

TERMS AND CONDITIONS GOVERNING OFFERS AVAILABLE IN Vi POSTPAID PLANS

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFERS ARE CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE IDEA LIMITED FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED ("VIL") WHO HAVE SUBSCRIBED FOR Vi POSTPAID PLANS.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE IDEA LIMITED POSTPAID SUBSCRIBERS AVAILING THE VARIOUS OFFERS AVAILABLE WITH VARIOUS Vi POSTPAID PLANS ("OFFERS") DURING THE RESPECTIVE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THE OFFERS AVAILABLE WITH VARIOUS Vi POSTPAID PLANS. BY AVAILING ONE OR MORE OF THE OFFERS, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THE OFFERS.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES "YOU" OR "YOUR" SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS PARTICIPATED IN THE OFFERS.

B. DEFINITIONS

- a. "SUBSCRIBER" SHALL MEAN THE RIGHTFUL USER OF THE VODAFONE IDEA LIMITED MOBILE CONNECTION WHO IS EITHER ON PREPAID OR POST-PAID SUBSCRIPTION, IN WHOSE NAME THE MOBILE PHONE NUMBER (MSISDN) IS REGISTERED WITH VODAFONE IDEA LIMITED. IN THE EVENT THE USER NUMBER / CONNECTION IS REGISTERED IN THE NAME OF A COMPANY/ FIRM, THE EMPLOYEE WHO IS AUTHORIZED TO USE THE MSISDN SHALL SUBMIT A NO OBJECTION CERTIFICATE (NOC) AND AUTHORIZATION OF THE EMPLOYER DULY PERMITTING THE EMPLOYEE TO USE THE NUMBER FOR SUBSCRIBING FOR THIS OFFER AND ACCEPT THE TERMS APPLICABLE HEREIN.
- b. "ACTIVE SUBSCRIBER" SHALL MEAN A SUBSCRIBER WHO USES THE SUBSCRIBER IDENTITY MODULE ("SIM") OF VODAFONE IDEA LIMITED ON A REGULAR BASIS FOR PURPOSES OTHER THAN TO PARTICIPATE IN ANY OFFER OR CONTEST OFFERED BY VODAFONE IDEA LIMITED.
- c. "ELIGIBLE SUBSCRIBER" SHALL MEAN AN ACTIVE SUBSCRIBER OF VODAFONE IDEA LIMITED WHO HAS SUBSCRIBED TO Vi POSTPAID PLANS. AN ELIGIBLE SUBSCRIBER MUST ALSO SATISFY THE FOLLOWING CRITERIA AT THE TIME OF PARTICIPATION AND DURING CONTINUATION OF OFFER:-
 - i. SUBSCRIBER MUST BE AN INDIAN CITIZEN BELONGING TO ANY ONE OF THE CITIES / CIRCLES OF VODAFONE IDEA LIMITED AS MENTIONED HEREIN;
 - ii. SUBSCRIBER MUST NOT HAVE BEEN SUBJECT OF ANY CRIMINAL PROCEEDING;
 - iii. SUBSCRIBER MUST NOT - BE OF AN UNSOUND MIND; AND
 - iv. SUBSCRIBER MUST NOT BE UNDER ANY LEGAL DISABILITY TO ENTER INTO CONTRACTS E.G. MINORITY, INSOLVENCY, RESTRAINT BY COURT ORDER ETC. AND / OR IS OTHERWISE PROHIBITED FROM ENTERING ANY CONTRACTUAL RELATIONSHIP.

Vodafone Idea limited offers below Vi POSTPAID plans

1. Vi POSTPAID INDIVIDUAL Plans

- o RED X 1101 (NEW)
- o ENTERTAINMENT 299
- o Vi Max 401
- o Vi Max 501
- o Vi Max 701

2. FAMILY Plan

- o Vi Max Family 601
- o Vi Max Family 1001
- o Vi Max Family 1151

3. Old ongoing Vi Postpaid Plans are set out in a separate **table below under the heading “Old Vi Postpaid Plans”.**

RED X 1101

REDX plan is available at a monthly rental of Rs 1101+GST. This Plan is not for commercial/Non-Retail use. Plan benefits are as detailed below:

- o Voice calls
 - o Unlimited Local, STD Calls from anywhere in India
 - o Unlimited voice call benefit will not be available for Commercial/Non-Retail use only as detailed in this document in General Terms and Conditions applicable
 - o ISD calls at special rates in 14 countries (to specific codes) as below [refer Annexure for the list of applicable codes] only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location
 - USA/Canada @ 50p/min;
 - China/Hong Kong @ Rs 2/min
 - Bangladesh/UK @ Rs 3/min
 - Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min
 - For other countries, standard ISD rates apply. For standard rates, visit <https://www.myvi.in/POSTPAID/isd-call-rates>
- o SMS
 - o 3000 Local, National and Roaming (national) SMS at no extra cost in every bill cycle.
 - o Standard rates apply for International SMS, Local, National and Roaming (national) SMS beyond 3000 SMS
 - From Home : Re 1 for Local/Rs 1.5 for STD/Rs 5 for ISD
 - Form National Roaming : Rs 0.25 for Local/Rs 0.38 for STD/Rs 5 for ISD
- o Data
 - o Unlimited Data
 - Unlimited data benefits will be available for non-commercial/retail usage only as detailed in this document in General Terms and Conditions
 - On identification as commercial/Non-Retail data user, action will be taken by VIL on such subscribers i.e REDX customer will be downgraded by VIL from REDX plan to nearest (lower rental) limited data plan. Applicable REDX contract would be applied to such subscribers which is mentioned separately in this document.
 - Data usage over 5G is accessible in specific areas for home customers of Delhi, Maharashtra, Punjab & Tamil Nadu circle on eligible 5G handsets.

- Unlimited Data refers to the Maximum Data which can be consumed in the Bill Cycle and is subject to various factors including technical, device specific as well as external factors beyond control of VIL
- Travel
 - Roaming Pack for 7 days worth Rs. 2999 at no extra cost when activated from Vi app
 - All applicable T&C for this pack is available at <https://www.myvi.in/international-roaming-packs>
 - The offer can be availed only once every 12 months
 - 4 'Airport Lounge Access' at no extra cost when availed through Vi app in a year
 - Maximum 1 can be an International lounge within or outside India
 - Airport Lounge Access at select lounges will be capped at 1 per quarter.
 - This offer is provided by the service provider and is subject to special terms and conditions of the service provider. Terms & Conditions regarding the offer is detailed in this document.
- Premier Customer Service
 - Premium Customer service at our helplines with access to our expert advisors
- Entertainment
 - 6 months Amazon Prime subscription at no extra cost when availed from Vi app with effect from 1st April 2022.
 - 'Amazon Prime for Vi POSTPAID user on Vi app' offer cannot be availed again if already availed on any other POSTPAID plan of VIL. It is a one-time benefit.
 - Detailed T&C for the Amazon prime offer is available separately in this document
 - 1 Year access to Disney+ Hotstar Super subscription at no extra cost when availed through Vi App
 - Detailed Disney+ Hotstar Super subscription T&C is available –separately in this document
 - 1 Year access to SonyLIV Premium subscription at no extra cost when availed through Vi App
 - Detailed SonyLIV subscription T&C is available –separately in this document
 - 1 Year access to SunNxt TV + Mobile subscription at no extra cost when availed through Vi App
 - Detailed SunNxt subscription T&C is available separately in this document
 - Complimentary limited access to Vi Movies & TV App. T&C is available at Vi Website <https://www.myvi.in/>
- Others
 - 1 Year access to Norton Mobile Antivirus at no extra cost when availed through Vi App
 - Detailed T&C for the Norton offer is available separately in this document
 - 1 Year access to EaseMyTrip flight tickets discount coupons at no extra cost when availed through Vi App
 - Detailed T&C for the EaseMyTrip offer is available separately in this document
 - 6 months access to EazyDiner Prime membership at no extra cost when availed through Vi App
 - Detailed T&C for the EazyDiner offer is available separately in this document
 - Discounts on Hotels & Flight bookings from MakeMyTrip (MMT). Detailed T&C of MMT offer is available separately in this document.
 - Access to Swiggy One Membership (6 months) at no extra cost, when availed through Vi App.
 - Detailed T&C for the Swiggy One Membership is available separately in this document

RED X Contract

The minimum period of subscription to this Plan (applicable for RED X plan1101 is for 180 days. If the subscriber seeks to exit from the plan either through plan change (POSTPAID/PREPAID) or through disconnection or is downgraded on account of Commercial/Non-retail usage, within 180 days (RED X contract period) of enrolment or upgrade to the RED X plan, the subscriber shall be liable towards the benefits/services offered with this plan at no extra cost, irrespective of consumption of these benefits/services e.g Amazon Prime, IR pack, Airport Lounge etc and accordingly, the subscriber shall need to move to any available plan and subscriber shall be charged a minimum amount of INR 3000/- (incl taxes) in lieu of RED XPlan benefits for effecting any change of plan/disconnection. VIL however reserves its right to charge the full amount of such benefits as per prevailing rates of VIL/third party service

providers' benefits/offers. If the customer upgrades to Red X plan, he will get the Airport Lounge benefits again as per the other terms and conditions of the Red X plan, after exhausting the earlier benefits.

IMPORTANT

Enrolment into RED X plan is for limited customers on the basis of first come first serve. It will be at the discretion of VIL to withdraw the plan for fresh enrolments.

Vi POSTPAID INDIVIDUAL PLANS (Vi MAX) INCLUDING RED X 1101

Customers who have subscribed to Vi POSTPAID INDIVIDUAL plans mentioned herein below shall be entitled to the benefits noted against each plan

Postpaid Plus Plans	Vi Max 401	Vi Max 501	Vi Max 701	RED X 1101
No. of lines	1	1	1	1
Choose Your Benefit (Maximum Benefit count) - Bundled Benefits.	1 (From a to i available options)	2 (From a to i available options)	3 (From a to i available options)	All IN
a. Amazon Prime - 6 Months	Not Available	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Not Available	-
c. Hotstar super - 1 Year	Not Available	Not Available	Available	Available
d. Sony Liv Mobile- 1 Year	Available	Available	Not Available	-
e. Sony Liv Premium- 1 Year	Not Available	Not Available	Available	Available
f. Sunnxt - 1 year	Available	Available	Available	Available
g. Ease My Trip – 1 Year	Available	Available	Available	Available
h. Norton – 1 Year (One time at no extra cost)	Available	Available	Available	Available
i. Eazydiner – 6 Months	Not Available	Available	Available	Available
j. Swiggy One Membership (6 months membership) (One time at no extra cost)		Yes	Yes	Yes
MMT % Discount	Not Available	Not Available	Not Available	Available
Airport Lounge Access (4 per year)	Not Available	Not Available	Not Available	Available
IR Pack worth Rs2999/ yr	Not Available	Not Available	Not Available	Available
Telco Benefits:				
Calls	Unlimited LNR	Unlimited LNR	Unlimited LNR	Unlimited LNR
Data	50GB + Night UL	90GB + Night UL	UL	UL
Data Roll Over	200GB	200GB	-	-
Data PayGo	Rs20/GB	Rs20/GB	-	-
SMS	3000 LNR	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:				
Vi Movies & TV (limited access)	Yes	Yes	Yes	Yes
Games	Yes	Yes	Yes	Yes

Important:

- o Applicable taxes extra
- o Customer booking their new Vi postpaid connection on myvi.in /or any digital channel will be eligible for special promotional offer of 50GB Extra data on Vi Max 401 postpaid plan valid for 180 days. This offer is valid till 31st Mar 2025

- Post free allowance, the applicable data usage charges is Rs 20/GB
- Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925.
- 3000 Local, National and Roaming (national) SMS at no extra cost in every bill cycle.
- Standard rates apply for International SMS, Local, National and Roaming (national) SMS beyond 3000 SMS
 - From Home : Re 1 for Local/Rs 1.5 for STD/Rs 5 for ISD
 - From National Roaming : Rs 0.25 for Local/Rs 0.38 for STD/Rs 5 for ISD
- ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as per standard rates, unless specified otherwise in the plan.
- Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- Refer Amazon Prime, Disney+ Hotstar, SonyLIV, Sun NXT, MMT, Airport Lounge Access, EaseMyTrip, EazyDiner, Norton and Swiggy T&C for Vi POSTPAID user in this document for details on eligibility and subscription offer.
- Eligible Subscriber is assigned specific number of entertainment & lifestyle benefit/s at no extra cost (maximum benefit count), corresponding to the postpaid plan as mentioned in the table above. **“Choose your benefit” will entitle You to choose/select from the list of benefits.**
- The benefit count is fixed for each plan (benefit cap) and is available to the customer only once in his/her life-time. The benefit count, once exhausted/availed cannot be available thereafter irrespective of plan change, upgrade or downgrade. The customer is free to select the benefits of his/her choice from the options available or repeat the same benefits, subject to the benefit cap.
- The list of benefits available with each plan is set out in table above. However the list of benefits to be claimed by you will differ based on the benefits earlier chosen by you.
- In the event the benefit already availed by You is not utilised fully and You upgrade to a postpaid plan which also provides the same benefit (which is already availed and ongoing), then the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the benefit count assigned under the upgraded plan.
- In case of plan upgrade, only incrementally additional count of benefits will be available to You. You can claim the incremental additional benefits from the list of benefits available to You. For eg. if you are currently on Vi Max 501 plan, which entitles 2 benefits and while the said two benefits are ongoing, You migrate to Vi Max 701 plan (which gives 3 benefits), then You will be entitled to only incremental additional count of benefit, i.e. only additional 1 benefit.
- In case of plan downgrade, You will only get the benefit count which is available on the downgraded plan. You can choose the benefit from the list of benefits available with downgraded plan or continue with the ongoing benefit taken under earlier plan, if the same benefit is available with downgraded plan. Your ongoing benefits basis your earlier plan which are in excess of benefits on downgraded plan or not continued in downgraded plan, will be terminated immediately. For eg. if you are currently on Vi Max 701 plan, which entitles 3 benefits and if You migrate to Vi Max 501 plan (which gives 2 benefits), then You will be entitled to only 2 benefits as per the downgraded plan and the additional one benefit as per the earlier plan will be terminated.
- Night binge unlimited data (Night UL) from midnight 12 am to morning 6 am for Vi Max 401 and Vi Max 501.
- Unlimited calls & data is governed by commercial usage policy as defined under **‘General Terms and Conditions’ in this document.**
- Roll-Over is total accumulated data quota incl the plan benefits at beginning of each bill cycle.
- Entertainment 299 plan is available for new acquisition in select markets of - JK, BH, OR, AS & NE and is available at Vi Stores only.
- **Unlimited Data refers to the Maximum Data which can be consumed in the Bill Cycle and is subject to various factors including technical, device specific as well as external factors beyond control of VIL**

Vi POSTPAID INDIVIDUAL MBB Plans

Customers who have subscribed to Vi POSTPAID INDIVIDUAL MBB (Mobile Broadband) plans mentioned herein below shall be entitled to the benefits noted against each plan

Plan Name	MBB 399	MBB 499
Monthly Rental (Rs)	399	499
Data Quota (GB)	50	90
Data PayGo (Rs/ GB)	20	20
Data Rollover (GB)	200	200
Voice (Rs/min)		
Local	1	1
STD	1.5	1.5
SMS (Rs/SMS)		
Local	1	1
STD	1.5	1.5

Important:

- o Applicable taxes extra.
- o Post free allowance, the applicable data usage charges is Rs. 20/GB.
- o Customers can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925.
- o Local and National SMS at 25p/SMS; ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as per standard rates, unless specified otherwise in the plan.
- o All billing pulse at per minute
- o Customers will be able to purchase these MBB plans separately or as a bundle with the Vi MiFi device.
- o Above plans are available only in select markets. Applicable markets are:- Mumbai (Mumbai, Thane, Navi Mumbai), Delhi (Delhi, Noida, Gurgaon, Ghaziabad), Kolkata (Kolkata), TN (Chennai), Karnataka (Bangalore), MNG (Pune), Gujarat (Ahmedabad, Surat, Rajkot, Baroda).
- o VIL reserves the right to terminate any of these plans if in its sole opinion the plans are being abused.
- o **Subject to the above, VIL's standard Terms and Conditions for postpaid individual consumer/ retail plans shall apply.**

Vi MiFi Device

- o Vi MiFi device will be charged currently at Rs2000 upfront, inclusive of applicable taxes. VIL reserves the right to modify or change the device price at its discretion.
- o VIL reserves the right to change the device model or make at its sole discretion.
- o **Vi MiFi device can be used only with VIL SIM and not with any other operators' SIM cards.**
- o Customers will be able to purchase Vi MiFi device as a bundle with any retail postpaid plan available in the respective market.
- o To activate the SIM purchased with Vi MiFi device, customer will need to follow standard tele-verification process by calling 59059. Once activated, the SIM will be ready for use within Vi MiFi device.
- o Customers shall be solely responsible for keeping the MiFi device properly secured and for all activations and other activities that occur on or through their MiFi device. VIL shall not be responsible for any losses arising out of the **unauthorized use of a customer's MiFi device.**
- o **Vi MiFi device supports download speeds upto 150Mbps and upload speeds upto 50 Mbps as per the manufacturer's device user manual.**
- o Actual speed experienced depends on a variety of factors including 4G network availability and will be provided on best effort basis.
- o Network connectivity may vary depending on several factors including network congestion, location of access, topography, barriers caused by constructions etc.

- The Customer undertakes that the device shall at all times remain in the custody of the Customer and shall be used only for the manner authorized under this terms and conditions and no other purpose.
- The Customer will be fully responsible for the proper upkeep, usage and safety of the device.
- VIL and its subsidiaries are merely the supplier of the device and not the manufacturer, VIL and its subsidiaries makes no warranties of any kind, express or implied, in respect to the same and also disclaims any warranty or merchantability and/or fitness for a particular purpose.
- Warranties in relation to the device will be made by the manufacturer of the device. For more details about the **device, customer is requested to check the manufacturer's device** user manual.

FAMILY Plan

Customers who have subscribed to FAMILY plan mentioned herein below shall be entitled to the benefits noted against each of these plans

Postpaid Plus Plans	Vi Max Family 601	Vi Max Family 1001	Vi Max Family 1151
No. of lines (including primary)	2	4	5
Choose your benefit (Maximum Benefit count – Only to primary member) – Bundled Benefits	2 (From a to g available options)	2 (From a to g available options)	2 (From a to g available options)
a. Amazon Prime - 6 Months	Available	Available	Available
b. Hotstar mobile - 1 Year	Available	Available	Available
c. Sony Liv Mobile- 1 Year	Available	Available	Available
d. Sunnxt - 1 year	Available	Available	Available
e. Ease My Trip	Available	Available	Available
f. Norton – 1 Year (One time at no extra cost)	Available	Available	Available
g. Eazydiner	Not Available	Available	Available
h. Swiggy One Membership (6 months membership) (One time at no extra cost)	Not Available	Yes	Yes
Family Benefit	Single Bill for all family members		
Telco Benefits:			
Calls	Unlimited LNR	Unlimited LNR	Unlimited LNR
Data Primary	70GB + Night UL	140GB + Night UL	140GB + Night UL
Data Secondary	40GB	40GB	40GB
Data Roll Over	200GB	200GB	200GB
Data Sharing	10 GB	20 GB	25 GB
Data PayGo	Rs20/GB	Rs20/GB	Rs20/GB
SMS	3000 LNR	3000 LNR	3000 LNR
Non Telco Fixed Benefits:			
Vi Movies & TV (limited access)	Yes	Yes	Yes
Games	Yes	Yes	Yes

Important:

- Applicable Taxes Extra
- Post free allowance, the applicable data usage charges is Rs 20/GB
- Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925
- ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as charged as per standard rates, unless specified otherwise in the plan.
- Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- Refer terms and conditions of offers/benefits relating to Amazon Prime, Disney+ Hotstar, Sun NXT, Sony Liv, Norton, Eazydiner, Ease My Trip, Swiggy and Norton available with Vi POSTPAID plans as set out in this document, for details on eligibility and subscription offer applicable to Family Plan.
- Eligible Subscriber (primary member) is assigned 2 entertainment & lifestyle benefit/s at no extra cost (maximum benefit count), corresponding to the postpaid plan as mentioned in the table above. **“Choose your benefit” will entitle only the primary member to choose/select any 2 of the entertainment or lifestyle benefits of his/her choice from the list of benefits mentioned in the table above.**
- The benefit count is fixed for each plan (benefit cap) and is available to the customer only once in his/her life-time. The benefit count, once exhausted/availed cannot be available thereafter irrespective of plan change, upgrade or downgrade. The customer is free to select the benefits of his/her choice from the options available or repeat the same benefits, subject to the benefit cap.
- The list of benefits available with each plan is set out in table above. However the list of benefits to be claimed by you will differ based on the benefits earlier chosen by you.
- In the event the benefit already availed by You is not utilised fully and You upgrade to a postpaid plan which also provides the same benefit (which is already availed and ongoing), then the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the benefit count assigned under the upgraded plan.
- Data sharing pack will entitle additional data to the family. It will get auto-activated once the individual data quota of any member gets exhausted. Once activated, the additional data as indicated in the table above put together for all the members, will be credited and may be used by the members as and when the individual quota gets exhausted.
- Night binge unlimited data (Night UL) from midnight 12 to 6 am in the morning only for primary number.
- Unlimited calls & data is governed by commercial usage policy as defined under **‘General Terms and Conditions’** in this document.
- Roll-Over is total accumulated data quota including the plan benefits at beginning of each bill cycle.
- Refer FAMILY Plan T&C for details regarding the offer.

Detailed Benefits of Vi POSTPAID INDIVIDUAL plans and FAMILY plan

- a. For the benefits/offers available under a relevant Vi POSTPAID INDIVIDUAL/FAMILY Plan, You have to refer the table above.
- b. If a customer changes the plan or moves to pre-paid, accumulated data will not be rolled-over and will lapse and other associated benefits / bundled services like Amazon Prime, SonyLIV subscription will also be deactivated.
- c. 6 months Amazon Prime subscription come with Vi Max 501 (Rental Rs 501) and above rental Vi POSTPAID INDIVIDUAL plans at No extra cost and on all FAMILY Plans with effect from 5th July 2023. Detailed list of applicable plans for offer and Amazon Prime T&C is available separately in this document.
- d. Activation of ISD service with plan by default has been stopped. Only after physical verification ISD services to a subscriber for all new activations will be provided.
- e. During new activation for Vi Postpaid, a one-time non refundable activation Fee of Rs 99 & minimum refundable Security Deposit of Rs 199 will be applicable on all Vi POSTPAID INDIVIDUAL plans and for Primary member of the FAMILY Plans. The Security Deposit will be refunded to the subscriber post disconnection, after adjusting all dues.
 - o For Delhi & Mumbai telecom circle, activation fee of Rs 250 and Rs 300 **respectively would be levied with 'NIL'** security deposit. The activation fee is non-refundable.
- a. Subscriber can deposit additional security deposit if they wish to do so. The additional security deposit will be added to the initial security deposit and will be refunded on disconnection, after adjusting all dues.
- f. **"Roll-over" data mentioned in "Roll-over" refers to carry forward of any unused data from your current bill cycle to your next bill cycle.** You can accumulate data up to defined limit as per each plan mentioned in plan details table **above including the plan's base data quota at beginning of each bill cycle.**
- g. The period for the **"Extra Benefit" mentioned for Amazon Prime, Disney+ Hotstar, SonyLIV, SunNxt, Vi Movies & TV App, Swiggy One Membership and Norton** will be as per the date of activation of the service. You need to activate these services, through the Vi app, once you have enrolled into the plan. After the benefit period, you can either opt-out of the service or you will be charged subscription charges for whichever service you choose to continue.
- h. Vi POSTPAID INDIVIDUAL & FAMILY plans (mentioned in table above) come with a zero rental inbuilt Worry Free data pack. Post consumption of free data quota provided and the accumulated data in the availed plan, the Eligible Subscriber shall be charged Rs.20/GB. Bill cap facility is not available/applicable for Vi POSTPAID PLANS
- i. FAMILY Plans offer exclusive Terms and **condition is mentioned under 'TERMS AND CONDITIONS GOVERNING THE OFFER "FAMILY PLAN"** in this document. Savings in the Family Plan is considered, compared with rental and other benefits available on individual plan.
- j. Priority Customer Service constitutes the following :
 - **"Jump the queue at Vi stores" ie. Priority access at Vi Stores (company owned) during operational hours** using Token Management system
 - 20 second call pick-up after the customer selects an option on our call centre IVR to talk to the agent during operational hours (Morning 6:00am to Midnight 12:00am)
 - Priority Customer Service may not be available in the following conditions:
 - Network/ technical issues
 - High call volumes arising out of the network outages
 - Peak hours of call flow (Morning 9:30am to 12:30pm and Evening 6:00pm to 9:30pm)
 - National Holidays
 - Natural calamities, Disturbances like Bandh, Processions
- k. **Special 'ISD Pack -Rs30' is available on Vi POSTPAID PLAN (except on REDX 1101 plan) @ Rs 30+GST/month.** The pack can be activated and deactivated by calling up the call centre. The pack offers special rates to countries (specific codes) as below [refer Annexure for the list of applicable codes] only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location
 - a. USA/Canada @ 50p/min;
 - b. China/Hong Kong @ Rs 2/min
 - c. Bangladesh/UK @ Rs 3/min
 - d. Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min
- l. **Special 'Data Pack' is available on Vi POSTPAID PLANS.** The pack can be activated and deactivated by calling up the call centre. The benefits of the pack is as below

- a. 20 GB data pack @ Rs 100+GST/Month
- b. 50 GB data pack @ Rs 200+GST/Month
- c. UL Data @ Rs 199+ GST/Month
- d. 10GB Data pack @ Rs 60+GST/Month
- e. 4GB Data pack @ Rs 30+GST/Month

General Terms and Conditions

A. Unreasonable use of unlimited calling benefits

- A. It is unreasonable use of the Service/Promotion where Your use of the Service/Promotion is reasonably considered by Vodafone Idea Limited to be fraudulent use, to be contrary to the way the Service/Promotion **is intended to be used, or to adversely affect the Vodafone Idea Limited's Network or other Vodafone Idea customers'** use of or access to the Service/Promotion or the Vodafone Idea Network.
- B. All consumer plans are meant only for the use of retail customers and are not meant for commercial/ non-retail use. Commercial/ non-retail usage is defined as (a) Calls to more than 300 unique numbers (mobile and/or landline and STD and/or ISD calls) in a week; AND (b) cumulative duration of Incoming calls < 15 minutes during any period of seven (7) consecutive days and (c) cumulative duration of Outgoing calls > 300 minutes per day, which is far in excess of the average daily talk time used by individual subscribers across telecom circles in India, being almost 60 times higher than national average daily talk time consumed by subscribers.

B. Unreasonable use of unlimited data benefits

- A. **Data usage by any Individual subscriber on GSM POSTPAID plan with 'UNLIMITED DATA' & Voice benefits** having data usage greater than 150 GB along with voice usage less than 50 minutes (including incoming calls) in a bill cycle will be termed as commercial/Non-Retail usage of Data.
- B. Any subscriber with commercial/non-retail data usage as defined above will be termed as '**Commercial/non-retail Data User**'. Vodafone Idea will reserve its right to identify such subscribers and withdraw the current **unlimited data plan of all such 'Commercial/non-retail Data User'** and assign nearest (lower rental) limited data retail plan available in market without giving any prior notice. Any plan exit clause (if applicable) will be applicable to all such subscribers.
- C. Data CUP applies for customer enrolling to such plans w.e.f 9th May 2020

C. INTERNATIONAL CALLS (ISD)

- A. Pack/Plan exclusive rate for ISD applicable only when in home network; Any calls made to ISD codes when on national roaming will be charged as per standard ISD rates. Standard ISD rates will apply to all other destinations and ISD codes. For details of ISD rates when in home network or on national roaming, visit <https://www.myvi.in/POSTPAID/isd-call-rates>

D. Offer Area

- A. The Offer is valid across VIL circles as mentioned below –

Assam	Tamil Nadu (Incl Chennai)	Maharashtra & Goa	Kolkata	Punjab	Rajasthan
North East	Andhra Pradesh	Mumbai	West Bengal	Himachal Pradesh	Delhi
Orissa	Karnataka	Kerala	UP (East)	Haryana	
Bihar	Madhya Pradesh & Chhattisgarh	Gujarat	UP (West)	J&K	

- B. Notwithstanding the foregoing, if the operation of or participation in the Competition is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such State and/or territory or part thereof shall not be eligible to subscribe to or participate in the Competition. No further notice shall be given by Vodafone Idea Limited in this regard.

E. MODIFICATION OF OFFERS

- A. Vodafone Idea Limited reserve the right, at their sole discretion, to modify these Terms & Conditions related to one or more of the Offers or any part thereof at any time during the relevant Offer Periods and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the said modifications shall be binding on the participating Subscribers availing the Offer/s.
- B. If Vodafone Idea Limited modify these Terms, the modified terms will be posted on <https://www.myvi.in/>. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms

and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Offer/s. Your continued participation in the Offer/s will constitute Your acceptance of the latest revised Terms and Conditions related to such Offer/s.

F. WITHDRAWAL OF OFFERS

Vodafone Idea Limited reserves the right to cancel, discontinue, suspend or prematurely withdraw one or more of the Offers at any time during its validity period as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the participating Subscribers availing such Offer/s.

G. DISCLAIMERS

- A. **You agree that the Offers are being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions.** Your participation in the Offer/s is voluntary and you expressly agree to avail the Offer/s at your sole risk. Vodafone Idea Limited shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to participation in the Offer/s.
- B. Vodafone Idea Limited makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer/s and/or any delay or failure to avail the Offer/s including due to technical or network problems. To the extent you choose to avail the Offer/s, you do so at your own initiative and you shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone Idea Limited, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any third party, in connection with the Offer/s.
- C. Vodafone Idea Limited reserves the right to change, suspend, remove, or disable access to the Offer/s at any time without notice. In no event will Vodafone Idea Limited be liable for the removal of or disabling of access to the Offer/s. Vodafone Idea Limited may also impose limits on the use of or access to the Offer/s, in any **case and without notice or liability. Under the Offer/s, Vodafone Idea Limited’s responsibility shall only be** limited in providing Telecom Service on Vodafone Idea Limited network for Eligible Subscribers availing such Offer/s.
- D. Any claims, issues, damages or losses with regards to the quality or functionality of the third party services/offers will be the sole liability of the third party service providers. . For third party offers/services, the third party service provider terms and conditions shall apply.
- E. Vodafone Idea Limited will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- F. You shall indemnify and keep indemnified Vodafone Idea Limited, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, **proceedings, action, liabilities, expenses, costs (including attorney’s fees and court costs)**, losses or damages of whatsoever nature, which Vodafone Idea Limited may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. Vodafone Idea Limited shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

H. GENERAL

- A. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- B. There is no entry fee or cost attached for participating in the Offer/s.
- C. By availing the Offer/s, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone Idea Limited, as it may in its sole and absolute discretion decide.
- D. The Offers are subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone Idea Limited
- E. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- F. The Subscriber shall also be bound by the terms and conditions of the third party content providers while availing such third party contents as may be offered under any particular Vi POSTPAID PLANS. VIL shall not be responsible for any third party content offered with these Vi POSTPAID PLANS.

- G. The Offers are subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- H. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- I. Failure by Vodafone Idea Limited to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- J. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer/s.
- K. You hereby authorize Vodafone Idea Limited to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer or the benefits as the case may be. Your personal information will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- L. You agree that Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third parties.
- M. By participating in the Offer/s, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone Idea Limited and to any third party content licensor to Vodafone Idea Limited that is made available through the Offers.
- N. These Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.

TERMS AND CONDITIONS GOVERNING THE OFFER "FAMILY PLAN"

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFER IS CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE IDEA LIMITED (HEREINAFTER COLLECTIVELY REFERRED TO AS "VIL/VODAFONE IDEA/VI") FOR THE ELIGIBLE SUBSCRIBERS OF VIL.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VIL POST PAID SUBSCRIBERS AVAILING VARIOUS VI POSTPAID PLANS (SUBJECT TO ELIGIBILITY) AND THE OFFER BENEFITS KNOWN AS "FAMILY PLANS" ("Offer") DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS "FAMILY PLANS". BY AVAILING THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires "You" or "Your" shall mean any natural person who being an Eligible Subscriber has availed the Offer as mentioned below.

B. DEFINITIONS

- a. "Subscriber" shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for subscribing for this Offer and accept the terms applicable herein.
- b. "Active Subscriber" shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. "Consent" shall mean consent by a secondary member for transfer of payment responsibility to the primary member of a group. By giving Consent, a secondary member also allows the primary member to view the bill details of the consenting secondary member.
- d. "Eligible Subscriber" shall mean an Active Subscriber of VIL who has subscribed to Vi POSTPAID INDIVIDUAL/FAMILY plans. An Eligible Subscriber must also satisfy the following criteria at the time of availing the Offer:-
 - a. Subscriber must be an Indian citizen belonging to any one of the telecommunication service areas of VIL as mentioned herein;
 - b. Subscriber must not have been subject of any criminal proceeding;
 - c. Subscriber must not - be of an unsound mind; and
 - d. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.

C. RESTRICTIONS

- a. A Vi dongle number cannot be a primary or secondary member in the group;
- b. A COCP (Company owned company paid) and COIP (Company owned individual paid) customers are not eligible to create or participate in a FAMILY group;
- c. Vi post-paid subscribers having inactive or barred post-paid connections shall not be eligible to create or participate in a FAMILY group;
- d. Old Vi family customers shall not be eligible to create or participate in the new FAMILY group (as mentioned in table above). Old Vi Family customer will first have to give request for deactivation of the old Vi Family hierarchy in order to form or join a new FAMILY group;
- e. Vi prepaid customers shall not be eligible to create or participate in a FAMILY group;

- f. A Vi customer who is already a member of a FAMILY group shall not be eligible to create or participate in another FAMILY group;
- g. Groups cannot be formed with post-paid connections registered in different telecom circles. A Vi customer belonging to a particular telecom circle shall be eligible to create or participate in a FAMILY group only with members belonging to the same telecom circle.
- h. A member of a FAMILY group shall not be entitled to transfer his / her mobile connection to any third party including his / her blood relations.
- i. FAMILY refers to POSTPAID FAMILY PLAN & the benefits of family is unique to its members. Any customer in family plans construct will need to de-link the family and move to any available plans as individual connection before moving out from Vi POSTPAID
- j. If primary removes any secondary number from FAMILY GROUP, it will be migrated as an individual number **and secondary member's plan will be modified** to available Vi POSTPAID INDIVIDUAL PLAN and benefits of Family Plan will cease to apply for such individual number.
- k. Secondary numbers will be able to purchase Value Added Services (excluding bundled propositions like Amazon Prime, Disney+ Hotstar). Charges for such services will be billed to primary number
- l. In case of non-payment of bill, services for entire family group (primary and secondary numbers) shall be stopped.
- m. Primary number should be active for all members to enjoy FAMILY plan benefits.

D. PLAN DETAILS – DESCRIPTION, GROUP FORMATION, ACTIVATION, PLANS, BILLING AND REMOVAL

1. DESCRIPTION

- a. FAMILY Plan is an offer which may be availed by a group of individual subscribers of VIL availing various pre-defined Vi POSTPAID INDIVIDUAL PLANS available during the Offer Period;
- b. Each group consists of primary and secondary members. Maximum group is as per plan details shown in FAMILY Plan table in this document. This Offer enables a single bill for all group members with primary member having the payment responsibility for all members in the group.
- c. Primary Member shall be entitled to –
 - a. Add or remove secondary members in a group;
 - b. Select FAMILY PLANS for self from list of available FAMILY PLANS (Family 601/ Family 1001/ Family 1151 plans)
 - i. In case the primary member moves out of the FAMILY Plans, the family will be dissolved and all billing deviation benefit for secondary members will be revoked and secondary will be subsequently moved to available Vi POSTPAID INDIVIDUAL PLAN available in retail market without prior notice
 - c. Receive the single consolidated monthly bill at his registered email ID and/or billing address; no separate bills will be generated for secondary members;
 - d. **Get consolidated view of all secondary members' bills with itemized details if already enrolled for itemised bills;** else a consolidated summary bill for primary and secondary members will be sent to the primary member;
- d. Each Family plan will have an eligibility of free add-ons (secondary connections) basis the rental of the Family
- e. Secondary member will by default be subscribed to the Family Member Plan 249. However, the rental for the secondary plan under the Family Plan will be **deviated to '0'** during billing as long as the family is intact for Family 601, Family 1001, Family 1151. On being identified as standalone (without FAMILY plans Primary connection), the subscriber on Family Member Plan 249 will be moved as individual and nearest retail market Vi POSTPAID INDIVIDUAL PLAN will be offered/provisioned without any intimation
- f. Each primary and secondary connection will have its own inbuilt data quota, calling, SMS and non-Telco benefits as mentioned in Family-New benefits table in this document.
- g. Secondary member shall be entitled to purchase add-on packs for self but not be allowed to change their plan
- h. Primary Member shall be responsible and liable to pay the monthly bills for all the members of the group **including any outstanding of secondary no's account before joining the FAMILY. In case of non-payment** by primary member, connections of all members in the group will get barred / suspended.
- i. A secondary member acknowledges and agrees that upon providing Consent to be added in a group, said secondary member authorises the primary member to view the billing details of the said secondary member.

- j. In Case of Family plans, Amazon Prime/Disney+ Hotstar, Sony LIV, Sun NXT, EazyDiner, Norton, EaseMyTrip and Swiggy One Membership is complimentary for Primary user only. Detailed T&C for each such offer is available separately in this document

2. GROUP FORMATION

- a. An existing Vi post-paid customer will be added as a secondary member into a FAMILY group only after such customer has provided consent to be added the group as a secondary member. Such Consent is required to be given within 7 days of the request being raised by the primary member. For this, such customer will receive an interactive SMS everyday whereby he / she will be able to provide consent.
- b. In case all secondary members are existing individuals and consent is not given by any of them, the plan of the Primary member will still be activated/ migrated to the chosen Family plan. However, the Primary member will exist as an individual subscriber in the system.
- c. Primary number can add eligible secondary number at a later stage too. i.e A secondary number can be activated any time during the plan validity.
- d. Add-On Connections:
 - a. In case a primary member has existing add-on connections while creating a FAMILY group, then all the existing add-on connections will also have to be moved to the group & each number will get request to give consent via SMS.
 - b. In case a secondary member has existing add-on connections & gives Consent for any one or more of such connections to be added to a FAMILY group, then the remaining add-on connections will continue for such member as independent add-on connections and shall be eligible for inclusion in any other group.
 - c. In case the primary is also a New subscriber (Fresh,P2P, MNP, NMNP), the secondary number will remain in parked state till such time that the primary gets activated

3. PLAN ELIGIBILITY

- a. All individual subscribers can operate as group members on a set of pre-defined Vi POSTPAID plans available during the Offer Period and defined in the Tariff Enrollment Form. These plans may vary for primary and secondary members. These plans may also change from time to time basis regulatory guidelines and business exigencies.
- b. In case a customer forming a FAMILY group exists on a plan which is not a pre-defined plan which is eligible for FAMILY group, such customer will have to change his plan to one of the pre-defined plans eligible for forming FAMILY group;
- c. In case an existing Vi post-paid subscriber is added as a secondary member and the plan chosen by primary member is different from the existing plan of the secondary member, existing plan of the secondary member will be changed to defined secondary add-on plan applicable at the time;
- d. Such secondary add-on plans will be available only for secondary customers of FAMILY group
- e. If a secondary member is on a Secondary Add-On plan, then at the time of being delinked from the group for any reason, such secondary member shall be mandatorily required to change his / her plan to a regular Vi POSTPAID INDIVIDUAL plans

4. PLAN UPGRADE/ DOWNGRADE

- a. A primary can upgrade to a higher rental plan as a part of the linking journey while adding a secondary member or even without adding a member though the Family Plan Change journey
- A. Likewise a primary can downgrade to a lower rental plan. However, in such a case (if the maximum limit of free secondary line eligibility is breached), then the last added secondary member will be auto-delinked from the Family as a part of Primary plan change process and will be moved to the default open market plan defined for the circle. Details of added secondary members and their date of addition is available at our stores/call centre

5. BILLING OF FAMILY PLANS

- a. Bill cycle of an existing Vi post-paid subscriber, who has been added as a secondary member in a group, will be changed & merged with bill cycle of the primary member.

- b. In case an existing Vi post-paid customer is added as a secondary member into a FAMILY group, such member shall receive a separate bill in the first month pertaining to the period prior to joining the Group and will have to make the payment for the same with his / her old relationship number / account ID with Vi. Usage of such secondary member during the same month but pertaining to the period after joining the group will be billed along with the usage of the other secondary members of the group in the consolidated bill to be received by the primary member.

6. ADDITION OF MEMBERS

In case an existing family primary wants to add new members, they will be required to choose a higher rental plan (if current eligibility of free lines) is already exhausted

7. REMOVAL OF MEMBERS/ GROUP DEACTIVATION

- a. Deactivation of the group can happen on a request by primary member only, or upon voluntary/ involuntary/ postpaid to prepaid migration, port-out churn of primary member. In both cases, all secondary members will be delinked from the group & become individual subscribers with independent payment responsibility.
- b. In case of churn of primary member or deactivation request by the Primary member, all secondary members will be automatically delinked from the Family migrated to the open market plan applicable at the time.
- c. If the last remaining secondary of a family churns or gets delinked, the family will get deactivated and the primary will become an individual subscriber on the same family plan
- d. Delinking of any particular secondary member can happen on a request by primary member or involuntary churn/voluntary churn/ postpaid to prepaid migration/ port-out churn migration request by the secondary member In such a case only that secondary member will be removed from the group, migrated to the plan chosen by the Primary member & become individual subscriber with independent payment responsibility. The primary member will continue remain on their current Family plan till they give a request to downgrade their plan.

8. OFFER PERIOD

This is a limited period offer by VIL, available from August 9th 2021, 00:00:01 hrs. till further notice to be announced by VIL. VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

9. Old FAMILY Plans

Suscriber on old FAMILY PLANS are bound by respective T&C available in Annexure in this document

10. OFFER AREA

- a. The Offer is valid in all Indian telecom service areas.
 - a. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Plan. No further notice shall be given by VIL in this regard.

11. MODIFICATION OF OFFER

- a. VIL reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the availing Subscribers availing this Offer.
- b. If VIL modify these Terms, the modified terms will be posted on <https://www.myvi.in/>
- c. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue from the Offer. If you continue to be in the Offer, it will constituted as Your acceptance of the latest revised Terms and Conditions.

12. WITHDRAWAL OF OFFER

- a. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI,

Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

E. DISCLAIMERS

- a. You agree that this Offer is being **made purely on a “best endeavour” basis and subject to acceptance of these** Terms and Conditions. You availing the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing this Offer.
- b. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- c. VIL reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the offer. VIL may also impose limits on the **use of or access to the offer, in any case and without notice or liability. Under this offer, VIL’s responsibility shall only be limited in providing Telecom Service on VIL’s network for Eligible Subscribers availing this Offer.**
- d. Any claims, issues, damages or losses with regards to the quality or functionality the benefits under this Offer will be the sole liability of the respective OTT players. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- e. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, **expenses, costs (including attorney’s fees and court costs), losses or damages of whatsoever nature, which VIL** may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

F. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer of a similar nature.
- b. All consumer plans having unlimited calling benefits are meant only for the use of retail customers and are not meant for commercial/ non-retail use. Commercial/ non-retail usage is defined as (a) Calls to more than 300 unique numbers (mobile and/or landline and STD and/or ISD calls) in a week; AND (b) cumulative duration of Incoming calls < 15 minutes during any period of seven (7) consecutive days and (c) cumulative duration of Outgoing calls > 300 minutes per day, which is far in excess of the average daily talk time used by individual subscribers across telecom circles in India, being almost 60 times higher than national average daily talk time consumed by subscribers.
- c. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- d. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- e. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- f. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- g. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.

- h. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- j. You hereby authorize VIL to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer. Your personal information will be stored and processed in accordance with Vodafone Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant contents.
- l. By availing the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made.
- m. These Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.

Annexure: List of Eligible ISD Codes as mentioned under REDX (RENTAL RS 1099)/ REDX (RENTAL RS 999)/REDX Famiy Plan/ Family 1699 Plan / REDX Family 2299 & ISD Pack -Rs30 (Rental Rs 30)

Country/s	Code	Rate (Rs/Min)
USA & Canada	001	0.5
USA & Canada	0010	0.5
USA & Canada	0015	0.5
USA & Canada	00116	0.5
USA & Canada	00117	0.5
USA & Canada	00126	0.5
USA & Canada	00127	0.5
USA & Canada	00137	0.5
USA & Canada	00147	0.5
USA & Canada	00167	0.5
USA & Canada	001201	0.5
USA & Canada	001202	0.5
USA & Canada	001203	0.5
USA & Canada	001204	0.5
USA & Canada	001205	0.5
USA & Canada	001206	0.5
USA & Canada	001207	0.5
USA & Canada	001208	0.5
USA & Canada	001209	0.5
USA & Canada	001210	0.5
USA & Canada	001211	0.5
USA & Canada	001212	0.5
USA & Canada	001213	0.5
USA & Canada	001214	0.5
USA & Canada	001215	0.5

Country/s	Code	Rate (Rs/Min)
USA & Canada	001275	0.5
USA & Canada	001276	0.5
USA & Canada	001277	0.5
USA & Canada	001278	0.5
USA & Canada	001279	0.5
USA & Canada	001280	0.5
USA & Canada	001281	0.5
USA & Canada	001282	0.5
USA & Canada	001283	0.5
USA & Canada	001285	0.5
USA & Canada	001286	0.5
USA & Canada	001287	0.5
USA & Canada	001288	0.5
USA & Canada	001289	0.5
USA & Canada	001301	0.5
USA & Canada	001302	0.5
USA & Canada	001303	0.5
USA & Canada	001304	0.5
USA & Canada	001305	0.5
USA & Canada	001306	0.5
USA & Canada	001307	0.5
USA & Canada	001308	0.5
USA & Canada	001309	0.5
USA & Canada	001310	0.5
USA & Canada	001311	0.5

Country/s	Code	Rate (Rs/Min)
USA & Canada	001369	0.5
USA & Canada	001370	0.5
USA & Canada	001371	0.5
USA & Canada	001372	0.5
USA & Canada	001373	0.5
USA & Canada	001374	0.5
USA & Canada	001375	0.5
USA & Canada	001376	0.5
USA & Canada	001377	0.5
USA & Canada	001378	0.5
USA & Canada	001379	0.5
USA & Canada	001380	0.5
USA & Canada	001381	0.5
USA & Canada	001382	0.5
USA & Canada	001383	0.5
USA & Canada	001384	0.5
USA & Canada	001385	0.5
USA & Canada	001386	0.5
USA & Canada	001387	0.5
USA & Canada	001388	0.5
USA & Canada	001389	0.5
USA & Canada	001401	0.5
USA & Canada	001402	0.5
USA & Canada	001403	0.5
USA & Canada	001404	0.5

USA & Canada	001216	0.5
USA & Canada	001217	0.5
USA & Canada	001218	0.5
USA & Canada	001219	0.5
USA & Canada	001220	0.5
USA & Canada	001221	0.5
USA & Canada	001222	0.5
USA & Canada	001223	0.5
USA & Canada	001224	0.5
USA & Canada	001225	0.5
USA & Canada	001226	0.5
USA & Canada	001227	0.5
USA & Canada	001228	0.5
USA & Canada	001229	0.5
USA & Canada	001230	0.5
USA & Canada	001231	0.5
USA & Canada	001232	0.5
USA & Canada	001233	0.5
USA & Canada	001234	0.5
USA & Canada	001235	0.5
USA & Canada	001236	0.5
USA & Canada	001237	0.5
USA & Canada	001238	0.5
USA & Canada	001239	0.5
USA & Canada	001240	0.5
USA & Canada	001241	0.5
USA & Canada	001243	0.5
USA & Canada	001244	0.5

USA & Canada	001312	0.5
USA & Canada	001313	0.5
USA & Canada	001314	0.5
USA & Canada	001315	0.5
USA & Canada	001316	0.5
USA & Canada	001317	0.5
USA & Canada	001318	0.5
USA & Canada	001319	0.5
USA & Canada	001320	0.5
USA & Canada	001321	0.5
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TERMS AND CONDITIONS GOVERNING THE OFFER

Amazon Prime for Vi POSTPAID user on Vi app

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFER IS FOR THE ELIGIBLE VODAFONE IDEA LIMITED SUBSCRIBERS. THE OFFER IS PROVIDED IN ASSOCIATION WITH AMAZON SELLER SERVICES PRIVATE LIMITED, A COMPANY INCORPORATED UNDER THE COMPANIES ACT, 1956 AND HAVING ITS REGISTERED OFFICE AT 26/1, BRIGADE GATEWAY, WORLD TRADE CENTRE, 23RD FLOOR, DR. RAJKUMAR ROAD, BANGALORE – 560055 (HEREINAFTER REFERRED TO AS “ORGANIZER”) FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE IDEA LIMITED POSTPAID SUBSCRIBERS (SUBJECT TO ELIGIBILITY) PARTICIPATING IN THE OFFER KNOWN AS “Amazon Prime for Vi POSTPAID user on Vi app” (“Offer”) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“TERMS AND CONDITIONS”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THE OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires “You” or “Your” shall mean any natural person who being an Eligible Subscriber has participated in the Offer.

B. DEFINITIONS

- a. “Subscriber” shall mean the rightful user of the Vodafone IDEA Limited mobile connection who is on Vi POSTPAID subscription, in whose name the mobile phone number (MSISDN) is registered with Vodafone Idea Limited. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall take the necessary permission from the employer to use the number for subscribing for this Offer and accept the terms applicable herein.
- b. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of Vodafone Idea Limited on a regular basis for purposes other than to participate in any offer or contest offered by Vodafone Idea Limited.
- c. “Eligible Subscriber” shall mean an Active Subscriber of Vodafone Idea Limited who has subscribed to Vi POSTPAID PLANS as mentioned under Part C (Offer Details). An Eligible Subscriber must also satisfy the following criteria at the time of participation and during continuation of Offer:–
 - a. Subscriber must be of at least 18 years of age;
 - b. Subscriber must be an Indian citizen belonging to any one of the telecom Circles of Vodafone Idea Limited
 - c. Subscriber must not have been subject of any criminal proceeding;
 - d. Subscriber must not - be of an unsound mind;
 - e. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.
 - f. Subscriber must have a subscription of Vi POSTPAID PLANS as mentioned under Part C below in order to avail this Offer.
 - g. Subscriber must not be an existing Amazon Prime member during the Offer Period; and
 - h. Subscriber agrees to the Amazon Prime membership terms and conditions in addition to the offer terms and conditions available at www.amazon.in/primeterms and such other Vodafone Idea Limited terms and conditions applicable from time to time.

C. OFFER DETAILS – ACTIVATION, STEPS AND RESTRICTIONS

- a. This Offer is applicable only one (1) time for one (1) MSISDN. The Offer cannot be availed for more than one (1) time on the same single MSISDN on which the Offer has been availed.
- b. In the event of voluntary or involuntary deactivation of the Offer, Eligible Subscriber will not be able to avail the Offer again.
- c. The Offer is available only for Eligible Subscribers who have subscribed as mentioned herein
- d. Please note that the list of Vi POSTPAID Plans are indicative and Vodafone Idea Limited shall be entitled to modify such list from time to time. You agree that the terms and conditions of Vi POSTPAID Plans available in Vi website shall be additionally applicable to this Offer.
- e. Offer is NOT available for existing Prime members or for subscribers having already availed Amazon prime at no Extra cost from VIL.
- f. Offer benefits:
 - i. Eligible (refer Annexure: ELIGIBLE PLANS) subscriber shall get Amazon Prime membership against that particular MSISDN for 6 months from the date of activation of Amazon Prime membership at no additional charges (refer : offer benefit period)
- g. Unless the Eligible Subscribers deactivate the Amazon Prime Membership by placing a request to Vi, Vi POSTPAID Eligible Subscribers will be automatically charged in Vi POSTPAID Bill at prevailing rates of Amazon Prime membership that is reflected on amazon.in post expiry of the Offer Benefit Period and Vi shall not be responsible for any refund of any nature whatsoever.
- h. Post expiry of Offer Benefit Period, if the Amazon Prime membership is renewed at prevailing rates of Amazon Prime membership, in such cases the Amazon Prime membership will not be deactivated on moving out of Vi plan or network.
- i. This Offer is valid **ONLY ON the 'Eligible Plans'** as mentioned in offer benefits above

Restriction:

- a. Offer is not redeemable or refundable for cash, and cannot be exchanged against any other offer benefit;
- b. Offer is non-transferable to any third party.
- c. The Offer shall be DISCONNECTED if the Eligible Subscriber during the Offer Benefit Period :
 - moves out of VIL home network;
 - subscribes to a different post-paid plan outside the Eligible Vi POSTPAID Plans (refer annexure "**Eligible Plans**")
 - shifts subscription to a prepaid plan
 - deactivates his VIL connection and ports out to another telecom operator

D. OFFER PERIOD

- a. It is a limited period offer by Vodafone Idea Limited, available from 22nd June 2018, 00:00:01 hrs. until further notice. For new plans offer will be available from 5th July 2023.
- b. Vodafone Idea Limited reserves the right to extend or shorten the Offer Period, as it deems fit.

E. OFFER AREA

- a. The Offer is valid in all telecom service areas **as mentioned in the Annexure "telecom Service Area"**. All Vodafone Idea Limited telecom service areas within the geographical limits of India as appropriately captured in Annexure "**telecom Service Area**".
- b. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any state and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to subscribe to or avail this Offer. Vodafone reserves the right to cancel the availed offer and no further notice shall be given by Vodafone Idea Limited or Organizer in this regard.

F. MODIFICATION OF OFFER

- a. Vodafone Idea Limited and the Organizer reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the participating Subscribers availing this Offer.

- b. If Vodafone Idea Limited modify these Terms, the modified terms will be posted on Vi website - <https://www.myvi.in/>. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue the Offer. Your continued participation in the Offer will constitute your acceptance of the latest revised Terms and Conditions.

G. WITHDRAWAL OF OFFER

- a. Vodafone Idea Limited or the Organizer reserve the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

H. DISCLAIMERS

- a. You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions. Your participation in the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. Vodafone Idea Limited shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing of the Offer.
- b. Vodafone Idea Limited makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and you shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone Idea Limited, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- c. Vodafone Idea Limited reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will Vodafone Idea Limited be liable for the removal of or disabling of access to the offer. Vodafone Idea Limited may also impose limits on the use of or access to the offer, in any case **and without notice or liability. Under this offer, Vodafone Idea Limited’s responsibility shall only be limited in providing Telecom Service on Vodafone Idea Limited’s network for Eligible Subscribers availing this Offer.**
- d. The Subscribers shall escalate to the Organiser any claims, issues, damages or losses with regards to the quality or functionality with regards to Amazon Prime membership. Vodafone Idea Limited will not have any responsibility related to the same and will not support any query or complaint of the participants.
- e. Vodafone Idea Limited has no liability against any claims arising out of or in connection with the use of the Amazon Prime content or for any loss or damage of whatsoever nature caused to Eligible Subscriber or any third party in connection with the subsistence of the Amazon Prime membership or the Amazon Prime content.
- f. You shall indemnify and keep indemnified Vodafone Idea Limited, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, **suits, proceedings, action, liabilities, expenses, costs (including attorney’s fees and court costs), losses or damages** of whatsoever nature, which Vodafone Idea Limited may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. Vodafone Idea Limited shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.

I. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone Idea Limited, as it may in its sole and absolute discretion decide.
- c. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone Idea Limited

- d. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- e. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- f. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- g. Failure by Vodafone Idea Limited to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- h. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- i. You hereby authorize Vodafone Idea Limited to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable you to avail the Offer or receive relevant offer and marketing communications. Your personal information will be stored and processed in **accordance with Vodafone Idea Limited's Privacy Policy which is available at <https://www.myvi.in/privacy-policy>**
- j. You agree that Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with the Organizer or any third party under this Offer.
- k. By participating in the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone Idea Limited and to any third party content licensor to Vodafone Idea Limited that is made available through the Offer.
- l. These Terms and Conditions are governed in accordance with the laws of India and subject to the jurisdiction of the courts in Mumbai, India.

Annexure: ELIGIBLE PLANS

Plan Name	Old Plan Name
REDX (Rental Rs 999)	REDX (Rental Rs 999)
REDX (Rental Rs 1099)	REDX (Rental Rs 1099)
Entertainment Plus 699	RED MAX/RED 699
iPhone Forever	RED - IPHONE FOREVER
FAMILY 649	FAMILY 649
FAMILY 799	FAMILY 799
FAMILY - 999	FAMILY - 999
REDX Family Plan	REDX Family Plan
Entertainment Plus 699 F	Entertainment Plus 699 F
Entertainment Plus 499	RED Entertainment+
POSTPAID International	RED International
POSTPAID International+	RED International+
POSTPAID Signature	RED Signature
POSTPAID Signature.	RED Signature.
Entertainment 399	RED Entertainment
POSTPAID Associate 499	RED Associate 499
POSTPAID International L	RED International L
POSTPAID International M	RED International M
POSTPAID International R	RED International R
POSTPAID Traveler L	RED Traveler L
POSTPAID Traveler M	RED Traveler M
POSTPAID Traveler R	RED Traveler R
POSTPAID Traveler-L	RED Traveler-L
POSTPAID Traveler-M	RED Traveler-M
POSTPAID Traveler-R	RED Traveler-R
POSTPAID-International L	RED-International L
POSTPAID-International M	RED-International M
Family 999 N	Family 999 N
Family 1299	Family 1299
REDX Family 2299	REDX Family 2299
REDX Family 1699	REDX Family 1699
Family 1149	Family 1149
ENTERTAINMENT PLUS 501 ENTERTAINMENT PLUS 701 REDX 1101 Family 599 Family 1149 N	

Plan Name	Old Plan Name
POSTPAID Signature+	RED Signature+
POSTPAID International R	RED International R
POSTPAID International M	RED International M
POSTPAID International L	RED International L
POSTPAID4Business-Executive-M	Red4Business-Executive-M
POSTPAID4Business-Executive-L	Red4Business-Executive-L
POSTPAID4Business-Elite-R	Red4Business-Elite-R
POSTPAID4Business-Elite-M	Red4Business-Elite-M
POSTPAID4Business-Elite-L	Red4Business-Elite-L
POSTPAID4Business-Esteem	Red4Business-Esteem
POSTPAID4Business-ULV-499	RED4Business-ULV-499
POSTPAID4Business-ULV-699	RED4Business-ULV-699
POSTPAID4Business-ULV-999	RED4Business-ULV-999
POSTPAID4Business-ULV-1299	RED4Business-ULV-1299
POSTPAID4Business-ULV-1699	RED4Business-ULV-1699
POSTPAID4Business-ULV-1999	RED4Business-ULV-1999
POSTPAID4Business-ULV-2999	RED4Business-ULV-2999
POSTPAID4Business_ULV_499	RED4Business_ULV_499
POSTPAID4Business_ULV_699	RED4Business_ULV_699
POSTPAID4Business_ULV_999	RED4Business_ULV_999
POSTPAID4Business_Elite_R	Red4Business_Elite_R
POSTPAID4Business_Elite_M	Red4Business_Elite_M
POSTPAID4Business_Elite_L	Red4Business_Elite_L
POSTPAID4Business_Esteem	Red4Business_Esteem
POSTPAID4Business_Essential	Red4Business_Essential
POSTPAID4Business_Executive_R	Red4Business_Executive_R
POSTPAID4Business_Executive_M	Red4Business_Executive_M
POSTPAID4Business_Executive_L	Red4Business_Executive_L
POSTPAID-Signature	RED-Signature
POSTPAID Traveler L	RED-Traveler L
POSTPAID Traveler M	RED-Traveler M
POSTPAID Traveler R	RED-Traveler R
POSTPAID-International R	RED-International R

Vi Max 501 (NEW PLANS)			
Vi Max 701 (NEW PLANS)			
RED X 1101 (NEW PLANS)			
Vi Max Family 601 (NEW PLANS)			
Vi Max Family 1001 (NEW PLANS)			
Vi Max Family 1151 (NEW PLANS)			

Annexure, "Telecom Service Area"

Assam	Rajasthan	Kerala	Mumbai
Tamil Nadu (Incl Chennai)	West Bengal	Kolkata	North East
Delhi	UP (East)	Maharashtra & Goa	Bihar & Jharkhand
Gujarat	UP (West)	Andhra Pradesh	Jammu & Kashmir
Haryana	Orissa	Madhya Pradesh & Chhattisgarh	
Karnataka	Punjab	Himachal Pradesh	

“TERMS AND CONDITIONS GOVERNING THE OFFER “SONYLIV POSTPAID SUBSCRIPTION”

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED (“VODAFONE IDEA/VIL/Vi”) SUBSCRIBING TO THE POST-PAID BUNDLED PLANS OR ADD-ON PACKS AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE OFFER KNOWN AS **“SONYLIV POSTPAID SUBSCRIPTION”** (HEREINAFTER **“OFFER”**) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“VIL TERMS AND CONDITIONS/VIL T&C”).IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

B. DEFINITIONS

- a. “Subscriber” shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- b. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- c. “Eligible Subscriber” shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer:-
 - i. Subscriber must be an Indian citizen belonging to any one of the cities / circles of VIL as mentioned herein;
 - ii. Subscriber must not have been subject of any criminal proceeding;
 - iii. Subscriber must not - be of an unsound mind;
 - iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
 - v. Subscriber must be an existing customer of VIL.
 - vi. Subscriber has to subscribe to the post-paid subscription add-on packs or post-paid bundled plans as mentioned in table below during the Offer Period.
 - vii. The new customers should first subscribe to any of the VIL postpaid plan before subscribing to the post-paid subscription add-on packs to avail this Offer.

C. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS

Add-On Pack – Offer valid from 1st April 2022 until further notice.

- I. This Offer is available with postpaid subscription add-on pack of Rs. 100 (inclusive of taxes). The said pack provides for 10GB additional data per bill cycle and SonyLiv Mobile + TV Membership (“SonyLiv Membership/SonyLiv Subscription”) for 30 days. The SonyLiv Membership will be charged in your Vi postpaid bill.
- II. The SonyLiv Membership is provided to You by Culver Max Entertainment Private Limited (hereinafter “Culver”)and to be availed on SonyLiv app. Your use of the service will be governed by SonyLiv terms and conditions.
- III. The SonyLiv Membership will be auto-renewed post one month.
- IV. SonyLiv Membership gives access to content on Mobile and TV concurrently.
- V. You will receive 10GB additional data per bill cycle till the time You are on the add-on postpaid pack.
- VI. If You are an existing SonyLiv customer who has purchased SonyLiv benefit from any source other than VIL and You, also subscribe to postpaid subscription add-on pack, then your existing SonyLiv benefits will not lapse and

You will get a parallel subscription for 30 days from the date of subscription of postpaid subscription add-on pack.

- VII. On deactivation of postpaid subscription add-on pack, Your SonyLiv Membership will continue only till 30 days and additional data benefit will continue only till the applicable bill cycle.
- VIII. In case of de-activation of the add-on pack by You, the monthly rental of the add-on pack will not be refunded.

Bundled Offer - Offer valid from 1st November 2022 until further notice.

1. This Offer is available as inbuilt into/bundled with certain postpaid plans (at no extra cost) as mentioned in table below. The said plans will provide Sony Liv Mobile Subscription or Sony Liv Premium Subscription, as the case may be on a monthly recurring basis for 360 days (12 months x 30 days per month).
2. The Offer provides Sony Liv Mobile Subscription or Sony Liv Premium Subscription (hereinafter "Sony Liv Subscription" collectively or individually, as the context may require) of Culver Max Entertainment Private Limited (hereinafter "Culver") for 360 days to Eligible Subscribers. The Sony Liv Subscription expires after the period of 360 days from the date of claiming the service. Your use of the Sony Liv Subscription will be governed by Sony Liv terms and conditions.
3. Sony Liv Subscription can be availed only once on a VIL post-paid mobile number on monthly recurring basis for 360 days.
4. The Offer shall be disconnected if the Eligible Subscriber during the Offer benefit period :
 - a. moves out of VIL home network;
 - b. subscribes to a post-paid plan different than the plan as mentioned in the table below;
 - c. shifts to a prepaid plan;
 - d. deactivates VIL connection and ports out to another telecom operator.
5. On deactivation of bundled offer, Your SonyLiv Membership will continue only till end of validity of the monthly benefit.
6. There is no auto-renewal of Sony Liv Subscription.
7. Sony Liv Mobile Subscription gives access on 1 screen (only on Mobile Phone). Sony Liv Premium Subscription gives access on 2 screens (TV + Mobile) concurrently.

TABLE – List of postpaid bundled plans and add-on packs for SonyLiv Subscription Offer

List of plans for Add-On Packs

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Entertainment Plus 401
			REDX 1101

List of Plans for Bundled Offer

Plan Name (NEW)	Offer
Vi Max401, Vi Max 501 , Vi Max Family 601, Vi Max Family 1001, Vi Max Family 1151	SonyLIV Mobile
Vi Max 701 , RED X 1101	SonyLIV Premium

D. Offer Activation and de-activation Steps:

Add on packs

- Customer selects the MRP 100 Add on rental
- He gets a confirmation SMS
- Customer can stop the subscription by clicking Stop Auto renewal from the APP

Bundled plan

- Click on plan benefits tile on Vi app homepage
- Click on Sony to view the offer T&C and validity.
- **Click on “activate now” to claim benefit**
- A confirmation screen will be shown on the Vi app
- Register on SonyLiv app with VIL mobile number to use the subscription.

Other conditions:

- In case of any temporary suspension of VIL's service which may be due to various reasons such as loss of SIM, the data on add-on pack will also be suspended but the SonyLiv Subscription will continue.
- Post completion of the relevant SonyLiv Subscription period, there will be an auto renewal of SonyLiv Subscription.
- You will continue to receive the benefit of SonyLiv Subscription provided you continue to be Active post-paid Subscriber.
- VIL reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory changes applicable to VIL, and the same shall be binding on You who have activated this offer.
- You shall also be bound by the terms and conditions of SonyLiv for access to SonyLiv content as available on its website/SonyLiv app.

E. OFFER PERIOD

SonyLiv Subscription (add-on pack offer) will be available from April 2022 till further notice. SonyLiv Subscription (bundled offer) will be available from 1st November 2022 to till further notice.

This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("Offer Period"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

F. OFFER AREA

- i. The Offer is valid in all existing VIL telecom service areas.
- ii. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

G. MODIFICATION OF OFFER

1. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on You availing this Offer.
2. If VIL modifies these Terms, the modified terms will be posted on www.myvi.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

H. WITHDRAWAL OF OFFER

- a. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on You availing this Offer.

I. DISCLAIMERS

- a. The SonyLiv Membership/SonyLiv Subscription is a third party service, brought to You by Culver Max Entertainment Pvt. Ltd. VIL is only distributing the SonyLiv Membership/SonyLiv Subscription among interested Eligible Subscribers of VIL.
- b. You agree that VIL is not the owner of SonyLiv Membership/SonyLiv Subscription and has no control or editorial rights over SonyLiv content. VIL is only making available the SonyLiv Membership/SonyLiv Subscription to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to SonyLiv Membership/SonyLiv Subscription. All such issues or disputes will be directly settled between You and SonyLiv. No such complaint or request will be entertained by VIL.
- c. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the SonyLiv Membership/SonyLiv Subscription for any purpose. Further, no guarantee, warranty or representation is made as to the SonyLiv Membership/SonyLiv Subscription being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the SonyLiv Membership/SonyLiv Subscription or its application.
- d. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- e. The employees of VIL and their group companies, affiliate or associate companies shall not be eligible to avail this Offer.
- f. You agree that this Offer is being made purely on a **"best endeavour" basis and subject to acceptance** of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.
- g. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- h. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose **limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL's responsibility shall only be limited in providing telecom service on VIL's network for Eligible Subscribers availing this Offer.**
- d. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of the content provider providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of You.
- e. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever** nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- f. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

J. GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.

- c. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- d. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- e. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- f. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- g. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- h. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- i. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- j. You hereby consent VIL to collect your mobile number and share with SonyLiv so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.
- k. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- l. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- m. These Terms and Conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai..

“TERMS AND CONDITIONS GOVERNING THE OFFER “SUN NXT SUBSCRIPTION OFFER”

K. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED (“VODAFONE IDEA/VIL/VI”) SUBSCRIBING TO SPECIFIC BUNDLED POST-PAID PLANS OR ADD-ON PACKS AS MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE BENEFIT KNOWN AS “**SUN NXT SUBSCRIPTION**” (HEREINAFTER “**OFFER**”) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“VIL TERMS AND CONDITIONS/VIL T&C”).

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES “YOU” OR “YOUR” SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

BY AVAILING THE SUN NXT PREMIUM SUBSCRIPTION, YOU CONSENT TO VIL T&C. FURTHER, YOU CONSENT TO AND WILL BE GOVERNED BY SUN NXT TERMS AND CONDITIONS AVAILABLE AT <https://www.sunnxt.com/termsfuse> WHICH ARE INDEPENDENT OF VIL T&C. BY AVAILING THE OFFER, THE CUSTOMER AGREES THAT THE CUSTOMER HAS GONE THROUGH VIL T&C AND SUN NXT TERMS AT <https://www.sunnxt.com/termsfuse> AND AGREES TO THE SAME.

IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

L. DEFINITIONS

- g. “Subscriber” shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- h. “Active Subscriber” shall mean a Subscriber who uses the Subscriber Identity Module (“SIM”) of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- i. “Eligible Products” shall mean all those post-paid plans as specified below under the Offer details.
- j. “Eligible Subscriber” shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer: –
 - viii. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of VIL as mentioned herein;
 - ix. Subscriber must not have been subject of any criminal proceeding;
 - x. Subscriber must not - be of an unsound mind;
 - xi. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
 - xii. Subscriber must be an existing customer of VIL. The new customers can use the post-paid packs mentioned in table below and then complete the eligibility process for this Offer.
 - xiii. Subscriber has to avail the post-paid plans as per table below during the Offer Period.

M. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS

Add-On Pack – Offer valid from 1st May 2023 until further notice.

1. This Offer is available with postpaid subscription add-on pack of Rs. 100 (inclusive of taxes). The said pack provides for 10GB additional data per bill cycle and Sun NXT Mobile + TV Membership (“SunNXT Membership/SunNXT Subscription”) for 30 days. The SunNXT Membership will be charged in your Vi postpaid bill.

2. **The Sun NXT Premium Subscription is provided to you by SUN TV NETWORK LIMITED (hereinafter "Sun TV") and to be availed on SunnXT app.** Your use of the service will be governed by SunNXT terms and conditions.
3. The SunNXT Membership will be auto-renewed post one month.
4. SunNXT Membership gives access to HD content on 2 screens (TV + Mobile) parallelly.
5. You will receive 10GB additional data per bill cycle till the time you are on the add-on postpaid pack.
6. If you are an existing SunNXT customer who has purchased SunNXT benefit from any source other than VIL and You, also subscribe to postpaid subscription add-on pack, then your existing SunNXT benefits will lapse and your new benefit will come into effect for 30 days from the date of subscription of postpaid subscription add-on pack.
7. On deactivation of SunNXT subscription add-on pack, Your SunNXT Membership will continue till pack validity expiry and additional data benefit will continue till the current bill cycle.
8. In case of de-activation of the add-on pack by you, the monthly rental of the add-on pack will not be refunded.

TABLE – List of postpaid bundled plans and add-on packs for SunNXT Subscription Offer

List of plans for Add-On Packs

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Family 599
Entertainment Plus 401	Entertainment Plus South (Mobile)		

Bundled Offer - Offer valid from 20th FEB 2023 until further notice.

- A. The Offer is available as inbuilt into/bundled with certain post-paid plans (at no extra cost). The bundled plans indicated in table below will provide Sun NXT Premium Subscription benefit for 1 year.
- B. The Offer provides Sun NXT Premium Subscription of **SUN TV NETWORK LIMITED (hereinafter "Sun TV")** - on annual subscription basis to Eligible Subscribers. The Sun NXT Subscription expires after the period of one year from the date of claiming the service. Your use of the Sun NXT Subscription will be governed by Sun NXT terms and conditions.
- C. Sun NXT Subscription offer is for 1 year which can be availed only once on a VIL post-paid mobile number during the 1 year duration.
- D. There is no auto-renewal of Sun NXT Subscription. However, You will be able to renew the Sun NXT Subscription through Vi app by claiming the benefit again post completion of the initial claim benefit period of 12 months.
- E. If You are an existing Sun NXT customer who has subscribed to Sun NXT subscription benefit from any source other than VIL and You also subscribe to the bundled plans mentioned in table below and claim the Sun NXT Subscription, You will get only one Sun NXT Subscription of 1 year from the date of claiming through VIL postpaid. To change the mobile number associated with older/ existing Sun NXT subscription, You will be required to directly connect with customer service team on Sun TV Networks.
- F. Sun NXT Premium Subscription gives access to HD content on 2 screens (TV + Mobile).
- G. Sun NXT Premium Subscription once activated cannot be cancelled.

Table – List of Postpaid plans for Sun NXT Subscription Offer

Sr.No	Plan Rental	Plan Name
1	401	Vi Max 401
2	501	Vi Max 501
3	701	Vi Max 701

4	1101	RED X 1101
5	601	Vi Max Family 601
6	1001	Vi Max Family 1001
7	1151	Vi Max Family 1151

1. Offer Activation and de-activation Steps:

Add on packs

- Customer selects the MRP 100 Add on rental
- He gets a confirmation SMS
- Customer can stop the subscription by clicking Stop Auto renewal from the APP

Bundled plan

- a) Eligible Subscriber has to go to Vi App and click on the Sun NXT card within the plan benefits (bundled) section as applicable to claim/activate the benefit.
- b) **Post agreeing to the VIL T&Cs, i.e. after taking consent from the Subscriber for sharing the Subscriber's mobile number with Sun TV for activation of Sun NXT Subscription and post accepting the Sun NXT T&Cs, the Sun NXT Subscription is activated in an automated manner.**
- c) Eligible Subscriber will get a confirmation SMS informing about the successful activation of the Sun NXT services and the same can be accessed from the date of such activation.

2. Other conditions:

1. **In case of any temporary suspension of VIL's service which may be due to various reasons such as loss of SIM, VIL may at its discretion decide to suspend the Sun NXT service.**
2. Vi reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory changes applicable to VIL, and the same shall be binding on the subscribers who have activated this offer.
3. The customer shall also be bound by the **Sun TV Network's** terms and conditions for access to Sun NXT content as available on its [www.sunnxt.com/termsfuse].

N. OFFER PERIOD

Sun NXT Subscription (add-on pack offer) will be available from May 2023 till further notice.

Sun NXT Premium subscription (Bundled-pack) will be available from 20th February 2023 till further notice. From the date of activation, the Offer benefit (Bundled-pack) will be available for a period of 1 year.

This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("Offer Period"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

O. OFFER AREA

- I. The Offer is valid in all existing VIL telecom service areas.
- II. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

P. MODIFICATION OF OFFER

1. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the Subscribers availing this Offer.
2. If VIL modifies these Terms, the modified terms will be posted on www.myvi.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

Q. WITHDRAWAL OF OFFER

- VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

R. DISCLAIMERS

- i. The Sun NXT service is a third party service, brought to You by Sun TV Network LIMITED. VIL is only distributing the Sun NXT service among interested Eligible Subscribers of VIL.
- j. You agree that VIL is not the owner of Sun NXT service and has no control or editorial rights over Sun NXT content. VIL is only making available the Sun NXT service to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to Sun NXT service. All such issues or disputes will be directly settled between You and Sun TV. No such complaint or request will be entertained by VIL.
- k. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the Sun NXT service for any purpose. Further, no guarantee, warranty or representation is made as to the Sun NXT service being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the Sun NXT service or its application.
- l. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed
- m. **You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.**
- n. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- o. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose limits on the use of or access to the Offer, in any case and without notice or liability. **Under this Offer, VIL’s responsibility shall only be limited in providing telecom service on VIL’s network for Eligible Subscribers availing this Offer.**
- k. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of Sun TV providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the Subscribers.

- l. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney's fees and court costs), losses or damages** of whatsoever nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- m. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

S. GENERAL

- n. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- o. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.
- p. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- q. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- r. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- s. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- t. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- u. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- v. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- w. You hereby consent VIL to collect your mobile number and share with Sun TV so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
- x. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- y. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- z. These Terms and Conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai..

"TERMS AND CONDITIONS GOVERNING THE OFFER "DISNEY+ HOTSTAR SUBSCRIPTION OFFER"

T. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO THE POSTPAID SUBSCRIBERS OF VODAFONE IDEA LIMITED ("VODAFONE IDEA/VIL/VI") SUBSCRIBING TO SPECIFIC BUNDLED POST-PAID PLANS OR ADD-ON PACKS AS

MENTIONED UNDER THE OFFER DETAILS AND AVAILING THE BENEFIT KNOWN AS **"DISNEY+ HOTSTAR SUBSCRIPTION"** (HEREINAFTER **"OFFER"**) DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE AVAILING THIS OFFER. BY AVAILING THIS OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("VIL TERMS AND CONDITIONS/VIL T&C").

FOR THE PURPOSES OF THESE TERMS AND CONDITIONS, WHEREVER THE CONTEXT SO REQUIRES "YOU" OR "YOUR" SHALL MEAN ANY NATURAL PERSON WHO BEING AN ELIGIBLE SUBSCRIBER HAS AVAILED THIS OFFER.

BY AVAILING THE HOTSTAR MOBILE SUBSCRIPTION, YOU CONSENT TO VIL T&C. FURTHER, YOU CONSENT TO AND WILL BE GOVERNED BY HOTSTAR TERMS AND CONDITIONS AVAILABLE AT <https://www.hotstar.com/in/terms-of-use> WHICH ARE INDEPENDENT OF VIL T&C. BY AVAILING THE OFFER, THE CUSTOMER AGREES THAT THE CUSTOMER HAS GONE THROUGH VIL T&C AND DISNEY+ HOTSTAR TERMS AT <https://www.hotstar.com/in/terms-of-use> AND AGREES TO THE SAME.

IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT AVAIL THIS OFFER.

U. DEFINITIONS

- n. "Subscriber" shall mean the rightful user of the VIL mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL.
- o. "Active Subscriber" shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL.
- p. "Eligible Products" shall mean all those post-paid plans as specified below under the Offer details.
- q. "Eligible Subscriber" shall mean an Active post-paid Subscriber of VIL who has availed the Offer. An Eligible Subscriber must also satisfy the following criteria at the time of availing and during continuation of Offer:-
 - xiv. Subscriber must be an Indian citizen belonging to any one of the cities / Circles of VIL as mentioned herein;
 - xv. Subscriber must not have been subject of any criminal proceeding;
 - xvi. Subscriber must not - be of an unsound mind;
 - xvii. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering into any contractual relationship;
 - xviii. Subscriber must be an existing customer of VIL. The new customers can use the post-paid packs mentioned in table below and then complete the eligibility process for this Offer.
 - xix. Subscriber has to avail the post-paid plans as per table below during the Offer Period.

V. OFFER DETAILS – DESCRIPTION, ELIGIBLE PRODUCTS, STEPS AND RESTRICTIONS

- IX. The Offer is available as inbuilt into/bundled with certain post-paid plans (at no extra cost) or as add-on packs at Rs.499/year(non-renewable) as mentioned in table below. This add-on packs/certain bundled plans indicated in table below will provide Hotstar Mobile Subscription benefit for 1 year. The balance bundled plans indicated in table below, will provide Hotstar Super Subscription benefit for 1 year. The said add-on pack provides for 20GB additional data. In case of Rs.499 add-on pack, the Hotstar Mobile Subscription will be charged in your VIL postpaid bill.
- X. The Offer provides DISNEY+ Hotstar Mobile Subscription (Hotstar Mobile Subscription) or DISNEY+ Hotstar Super Subscription (Hotstar Super Subscription) (hereinafter "Hotstar Subscription", collectively or individually, as the context may require) of NOVI DIGITAL ENTERTAINMENT PRIVATE LIMITED (hereinafter "Novi") - on annual subscription basis to Eligible Subscribers. The Hotstar Subscription expires after the period of one year from the date of claiming the service. Your use of the Hotstar Subscription will be governed by Hotstar terms and conditions.
- XI. Hotstar Subscription offer is for 1 year which can be availed only once on a VIL post-paid mobile number during the 1 year duration.

- XII. There is no auto-renewal of Hotstar Paid Rs 499/year Subscription. However, You will be able to renew the Hotstar Subscription through Vi app by claiming the benefit again post completion of the initial paid claim benefit period of 12 months.
- XIII. If You are an existing Disney + Hotstar customer who has subscribed to Hotstar subscription benefit from any source other than VIL and You also subscribe to the bundled plans/buy the add-on packs mentioned in table below and claim the Hotstar Subscription, then your existing Hotstar subscription benefit will lapse and You will get only one Hotstar Subscription of 1 year from the date of claiming through VIL postpaid.
- XIV. Hotstar Mobile Subscription gives access to HD content on 1 screen (only on Mobile Phone). Hotstar Super Subscription gives access to content on Mobile and TV across 2 screens concurrently.
- XV. Hotstar Subscription once activated cannot be cancelled. The charges of add-on pack once purchased will not be refunded.

Table – List of Postpaid plans and add-on packs for Disney+ Hotstar Mobile Subscription Offer

Sr.No	Plan Rental	Plan Name
1	699	Entertainment Plus 699
2	499	Entertainment Plus 499
3	649	iPhone Forever
4	699	Postpaid Traveler-M
5	999	Postpaid International
6	499	Postpaid-Traveler R
7	699	Postpaid-Traveler M
8	699	Postpaid Traveler M
9	1299	Postpaid International+
10	499	Postpaid Traveler R
11	499	Postpaid Traveler-R
12	1999	Postpaid Signature.
13	499	Postpaid 499 Unlimited
14	1699	Postpaid International M
15	1999	Postpaid International L
16	699	Postpaid 699 Unlimited
17	1999	Postpaid-International L
18	1699	Postpaid-International M
19	1299	Postpaid International R
20	999	Postpaid - Traveler L
21	999	Postpaid Traveler L
22	2999	Postpaid-Signature
23	1299	Postpaid-International R
24	999	Postpaid Traveler-L
25	999	Postpaid 999 Unlimited
26	799	Family 799
27	1299	Postpaid 1299 Unlimited
28	649	Family 649
29	999	Family 999
30	1699	Postpaid 1699 Unlimited
31	1999	Postpaid 1999 Unlimited

32	1099	REDX Family Plan
33	999	REDX
34	1099	RED X
35	499	ViBS_499_ULV_100GB_DataPooling
36	799	ViBS_799_ULV_175GB_DataPooling
37	699	Entertainment Plus 699 F
38	1999	Postpaid Signature
39	699	Family 699
40	999	Family 999 N
41	1299	Family 1299
42	1699	REDX Family 1699
43	2299	REDX Family 2299
44	501	Entertainment Plus (Mobile)
45	701	Entertainment Plus (Super)
46	1101	REDX (Super)
47	599	Family 599
48	1149	Family 1149 N
49	401	Vi Max 401 (Mobile)
50	501	Vi Max 501 (Mobile)
51	701	Vi Max 701 (Super)
52	1101	RED X (Super)
53	601	Vi Max Family 601 (Mobile)
54	1001	Vi Max Family 1001 (Mobile)
55	1151	Vi Max Family 1151 (Mobile)

3. Offer Activation Steps:

- d) Eligible Subscriber has to go to Vi App and click on the Disney+ Hotstar card within the plan benefits (bundled) section or add-on section (add-on packs) as applicable to claim/activate the benefit.
- e) **Post agreeing to the VIL T&Cs, i.e. after taking consent from the Subscriber for sharing the Subscriber’s mobile number with Novi for activation of Hotstar Subscription and post accepting the Novi T&Cs, the Hotstar Subscription is activated in an automated manner.**
- f) Eligible Subscriber will get a confirmation SMS informing about the successful activation of the Disney+ Hotstar services and the same can be accessed from the date of such activation.

4. Other conditions:

- 4. **In case of any temporary suspension of VIL’s service which may be due to various reasons such as loss of SIM, VIL may at its discretion decide to suspend the Disney+ Hotstar service.**
- 5. Vi reserves the right, at its sole discretion, to modify these Terms & Conditions or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other statutory changes applicable to VIL, and the same shall be binding on the subscribers who have activated this offer.
- 6. **The customer shall also be bound by the Novi’s terms and conditions for access to Disney+ Hotstar Content as available on its [www.hotstar.com/in/terms-of-use].**

W. OFFER PERIOD

Hotstar Mobile Subscription and Hotstar Super subscription will be available from 1st November 2022 till further notice. From the date of activation, the Offer benefit will be available for a period of 1 year.

This is a limited period Offer by VIL, and can be extended at the sole discretion of VIL ("Offer Period"). VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

X. OFFER AREA

- iii. The Offer is valid in all existing VIL telecom service areas.
- iv. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Offer. No further notice shall be given by VIL in this regard.

Y. MODIFICATION OF OFFER

- 3. VIL reserves the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the Subscribers availing this Offer.
- 4. If VIL modifies these Terms, the modified terms will be posted on www.myvi.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue in availing the Offer. If you continue to avail the Offer, it will be constituted as Your acceptance of the latest revised Terms and Conditions.

Z. WITHDRAWAL OF OFFER

- b. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.

AA. DISCLAIMERS

- p. The Disney+ Hotstar service is a third party service, brought to You by NOVI DIGITAL ENTERTAINMENT PRIVATE LIMITED. VIL is only distributing the Disney+ Hotstar service among interested Eligible Subscribers of VIL.
- q. You agree that VIL is not the owner of Disney+ Hotstar service and has no control or editorial rights over Disney+ Hotstar content. VIL is only making available the Disney+ Hotstar service to its subscribers and therefore, shall not be responsible for any defect, non-performance, quality of content, or application / service issues related to Disney+ Hotstar service. All such issues or disputes will be directly settled between You and Novi. No such complaint or request will be entertained by VIL.
- r. VIL makes no guarantee, warranty or representation regarding the merchantability or fitness of the Disney+ Hotstar service for any purpose. Further, no guarantee, warranty or representation is made as to the Disney+ Hotstar service being error free or continuously available. Consequently, VIL shall not be liable for any claim regarding the availability (or lack thereof) of the Disney+ Hotstar service or its application.
- s. The benefits under this Offer are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed

- t. You agree that this Offer is being made purely on a “best endeavour” basis and subject to acceptance of these Terms and Conditions. Your availing this Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing the Offer.
- u. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by You or any participant or third party, in connection with the Offer or arising otherwise.
- v. VIL reserves the right to change, suspend, remove, extend or disable access to the Offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the Offer. VIL may also impose **limits on the use of or access to the Offer, in any case and without notice or liability. Under this Offer, VIL’s responsibility shall only be limited in providing telecom service on VIL’s network for Eligible Subscribers availing this Offer.**
- r. Any claims, issues, damages or losses with regards to the quality or functionality of the benefits available under this Offer will be the sole liability of Novi providing such benefits. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the Subscribers.
- s. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, **liabilities, expenses, costs (including attorney’s fees and court costs), losses or damages of whatsoever** nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- t. VIL shall not be responsible for any claims arising out of technical failures before, during or after availing the Offer including but not limited to any technical failures in the mobile connectivity, internet connectivity. Further, VIL shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of VIL.

BB. GENERAL

- aa. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- bb. The provisions of this Offer may not be used for any commercial purpose by the Customer. VIL reserves the right to take back the Offer if it detects any fraudulent usage, or misuse of the service/promotional benefit.
- cc. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- dd. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- ee. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- ff. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- gg. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- hh. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- ii. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- jj. You hereby consent VIL to collect your mobile number and share with Novi so as to enable to attach the Offer benefits to You. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>”

- kk. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content providers for availing relevant benefits.
- ll. By availing this Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third party content licensor to VIL that is made available through the Offer.
- mm. These Terms and Conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

TERMS AND CONDITIONS GOVERNING THE

“MAKEMYTRIP OFFER”

A. Customer Offer:

Eligible Subscriber on Vi's REDX (Rental 1101 plan) or **RED X** (Rental Rs 1101 Plan - New) is provided with discount coupons from MakeMyTrip Pvt Ltd for domestic flight and domestic hotel bookings at no extra cost twice every calendar month valid for 1 year, when availed through Vi App.

- MakeMyTrip offer is brought to you by MakeMyTrip [Private Limited](#) (“MMT”). **Vodafone Idea Limited (VIL)** is only facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons.
- VIL shall not be responsible for any offers directly provided by MMT.
- VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with MMT for availing discount coupons.
- VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by MMT. All such issues or disputes will be directly settled between You and MMT. No such complaint or request will be entertained by VIL.
- For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of MMT which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the MMT offer, please refer to www.makemytrip.com website.
- You need to be an active Vi postpaid subscriber redeem the coupon
- **In case of any deactivation of VIL's postpaid services which may be due to mobile number portability option** chosen by subscriber, or when the customer wants a movement from REDX/RED X (New) to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan, this offer will be discontinued immediately on the date of deactivation of SIM card or REDX/RED X (New) plan.
- To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of flight or hotel bookings.
- We may in our sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/>. Your use of the MMT discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
- You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of MMT discount coupons/MMT offer/services/facilities provided by MMT.**
- VIL shall not be liable or responsible for any additional offers, schemes separately provided by MMT.
- VIL will not be responsible for any refunds on any cancelled bookings.
- VIL will not be responsible for any convenience fee or service fees directly charged by MMT.
- You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.

- These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.
- B. Terms & conditions to activate and access MMT discount coupons:
- Eligible Subscribers will get 6% (for existing MMT customers) to 10% off (for new MMT customers) on flight bookings upto maximum Rs.2000 only and 7% off on hotel bookings upto maximum Rs.5000 only done via MMT website.
 - Eligible Subscriber will be able to avail the offer from MyVi app in their plan benefits section of their REDX plan. On clicking the MMT discount offer on the Vi app, customer will be displayed separate unique coupon codes for the hotel and flight offers.
 - Eligible Subscriber will be able to access the offer only on clicking the benefit from MyVi app. Also, to redeem **the coupon, You will need to click "redeem now" option on Vi app and apply coupon code during checkout** once redirected to MMT website.
 - For domestic flights, discount will be calculated on the booking amount (excluding convenience fee and any ancillaries purchased e.g.: meals, insurance). The offer is not valid on "Multi-City Domestic Flights" made through the "Multi-City" tab on MMT website.
 - For domestic hotels, villas and apartments, the discount is to be calculated on hotel base price (pre-tax price). Offer is valid on select hotels and properties. The offer is not valid on pay at hotel or book now, pay later option.
 - Offer is not applicable on payments made through MyCash (MMT Wallet - bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
 - This benefit is non-transferable.

TERMS AND CONDITIONS GOVERNING THE

“EaseMyTrip Offer”

- A. Customer Offer:
- Eligible Subscriber on Vi Max plan is provided with 12 discount coupons from EaseMyTrip Limited for domestic flight bookings on a minimum booking of Rs. 3000, once every calendar month valid for 1 year, when availed through Vi App. The discount coupon will entitle You a discount of flat Rs. 400 on one-way flight ticket and Rs. 750 on round trip flight tickets only when the booking is done via EaseMyTrip website/app.
- B. Steps to Claim:
- Logon to the Vi app and click on My Account icon.
 - **Click on the “active plan benefits and usage” and claim your benefits from the “claim your benefit” section.**
 - Once benefits are activated unlock the coupons.
 - **Redeem the coupons at the partner’s website/app.**
- C. Other Terms & Conditions:
- EaseMyTrip offer is brought to you by EaseMyTrip Limited (“EaseMyTrip”). **Vodafone Idea Limited (VIL) is only** facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons.
 - VIL shall not be responsible for any offers directly provided by EaseMyTrip.
 - VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with EaseMyTrip for availing discount coupons.
 - VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by EaseMyTrip. All such issues or disputes will be directly settled between You and EaseMyTrip. No such complaint or request will be entertained by VIL.
 - For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of EaseMyTrip which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the EaseMyTrip offer, please refer to <https://www.easemytrip.com/offers/vodafone-idea.html>
 - You need to be an active Vi postpaid subscriber to redeem the coupon.
 - **In case of any deactivation of VIL’s postpaid services which may be due to mobile number portability option** chosen by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan or downgrades to any other plan, this offer will be discontinued immediately on the date of deactivation of SIM card or Vi postpaid plans.
 - In the event the benefit is not utilised fully and the customer upgrades to a postpaid plan which also provides the EaseMyTrip offer, the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the entertainment/lifestyle benefits assigned under the upgraded plan.
 - VIL does not take any responsibility or liability with respect to discount coupons/benefits including fulfilment of discount coupons/ benefits, save and except the distribution of discount coupons to Eligible Subscribers.
 - To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of flight bookings.
 - VIL may in its sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the EaseMyTrip

discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.

- You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party** due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of EaseMyTrip discount coupons/ EaseMyTrip offer/services/facilities provided by EaseMyTrip.
- VIL shall not be liable or responsible for any additional offers, schemes separately provided by EaseMyTrip.
- VIL will not be responsible for any refunds on any cancelled bookings.
- Discount will be calculated on the booking amount (i.e. excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- This benefit is non-transferable.
- VIL will not be responsible for any convenience fee or service fees directly charged by EaseMyTrip.
- You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
- These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

TERMS AND CONDITIONS GOVERNING THE

“EazyDiner Offer”

A. Customer Offer:

- Eligible Subscriber on Vi Max plan is provided with 6 months EazyDiner Prime Membership (Membership). The membership is provided to You by EazyDiner Private Limited and has to be availed through Vi App within one year of plan activation/plan change. As a part of the Membership, You will be given 2 discount coupons one for each quarter, which is valid for redemption within the same quarter **at EazyDiner’s website/app**. The discount coupons will entitle you to get upto 50% discount at premium restaurants and bars.

B. Steps to Claim:

- Logon to the Vi app and click on My Account icon.
- **Click on the “active plan benefits and usage” and claim your Offer from the “claim your benefit” section.**
- Once benefits are activated unlock the discount coupons.
- Redeem the discount coupons **at the partner’s website/app**.

C. Other Terms & Conditions:

- EazyDiner offer is brought to you by EazyDiner Private Limited (“EazyDiner”). **Vodafone Idea Limited (VIL)** is only facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons.
- VIL shall not be responsible for any offers directly provided by EazyDiner.
- VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with EazyDiner for availing discount coupons.
- VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by EazyDiner. All such issues or disputes will be directly settled between You and EazyDiner. No such complaint or request will be entertained by VIL.
- For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of EazyDiner which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the EazyDiner offer, please refer to <https://www.eazydiner.com/static/terms-and-conditions> website.
- You need to be an active Vi postpaid subscriber to redeem the coupon.
- **In case of any deactivation of VIL’s postpaid services which may be due to mobile number portability option** chosen by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan which does not have this offer or downgrades to any other plan, this offer benefit will be discontinued immediately on the date of deactivation of SIM card or change in Vi postpaid plans.
- In the event the Membership benefit is not utilised fully and the customer upgrades to a postpaid plan which also provides the EazyDiner offer, the un-utilised Membership benefit will continue/ be carried forward for the balance period and will be counted towards the entertainment/lifestyle benefits assigned under the upgraded plan.
- VIL does not take any responsibility or liability with respect to discount coupons/membership including fulfilment of discount coupons/membership benefits, save and except the distribution of discount coupons to Eligible Subscribers.
- To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract,

damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of this Offer.

- VIL may in its sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the EazyDiner discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
- You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party due to or arising out of your breach of these terms**, or any violation of any law or the rights of any third party that occurs in connection with your use of EazyDiner discount coupons/ EazyDiner offer/services/facilities provided by EazyDiner.
- VIL shall not be liable or responsible for any additional offers, schemes separately provided by EazyDiner.
- VIL will not be responsible for any refunds on any cancelled bookings.
- VIL will not be responsible for any service charges or any other charges directly charged by EazyDiner.
- This benefit is non-transferable.
- You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
- These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

TERMS AND CONDITIONS GOVERNING THE “NORTON OFFER”

A. Customer Offer:

1. Bundled offer – Subscriber eligible on Vi Max plan is provided with a coupon, which will entitle Norton mobile security benefit for 12 months at no extra cost. The list of Vi Max plans providing bundled Norton security benefit is set out in the Choose Your Benefit section under Vi Max postpaid Individual plans and Vi Max Family Plan table above.
2. Norton Add-on pack offer - 12 months Norton mobile security paid benefit available with the add-on packs mentioned in the table below. Offer valid from 24th Jan, 2024 until further notice.

B. Steps to Claim:

At no extra cost benefit

- Logon to the Vi app and click on My Account icon.
- **Claim your “at no extra cost benefit” within 12 months from the plan activation, from the “claim your benefit” section.**
- Once benefit is activated, unlock the coupon.
- The enabled coupon to be redeemed within 90 days **at Norton’s website/app.**

Paid benefit

- **Logon to the Vi app and click on My Account icon.**
- **Buy your paid benefit from the “claim your benefit” section.**
- Once benefit is activated unlock the coupon.
- The enabled coupon to be redeemed **at Norton’s website/app** within 90 days of the pack purchase at **Norton’s website/app.**

C. Table: List of postpaid plans for Norton Add-on pack.

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701
Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Family 599
Entertainment Plus 401	Entertainment Plus South (Mobile)	Vi Max 401	Vi Max 501
Vi Max 701	Red X 1101	Vi Max Family 601	Vi Max Family 1001
Vi Max Family 1151			

Norton Add-on pack - Rs 499 – 12 months paid mobile security benefit and 20 GB additional data

D. Other Terms & Conditions

Add-on pack:

1. The add-on pack provides for 20GB additional data to be consumed within 2 bill cycles.
2. Norton mobile security benefit is valid for 12 months. The fee for the same would be charged in your next Vi postpaid bill.
3. The benefit will not be auto-renewed post completion of the paid 12 months period.
4. In case of deactivation of Norton add-on pack, the amount of the Norton add-on pack will not be refunded.

General

5. Norton offer is brought to you by Norton Products Private Limited ("Norton"). **Vodafone Idea Limited (VIL) is only** facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the coupon.
6. VIL shall not be responsible for any offers directly provided by Norton.
7. VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with Norton for availing coupon.
8. VIL is not responsible for any liability, defect, non-availability, non-performance related to coupon and the services/facilities provided by Norton. All such issues or disputes will be directly settled between You and Norton. No such complaint or request will be entertained by VIL.
9. Norton offer entitles You for the following benefits (i) Web Protection (ii) Device Security (iii) App Advisor and (iv) Wi-Fi Security. For availing the offer, You may have to agree to separate terms and conditions/user agreement of Norton which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the Norton offer, please refer to <https://in.norton.com/products/mobile-security-for-android> or <https://in.norton.com/products/mobile-security-for-ios>
10. You need to be an active Vi postpaid subscriber to redeem the coupon.
11. **In case of any deactivation of VIL's postpaid services which may be due to mobile number portability option chosen** by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan which does not have this offer or downgrades to any other plan, this offer will be discontinued immediately on the date of deactivation of SIM card or change in Vi postpaid plans.
12. In the event the Norton security benefit is not utilised fully and the customer upgrades to a postpaid plan which also provides the Norton offer, the un-utilised benefit will continue/ be carried forward for the balance period and will be counted towards the entertainment/lifestyle benefits assigned under the upgraded plan.
13. VIL does not take any responsibility or liability with respect to the coupon/Norton benefit including fulfilment of coupon/subscription benefits, save and except the distribution of the coupon to Eligible Subscribers.
14. Norton offer benefit is available only on one device.
15. If the Eligible Subscriber changes his/her device/handset (on account of replacement, damage, purchase etc.), then the Norton benefit will continue so long as the Eligible Subscriber is on Vi Max plan and he/she will get an option to transfer the Norton license to the new device/handset.
16. To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of this Norton offer.
17. VIL may in its sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the Norton coupon after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
18. You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, **agents and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third**

party due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of Norton coupons/ Norton offer/services/facilities provided by Norton.

19. This benefit is non-transferable.
20. The Norton offer is not available to the secondary members in the Family Plan.
21. VIL shall not be liable or responsible for any additional offers, schemes separately provided by Norton.
22. You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
23. These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

TERMS AND CONDITIONS GOVERNING THE

“Swiggy One Membership Offer”

A. Customer Offer:

1. Bundled offer - Subscriber on eligible Vi Max plan is provided with 2 coupons, which will entitle Swiggy One Membership benefit for 6 months at no extra cost. The list of Vi Max plans providing bundled Swiggy One Membership benefit is set out in the Choose Your Benefit section under Vi Max postpaid Individual plans and Vi Max Family Plan table above.
2. Swiggy Add-on pack offer - 3 months Swiggy One Membership paid benefit available with the add-on packs mentioned in the table below.
3. Swiggy One Membership will entitle you to the following benefits when availed through Swiggy’s website/app.
 - o Unlimited free food delivery at 70K+ restaurants under 10 km, on orders above Rs.149 & Up to 30% extra discounts on 30K+ restaurants
 - o Unlimited free Instamart delivery on orders above Rs.199.
 - o Up to 40% on Dine out benefits in cities where Swiggy Dineout is available.
 - o 10% off on all swiggy genie delivery fees.
4. Swiggy Add-On pack offer and bundled offer valid from _24th Jan _____, 2024 until further notice.

B. Steps to Claim:

At no extra cost benefit

- Logon to the Vi app and click on My Account icon.
- Claim your “at no extra cost benefit” within 12 months from the plan activation, **from the “claim your benefit”** section.
- Once benefit is activated, unlock the coupons.
- The enabled coupon to be redeemed within 90 days **at Swiggy’s website/app**.

Paid benefit

- Logon to the Vi app and click on My Account icon.
- Buy your paid benefit **from the “claim your benefit”** section.
- Once benefit is activated unlock the coupon.
- The enabled coupon to be redeemed within 90 days of the pack purchase **at Swiggy’s website/app**.

C. Table: List of postpaid plans for Swiggy Add-on pack.

Plan Name			
Entertainment 399	RED X	Postpaid International	Postpaid Traveler R_1
Entertainment 299	Super 249 N	Postpaid Traveler-M	Postpaid Traveler-R
Entertainment Plus 499	Family 999	Postpaid Traveler R_2	REDX Family 2299
Family 699	Family 649	REDX Family 1699	Postpaid International R
Family 999 N	Family 1149	Postpaid International+	REDX Family Plan
Entertainment Plus 699	Postpaid-Basic	Postpaid Traveler M_2	Entertainment Plus 701

Family 1299	Family 799	Entertainment Plus 699 F	Entertainment Plus 501
REDX	iPhone Forever	Postpaid Traveler M_1	Family 599
Entertainment Plus 401	Entertainment Plus South (Mobile)	Vi Max 401	Vi Max 501
Vi Max 701	Red X 1101	Vi Max Family 601	Vi Max Family 1001
Vi Max Family 1151			

Swiggy Add-on pack - Rs 499 – 3 months paid Swiggy One Membership benefit and 20 GB 4G data.

D. Other Terms & Conditions:

Add-on pack:

24. The add-on pack provides for 20GB additional data to be consumed within 2 bill cycles.
25. Swiggy One Membership is valid for 3 months. The Membership fee would be charged in your next Vi postpaid bill.
26. The Membership will not be auto-renewed post completion of the paid 3 months membership period.
27. In case of deactivation of Swiggy add-on pack, the amount of the Swiggy add-on pack will not be refunded.
28. General:Swiggy offer is brought to you by Bundl Technologies Private Limited (“Swiggy”). Vodafone Idea Limited (VIL) is only facilitating the discount coupons and will not be responsible or liable in any manner for any loss or damage suffered by you while using the discount coupons/Membership benefits.
29. VIL shall not be responsible for any offers directly provided by Swiggy.
30. VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with Swiggy for availing discount coupons and using Membership benefits.
31. VIL is not responsible for any liability, defect, non-availability, non-performance related to discount coupons and the services/facilities provided by Swiggy. All such issues or disputes will be directly settled between You and Swiggy. No such complaint or request will be entertained by VIL.
32. For availing discount coupons, You shall have to agree to separate terms and conditions/user agreement of Swiggy which are independent of these terms and conditions. For detailed terms and conditions/user agreement governing the Swiggy offer, please refer to <https://www.swiggy.com/terms-and-conditions> website.
33. You need to be an active Vi postpaid subscriber to redeem the coupon.
34. **In case of any deactivation of VIL’s postpaid services which may be due to mobile number portability option chosen** by subscriber, or when the customer wants a movement from Vi postpaid to Vi prepaid connection etc. or in case of voluntary or involuntary disconnection or change of plan to any other postpaid plan which does not have this offer, this offer will be discontinued immediately on the date of deactivation of SIM card or change in Vi postpaid plans.
35. In case the customer moves to a different postpaid plan which is eligible for the Swiggy offer, then the Membership which he/she had already claimed/availed will continue for the remaining period.
36. VIL does not take any responsibility or liability with respect to discount coupons/Swiggy Membership benefits including fulfilment of discount coupons/membership benefits, save and except the distribution of discount coupons to Eligible Subscribers.
37. To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived

- data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of this Offer.
38. We may in our sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/>. Your use of the Swiggy discount coupons after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
 39. You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents **and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third party** due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party that occurs in connection with your use of Swiggy discount coupons/ Swiggy offer/services/facilities provided by Swiggy.
 40. This benefit is non-transferable.
 41. The Swiggy offer is not available to the secondary members in the Family Plan.
 42. Once the membership is activated, it cannot be cancelled or any refund will not be issued.
 43. **The distances from the restaurant location to the customer's** location shall be captured as per Google Map dDriving directions data at the time of placing the Order. Neither VIL nor Swiggy shall be held responsible or liable for the accuracy or efficacy of such data.
 44. Swiggy One benefits are available to orders above a certain amount as mentioned in the benefit section
 21. VIL shall not be liable or responsible for any additional offers, schemes separately provided by Swiggy.
 22. Additional discounts specific to the Swiggy One program will be applicable on the discounted values of the food items post application of any generally available coupons on the Swiggy platform.
 23. VIL will not be responsible for any service charges or any other charges directly charged by Swiggy.
 24. You shall also be bound by the General Terms and Conditions of the postpaid plans as amended from time to time.
 25. These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

“AIRPORT LOUNGE ACCESS”

A. Customer Offer:

Eligible Subscriber on Vi's REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan – New, REDX (RENTAL Rs 1099), REDX (RENTAL Rs 999), REDX FAMILY PLAN (rental Rs 1099) , REDX Family 1699 Plan or REDX Family 2299 Plan plan gets from Dreamfolks Services Private Limited , 4 Domestic lounge access at no extra cost per calendar year (including 1 International lounge access) capped at 1 per calendar quarter (“**Airport Lounge Access**”), when availed through Vi app

- CC. Airport Lounge Access is brought to you by Dreamfolks Services Private Limited (“**DreamFolks**”). Vodafone Idea Limited is only facilitating the Airport Lounge Access and will not be responsible or liable in any manner for any loss or damage suffered by you while using Airport Lounge Access.
- DD. Vodafone Idea Limited has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with DreamFolks for availing Airport Lounge Access.
- EE. Vodafone Idea Limited is not responsible for any liability, defect, non-availability, non-performance related to Airport Lounge Access. All such issues or disputes will be directly settled between You and DreamFolks. No such complaint or request will be entertained by Vodafone Idea Limited.
- FF. For availing Airport Lounge Access, You shall have to agree to separate terms and conditions of DreamFolks which are independent of these terms and conditions. For detailed terms and conditions governing Airport Lounge Access, please refer to www.dreamfolks.in website.
- GG. **In case of any deactivation of Vodafone Idea Limited's POSTPAID services** which may be due to mobile number portability option chosen by subscriber, or when the customer wants a movement from REDX to Vi prepaid connection etc., Airport Lounge Access will deactivate immediately on the date of deactivation of SIM Card and You will cease to avail the Airport Lounge Access on immediate basis.
- HH. To the maximum extent permitted by applicable law, in no event shall VIL or its subsidiaries and affiliates, and their respective officers, directors, owners, agents, employees, representatives and licensors be liable for any special, incidental, indirect, consequential, punitive or exemplary losses or damages whatsoever or for loss of profits (including, without limitation, damages for loss of revenue, loss of data, failure to realize expected savings, interruption of activities, loss of privacy, corruption or loss of data, failure to receive or backup Your data (or archived data) or any other pecuniary or economic loss) and whether arising from breach of contract, damages (including negligence), strict liability or otherwise, arising out of the use of or inability or unavailability of Airport Lounge Access.
- II. We may in our sole discretion amend these Terms and Conditions from time to time without any prior notice. Such change shall be notified on the website Vi website <https://www.myvi.in/> . Your use of the Airport Lounge Access after such notice of any change shall be deemed to be Your acceptance to such amended Terms and Conditions.
- JJ. You agree that You will be responsible for any damages resulting from any violation of these Terms and Conditions to the fullest extent of the law. You further agree to indemnify and hold VIL and its affiliates, officers, directors, agents and employees, harmless from any claim or demand, including reasonable **attorneys' fees, made by any third party due to or arising out of your breach of these terms, or any violation of any law or the rights of any third party** that occurs in connection with your use of the Airport Lounge Access.
- KK. These terms and conditions are governed in accordance with the laws of India. Any dispute shall be subject to the exclusive jurisdiction of courts in Mumbai.

B. Terms & conditions to activate and access Lounge:

- Customers active on REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan – New, REDX (RENTAL Rs 1099), REDX (RENTAL Rs 999), REDX FAMILY PLAN (RENTAL Rs 1099), REDX Family 1699 Plan or REDX Family 2299 Plan plan will be eligible to avail lounge access feature at no extra cost.
- Customer is eligible for total 4 lounge access at no extra cost across 1300+ participating lounges at airports within & outside India capped at 1 access per quarter. This can include one International lounge access within or outside India once in a year
- Quarterly eligibility will be considered based on calendar quarter for existing as well as new customers.

- Post activation / migration to REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan – New, REDX (RENTAL RS 1099)/ REDX (RENTAL RS 999)/REDX Family 1699 Plan or REDX Family 2299 Plan plan, customer needs to complete a onetime registration process on the partner website (www.dreamfolks.in) through Vi app to activate their lounge access benefit
- REDX (Rental 1101 plan), RED X (Rental Rs 1101 Plan – New, REDX (RENTAL Rs 1099), REDX (RENTAL Rs 999), REDX FAMILY PLAN (RENTAL Rs 1099), REDX Family 1699 Plan or REDX Family 2299 Plan subscriber can register for lounge access at no extra cost only once in 1 year starting date of 1st registration. Subscriber will not be offered the benefit if re-registration is done in same year.
- While registration, customer needs to register with their full name as per their passport records.
- Once registration is done, customer cannot change/update the name on the partner website.
- Customer will have to present their boarding pass at the lounge to avail access. The name registered in the partner website should match the name on the boarding pass
- This benefit is non-transferable.
- Customer needs to generate the QR code at the lounge
- The QR Code will expire within 2 hours of creation
- Once the QR code is generated, VIL will consider it as usage of 1 access even if customer does not actually use lounge service.
- For list of partner lounges & other T&Cs related to lounge access, customer can refer to www.dreamfolks.in website
- Premium airport lounge - GVK on Mumbai T2 terminal will be considered under international lounge access category for the purpose of this offer.

TERMS AND CONDITIONS GOVERNING THE “Promotional Offer”

Promotional Offer (till 4th Jul'24)

- Vi Max 401 - Up to Rs 50.25 Discount every month for first 4 Bill Cycles. This discount will apply only on the plan Rental and not on Overall Bill value.
- Vi Max 501 - Up to Rs 83.5 Discount every month for 6 Bill Cycles. This discount will apply only on the plan Rental and not on Overall Bill value.

This is a limited-time promotional offer that is valid only for new customers activated from select limited Vi stores. Vi reserves the right to determine the eligibility of the offer and to modify or cancel it at any time without prior notice.

Annexure

TERMS AND CONDITIONS GOVERNING THE Old FAMILY PLANS (New Enrolment discontinued w.e.f 10th Aug 2021 for Family 649, Family 799, Family 999 AND wef 5th Apr 2023 for Family 699, Family 1299 AND wef 5th July 2023 for Family 599, Family 999, Family 1149)

- a. FAMILY refers to POSTPAID Family plans & the benefits of family is unique to its members, any customer in family plans construct will need to de-link the family and move to any available plans as individual connection before moving out from Vi POSTPAID
- b. If primary removes any secondary number from Family Plan, it will be migrated as an individual number and benefits of Family Plan will cease to apply for such individual number.
- c. Secondary numbers will be able to purchase Value Added Services (excluding bundled propositions like Amazon Prime, Disney+ Hotstar). Charges for such services will be billed to primary number
- d. In case of non-payment of bill, services for entire family group (primary and secondary numbers) shall be stopped.
- e. Primary number should be active to enjoy family plan benefits.
- f. FAMILY is an offer which may be availed by a group of individual subscribers of VIL availing various pre-defined Vi Plans available during the Offer Period;

- k. Each group consists of primary and secondary members. Maximum group is as per plan eligibility i.e family 649- up to 2 members, Family 799- up to 3 members, family 999- up to 5 members, REDX Family Plan – up to 5 members. This Offer enables a single bill for all group members with primary member having the payment responsibility for all members in the group.
- l. Primary Member shall be entitled to –
 - a. Add or remove secondary members in a group;
 - i. In case the primary member moves out of the Family Primary Plans, the family will be dissolved and all billing deviation benefit for secondary members will be revoked and secondary will be subsequently moved to available Vi Postpaid Individual plans available in retail market without prior notice
 - b. Receive the single consolidated monthly bill at his registered email ID and/or billing address; no separate bills will be generated for secondary members;
 - c. Get **consolidated view of all secondary members' bills with itemized details if already enrolled for itemised bills**; else a consolidated summary bill for primary and secondary members will be sent to the primary member;
- m. Each Family-New plan will have an eligibility of free add-ons (secondary connections) basis the rental of the Family
- n. Secondary member will by default be subscribed to the Family Member Plan 249. However, the rental for **the secondary plan under the Family Plan will be deviated to '0' during billing** as long as the family is intact for Family 649, Family 799 and Family 999 plan. On being identified as standalone (without FAMILY plans Primary connection), the subscriber on Family Member Plan 249 will be moved as individual and nearest retail market will be offered/provisioned without any intimation
- o. Each primary and secondary connection will have its own inbuilt data quota, calling, SMS and non-Telco benefits as communicated during plan enrolment.
- p. Secondary member shall be entitled to purchase add-on packs for self but not be allowed to change their plan
- q. Primary Member shall be responsible and liable to pay the monthly bills for all the members of the group **including any outstanding of secondary no's account before joining the FAMILY. In case of non-payment** by primary member, connections of all members in the group will get barred / suspended.
- r. A secondary member acknowledges and agrees that upon providing Consent to be added in a group, said secondary member authorises the primary member to view the billing details of the said secondary member.
- s. In Case of Family-New plans, Amazon Prime/Disney+ Hotstar / is complimentary for Primary user only. Detailed Amazon Prime T&C is available separately in this document
- t. An existing Vi post-paid customer will be added as a secondary member into a FAMILY group only after such customer has provided consent to be added the group as a secondary member. Such Consent is required to be given within 7 days of the request being raised by the primary member. For this, such customer will receive an interactive SMS everyday whereby he / she will be able to provide consent.
- e. In case all secondary members are existing individuals and consent is not given by any of them, the plan of the Primary member will still be activated/ migrated to the chosen Family plan. However, the Primary member will exist as an individual subscriber in the system.
- f. Primary number can add eligible secondary number at a later stage too. i.e A secondary number can be activated any time during the family plan offer validity i.e 10th Aug 2021
- g. Add-On Connections:
 - a. In case a primary member has existing add-on connections while creating a FAMILY group, then all the existing add-on connections will also have to be moved to the group & each number will get request to give consent via SMS.
 - b. In case a secondary member has existing add-on connections & gives Consent for any one or more of such connections to be added to a FAMILY group, then the remaining add-on connections will continue for such member as independent add-on connections and shall be eligible for inclusion in any other group.
 - c. In case the primary is also a New subscriber (Fresh,P2P, MNP, NMNP), the secondary number will remain in parked state till such time that the primary gets activated
 - d. All individual subscribers can operate as group members on a set of pre-defined Vi POSTPAID plans available during the Offer Period and defined in the Tariff Enrollment Form. These plans may vary

for primary and secondary members. These plans may also change from time to time basis regulatory guidelines and business exigencies.

- e. In case a customer forming a FAMILY group exists on a plan which is not a pre-defined plan which is eligible for FAMILY-New group, such customer will have to change his plan to one of the pre-defined plans eligible for forming FAMILY group;
- f. In case an existing Vi post-paid subscriber is added as a secondary member and the plan chosen by primary member is different from the existing plan of the secondary member, existing plan of the secondary member will be changed to defined secondary add-on plan applicable at the time;
- g. Such secondary add-on plans will be available only for secondary customers of Vi Family
- h. If a secondary member is on a Secondary Add-On plan, then at the time of being delinked from the group for any reason, such secondary member shall be mandatorily required to change his / her plan to a regular Vi POSTPAID Individual plan
- i. Bill cycle of an existing Vi post-paid subscriber, who has been added as a secondary member in a group, will be changed & merged with bill cycle of the primary member.
- j. In case an existing Vi post-paid customer is added as a secondary member into a FAMILY group, such member shall receive a separate bill in the first month pertaining to the period prior to joining the Group and will have to make the payment for the same with his / her old relationship number / account ID with Vi. Usage of such secondary member during the same month but pertaining to the period after joining the group will be billed along with the usage of the other secondary members of the group in the consolidated bill to be received by the primary member.
- k. In case an existing family primary wants to add new members, they will be required to choose a higher rental FAMILY plan (as per availability)
- l. Deactivation of the group can happen on a request by primary member only, or upon voluntary/ involuntary/ postpaid to prepaid migration, port-out churn of primary member. In both cases, all secondary members will be delinked from the group & become individual subscribers with independent payment responsibility.
- m. In case of churn of primary member or deactivation request by the Primary member, all secondary members will be automatically delinked from the Family migrated to the open market plan applicable at the time.
- n. If the last remaining secondary of a family churns or gets delinked, the family will get deactivated and the primary will become an individual subscriber on the same family plan
- o. Delinking of any particular secondary member can happen on a request by primary member or involuntary churn/voluntary churn/ postpaid to prepaid migration/ port-out churn migration request by the secondary member In such a case only that secondary member will be removed from the group, migrated to the plan chosen by the Primary member & become individual subscriber with independent payment responsibility. The primary member will continue remain on their current Family plan till they give a request to downgrade their plan.
- p. This is a limited period offer by VIL, available from December 3rd 2020, 00:00:01 hrs. till 10th Aug 2021
- q. The Offer is valid in all Indian telecom service areas.
 - i. Notwithstanding the foregoing, if the operation of or availing the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such state and/or territory or part thereof shall not be eligible to avail this Plan. No further notice shall be given by VIL in this regard.
- r. VIL reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the availing Subscribers availing this Offer.
- s. If VIL modify these Terms, the modified terms will be posted on <https://www.myvi.in/>
- t. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue from the Offer. If you continue to be in the Offer, it will constituted as Your acceptance of the latest revised Terms and Conditions.

- u. VIL reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the Subscribers availing this Offer.
- v. **You agree that this Offer is being made purely on a “best endeavour” basis and subject to** acceptance of these Terms and Conditions. You availing the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to availing this Offer.
- w. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- x. VIL reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the offer. VIL may also impose limits on the use of or access to the offer, in any case and without notice or liability. **Under this offer, VIL’s responsibility shall only be limited in providing Telecom Service on VIL’s** network for Eligible Subscribers availing this Offer.
- y. Any claims, issues, damages or losses with regards to the quality or functionality the benefits under this Offer will be the sole liability of the respective OTT players. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- z. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, **proceedings, action, liabilities, expenses, costs (including attorney’s fees and court costs), losses or** damages of whatsoever nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- aa. All other general T&C as captured in GENERAL section of FAMILY Plan T&C apply

- a. Each group consists of primary and secondary members. Maximum group size may be of 5 members, i.e. 1 primary member and 4 secondary members. This Offer enables a single bill for all group members with primary member having the payment responsibility for all members in the group.
- b. Primary Member shall be entitled to –
 - a. Add or remove secondary members in a group;
 - b. Select Vi plans for self and secondary members in a group;
 - c. Receive the single consolidated monthly bill at his registered email ID and/or billing address; no separate bills will be generated for secondary members;
 - d. **Get consolidated view of all secondary members' bills with itemized details if already enrolled for itemised bills; else a consolidated summary bill for primary and secondary members will be sent to the primary member;**
 - e. **Buy packs for the secondary member's account. Secondary members cannot buy any add-on packs for themselves. However, secondary member can activate ISD packs, certain services & VAS for their own accounts.**
- c. Primary Member shall be responsible and liable to pay the monthly bills for all the members of the **group including any outstanding of secondary no's account before joining the FAMILY. In case of non-payment by primary member, connections of all members in the group will get barred / suspended.**
- d. A secondary member acknowledges and agrees that upon providing Consent to be added in a group, said secondary member authorises the primary member to view the billing details of the said secondary member.
- e. In Case of Family plans, Amazon Prime is complimentary for Primary user only. Detailed Amazon Prime T&C is available separately in this document
- f. Extra Promotional Data for FAMILY w.e.f 7th June 2019– Primary user will get 10GB extra for adding every secondary member and secondary user will get 10GB extra for joining the family
- g. Extra Data for FAMILY will not be eligible for data rollover. Only data quota of base plan will be eligible for data roll over
- h. All Secondary members activated on FAMILY plans with total family rental of Rs.598 or Rs.749 or Rs.899 or Rs.999 will be activated on the POSTPAID Add-On – **199 (formerly 'RED Add-On – 199')** plan (monthly rental Rs199). This plan is available only as an exclusive add-on plan for secondary members of FAMILY groups. This Add-On plans provides 20GB of inbuilt data with 50GB Data Rollover and has Data Paygo Charges of Rs.20/GB (offered through worry free pack). The plan also provides Unlimited Local, STD & National Roaming calls free
- i. Subscriber on REDX (RENTAL RS 1099)/ REDX (RENTAL RS 999)/RED ENTERTAINMENT PLUS 699 can also form FAMILY using POSTPAID Add-on -199/available Vi POSTPAID plans
- j. POSTPAID Add-on - 199 plan is an add-on plan applicable only on FAMILY where primary member is on ENTERTAINMENT 399, REDX (Rental Rs 999), REDX (Rental Rs 1099), or RED ENTERTAINMENT PLUS 699 plan. In case the primary connection (family member) choses to discontinue the ENTERTAINMENT 399 , REDX (Rental Rs 999), REDX (Rental Rs 1099), or RED ENTERTAINMENT PLUS 699 plan due to any reason or secondary member is found without any family construct, then the benefit of add-on plan will cease to exist for all the secondary members/Subs on POSTPAID Add-on 199 plan and alternatively the nearest existing Vi postpaid retail plans available in the market will be offered/provisioned without any intimation
- k. All individual subscribers can operate as group members on a set of pre-defined Vi POSTPAID plans available during the Offer Period and defined in the Tariff Enrollment Form. These plans may vary for primary and secondary members. These plans may also change from time to time basis regulatory guidelines and business exigencies.
- l. In case a customer forming a FAMILY group exists on a plan which is not a pre-defined plan which is eligible for FAMILY group, such customer will have to change his plan to one of the pre-defined plans eligible for forming FAMILY group;

- m. In case an existing Vi post-paid subscriber is added as a secondary member and the plan chosen by **primary member is different from the existing plan of the secondary member, the primary member's** choice of plan will hold and the existing plan of the secondary member will be changed to the plan selected for him / her by primary member;
- n. There may be certain plans available only for secondary members of a FAMILY group, defined as **"Secondary Exclusive" plans.**
- o. If a secondary member is on a Secondary Exclusive plan, then at the time of being delinked from the group for any reason, such secondary member shall be mandatorily required to change his / her plan to a regular Vi POSTPAID Individual or any other available POSTPAID plan.

FAMILY Plans (New enrolment discontinued)

	Entertainment Plus 699 F	REDX Family 1701 Plan	REDX Family 2301 Plan	Family 699 (Closed wef April 5 th 2023)	Family 1299 (Closed wef April 5 th 2023)	Family 599 (Closed wef July 5 th , 2023)	Family 999 (Closed wef July 5 th , 2023)	Family 1149 (Closed wef July 5 th , 2023)
No. of members (including 1 Primary)	Up to 5	Up to 3	Up to 5	Up to 2	Up to 5	Up to 2	Up to 4	Up to 5
Monthly Rental for Primary/Secondary/Family	699 (Primary) + 249/Secondary	1701 (Family)	2301 (Family)	699 (Family)	1299 (Family)	599 (Family)	999 (Family)	1149 (Family)
Total Data (GB)	-	-	-	80	300	110	260	300
Primary Data (GB)	Unlimited	Unlimited	Unlimited	40	140	70	140	140
Per Secondary Data (GB)	40	Unlimited	Unlimited	40	40	40	40	40
Data Rollover (GB) (Primary-P, Each Secondary-S)	NA (P), Up to 200 (S)	NA	NA	Up to 200	Up to 200	Up to 200 (P & S)	Up to 200 (P & S)	Up to 200 (P & S)
Voice Local/STD/National Roaming	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
SMS (Local, STD, National Roaming)/Member	3000	3000	3000	3000	3000	3000	3000	3000
Other Benefits								
Vi Movies & TV (limited access) /Member	1 year	1 year	1 year	1 year	1 year	1 year	1 year	1 year
Amazon Prime (For Primary) with effect from 1 st April 2022	6months	6months	6months	NA	6months	6months	6months	6months
Disney+ Hotstar mobile subscription (For Primary)	1 year	1 year	1 year	NA	1 year	1 year	1 year	1 year
Priority Customer Service						Yes	Yes	Yes

Important:

- p. Applicable Taxes Extra
- q. Post free allowance, the applicable data usage charges is Rs 20/GB
- r. Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925

- s. ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as charged as per standard rates, unless specified otherwise in the plan.
- t. Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- u. Refer Amazon Prime, Disney+ Hotstar T&C for Vi POSTPAID use in this document for details on eligibility and subscription offer for Amazon Prime Membership.
- v. **Unlimited calls & data is governed by commercial usage policy as defined under 'General Terms and Conditions' in this document.**
- w. Roll-Over is total accumulated data quota including the plan benefits at beginning of each bill cycle.
- x. REDX Family 1699 Plan / REDX Family 2299 **Plan's** Primary member enjoy benefits of REDX plan and bound by the REDX contract as well.
- y. REDX Family 1699 Plan / REDX Family 2299 Plans valid till Oct 13th 2022
- z. Refer FAMILY Plan T&C for details regarding the offer.

OLD VI POSTPAID PLANS

REDX (REDX 999, REDX 1099, REDX 1101, REDX FAMILY 1699, REDX FAMILY 2299)

THE ABOVE REDX PLAN IS NOT AVAILABLE WEF OCTOBER 13TH 2022. THE EXISTING CUSTOMERS ON REDX 999, REDX 1099, REDX FAMILY 1699, REDX FAMILY 2299- PLANS WILL CONTINUE TO ENJOY THE PRODUCT BENEFITS AVAILABLE WITH THESE PLANS (EXCEPT THE NETFLIX BENEFIT) SUBJECT TO THE TERMS AND CONDITIONS MENTIONED BELOW. THE NETFLIX BENEFIT IS NOT AVAILABLE WEF 15TH OCTOBER 2022.

- Voice calls
 - Unlimited Local, STD Calls from anywhere in India
 - Unlimited voice call benefit will not be available for Commercial/Non-Retail use only as detailed in this document in General Terms and Conditions applicable
 - ISD calls at special rates in 14 countries (to specific codes) as below [refer [Annexure](#) for the list of applicable codes] only for calls made from home location. Standard ISD rates will apply for all ISD calls initiated from roaming location
 - USA/Canada @ 50p/min;
 - China/Hong Kong @ Rs 2/min
 - Bangladesh/UK @ Rs 3/min
 - Australia/Bhutan/Germany/Kuwait/Malaysia/Pakistan/Singapore/Thailand@ Rs 5/min
 - For other countries, standard ISD rates apply. For standard rates, visit <https://www.myvi.in/POSTPAID/isd-call-rates>
- SMS
 - 100 Local, National and Roaming (national) SMS at no extra cost in every bill cycle.
 - After the 100 free SMS, charges @ 25p/SMS shall apply for Local & National SMS up to 3000 SMS.
 - Standard rates apply for International SMS, Local, National and Roaming (national) SMS beyond 3000 SMS
 - From Home : Re 1 for Local/Rs 1.5 for STD/Rs 5 for ISD
 - Form National Roaming : Rs 0.25 for Local/Rs 0.38 for STD/Rs 5 for ISD
- Data
 - Unlimited Data
 - Unlimited data benefits will be available for non-commercial/retail usage only as detailed in this document in General Terms and Conditions
 - On identification as commercial/Non-Retail data user, action will be taken by VIL on such subscribers i.e REDX customer will be downgraded by VIL from REDX plan to nearest (lower rental) limited data plan. Applicable REDX contract would be applied to such subscribers which is mentioned separately in this document
- Travel
 - Roaming Pack for 7 days worth Rs. 2999 at no extra cost when activated from Vi app
 - All applicable T&C for this pack is available at <https://www.myvi.in/international-roaming-packs>
 - The offer can be availed only once every 12 months
 - **4 'Airport Lounge Access' at no extra cost when availed through Vi app** in a year
 - Maximum 1 can be an International lounge within or outside India
 - Airport Lounge Access at select lounges will be capped at 1 per quarter.
 - This offer is provided by the service provider and is subject to special terms and conditions of the service provider. Terms & Conditions regarding the offer is detailed in this document.
- Premier Customer Service
 - Premium Customer service at our helplines with access to our expert advisors
- Entertainment
 - 6 months Amazon Prime subscription at no extra cost when availed from Vi app with effect from 1st April 2022.

- ‘Amazon Prime for Vi POSTPAID user on Vi app’ offer cannot be availed again if already availed on any other POSTPAID plan of VIL. It is a one-time benefit.
- Detailed T&C for the Amazon prime offer is available separately in this document
- 1 Year access to Disney+ Hotstar Mobile subscription at no extra cost when availed through Vi App
 - Detailed Disney+ Hotstar Mobile subscription T&C is available at - https://www.myvi.in/content/vodafoneideadigital/in/en/vil-homepage/static-pages/Hotstar_TnC.html

REDX Contract

The minimum period of subscription to this Plan/renewal of Netflix service (applicable for all REDX plans) is for 180 days. If the subscriber seeks to exit from the plan either through plan change (POSTPAID/PREPAID) or through disconnection or is downgraded on account of Commercial/Non-retail usage, within 180 days (REDX contract period) of enrolment or upgrade to the REDX/ Family 1699 Plan / REDX Family 2299 plan or renewal of netflix subscription, the subscriber shall be liable towards the benefits/services offered with this plan at no extra cost, irrespective of consumption of these benefits/services e.g Amazon Prime, IR pack, Airport Lounge etc and accordingly, the subscriber shall need to move to any available plan and subscriber shall be charged a minimum amount of INR 3000/- (incl taxes) in lieu of REDX/ REDX Family 1699 Plan / REDX Family 2299 Plan’s benefits for effecting any change of plan/disconnection. VIL however reserves its right to charge the full amount of such benefits as per prevailing rates of VIL/third party service providers’ benefits/offers. If the customer upgrades to RedX plan, he will get the Airport Lounge benefits again as per the other terms and conditions of the RedX plan, after exhausting the earlier benefits.

IMPORTANT

- Enrolment into REDX plan is for limited customers on the basis of first come first serve. It will be at the discretion of VIL to withdraw the plan for fresh enrolments.
- T&C governing REDX extra benefits, REDX Contract also applies to all existing REDX (rental Rs 999) & REDX Family Plan subs.

THE ABOVE POSTPAID PLANS WILL NOT BE AVAILABLE WEF NOV 5th 2022. THE EXISTING CUSTOMERS ON THE BELOW MENTIONED POSTPAID PLANS WILL CONTINUE TO ENJOY THE PRODUCT BENEFITS AVAILABLE WITH THESE PLANS SUBJECT TO THE TERMS AND CONDITIONS MENTIONED BELOW.

Vi POSTPAID INDIVIDUAL Plans including REDX. (New enrolment discontinued)

Customers who have subscribed to Vi POSTPAID INDIVIDUAL plans mentioned herein below shall be entitled to the benefits noted against each plan

Plan Name	Entertainment 399 (Closed wef Nov 5, 2022)	Entertainment PLUS 499 (Closed wef Nov 5, 2022)	Entertainment PLUS 699 (Closed wef Nov 5, 2022)	Entertainment 401 (Closed WEF Jul 5th 2023)	Entertainment 401 South (Closed WEF Jul 5th 2023)	Entertainment 501 (Closed WEF Jul 5th 2023)	Entertainment 701 (Closed WEF Jul 5th 2023)	REDX 1101 (Closed WEF Jul 5th 2023)
Benefits								
Vi Movies & TV (limited access)	1 year	1 year	1 year	1 year	1 year	1 year	1 year	1 year
Amazon Prime subscription wef	NA	6 months	6 months	NA	NA	6months	6months	6months

Apr 1st '22								
Disney+ Hoststar subscription - 1 year	NA	1 year	1 year	NA	NA	Mobile	Super	Super
SonyLIV subscription - 12 months/360 days				Mobile	NA	NA	NA	Premium
Sun NXT Premium subscription - 1 year				NA	Premium (Mobile + TV)			Yes
MakeMy Trip Discounts on flights and hotels				NA	NA	NA	NA	Yes
7 day IR pack worth Rs2999 - once a year				NA	NA	NA	NA	Yes
Airport Lounge Access (1 per qtr)				NA	NA	NA	NA	Yes
Vi Games				Yes	Yes	Yes	Yes	Yes
Priority Customer Service				Yes	Yes	Yes	Yes	Yes
Local + STD Calls	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
National Roaming	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	40 GB	75 GB	Unlimited	50GB	50GB	90GB	Unlimited	Unlimited
Roll-Over	Up to 200 GB	Up to 200 GB	NA	Up to 200 GB	Up to 200 GB	Up to 200 GB	NA	NA
SMS	100 (L+S+NR)	100 (L+S+NR)	100 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)	3000 (L+S+NR)

Monthly Rental	399	499	699	401	401	501	701	1101
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Important:

- o Applicable taxes extra
- o Post free allowance, the applicable data usage charges is Rs 20/GB
- o Subscriber can choose to be charged/not charged for data overage by dialing 1925 or sending START or STOP to 1925
- o Local and National SMS at 25p/SMS; ISD Calls/SMS, National Roaming Calls/SMS and International Roaming Calls/SMS/Data rates as per standard rates, unless specified otherwise in the plan.
- o Unlimited Local and/or STD calls, wherever mentioned, are applicable only to calls made from the home network; Incoming and outgoing roaming benefits, wherever mentioned, apply only while roaming on VIL network. All billing pulse at per minute,
- o Refer Amazon Prime, Disney+ Hotstar T&C for Vi POSTPAID user in this document for details on eligibility and subscription offer.
- o **Unlimited calls & data is governed by commercial usage policy as defined under 'General Terms and Conditions' in this document.**
- o Roll-Over is total accumulated data quota incl the plan benefits at beginning of each bill cycle.
- o **Unlimited Data refers to the Maximum Data which can be consumed in the Bill Cycle and is subject to various factors including technical, device specific as well as external factors beyond control of VIL**