

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                                  |                                                                                                                                                                      |                                                                                      |                                                                                                   |                                                                   |                                                                                         |                                                                                                                                                         |                                                                                               |                                                                                             |                                |                                         |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------|
|        |     |                   | Network Availability                                                                                               |                                                       |                                                  |                                                                                                                                                                      | Voice Connection Establishment (Accessibility)                                       |                                                                                                   |                                                                   | Voice Connection Maintenance (Retainability)                                            |                                                                                                                                                         |                                                                                               |                                                                                             | Broadband Service              |                                         |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime             | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra-Service provider (within service provider's network) | Call Set-up Success Rate: Inter-Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] till Sep'25 and [PS_QSD (93, 93)] from Oct'25 onwards | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] | Latency (in 4G and 5G network) | Packet Drop Rate (in 4G and 5G network) |
|        |     |                   | >=99%                                                                                                              | <=2% till Sep'25 and <= 1.5% form Oct'25 onwards      | <=2% till Sep'25 and <= 1.5% form Oct'25 onwards | 100%                                                                                                                                                                 | >=98%                                                                                | >=95%                                                                                             | <=0.5%                                                            | <=2%                                                                                    | <=2%                                                                                                                                                    | <=2%                                                                                          | <=2%                                                                                        | <=75 msec                      | <3%                                     |
| 1      | HP  | Nov'25            | 100                                                                                                                | 0.16                                                  | 0.49                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.67                                                                                             | 0                                                                 | 1.78                                                                                    | 1.81                                                                                                                                                    | 0.41                                                                                          | 0.52                                                                                        | 34.48                          | 0.09                                    |
| 2      | HP  | Oct'25            | 100                                                                                                                | 0.32                                                  | 1.44                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.89                                                                                             | 0                                                                 | 1.80                                                                                    | 1.95                                                                                                                                                    | 0.42                                                                                          | 0.55                                                                                        | 31.35                          | 0.09                                    |
| 3      | HP  | Sep'25            | 100                                                                                                                | 0.65                                                  | 1.72                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.81                                                                                             | 0                                                                 | 1.82                                                                                    | 1.70                                                                                                                                                    | 0.44                                                                                          | 0.60                                                                                        | 31.58                          | 0.00                                    |
| 4      | HP  | Aug'25            | 100                                                                                                                | 0.56                                                  | 1.87                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.84                                                                                             | 0                                                                 | 1.88                                                                                    | 1.71                                                                                                                                                    | 0.44                                                                                          | 0.58                                                                                        | 34.48                          | 0.00                                    |
| 5      | HP  | Jul'25            | 100                                                                                                                | 0.41                                                  | 1.91                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.89                                                                                             | 0                                                                 | 1.85                                                                                    | 1.67                                                                                                                                                    | 0.44                                                                                          | 0.57                                                                                        | 34.00                          | 0.00                                    |
| 6      | HP  | Jun'25            | 100                                                                                                                | 0.18                                                  | 0.28                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.90                                                                                             | 0                                                                 | 1.81                                                                                    | 1.59                                                                                                                                                    | 0.43                                                                                          | 0.55                                                                                        | 32.13                          | 1.04                                    |
| 7      | HP  | May'25            | 100                                                                                                                | 0.35                                                  | 1.46                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.91                                                                                             | 0                                                                 | 1.80                                                                                    | 1.59                                                                                                                                                    | 0.40                                                                                          | 0.52                                                                                        | 30.95                          | 0.14                                    |
| 8      | HP  | Apr'25            | 100                                                                                                                | 0.50                                                  | 1.05                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.88                                                                                             | 0                                                                 | 1.79                                                                                    | 1.61                                                                                                                                                    | 0.40                                                                                          | 0.47                                                                                        | 29.58                          | 0.89                                    |
| 9      | HP  | QE Mar'25         | NA                                                                                                                 | 0.16                                                  | 0.49                                             | 100                                                                                                                                                                  | 99.98                                                                                | 99.86                                                                                             | 0                                                                 | 1.98                                                                                    | 1.61                                                                                                                                                    | 0.37                                                                                          | 0.43                                                                                        | 32.75                          | 1.12                                    |
| 10     | HP  | QE Dec'24         | NA                                                                                                                 | 0.23                                                  | 0.60                                             | 100                                                                                                                                                                  | 100.00                                                                               | 99.87                                                                                             | 0                                                                 | 1.98                                                                                    | 1.35                                                                                                                                                    | 0.34                                                                                          | 0.44                                                                                        | 38.00                          | 1.00                                    |

| S No | LSA | Quarter/<br>Month | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
|------|-----|-------------------|--------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| 1    | HP  | Nov'25            | All Plans                | 15                                       | 34.6                                                                       | 8                                      | 19.54                                                                    |
| 2    | HP  | Oct'25            | All Plans                | 15                                       | 34.08                                                                      | 8                                      | 19.97                                                                    |
| 3    | HP  | Sep'25            | All Plans                | 15                                       | 31.35                                                                      | 8                                      | 19.37                                                                    |
| 4    | HP  | Aug'25            | All Plans                | 15                                       | 33.02                                                                      | 8                                      | 20.50                                                                    |
| 5    | HP  | Jul'25            | All Plans                | 15                                       | 32.75                                                                      | 8                                      | 20.77                                                                    |
| 6    | HP  | Jun'25            | All Plans                | 15                                       | 28.68                                                                      | 8                                      | 17.58                                                                    |
| 7    | HP  | May'25            | All Plans                | 15                                       | 32.51                                                                      | 8                                      | 19.02                                                                    |
| 8    | HP  | Apr'25            | All Plans                | 15                                       | 33.10                                                                      | 8                                      | 18.33                                                                    |
| 9    | HP  | QE Mar'25         | All Plans                | 15                                       | 34.31                                                                      | 8                                      | 19.37                                                                    |
| 10   | HP  | QE Dec'24         | All Plans                | 20                                       | 26.81                                                                      | 5                                      | 13.44                                                                    |