|        |     |                   | Network related QoS Parameter  |   |   |  |   |   |  |  |   |   |  |                                      |  |
|--------|-----|-------------------|--|---|---|--|---|---|--|--|---|---|--|--------------------------------------|--|
|        |     |                   | Network Availability   |   |   |  | Voice Connection Establishment                            |   |  | Voice Connection Maintenance (Retainability) |   |   | Broadband Service  |                                      |  |
| Sr. No | LSA | Quarter/<br>Month | Availability of service wise geospatial coverage map on service provider's website for percentage of working cells | Cumulative<br>downtime<br>(Cells not<br>available for<br>service) | Worst<br>Affected<br>Cells due to<br>downtime | Percentage of significant network outage (services not available in a district for more than 4 hours) reported to the Authority within 24 hrs of start of the outage | Rate: Intra-<br>Service<br>provider<br>(within<br>service | Call Set-up<br>Success<br>Rate: Inter-<br>Service<br>provider<br>(incoming<br>from other<br>service<br>providers'<br>network) | Point of<br>Interconnect<br>ion (POI)<br>Congestion<br>(90th<br>percentile<br>value) |  | DCR Spatial Distribution Measure for Packet Switched (4G/5G and beyond) network [PS_QSD (92, 92)] | Downlink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [DLPDR_QSD (88, 88)] | Uplink Packet Drop Rate for Packet Switched Network (4G/5G and beyond) [ULPDR_QS D (88, 88)] | Latency (in<br>4G and 5G<br>network) | Packet Drop<br>Rate (in 4G<br>and 5G<br>network) |
|        |     |                   | >=99%  | <=2%  | <=2%  | 100%   | >=98%   | >=95%   | <=0.5%   | <=2%   | <=2%  | <=2%  | <=2%   | <=75 msec                            | <3%  |
| 3      | BR  | Sep'25            | 100  | 0.32  | 1.43  | 100  | 99.49   | 98.54   | 0  | 1.76   | 1.59  | 0.39  | 0.93   | 36.35                                | 0  |
| 3      | BR  | Aug'25            | 100  | 0.35  | 1.41  | 100  | 99.64   | 98.62   | 0  | 1.75   | 1.56  | 0.46  | 1  | 34.48                                | 0  |
| 3      | BR  | Jul'25            | 100  | 0.43  | 1.84  | 100  | 99.7  | 98.53   | 0  | 1.74   | 1.54  | 0.45  | 0.93   | 47                                   | 0  |
| 3      | BR  | Jun'25            | 100  | 0.4   | 1.84  | 100  | 99.72   | 98.63   | 0  | 1.75   | 1.58  | 0.42  | 0.79   | 36.35                                | 0  |
| 3      | BR  | May'25            | 100  | 0.33  | 1.81  | 100  | 99.73   | 98.68   | 0  | 1.8  | 1.66  | 0.41  | 0.7  | 32.83                                | 0  |
| 3      | BR  | Apr'25            | 100  | 0.37  | 1.29  | 100  | 99.76   | 98.58   | 0  | 1.68   | 1.43  | 0.41  | 0.67   | 34.05                                | 1.13   |
| 3      | BR  | QE Mar'25         | NA   | 0.21  | 0.89  | 100  | 99.56   | 98.54   | 0  | 1.69   | 1.53  | 0.38  | 0.62   | 44.18                                | 1.18   |
| 3      | BR  | QE Dec'24         | NA   | 0.17  | 1.92  | 100  | 99.69   | 98.44   | 0  | 1.82   | 1.56  | 0.38  | 0.65   | 36                                   | 1.12   |

| S No | LS A | Quarter/<br>Month | Name of<br>Tariff<br>offerings | Offered<br>typical<br>download<br>speed (In<br>Mbps) | 80th<br>percentile<br>value of<br>download<br>speed<br>measured<br>in test<br>samples<br>(In Mbps) | Offered<br>typical<br>upload<br>speed (In<br>Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
|------|------|-------------------|--------------------------------|--|--|--|--|
| 1    | BR   | Sep'25            | All Plans                      | 15   | 53.2   | 8  | 31.23  |
| 2    | BR   | Aug'25            | All Plans                      | 15   | 55.5   | 8  | 29.14  |
| 3    | BR   | Jul'25            | All Plans                      | 15   | 48.3   | 8  | 20.01  |
| 4    | BR   | Jun'25            | All Plans                      | 15   | 50.4   | 8  | 30.76  |
| 5    | BR   | May'25            | All Plans                      | 15   | 66.0   | 8  | 33.98  |
| 6    | BR   | Apr'25            | All Plans                      | 15   | 57.5   | 8  | 30.50  |
| 7    | BR   | QE Mar'25         | All Plans                      | 15   | 51.6   | 8  | 29.38  |
| 8    | BR   | QE Dec'24         | All Plans                      | 20   | 49.7   | 5  | 28.77  |