

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                      |                                                                                                                                                                      |                                                                                      |                                                                                                   |                                                                   |                                                                                         |                                                                                                   |                                                                                               |                                                                                             |                                |                                         |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------|
|        |     |                   | Network Availability                                                                                               |                                                       |                                      |                                                                                                                                                                      | Voice Connection Establishment                                                       |                                                                                                   |                                                                   | Voice Connection Maintenance (Retainability)                                            |                                                                                                   |                                                                                               |                                                                                             | Broadband Service              |                                         |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra-Service provider (within service provider's network) | Call Set-up Success Rate: Inter-Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] | Latency (in 4G and 5G network) | Packet Drop Rate (in 4G and 5G network) |
|        |     |                   | >=99%                                                                                                              | <=2%                                                  | <=2%                                 | 100%                                                                                                                                                                 | >=98%                                                                                | >=95%                                                                                             | <=0.5%                                                            | <=2%                                                                                    | <=2%                                                                                              | <=2%                                                                                          | <=2%                                                                                        | <=75 msec                      | <3%                                     |
| 1      | UPE | Sep'25            | 100                                                                                                                | 0.2                                                   | 0.56                                 | 100                                                                                                                                                                  | 99.9                                                                                 | 98.97                                                                                             | 0                                                                 | 1.8                                                                                     | 1.69                                                                                              | 0.54                                                                                          | 1.65                                                                                        | 36.45                          | 0                                       |
| 2      | UPE | Aug'25            | 100                                                                                                                | 0.24                                                  | 0.98                                 | 100                                                                                                                                                                  | 99.89                                                                                | 99.05                                                                                             | 0                                                                 | 1.77                                                                                    | 1.7                                                                                               | 0.52                                                                                          | 1.56                                                                                        | 39.5                           | 0                                       |
| 3      | UPE | Jul'25            | 100                                                                                                                | 0.33                                                  | 1.34                                 | 100                                                                                                                                                                  | 99.88                                                                                | 98.9                                                                                              | 0                                                                 | 1.75                                                                                    | 1.68                                                                                              | 0.5                                                                                           | 1.45                                                                                        | 38                             | 0                                       |
| 4      | UPE | Jun'25            | 100                                                                                                                | 0.29                                                  | 1.24                                 | 100                                                                                                                                                                  | 99.88                                                                                | 98.89                                                                                             | 0                                                                 | 1.72                                                                                    | 1.64                                                                                              | 0.48                                                                                          | 1.28                                                                                        | 38.25                          | 0                                       |
| 5      | UPE | May'25            | 100                                                                                                                | 0.31                                                  | 1.3                                  | 100                                                                                                                                                                  | 99.89                                                                                | 98.82                                                                                             | 0                                                                 | 1.68                                                                                    | 1.66                                                                                              | 0.48                                                                                          | 1.29                                                                                        | 35.5                           | 0                                       |
| 6      | UPE | Apr'25            | 100                                                                                                                | 0.33                                                  | 1.43                                 | 100                                                                                                                                                                  | 99.89                                                                                | 98.66                                                                                             | 0                                                                 | 1.62                                                                                    | 1.64                                                                                              | 0.44                                                                                          | 1.14                                                                                        | 30.5                           | 0.42                                    |
| 7      | UPE | QE Mar'25         | NA                                                                                                                 | 0.22                                                  | 0.97                                 | 100                                                                                                                                                                  | 99.88                                                                                | 98.64                                                                                             | 0                                                                 | 1.97                                                                                    | 1.78                                                                                              | 0.47                                                                                          | 1.25                                                                                        | 41                             | 1.74                                    |
| 8      | UPE | QE Dec'24         | NA                                                                                                                 | 0.27                                                  | 1.33                                 | 100                                                                                                                                                                  | 99.89                                                                                | 98.63                                                                                             | 0                                                                 | 1.96                                                                                    | 1.85                                                                                              | 0.57                                                                                          | 1.52                                                                                        | 32.55                          | 1.17                                    |

| S No | LSA | Quarter/<br>Month | Name of<br>Tariff offerings | Offered<br>typical<br>download<br>speed (In<br>Mbps) | 80th<br>percentile<br>value of<br>download<br>speed<br>measured<br>in test<br>samples<br>(In Mbps) | Offered<br>typical<br>upload<br>speed (In<br>Mbps) | 80th<br>percentile<br>value of<br>upload<br>speed<br>measured<br>in test<br>samples<br>(In<br>Mbps) |
|------|-----|-------------------|-----------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| 1    | UPE | Sep'25            | All Plans                   | 15                                                   | 52.0                                                                                               | 8                                                  | 27.67                                                                                               |
| 2    | UPE | Aug'25            | All Plans                   | 15                                                   | 50.9                                                                                               | 8                                                  | 27.12                                                                                               |
| 3    | UPE | Jul'25            | All Plans                   | 15                                                   | 58.7                                                                                               | 8                                                  | 31.15                                                                                               |
| 4    | UPE | Jun'25            | All Plans                   | 15                                                   | 50.8                                                                                               | 8                                                  | 23.08                                                                                               |
| 5    | UPE | May'25            | All Plans                   | 15                                                   | 73.1                                                                                               | 8                                                  | 33.70                                                                                               |
| 6    | UPE | Apr'25            | All Plans                   | 15                                                   | 57.1                                                                                               | 8                                                  | 34.47                                                                                               |
| 7    | UPE | QE Mar'25         | All Plans                   | 15                                                   | 54.0                                                                                               | 8                                                  | 34.02                                                                                               |
| 8    | UPE | QE Dec'24         | All Plans                   | 20                                                   | 56.2                                                                                               | 5                                                  | 27.03                                                                                               |