

| Network related QoS Parameter | | | | | | | | | | | | | | | |
|-------------------------------|-----|----------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------|
| Sr. No | LSA | Quarter/ Month | Network Availability | | | | Voice Connection Establishment (Accessibility) | | | Voice Connection Maintenance (Retainability) | | | | Broadband Service | |
| | | | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra- Service provider (within service provider's network) | Call Set-up Success Rate: Inter- Service provider (Incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25 and [PS_QSD (93, 93)] from Oct'25 onwards | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] | Latency (in 4G and 5G network) | Packet Drop Rate (in 4G and 5G network) |
| | | | >=99% | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | 100% | >=98% | >=95% | <=0.5% | <=2% | <=2% | <=2% | <=2% | <=75 msec | <3% |
| 1 | DL | Feb'26 | 100 | 0.12 | 0.49 | 100 | 99.58 | 99.86 | 0 | 1.74 | 1.01 | 0.58 | 0.57 | 24.98 | 0.70 |
| 2 | DL | Jan'26 | 100 | 0.16 | 0.72 | 100 | 99.59 | 99.77 | 0 | 1.74 | 1.08 | 0.57 | 0.61 | 20.50 | 0.00 |
| 3 | DL | Dec'25 | 100 | 0.15 | 0.73 | 100 | 99.65 | 99.79 | 0 | 1.82 | 1.07 | 0.57 | 0.59 | 25.16 | 0.18 |
| 4 | DL | Nov'25 | 100 | 0.18 | 0.75 | 100 | 99.53 | 99.55 | 0 | 1.84 | 1.08 | 0.57 | 0.58 | 33.45 | 0.60 |
| 5 | DL | Oct'25 | 100 | 0.19 | 1.08 | 100 | 99.61 | 99.70 | 0 | 1.80 | 1.14 | 0.59 | 0.63 | 34.18 | 0.52 |
| 6 | DL | Sep'25 | 100 | 0.25 | 1.41 | 100 | 99.69 | 99.83 | 0 | 1.84 | 1.07 | 0.60 | 0.70 | 36.58 | 0.40 |
| 7 | DL | Aug'25 | 100 | 0.31 | 1.47 | 100 | 99.60 | 99.81 | 0 | 1.89 | 1.20 | 0.70 | 0.76 | 23.88 | 0.65 |
| 8 | DL | Jul'25 | 100 | 0.31 | 1.46 | 100 | 99.48 | 99.70 | 0 | 1.91 | 1.31 | 0.69 | 0.76 | 28.83 | 0.62 |
| 9 | DL | Jun'25 | 100 | 0.31 | 1.73 | 100 | 99.62 | 99.76 | 0 | 1.90 | 1.31 | 0.74 | 0.71 | 17.93 | 0.17 |
| 10 | DL | May'25 | 100 | 0.47 | 1.97 | 100 | 99.61 | 99.83 | 0 | 1.91 | 1.35 | 0.76 | 0.75 | 17.08 | 0.24 |
| 11 | DL | Apr'25 | 100 | 0.69 | 1.93 | 100 | 99.73 | 99.91 | 0 | 1.89 | 1.70 | 0.59 | 0.70 | 17.80 | 0.56 |
| 12 | DL | QE Mar'25 | NA | 0.17 | 0.97 | 100 | 99.70 | 99.81 | 0 | 1.94 | 1.68 | 0.48 | 0.79 | 21.00 | 1.17 |
| 13 | DL | QE Dec'24 | NA | 0.10 | 0.32 | 100 | 99.68 | 99.77 | 0 | 1.75 | 1.39 | 0.35 | 0.98 | 21.41 | 1.40 |

| Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings | | | | | | | |
|---------------------------------------------------------------------------------------------------------------------------|-----|----------------|--------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| S No | LSA | Quarter/ Month | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
| 1 | DL | Feb'26 | All Plans | 15 | 96.38 | 8 | 28.78 |
| 2 | DL | Jan'26 | All Plans | 15 | 72.50 | 8 | 23.27 |
| 3 | DL | Dec'25 | All Plans | 15 | 55.69 | 8 | 26.98 |
| 4 | DL | Nov'25 | All Plans | 15 | 42.87 | 8 | 16.21 |
| 5 | DL | Oct'25 | All Plans | 15 | 40.31 | 8 | 17.57 |
| 6 | DL | Sep'25 | All Plans | 15 | 36.38 | 8 | 18.36 |
| 7 | DL | Aug'25 | All Plans | 15 | 35.71 | 8 | 16.07 |
| 8 | DL | Jul'25 | All Plans | 15 | 41.85 | 8 | 17.85 |
| 9 | DL | Jun'25 | All Plans | 15 | 37.75 | 8 | 21.06 |
| 10 | DL | May'25 | All Plans | 15 | 39.66 | 8 | 15.35 |
| 11 | DL | Apr'25 | All Plans | 15 | 37.32 | 8 | 22.33 |
| 12 | DL | QE Mar'25 | All Plans | 15 | 36.35 | 8 | 15.53 |
| 13 | DL | QE Dec'24 | All Plans | 20 | 33.08 | 5 | 18.04 |