

Desun Hospital & Heart Institute is an NABH-accredited hospital and heart research institute located in Kolkata.



## **Business Challenge**

- Desun Hospital needed simplified, cost-effective solutions to support their inter-office communications
- They wanted to efficiently manage the high volume of critical calls that were made between doctors, customers and vendors
- They needed to ensure that their people and assets were working efficiently
- Desun Hospital wanted to enable better monitoring of operations at their newly setup super-speciality hospital in Siliguri



## **Our Solution**

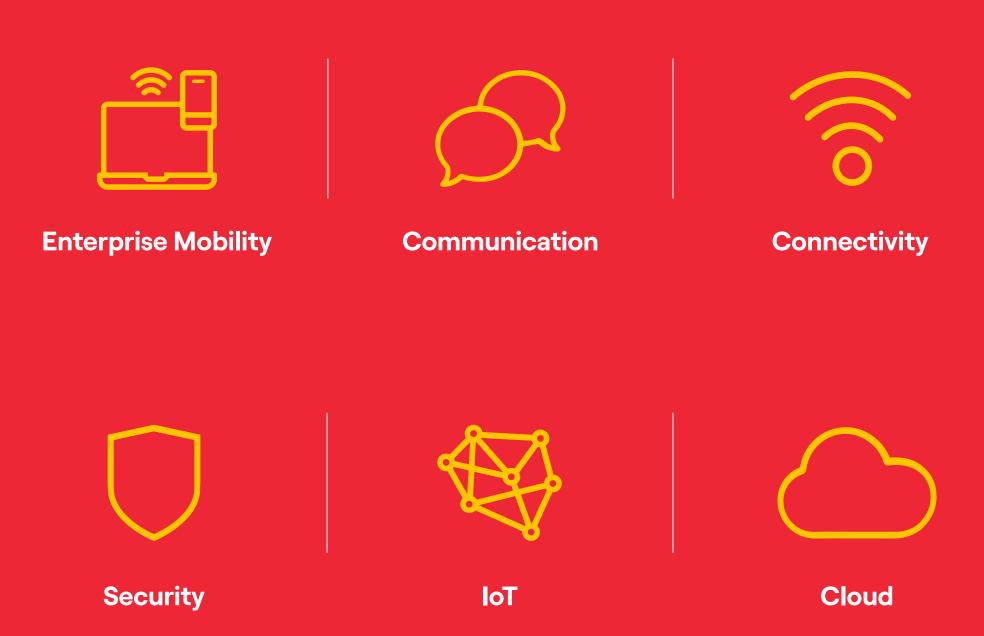
- Vi<sup>™</sup> Enterprise Mobility Solution with in-built data helped reduce inter-office calling and data costs
- We set up an Office Wireline Voice solution to support their high call volumes
- Our Location Tracking solution helped the them track and monitor their people, assets and inventory, which led to improved efficiency and productivity
- We set up MPLS connectivity between Desun's Kolkata and Siliguri sites, which helped in CCTV monitoring for patient safety, hospital security, video conferencing, CRM, and the sharing of medical reports



## **Business Impact**

 Desun's hospitals in Kolkata and Siliguri significantly improved their communications and operational efficiency and our approach established
Vi™ business as the preferred technology partner for Desun hospital





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