

Media Statement Agartala, 28th August, 2024

Vi Extends Prepaid Validity, offers Talk time and Data for Flood affected Residents of Tripura

Given the damage and disruption caused by the Floods in Tripura, Vi is committed to supporting its customers in the State in this challenging time. Knowing how important it is for people to remain connected and access critical information in this challenging time, the telecom operator is extending the validity of prepaid services by 5 days for selected customers in the affected area to remain connected.

To further aid connectivity, Vi is offering 1GB of extra data along with free outgoing minutes at no extra cost. These measures are effective immediately and are applicable to select customers within the flood affected regions.

Vi's network teams are diligently working around the clock with local authorities to help restore normalcy in the affected areas.

About Vodafone Idea Limited

Vodafone Idea Limited is an Aditya Birla Group and Vodafone Group partnership. It is amongst India's leading telecom service provider. The company provides pan India Voice and Data services across 2G, 3G and 4G platforms. Company holds large spectrum portfolio including mid band 5G spectrum in 17 circles and mmWave 5G spectrum in 16 circles. To support the growing demand for data and voice, the company is committed to deliver delightful customer experiences and contribute towards creating a truly 'Digital India' by enabling millions of citizens to connect and build a better tomorrow. The company is developing infrastructure to introduce newer and smarter technologies, making both retail and enterprise customers future ready with innovative offerings, conveniently accessible through an ecosystem of digital channels as well as extensive on–ground presence. The company's equity share are listed on National Stock Exchange (NSE) and the BSE in India. The company offers products and services to its customers in India under the TM Brand name "Vi". For more information, please visit: www.MyVi.in