

enabling effective, borderless communication



A leading hosted and Cloud-based communication solutions (Unified Communications as a Service/UCaaS) provider that helps enterprises stay connected with tailor-made conferencing and collaboration solutions.



Business Challenge

- The company was facing challenges such as low-quality standards and slow service resolution with their existing audio tech partner. This affected their domestic and international voice traffic operations.



Our Solution

- We helped them connect their customers between India and the US, through a business continuity model, which prevented any service disruption
- We also provided ViTM SIP Trunking, Internet Leased Line (ILL), Leased Circuits and Toll Free services between their offices in India, Singapore and the UK



Business Impact

- Our solutions improved the company's quality standards and request resolution TAT, exponentially, helping them retain customers



Enterprise Mobility



Communication



Connectivity



Security



IoT



Cloud

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