



# helping Desun Hospital provide better healthcare

Desun Hospital & Heart Institute is an NABH-accredited hospital and heart research institute located in Kolkata.



## Business Challenge

- Desun Hospital needed simplified, cost-effective solutions to support their inter-office communications
- They wanted to efficiently manage the high volume of critical calls that were made between doctors, customers and vendors
- They needed to ensure that their people and assets were working efficiently
- Desun Hospital wanted to enable better monitoring of operations at their newly setup super-speciality hospital in Siliguri



## Our Solution

- Vi™ Enterprise Mobility Solution with in-built data helped reduce inter-office calling and data costs
- We set up an Office Wireline Voice solution to support their high call volumes
- Our Location Tracking solution helped them track and monitor their people, assets and inventory, which led to improved efficiency and productivity
- We set up MPLS connectivity between Desun's Kolkata and Siliguri sites, which helped in CCTV monitoring for patient safety, hospital security, video conferencing, CRM, and the sharing of medical reports



## Business Impact

- Desun's hospitals in Kolkata and Siliguri significantly improved their communications and operational efficiency and our approach established Vi™ business as the preferred technology partner for Desun hospital



Enterprise Mobility



Communication



Connectivity



Security



IoT



Cloud

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