

| Network related QoS Parameter | | | | | | | | | | | | | | | |
|-------------------------------|-----|-------------------|--|---|--|--|---|--|---|---|---|---|---|--------------------------------|---|
| Sr. No | LSA | Quarter/ Month | Network Availability | | | | Voice Connection Establishment (Accessibility) | | | Voice Connection Maintenance (Retainability) | | | | Broadband Service | |
| | | | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra- Service provider (within service provider's network) | Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25 and [PS_QSD (93, 93)] from Oct'25 onwards | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] | Latency (in 4G and 5G network) | Packet Drop Rate (in 4G and 5G network) |
| | | | >=99% | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | 100% | >=98% | >=95% | <=0.5% | <=2% | <=2% | <=2% | <=2% | <=75 msec | <3% |
| 1 | MH | Feb'26 | 100 | 0.24 | 0.73 | 100 | 99.83 | 99.45 | 0 | 1.84 | 1.63 | 0.61 | 0.85 | 30.00 | 0.00 |
| 2 | MH | Jan'26 | 100 | 0.23 | 0.87 | 100 | 100.00 | 99.47 | 0 | 1.86 | 1.67 | 0.62 | 0.81 | 27.00 | 0.55 |
| 3 | MH | Dec'25 | 100 | 0.29 | 1.22 | 100 | 99.98 | 99.49 | 0.06 | 1.88 | 1.66 | 0.64 | 0.8 | 27.00 | 0.00 |
| 4 | MH | Nov'25 | 100 | 0.31 | 1.37 | 100 | 99.99 | 99.45 | 0 | 1.86 | 1.76 | 0.64 | 0.84 | 28.00 | 0.00 |
| 5 | MH | Oct'25 | 100 | 0.28 | 1.34 | 100 | 99.99 | 99.40 | 0 | 1.86 | 1.90 | 0.64 | 0.88 | 22.50 | 0.00 |
| 6 | MH | Sep'25 | 100 | 0.41 | 1.56 | 100 | 99.99 | 99.37 | 0 | 1.87 | 1.64 | 0.66 | 0.88 | 30.00 | 0.00 |
| 7 | MH | Aug'25 | 100 | 0.34 | 1.77 | 100 | 99.99 | 99.43 | 0 | 1.85 | 1.65 | 0.64 | 0.88 | 29.25 | 0.00 |
| 8 | MH | Jul'25 | 100 | 0.39 | 1.81 | 100 | 99.99 | 99.43 | 0 | 1.87 | 1.62 | 0.65 | 0.76 | 27.50 | 0.00 |
| 9 | MH | Jun'25 | 100 | 0.57 | 1.95 | 100 | 99.99 | 99.28 | 0 | 1.84 | 1.66 | 0.65 | 0.70 | 31.00 | 0.56 |
| 10 | MH | May'25 | 100 | 0.52 | 1.92 | 100 | 99.99 | 99.37 | 0 | 1.81 | 1.66 | 0.64 | 0.69 | 32.00 | 0.00 |
| 11 | MH | Apr'25 | 100 | 0.37 | 1.67 | 100 | 99.99 | 99.39 | 0 | 1.70 | 1.56 | 0.60 | 0.63 | 22.50 | 0.00 |
| 12 | MH | QE Mar'25 | NA | 0.28 | 1.26 | 100 | 99.99 | 97.47 | 0 | 1.74 | 1.66 | 0.62 | 0.64 | 29.50 | 0.40 |
| 13 | MH | QE Dec'24 | NA | 0.27 | 1.25 | 100 | 99.99 | 98.76 | 0 | 1.82 | 1.61 | 0.64 | 0.72 | 25.00 | 0.00 |

| Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings | | | | | | | |
|---|-----|-------------------|--------------------------|--|--|--|--|
| S No | LSA | Quarter/ Month | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
| 1 | MH | Feb'26 | All Plans | 15 | 70.95 | 8 | 26.56 |
| 2 | MH | Jan'26 | All Plans | 15 | 68.08 | 8 | 23.31 |
| 3 | MH | Dec'25 | All Plans | 15 | 77.63 | 8 | 29.61 |
| 4 | MH | Nov'25 | All Plans | 15 | 60.86 | 8 | 26.92 |
| 5 | MH | Oct'25 | All Plans | 15 | 59.74 | 8 | 26.03 |
| 6 | MH | Sep'25 | All Plans | 15 | 67.77 | 8 | 27.64 |
| 7 | MH | Aug'25 | All Plans | 15 | 74.75 | 8 | 30.38 |
| 8 | MH | Jul'25 | All Plans | 15 | 64.76 | 8 | 27.68 |
| 9 | MH | Jun'25 | All Plans | 15 | 52.10 | 8 | 25.53 |
| 10 | MH | May'25 | All Plans | 15 | 60.48 | 8 | 29.18 |
| 11 | MH | Apr'25 | All Plans | 15 | 57.65 | 8 | 25.89 |
| 12 | MH | QE Mar'25 | All Plans | 15 | 53.82 | 8 | 26.63 |
| 13 | MH | QE Dec'24 | All Plans | 20 | 43.32 | 5 | 20.88 |