



Media Statement
Hyderabad, 5th September, 2024

Vi announces relief measures for customers affected by AP & Telangana floods

Vi is committed to supporting its customers impacted by the disruption caused by floods in Andhra Pradesh and Telangana. Knowing how important it is for people to remain connected and access critical information, Vi has announced the below measures:

- For Prepaid customers, Vi is offering 1 GB/Day free mobile data along with 10 mins of local + STD outgoing calls. This benefit will be valid for 5 days.
- For Postpaid customers, Vi has announced an extension on the bill payment due dates by 7 days.

These measures are effective immediately and are applicable to select customers within the flood affected regions.

Vi's network teams are diligently working around the clock with local authorities to help restore normalcy in the affected areas.

About Vodafone Idea Limited

Vodafone Idea Limited is an Aditya Birla Group and Vodafone Group partnership. It is amongst India's leading telecom service provider. The company provides pan India Voice and Data services across 2G, 3G and 4G platforms. Company holds large spectrum portfolio including mid band 5G spectrum in 17 circles and mmWave 5G spectrum in 16 circles. To support the growing demand for data and voice, the company is committed to deliver delightful customer experiences and contribute towards creating a truly 'Digital India' by enabling millions of citizens to connect and build a better tomorrow. The company is developing infrastructure to introduce newer and smarter technologies, making both retail and enterprise customers future ready with innovative offerings, conveniently accessible through an ecosystem of digital channels as well as extensive on-ground presence. The company's equity share are listed on National Stock Exchange (NSE) and the BSE in India. The company offers products and services to its customers in India under the TM Brand name "Vi". For more information, please visit: www.MyVi.in