

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                                  |                                                                                                                                                                      |                                                                                       |                                                                                                    |                                                                   |                                                                                                                                               |                                                                                                                                                                                                  |                                                                                                                                                        |                                                                                                                                                      |                                                    | Broadband Service                             |  |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------|--|
|        |     |                   | Network Availability                                                                                               |                                                       |                                                  |                                                                                                                                                                      | Voice Connection Establishment (Accessibility)                                        |                                                                                                    |                                                                   | Voice Connection Maintenance (Retainability)                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                        |                                                                                                                                                      |                                                    |                                               |  |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime             | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra- Service provider (within service provider's network) | Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] till Mar'26 and [CS_QSD (89, 89)] from Apr'26 onwards | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25, [PS_QSD (93, 93)] from Oct'25 to Mar'26 and [PS_QSD (94, 94)] from Apr'26 onwards | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] till Mar'26 and [DLPDR_QSD (89, 89)] from Apr'26 onwards | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] till Mar'26 and [ULPDR_QSD (89, 89)] from Apr'26 onwards | Latency (in 4G and 5G network)                     | Packet Drop Rate (in 4G and 5G network)       |  |
|        |     |                   | >=99%                                                                                                              | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards      | <=2% till Sep'25 and <= 1.5% from Oct'25 onwards | 100%                                                                                                                                                                 | >=98%                                                                                 | >=95%                                                                                              | <=0.5%                                                            | <=2%                                                                                                                                          | <=2%                                                                                                                                                                                             | <=2%                                                                                                                                                   | <=2%                                                                                                                                                 | msec till Mar'26 and <=50 msec from Apr'26 onwards | <=2% till Mar'26 and <=2% from Apr'26 onwards |  |
| 1      | WB  | Aug'26            | 100                                                                                                                | 0.22                                                  | 0.9                                              | 100                                                                                                                                                                  | 99.71                                                                                 | 99.03                                                                                              | 0                                                                 | 1.69                                                                                                                                          | 1.71                                                                                                                                                                                             | 0.4                                                                                                                                                    | 1.22                                                                                                                                                 | 28.50                                              | 0.00                                          |  |
| 2      | WB  | Jul'26            | 100                                                                                                                | 0.2                                                   | 0.98                                             | 100                                                                                                                                                                  | 99.68                                                                                 | 99.06                                                                                              | 0                                                                 | 1.7                                                                                                                                           | 1.7                                                                                                                                                                                              | 0.42                                                                                                                                                   | 1.27                                                                                                                                                 | 31.90                                              | 0.00                                          |  |
| 3      | WB  | Jun'26            | 100                                                                                                                | 0.35                                                  | 1.09                                             | 100                                                                                                                                                                  | 99.69                                                                                 | 99.05                                                                                              | 0                                                                 | 1.82                                                                                                                                          | 1.77                                                                                                                                                                                             | 0.48                                                                                                                                                   | 1.58                                                                                                                                                 | 28.50                                              | 0.00                                          |  |
| 4      | WB  | May'26            | 100                                                                                                                | 0.31                                                  | 0.59                                             | 100                                                                                                                                                                  | 99.74                                                                                 | 99.03                                                                                              | 0                                                                 | 1.77                                                                                                                                          | 1.55                                                                                                                                                                                             | 0.48                                                                                                                                                   | 1.48                                                                                                                                                 | 28.50                                              | 0.00                                          |  |
| 5      | WB  | Apr'26            | 100                                                                                                                | 0.32                                                  | 0.58                                             | 100                                                                                                                                                                  | 99.69                                                                                 | 99.02                                                                                              | 0                                                                 | 1.79                                                                                                                                          | 1.66                                                                                                                                                                                             | 0.57                                                                                                                                                   | 1.43                                                                                                                                                 | 40.50                                              | 0.00                                          |  |
| 6      | WB  | Mar'26            | 100                                                                                                                | 0.32                                                  | 0.52                                             | 100                                                                                                                                                                  | 99.68                                                                                 | 98.71                                                                                              | 0                                                                 | 1.69                                                                                                                                          | 1.49                                                                                                                                                                                             | 0.4                                                                                                                                                    | 1.23                                                                                                                                                 | 45.00                                              | 0.09                                          |  |
| 7      | WB  | Feb'26            | 100                                                                                                                | 0.1                                                   | 0.21                                             | 100                                                                                                                                                                  | 99.92                                                                                 | 99.18                                                                                              | 0                                                                 | 1.7                                                                                                                                           | 1.7                                                                                                                                                                                              | 0.37                                                                                                                                                   | 1.09                                                                                                                                                 | 42.25                                              | 0.00                                          |  |
| 8      | WB  | Jan'26            | 100                                                                                                                | 0.15                                                  | 0.56                                             | 100                                                                                                                                                                  | 99.73                                                                                 | 98.84                                                                                              | 0                                                                 | 1.67                                                                                                                                          | 1.77                                                                                                                                                                                             | 0.38                                                                                                                                                   | 1.22                                                                                                                                                 | 42.75                                              | 0.10                                          |  |
| 9      | WB  | Dec'25            | 100                                                                                                                | 0.16                                                  | 0.65                                             | 100                                                                                                                                                                  | 99.90                                                                                 | 99.60                                                                                              | 0                                                                 | 1.77                                                                                                                                          | 1.84                                                                                                                                                                                             | 0.39                                                                                                                                                   | 1.18                                                                                                                                                 | 42.63                                              | 0.00                                          |  |
| 10     | WB  | Nov'25            | 100                                                                                                                | 0.14                                                  | 0.43                                             | 100                                                                                                                                                                  | 99.74                                                                                 | 99.08                                                                                              | 0                                                                 | 1.87                                                                                                                                          | 1.83                                                                                                                                                                                             | 0.4                                                                                                                                                    | 1.19                                                                                                                                                 | 42.00                                              | 0.00                                          |  |
| 11     | WB  | Oct'25            | 100                                                                                                                | 0.20                                                  | 1.22                                             | 100                                                                                                                                                                  | 99.77                                                                                 | 99.12                                                                                              | 0                                                                 | 1.85                                                                                                                                          | 1.92                                                                                                                                                                                             | 0.38                                                                                                                                                   | 1.18                                                                                                                                                 | 44.50                                              | 1.13                                          |  |
| 12     | WB  | Sep'25            | 100                                                                                                                | 0.22                                                  | 1.08                                             | 100                                                                                                                                                                  | 99.76                                                                                 | 99.17                                                                                              | 0                                                                 | 1.87                                                                                                                                          | 1.80                                                                                                                                                                                             | 0.36                                                                                                                                                   | 1.15                                                                                                                                                 | 45.00                                              | 0.91                                          |  |
| 13     | WB  | Aug'25            | 100                                                                                                                | 0.26                                                  | 1.34                                             | 100                                                                                                                                                                  | 99.77                                                                                 | 99.15                                                                                              | 0                                                                 | 1.83                                                                                                                                          | 1.80                                                                                                                                                                                             | 0.36                                                                                                                                                   | 1.14                                                                                                                                                 | 44.00                                              | 0.00                                          |  |
| 14     | WB  | Jul'25            | 100                                                                                                                | 0.30                                                  | 1.75                                             | 100                                                                                                                                                                  | 99.68                                                                                 | 99.11                                                                                              | 0                                                                 | 1.86                                                                                                                                          | 1.82                                                                                                                                                                                             | 0.37                                                                                                                                                   | 1.15                                                                                                                                                 | 42.50                                              | 0.00                                          |  |
| 15     | WB  | Jun'25            | 100                                                                                                                | 0.26                                                  | 1.28                                             | 100                                                                                                                                                                  | 99.75                                                                                 | 99.06                                                                                              | 0                                                                 | 1.84                                                                                                                                          | 1.80                                                                                                                                                                                             | 0.38                                                                                                                                                   | 1.15                                                                                                                                                 | 43.50                                              | 0.09                                          |  |
| 16     | WB  | May'25            | 100                                                                                                                | 0.31                                                  | 1.35                                             | 100                                                                                                                                                                  | 99.76                                                                                 | 99.19                                                                                              | 0                                                                 | 1.83                                                                                                                                          | 1.74                                                                                                                                                                                             | 0.38                                                                                                                                                   | 1.18                                                                                                                                                 | 35.43                                              | 0.00                                          |  |
| 17     | WB  | Apr'25            | 100                                                                                                                | 0.32                                                  | 1.64                                             | 100                                                                                                                                                                  | 99.66                                                                                 | 98.77                                                                                              | 0                                                                 | 1.72                                                                                                                                          | 1.69                                                                                                                                                                                             | 0.41                                                                                                                                                   | 1.27                                                                                                                                                 | 41.50                                              | 2.27                                          |  |
| 18     | WB  | QE Mar'25         | NA                                                                                                                 | 0.22                                                  | 0.86                                             | 100                                                                                                                                                                  | 99.76                                                                                 | 99.12                                                                                              | 0                                                                 | 1.83                                                                                                                                          | 1.74                                                                                                                                                                                             | 0.38                                                                                                                                                   | 1.21                                                                                                                                                 | 42.05                                              | 1.25                                          |  |
| 19     | WB  | QE Dec'24         | NA                                                                                                                 | 0.21                                                  | 0.96                                             | 100                                                                                                                                                                  | 99.77                                                                                 | 99.00                                                                                              | 0                                                                 | 1.85                                                                                                                                          | 1.92                                                                                                                                                                                             | 0.42                                                                                                                                                   | 1.30                                                                                                                                                 | 40.50                                              | 1.00                                          |  |

| Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings |     |                   |                          |                                                |                                                                                  |                                           |                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------|-----|-------------------|--------------------------|------------------------------------------------|----------------------------------------------------------------------------------|-------------------------------------------|-----------------------------------------------------------------------------------|
| S No                                                                                                                      | LSA | Quarter/<br>Month | Name of Tariff offerings | Offered typical<br>download speed (In<br>Mbps) | 80th percentile value of<br>download speed measured in<br>test samples (In Mbps) | Offered typical upload speed (In<br>Mbps) | 80th percentile value of<br>upload speed measured<br>in test samples (In<br>Mbps) |
| 1                                                                                                                         | WB  | Aug'26            | All Plans                | 15                                             | 73.91                                                                            | 8                                         | 34.49                                                                             |
| 2                                                                                                                         | WB  | Jul'26            | All Plans                | 15                                             | 70.23                                                                            | 8                                         | 38.37                                                                             |
| 3                                                                                                                         | WB  | Jun'26            | All Plans                | 15                                             | 67.47                                                                            | 8                                         | 36.27                                                                             |
| 4                                                                                                                         | WB  | May'26            | All Plans                | 15                                             | 67.94                                                                            | 8                                         | 34.75                                                                             |
| 5                                                                                                                         | WB  | Apr'26            | All Plans                | 15                                             | 67.69                                                                            | 8                                         | 33.93                                                                             |
| 6                                                                                                                         | WB  | Mar'26            | All Plans                | 15                                             | 67.18                                                                            | 8                                         | 32.10                                                                             |
| 7                                                                                                                         | WB  | Feb'26            | All Plans                | 15                                             | 69.23                                                                            | 8                                         | 35.58                                                                             |
| 8                                                                                                                         | WB  | Jan'26            | All Plans                | 15                                             | 73.99                                                                            | 8                                         | 32.79                                                                             |
| 9                                                                                                                         | WB  | Dec'25            | All Plans                | 15                                             | 69.76                                                                            | 8                                         | 33.87                                                                             |
| 10                                                                                                                        | WB  | Nov'25            | All Plans                | 15                                             | 62.68                                                                            | 8                                         | 35.19                                                                             |
| 11                                                                                                                        | WB  | Oct'25            | All Plans                | 15                                             | 55.73                                                                            | 8                                         | 34.28                                                                             |
| 12                                                                                                                        | WB  | Sep'25            | All Plans                | 15                                             | 63.94                                                                            | 8                                         | 32.13                                                                             |
| 13                                                                                                                        | WB  | Aug'25            | All Plans                | 15                                             | 55.67                                                                            | 8                                         | 32.90                                                                             |
| 14                                                                                                                        | WB  | Jul'25            | All Plans                | 15                                             | 51.23                                                                            | 8                                         | 32.56                                                                             |
| 15                                                                                                                        | WB  | Jun'25            | All Plans                | 15                                             | 44.86                                                                            | 8                                         | 32.77                                                                             |
| 16                                                                                                                        | WB  | May'25            | All Plans                | 15                                             | 38.27                                                                            | 8                                         | 19.71                                                                             |
| 17                                                                                                                        | WB  | Apr'25            | All Plans                | 15                                             | 32.97                                                                            | 8                                         | 28.03                                                                             |
| 18                                                                                                                        | WB  | QE Mar'25         | All Plans                | 15                                             | 34.27                                                                            | 8                                         | 18.47                                                                             |
| 19                                                                                                                        | WB  | QE Dec'24         | All Plans                | 20                                             | 37.49                                                                            | 5                                         | 16.77                                                                             |