accessibility)                                        |                                                                                                    |                                                                   | Voice Connection Maintenance (Retainability)                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                        |                                                                                                                                                      | Broadband Service                                       |                                               |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime             | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra- Service provider (within service provider's network) | Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] till Mar'26 and [CS_QSD (89, 89)] from Apr'26 onwards | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25, [PS_QSD (93, 93)] from Oct'25 to Mar'26 and [PS_QSD (94, 94)] from Apr'26 onwards | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] till Mar'26 and [DLPDR_QSD (89, 89)] from Apr'26 onwards | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] till Mar'26 and [ULPDR_QSD (89, 89)] from Apr'26 onwards | Latency (in 4G and 5G network)                          | Packet Drop Rate (in 4G and 5G network)       |
|        |     |                   | >=99%                                                                                                              | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards      | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | 100%                                                                                                                                                                 | >=98%                                                                                 | >=95%                                                                                              | <=0.5%                                                            | <=2%                                                                                                                                          | <=2%                                                                                                                                                                                             | <=2%                                                                                                                                                   | <=2%                                                                                                                                                 | <=75 msec till Mar'26 and <=50 msec from Apr'26 onwards | <=3% till Mar'26 and <=2% from Apr'26 onwards |
| 1      | PB  | Jun'26            | 100                                                                                                                | 0.39                                                  | 0.83                                             | 100                                                                                                                                                                  | 99.71                                                                                 | 98.17                                                                                              | 0                                                                 | 1.42                                                                                                                                          | 0.53                                                                                                                                                                                             | 0.35                                                                                                                                                   | 0.5                                                                                                                                                  | 36.13                                                   | 0.01                                          |
| 2      | PB  | May'26            | 100                                                                                                                | 0.19                                                  | 0.78                                             | 100                                                                                                                                                                  | 99.85                                                                                 | 98.25                                                                                              | 0                                                                 | 1.19                                                                                                                                          | 0.56                                                                                                                                                                                             | 0.32                                                                                                                                                   | 0.46                                                                                                                                                 | 34.93                                                   | 0.00                                          |
| 3      | PB  | Apr'26            | 100                                                                                                                | 0.18                                                  | 0.65                                             | 100                                                                                                                                                                  | 99.84                                                                                 | 98.28                                                                                              | 0                                                                 | 1.21                                                                                                                                          | 0.64                                                                                                                                                                                             | 0.34                                                                                                                                                   | 0.5                                                                                                                                                  | 35.72                                                   | 0.00                                          |
| 4      | PB  | Mar'26            | 100                                                                                                                | 0.12                                                  | 0.5                                              | 100                                                                                                                                                                  | 99.81                                                                                 | 98.28                                                                                              | 0                                                                 | 0.78                                                                                                                                          | 0.61                                                                                                                                                                                             | 0.36                                                                                                                                                   | 0.61                                                                                                                                                 | 35.78                                                   | 0.20                                          |
| 5      | PB  | Feb'26            | 100                                                                                                                | 0.07                                                  | 0.15                                             | 100                                                                                                                                                                  | 99.87                                                                                 | 98.36                                                                                              | 0                                                                 | 0.79                                                                                                                                          | 0.65                                                                                                                                                                                             | 0.33                                                                                                                                                   | 0.52                                                                                                                                                 | 43.00                                                   | 0.08                                          |
| 6      | PB  | Jan'26            | 100                                                                                                                | 0.24                                                  | 0.95                                             | 100                                                                                                                                                                  | 99.87                                                                                 | 98.40                                                                                              | 0                                                                 | 0.78                                                                                                                                          | 0.76                                                                                                                                                                                             | 0.36                                                                                                                                                   | 0.6                                                                                                                                                  | 44.75                                                   | 0.00                                          |
| 7      | PB  | Dec'25            | 100                                                                                                                | 0.12                                                  | 0.54                                             | 100                                                                                                                                                                  | 99.82                                                                                 | 98.39                                                                                              | 0                                                                 | 0.7                                                                                                                                           | 0.71                                                                                                                                                                                             | 0.35                                                                                                                                                   | 0.59                                                                                                                                                 | 41.70                                                   | 0.00                                          |
| 8      | PB  | Nov'25            | 100                                                                                                                | 0.11                                                  | 0.42                                             | 100                                                                                                                                                                  | 99.86                                                                                 | 98.40                                                                                              | 0                                                                 | 0.73                                                                                                                                          | 0.6                                                                                                                                                                                              | 0.32                                                                                                                                                   | 0.5                                                                                                                                                  | 38.63                                                   | 0.00                                          |
| 9      | PB  | Oct'25            | 100                                                                                                                | 0.08                                                  | 0.32                                             | 100                                                                                                                                                                  | 99.79                                                                                 | 98.39                                                                                              | 0                                                                 | 0.83                                                                                                                                          | 0.83                                                                                                                                                                                             | 0.32                                                                                                                                                   | 0.54                                                                                                                                                 | 39.18                                                   | 0.00                                          |
| 10     | PB  | Sep'25            | 100                                                                                                                | 0.17                                                  | 1.04                                             | 100                                                                                                                                                                  | 99.83                                                                                 | 98.47                                                                                              | 0                                                                 | 0.98                                                                                                                                          | 0.81                                                                                                                                                                                             | 0.34                                                                                                                                                   | 0.64                                                                                                                                                 | 40.95                                                   | 0.00                                          |
| 11     | PB  | Aug'25            | 100                                                                                                                | 0.18                                                  | 0.95                                             | 100                                                                                                                                                                  | 99.86                                                                                 | 98.53                                                                                              | 0                                                                 | 0.91                                                                                                                                          | 0.74                                                                                                                                                                                             | 0.34                                                                                                                                                   | 0.57                                                                                                                                                 | 39.18                                                   | 0.00                                          |
| 12     | PB  | Jul'25            | 100                                                                                                                | 0.18                                                  | 0.99                                             | 100                                                                                                                                                                  | 99.87                                                                                 | 98.62                                                                                              | 0                                                                 | 0.83                                                                                                                                          | 0.62                                                                                                                                                                                             | 0.34                                                                                                                                                   | 0.54                                                                                                                                                 | 38.55                                                   | 0.00                                          |
| 13     | PB  | Jun'25            | 100                                                                                                                | 0.21                                                  | 1.15                                             | 100                                                                                                                                                                  | 99.90                                                                                 | 98.62                                                                                              | 0                                                                 | 0.59                                                                                                                                          | 0.54                                                                                                                                                                                             | 0.33                                                                                                                                                   | 0.52                                                                                                                                                 | 38.00                                                   | 0.00                                          |
| 14     | PB  | May'25            | 100                                                                                                                | 0.35                                                  | 1.86                                             | 100                                                                                                                                                                  | 99.90                                                                                 | 98.65                                                                                              | 0                                                                 | 0.51                                                                                                                                          | 0.49                                                                                                                                                                                             | 0.31                                                                                                                                                   | 0.49                                                                                                                                                 | 40.25                                                   | 0.00                                          |
| 15     | PB  | Apr'25            | 100                                                                                                                | 0.24                                                  | 1.33                                             | 100                                                                                                                                                                  | 99.88                                                                                 | 98.67                                                                                              | 0                                                                 | 0.47                                                                                                                                          | 0.56                                                                                                                                                                                             | 0.32                                                                                                                                                   | 0.49                                                                                                                                                 | 38.95                                                   | 0.00                                          |
| 16     | PB  | QE Mar'25         | NA                                                                                                                 | 0.11                                                  | 0.55                                             | 100                                                                                                                                                                  | 99.88                                                                                 | 98.70                                                                                              | 0                                                                 | 0.43                                                                                                                                          | 0.56                                                                                                                                                                                             | 0.39                                                                                                                                                   | 0.77                                                                                                                                                 | 37.90                                                   | 1.04                                          |
| 17     | PB  | QE Dec'24         | NA                                                                                                                 | 0.10                                                  | 0.42                                             | 100                                                                                                                                                                  | 99.86                                                                                 | 98.59                                                                                              | 0                                                                 | 0.28                                                                                                                                          | 0.54                                                                                                                                                                                             | 0.39                                                                                                                                                   | 0.63                                                                                                                                                 | 39.00                                                   | 2.00                                          |

| Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings |     |                   |                          |                                          |                                                                            |                                        |                                                                          |
|---------------------------------------------------------------------------------------------------------------------------|-----|-------------------|--------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| S No                                                                                                                      | LSA | Quarter/<br>Month | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
| 1                                                                                                                         | PB  | Jun'26            | All Plans                | 15                                       | 73.44                                                                      | 8                                      | 38.60                                                                    |
| 2                                                                                                                         | PB  | May'26            | All Plans                | 15                                       | 68.24                                                                      | 8                                      | 38.24                                                                    |
| 3                                                                                                                         | PB  | Apr'26            | All Plans                | 15                                       | 63.02                                                                      | 8                                      | 37.66                                                                    |
| 4                                                                                                                         | PB  | Mar'26            | All Plans                | 15                                       | 61.39                                                                      | 8                                      | 35.33                                                                    |
| 5                                                                                                                         | PB  | Feb'26            | All Plans                | 15                                       | 73.31                                                                      | 8                                      | 33.09                                                                    |
| 6                                                                                                                         | PB  | Jan'26            | All Plans                | 15                                       | 77.32                                                                      | 8                                      | 32.60                                                                    |
| 7                                                                                                                         | PB  | Dec'25            | All Plans                | 15                                       | 67.79                                                                      | 8                                      | 33.09                                                                    |
| 8                                                                                                                         | PB  | Nov'25            | All Plans                | 15                                       | 57.51                                                                      | 8                                      | 32.02                                                                    |
| 9                                                                                                                         | PB  | Oct'25            | All Plans                | 15                                       | 53.90                                                                      | 8                                      | 29.14                                                                    |
| 10                                                                                                                        | PB  | Sep'25            | All Plans                | 15                                       | 75.01                                                                      | 8                                      | 32.75                                                                    |
| 11                                                                                                                        | PB  | Aug'25            | All Plans                | 15                                       | 74.68                                                                      | 8                                      | 33.42                                                                    |
| 12                                                                                                                        | PB  | Jul'25            | All Plans                | 15                                       | 59.47                                                                      | 8                                      | 32.19                                                                    |
| 13                                                                                                                        | PB  | Jun'25            | All Plans                | 15                                       | 70.54                                                                      | 8                                      | 34.01                                                                    |
| 14                                                                                                                        | PB  | May'25            | All Plans                | 15                                       | 57.63                                                                      | 8                                      | 31.27                                                                    |
| 15                                                                                                                        | PB  | Apr'25            | All Plans                | 15                                       | 55.99                                                                      | 8                                      | 25.98                                                                    |
| 16                                                                                                                        | PB  | QE Mar'25         | All Plans                | 15                                       | 39.74                                                                      | 8                                      | 19.02                                                                    |
| 17                                                                                                                        | PB  | QE Dec'24         | All Plans                | 20                                       | 43.64                                                                      | 5                                      | 24.53                                                                    |