

| Sr. No | LSA | Quarter/<br>Month | Network related QoS Parameter                                                                                      |                                                       |                                      |                                                                                                                                                                      |                                                                                       |                                                                                                    |                                                                   |                                                                                         |                                                                                                   |                                                                                               |                                                                                             |                                |                                         |
|--------|-----|-------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------|
|        |     |                   | Network Availability                                                                                               |                                                       |                                      |                                                                                                                                                                      | Voice Connection Establishment                                                        |                                                                                                    |                                                                   | Voice Connection Maintenance (Retainability)                                            |                                                                                                   |                                                                                               |                                                                                             | Broadband Service              |                                         |
|        |     |                   | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative downtime (Cells not available for service) | Worst Affected Cells due to downtime | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Call Set-up Success Rate: Intra- Service provider (within service provider's network) | Call Set-up Success Rate: Inter- Service provider (incoming from other service providers' network) | Point of Interconnection (POI) Congestion (90th percentile value) | DCR Spatial Distribution Measure for Circuit Switched (2G/3G) network [CS_QSD (88, 88)] | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QSD (88, 88)] | Latency (in 4G and 5G network) | Packet Drop Rate (in 4G and 5G network) |
|        |     |                   | >=99%                                                                                                              | <=2%                                                  | <=2%                                 | 100%                                                                                                                                                                 | >=98%                                                                                 | >=95%                                                                                              | <=0.5%                                                            | <=2%                                                                                    | <=2%                                                                                              | <=2%                                                                                          | <=2%                                                                                        | <=75 msec                      | <3%                                     |
| 1      | AP  | QE Mar'25         | NA                                                                                                                 | 0.12                                                  | 0.58                                 | 100                                                                                                                                                                  | 99.66                                                                                 | 99.51                                                                                              | 0                                                                 | 1.86                                                                                    | 0.84                                                                                              | 0.4                                                                                           | 1.46                                                                                        | 36.5                           | 1.05                                    |
| 2      | AS  | QE Mar'25         | NA                                                                                                                 | 1.69                                                  | 2.84                                 | 100                                                                                                                                                                  | 99.71                                                                                 | 99.2                                                                                               | 0                                                                 | 1.9                                                                                     | 2.07                                                                                              | 0.24                                                                                          | 0.34                                                                                        | 49                             | 1                                       |
| 3      | BR  | QE Mar'25         | NA                                                                                                                 | 0.21                                                  | 0.89                                 | 100                                                                                                                                                                  | 99.56                                                                                 | 98.54                                                                                              | 0                                                                 | 1.69                                                                                    | 1.53                                                                                              | 0.38                                                                                          | 0.62                                                                                        | 44.18                          | 1.18                                    |
| 4      | DL  | QE Mar'25         | NA                                                                                                                 | 0.17                                                  | 0.97                                 | 100                                                                                                                                                                  | 99.7                                                                                  | 99.81                                                                                              | 0                                                                 | 1.94                                                                                    | 1.68                                                                                              | 0.48                                                                                          | 0.79                                                                                        | 21                             | 1.17                                    |
| 5      | GJ  | QE Mar'25         | NA                                                                                                                 | 0.13                                                  | 0.78                                 | 100                                                                                                                                                                  | 99.97                                                                                 | 99.27                                                                                              | 0                                                                 | 1.91                                                                                    | 1.57                                                                                              | 0.66                                                                                          | 1.1                                                                                         | 32                             | 0                                       |
| 6      | HP  | QE Mar'25         | NA                                                                                                                 | 0.16                                                  | 0.49                                 | 100                                                                                                                                                                  | 99.98                                                                                 | 99.86                                                                                              | 0                                                                 | 1.98                                                                                    | 1.61                                                                                              | 0.37                                                                                          | 0.43                                                                                        | 32.75                          | 1.12                                    |
| 7      | HR  | QE Mar'25         | NA                                                                                                                 | 0.21                                                  | 1.07                                 | 100                                                                                                                                                                  | 99.96                                                                                 | 99.22                                                                                              | 0                                                                 | 1.95                                                                                    | 1.91                                                                                              | 0.43                                                                                          | 0.66                                                                                        | 32.7                           | 1.05                                    |
| 8      | JK  | QE Mar'25         | NA                                                                                                                 | 0.32                                                  | 1.14                                 | 100                                                                                                                                                                  | 99.98                                                                                 | 99.84                                                                                              | 0                                                                 | 1.97                                                                                    | 1.72                                                                                              | 0.62                                                                                          | 0.51                                                                                        | 41                             | 0.4                                     |
| 9      | KOL | QE Mar'25         | NA                                                                                                                 | 0.13                                                  | 0.3                                  | 100                                                                                                                                                                  | 99.91                                                                                 | 99.68                                                                                              | 0                                                                 | 1.75                                                                                    | 1.07                                                                                              | 0.28                                                                                          | 0.68                                                                                        | 45                             | 0.9                                     |
| 10     | KR  | QE Mar'25         | NA                                                                                                                 | 0.04                                                  | 0.06                                 | 100                                                                                                                                                                  | 99.93                                                                                 | 99.31                                                                                              | 0                                                                 | 0.56                                                                                    | 0.32                                                                                              | 0.15                                                                                          | 1.27                                                                                        | 32.5                           | 1.2                                     |
| 11     | KT  | QE Mar'25         | NA                                                                                                                 | 0.25                                                  | 1.07                                 | 100                                                                                                                                                                  | 99.82                                                                                 | 98.39                                                                                              | 0                                                                 | 1.81                                                                                    | 0.18                                                                                              | 0.25                                                                                          | 0.71                                                                                        | 28.35                          | 1.04                                    |
| 12     | MH  | QE Mar'25         | NA                                                                                                                 | 0.28                                                  | 1.26                                 | 100                                                                                                                                                                  | 99.99                                                                                 | 97.47                                                                                              | 0                                                                 | 1.74                                                                                    | 1.66                                                                                              | 0.62                                                                                          | 0.64                                                                                        | 29.5                           | 0.4                                     |
| 13     | MP  | QE Mar'25         | NA                                                                                                                 | 0.17                                                  | 0.68                                 | 100                                                                                                                                                                  | 100                                                                                   | 99.39                                                                                              | 0                                                                 | 1.79                                                                                    | 1.65                                                                                              | 0.98                                                                                          | 0.95                                                                                        | 30.45                          | 0.2                                     |
| 14     | MUM | QE Mar'25         | NA                                                                                                                 | 0.27                                                  | 1.43                                 | 100                                                                                                                                                                  | 99.83                                                                                 | 99.5                                                                                               | 0                                                                 | 1.96                                                                                    | 1.74                                                                                              | 0.73                                                                                          | 1.21                                                                                        | 24.5                           | 1.13                                    |
| 15     | NE  | QE Mar'25         | NA                                                                                                                 | 1.87                                                  | 2.61                                 | 100                                                                                                                                                                  | 99.72                                                                                 | 99.25                                                                                              | 0                                                                 | 1.92                                                                                    | 2.08                                                                                              | 0.41                                                                                          | 0.43                                                                                        | 50.5                           | 0                                       |
| 16     | OR  | QE Mar'25         | NA                                                                                                                 | 0.22                                                  | 1.02                                 | 100                                                                                                                                                                  | 99.85                                                                                 | 99.13                                                                                              | 0                                                                 | 1.46                                                                                    | 0.72                                                                                              | 0.16                                                                                          | 0.43                                                                                        | 42                             | 0.73                                    |
| 17     | PB  | QE Mar'25         | NA                                                                                                                 | 0.11                                                  | 0.55                                 | 100                                                                                                                                                                  | 99.88                                                                                 | 98.7                                                                                               | 0                                                                 | 0.43                                                                                    | 0.56                                                                                              | 0.39                                                                                          | 0.77                                                                                        | 37.9                           | 1.04                                    |
| 18     | RJ  | QE Mar'25         | NA                                                                                                                 | 0.19                                                  | 0.75                                 | 100                                                                                                                                                                  | 99.66                                                                                 | 98.37                                                                                              | 0                                                                 | 1.92                                                                                    | 1.32                                                                                              | 0.44                                                                                          | 1.01                                                                                        | 32.5                           | 1.1                                     |
| 19     | TN  | QE Mar'25         | NA                                                                                                                 | 0.19                                                  | 0.75                                 | 100                                                                                                                                                                  | 99.84                                                                                 | 98.86                                                                                              | 0                                                                 | 1.95                                                                                    | 1.08                                                                                              | 0.17                                                                                          | 0.31                                                                                        | 37                             | 1.08                                    |
| 20     | UPE | QE Mar'25         | NA                                                                                                                 | 0.22                                                  | 0.97                                 | 100                                                                                                                                                                  | 99.88                                                                                 | 98.64                                                                                              | 0                                                                 | 1.97                                                                                    | 1.78                                                                                              | 0.47                                                                                          | 1.25                                                                                        | 41                             | 1.74                                    |
| 21     | UPW | QE Mar'25         | NA                                                                                                                 | 0.14                                                  | 0.47                                 | 100                                                                                                                                                                  | 99.96                                                                                 | 98.76                                                                                              | 0                                                                 | 1.72                                                                                    | 1.96                                                                                              | 0.47                                                                                          | 0.95                                                                                        | 30.5                           | 0                                       |
| 22     | WB  | QE Mar'25         | NA                                                                                                                 | 0.22                                                  | 0.86                                 | 100                                                                                                                                                                  | 99.76                                                                                 | 99.12                                                                                              | 0                                                                 | 1.83                                                                                    | 1.74                                                                                              | 0.38                                                                                          | 1.21                                                                                        | 42.05                          | 1.25                                    |

| S No | LSA | Quarter/<br>Month | Name of<br>Tariff<br>offerings | Offered<br>typical<br>download<br>speed (In<br>Mbps) | 80th<br>percentile<br>value of<br>download<br>speed<br>measured in<br>test samples<br>(In Mbps) | Offered<br>typical<br>upload<br>speed (In<br>Mbps) | 80th<br>percentile<br>value of<br>upload<br>speed<br>measured in<br>test samples<br>(In<br>Mbps) |
|------|-----|-------------------|--------------------------------|------------------------------------------------------|-------------------------------------------------------------------------------------------------|----------------------------------------------------|--------------------------------------------------------------------------------------------------|
| 23   | AP  | QE Mar'25         | All Plans                      | 15                                                   | 48.3                                                                                            | 8                                                  | 21.86                                                                                            |
| 24   | AS  | QE Mar'25         | All Plans                      | 15                                                   | 40.0                                                                                            | 8                                                  | 8.22                                                                                             |
| 25   | BR  | QE Mar'25         | All Plans                      | 15                                                   | 51.6                                                                                            | 8                                                  | 29.38                                                                                            |
| 26   | DL  | QE Mar'25         | All Plans                      | 15                                                   | 36.4                                                                                            | 8                                                  | 15.53                                                                                            |
| 27   | GJ  | QE Mar'25         | All Plans                      | 15                                                   | 66.6                                                                                            | 8                                                  | 34.41                                                                                            |
| 28   | HP  | QE Mar'25         | All Plans                      | 15                                                   | 34.3                                                                                            | 8                                                  | 19.37                                                                                            |
| 29   | HR  | QE Mar'25         | All Plans                      | 15                                                   | 45.3                                                                                            | 8                                                  | 30.80                                                                                            |
| 30   | JK  | QE Mar'25         | All Plans                      | 15                                                   | 36.6                                                                                            | 8                                                  | 25.94                                                                                            |
| 31   | KOL | QE Mar'25         | All Plans                      | 15                                                   | 36.2                                                                                            | 8                                                  | 26.34                                                                                            |
| 32   | KR  | QE Mar'25         | All Plans                      | 15                                                   | 76.8                                                                                            | 8                                                  | 35.22                                                                                            |
| 33   | KT  | QE Mar'25         | All Plans                      | 15                                                   | 48.8                                                                                            | 8                                                  | 21.58                                                                                            |
| 34   | MH  | QE Mar'25         | All Plans                      | 15                                                   | 53.8                                                                                            | 8                                                  | 26.63                                                                                            |
| 35   | MP  | QE Mar'25         | All Plans                      | 15                                                   | 56.6                                                                                            | 8                                                  | 30.84                                                                                            |
| 36   | MUM | QE Mar'25         | All Plans                      | 15                                                   | 59.3                                                                                            | 8                                                  | 22.70                                                                                            |
| 37   | NE  | QE Mar'25         | All Plans                      | 15                                                   | 35.6                                                                                            | 8                                                  | 9.64                                                                                             |
| 38   | OR  | QE Mar'25         | All Plans                      | 15                                                   | 51.3                                                                                            | 8                                                  | 29.34                                                                                            |
| 39   | PB  | QE Mar'25         | All Plans                      | 15                                                   | 39.7                                                                                            | 8                                                  | 19.02                                                                                            |
| 40   | RJ  | QE Mar'25         | All Plans                      | 15                                                   | 67.5                                                                                            | 8                                                  | 27.34                                                                                            |
| 41   | TN  | QE Mar'25         | All Plans                      | 15                                                   | 51.4                                                                                            | 8                                                  | 29.39                                                                                            |
| 42   | UPE | QE Mar'25         | All Plans                      | 15                                                   | 54.0                                                                                            | 8                                                  | 34.02                                                                                            |
| 43   | UPW | QE Mar'25         | All Plans                      | 15                                                   | 52.1                                                                                            | 8                                                  | 32.69                                                                                            |
| 44   | WB  | QE Mar'25         | All Plans                      | 15                                                   | 34.3                                                                                            | 8                                                  | 18.47                                                                                            |