

Sr. No	LSA	Quarter/ Month	Network related QoS Parameter												
			Network Availability				Voice Connection Establishment (Accessibility)			Voice Connection Maintenance (Retainability)				Broadband Service	
			Availability of service wise geospatial coverage map on service provider's website for percentage of working cells	Cumulative downtime (Cells not available for service)	Worst Affected Cells due to downtime	Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage	Call Set-up Success Rate: Intra- Service provider (within service provider's network)	Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network)	Point of Interconnection (POI) Congestion (90th percentile value)	DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)]	DCR Spatial Distribution Measure for Packet Switched network [PS_QSD (92, 92)] till Sep'25 and [PS_QSD (93, 93)] from Oct'25 onwards	Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)]	Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)]	Latency (in 4G and 5G network)	Packet Drop Rate (in 4G and 5G network)
>=99%	<=2% till Sep'25 and <= 1.5% from Oct'25 onwards	<=2% till Sep'25 and <= 1.5% from Oct'25 onwards	100%	>=98%	>=95%	<=0.5%	<=2%	<=2%	<=2%	<=2%	<=75 msec	<3%			
1	MUM	Mar'26	100	0.16	0.34	100	99.68	98.25	0	1.74	1.03	0.7	1.07	26.97	0.80
2	MUM	Feb'26	100	0.14	0.23	100	99.91	99.64	0	1.73	1.32	0.66	1.05	29.64	0.21
3	MUM	Jan'26	100	0.11	0.17	100	99.87	99.27	0	1.75	1.37	0.7	1.09	26.26	0.53
4	MUM	Dec'25	100	0.13	0.2	100	99.89	99.62	0	1.74	1.4	0.72	1.14	30.47	0.10
5	MUM	Nov'25	100	0.13	0.19	100	99.91	99.74	0	1.74	1.45	0.75	1.16	17.68	0.67
6	MUM	Oct'25	100	0.15	0.32	100	99.91	99.75	0	1.76	1.65	0.76	1.19	26.17	0.50
7	MUM	Sep'25	100	0.19	0.52	100	99.91	99.74	0	1.71	1.29	0.81	1.26	16.43	1.62
8	MUM	Aug'25	100	0.27	1.08	100	99.90	99.70	0	1.77	1.30	0.79	1.05	19.89	1.04
9	MUM	Jul'25	100	0.25	1.14	100	99.94	99.79	0	1.79	1.33	0.80	1.27	18.29	1.40
10	MUM	Jun'25	100	0.30	1.45	100	99.91	99.72	0	1.87	1.28	0.79	1.24	21.25	0.00
11	MUM	May'25	100	0.39	1.83	100	99.86	99.60	0	1.88	1.27	0.74	1.14	18.00	0.00
12	MUM	Apr'25	100	0.10	1.50	100	99.92	99.76	0	1.72	1.56	0.75	1.16	16.50	1.81
13	MUM	QE Mar'25	NA	0.27	1.43	100	99.83	99.50	0	1.96	1.74	0.73	1.21	24.50	1.13
14	MUM	QE Dec'24	NA	0.10	0.13	100	99.91	99.68	0	1.97	1.59	0.85	1.23	20.50	0.00

Offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings							
S No	LSA	Quarter/ Month	Name of Tariff offerings	Offered typical download speed (In Mbps)	80th percentile value of download speed measured in test samples (In Mbps)	Offered typical upload speed (In Mbps)	80th percentile value of upload speed measured in test samples (In Mbps)
1	MUM	Mar'26	All Plans	15	85.82	8	22.67
2	MUM	Feb'26	All Plans	15	80.65	8	33.62
3	MUM	Jan'26	All Plans	15	76.07	8	26.37
4	MUM	Dec'25	All Plans	15	61.09	8	23.86
5	MUM	Nov'25	All Plans	15	56.25	8	21.01
6	MUM	Oct'25	All Plans	15	58.15	8	23.38
7	MUM	Sep'25	All Plans	15	59.83	8	25.83
8	MUM	Aug'25	All Plans	15	51.86	8	25.46
9	MUM	Jul'25	All Plans	15	71.36	8	24.77
10	MUM	Jun'25	All Plans	15	68.54	8	23.41
11	MUM	May'25	All Plans	15	59.51	8	20.28
12	MUM	Apr'25	All Plans	15	57.05	8	19.25
13	MUM	QE Mar'25	All Plans	15	59.28	8	22.70
14	MUM	QE Dec'24	All Plans	20	40.85	5	13.38