

giving real-time tracking a vote of confidence



A state election commission wanted to ensure a free and fair election with complete visibility of their EVM machines at all times by remotely managing more than 4,500 electoral staff over the 5 phases of the entire poll process.



Business Challenge

- The election commission needed to efficiently track Electronic Voting Machines (EVM) at various strategic levels, with different access policies. On polling days, the EVMs are dispatched from the district's Strong Rooms to respective polling booths, and later brought back. However, co-ordinating with all the EVM personnel was time-consuming and prone to error. This made tracking the location of all the EVMs difficult
- They required a real-time tracking solution that could provide assembly and district-wise grouping and administrative rights, provide a geo-fence around certain locations, send smart alerts and could be accessed on both mobiles and desktops



Our Solution

- We deployed our Mobile Work Force Essentials - Lite and GPS SaaS solutions to help track these devices. The entire process of deployment was divided into pre-activation and post-activation processes
- The pre-activation process included validating user data, sanity check of the data, formatting of data for bulk upload, creating a 3-layered access logic for enhanced security as well as providing hands-on training to both users and associates with live demos
- The post-activation process included assigning user rights to mobile and web users, monitoring and resolving issues as well as 24x7 backend support on polling days with appropriate log sharing, so that all issues could be resolved at the earliest



Business Impact

- Our solution helped the state election commission efficiently track the movement of every EVM from their war-room, and at various levels
- EVM personnel could now focus solely on the polling process, without worrying about constantly updating the centre of the EVM's location
- The digital trails of EVMs recorded on maps, were easier to track and made it possible for the concerned authorities to take instant action in case of any incident



Enterprise Mobility



Communication



Connectivity



Security



IoT



Cloud

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